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Vice President, Regulatory Affairs & Chief Risk Officer



BY COURIER, RESS AND COURIER

November 11, 2019

Ms. Christine E. Long  
Board Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
P.O. Box 2319  
Toronto, ON M4P 1E4

Dear Ms. Long,

**EB-2019-0082 – Hydro One Network’s 2020-2022 Transmission Rates Application – Undertaking Responses**

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Attached please find the following undertaking responses in respect of the above noted proceeding:

J 3.8	J 6.6	J 8.3
J 4.2	J 6.7	J 8.4
J 4.6	J 7.1	J 8.5
J 4.9	J 7.2	J 8.6
J 5.5	J 7.3	J 8.7
J 5.6	J 7.8	J 8.8
J 6.1	J 7.9	J 8.9
J 6.2	J 8.1	J 9.3
J 6.5	J 8.2	

This filing has been submitted electronically using the Board’s Regulatory Electronic Submission System and two (2) hard copies will be sent via courier.

Sincerely,

ORIGINAL SIGNED BY KATHLEEN BURKE

Frank D’Andrea

Encls.

cc.EB-2019-0082 parties (electronic)

**UNDERTAKING J3.8**

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**Reference:**  
SR-11

**Undertaking:**  
To provide a status update on the SONET system replacement project

**Response:**  
In 2020, the SONET system replacement project will continue in the development and estimation phase. In 2021, project execution will begin, consistent with the plan included in this Application.

**UNDERTAKING J4.2**

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**Reference:**

I-07-SEC-27, JT-1.12

**Undertaking:**

To provide a list of the test-year projects.

**Response:**

Attachment 1 provides a listing of the 563 investments which are referenced in the interrogatory response for I-07-SEC-27 and presented in a similar format as undertaking JT-1.12. As discussed during the hearing, only investments greater than \$3M have been described and investments less than \$3M have been consolidated into a single line item.

Grouping	Category	Type	Less than \$3M	Description	Project Count	Test Year Total (\$ in millions, NET)	Risk Mitigation (\$)
Test Year Expenditures	1. System Access	Mandatory		Connect New DESN near Halton TS	1	6	-
				Horner TS - Build 230-28-28kV Station	1	4	-
				IAMGOLD - 115 kV Connection	1	10	-
				Tx Load Connection Plans	1	10	-
			Less than \$3M		23	16	-
			Less than \$3M		2	3	-
		Mandatory		Telecom Capital Lease Renewals (Fiber IRU Agreements)	1	11	3,190,264
				Nanticoke ABCB Station Refurbishment Project	1	45	5,269,590
				Cherrywood TS 230kV - Phase 1 ABCB (12) & AC/DC SS	1	44	5,628,346
				Tx Lines Emergency Replacement	1	29	1,992,879
				N21W/N22W, Sarnia Scott TS-Buchanan TS, Str. Refurb.	1	5	293,216
				Detweiler TS: T2, T4 & Component Replacement	1	14	251,406
				Line Refurbishment - D2L, Upper Notch JCT x Martin River JCT	1	3	145,930
				B5/6C, Burlington TS X WestoverCTS, Tx Line Refurb.	1	5	145,930
				Pine Portage SS: Component Replacement	1	6	62,270
				Strachan TS: T12 & Component Replacements	1	4	21,487
				Bridgman TS: T11, T12, T13, M/C & Component Replacements	1	30	43,746
				Leaside TS: 27.6kV Yard & Component Replacements	1	10	21,795
				Kenilworth TS: T1, T3, T4 & Switchyard Refurbishment and Reconfiguration	1	16	23,632
				Sheppard TS: T3, T4, PCT, LV Yard & Component Replacements	1	5	29,239
			Beck 2 TS 230 kV ABCB Replacement	1	33	-	
			Bruce A TS 230 kV ABCB Station Refurbishment	1	6	-	
			CIPv6 Transient Cyber Assets Project (SFAD)	1	3	-	
			Elgin TS T1/T2/T3/T4; T1, T2, T3, T4 MVGI and Component Replacement	1	10	-	
			Hammer TS: Northern Station Replacement Project	1	8	-	
			Hawthorne TS - JSKR	1	3	-	
			Lennox TS BULK: ABCB component replacement	1	16	-	
			Martindale TS: T21/T23 & Component Replacement	1	18	-	
			Physical Security ISL Application Replacement	1	6	-	
			Transformer Protection Replacement due to 2nd Harmonic Misoperations	1	4	-	
			Less than \$3M		62	65	4,657,419
	2. System Renewal			Trafalgar TS: Component Replacements	1	18	22,774,659
				Milton SS: Component Replacements	1	10	12,748,846
				Claireville TS: Component Replacements	1	22	12,177,368
				Fort Frances TS: Component Replacement	1	12	7,475,555
				Essa TS BULK: ABCB & Component Replacement	1	27	16,490,443
			Bruce B SS ABCB Replacement project	1	50	14,448,901	
			Seaforth TS: T1, T2, T5, T6, PCT & Component Replacement	1	31	5,197,186	
			Tillsonburg TS: Component Replacement	1	6	849,325	
			Middleport TS: ABCB Station Refurbishment	1	61	11,839,484	
			Wawa TS: Component Replacement	1	4	3,315,152	
			Q25BM/Q29HM ADSS Replacement	1	4	484,854	
			Cherrywood TS 230 & 500 kV: Phase 3 ABCB (26)	1	24	14,060,530	
			Mackenzie TS: Component Replacement	1	11	1,735,950	
			Rabbit Lake SS: Component Replacement	1	7	641,267	
			Runnymede TS: T3, T4 & Switchyard Replacement	1	13	1,923,339	
			Bunting TS: MV Switchgear & Component Replacement	1	6	1,294,240	
			Beck 1 SS 115kV ABCB Replacement	1	10	2,240,565	
			Otto Holden TS: T3/T4 & Component Replacement	1	25	2,988,313	
			Sarnia Scott TS: T5 & Component Replacement	1	13	1,799,180	
			Fairbank TS: T1, T2, T3, T4, PCT & LV Yard Replacements	1	56	4,665,254	
			Murray TS: T11, T12 & Component Replacement	1	14	1,280,770	
			Carlton TS: T1, T4 & Switchyard Refurbishment and Reconfiguration	1	12	1,365,519	
			Near-Term Deteriorated Asset Replacement Program	1	15	2,029,402	
			Wingham TS: T1, T2, PCT & Component Replacement	1	18	1,229,358	
			Kirkland Lake TS: Component Replacement	1	12	708,734	
			Tower Foundations - L0 - Vulnerable	1	57	6,374,390	
			Arnprior TS: T1/T2 and PCT and Component Replacement	1	23	1,534,825	
			Manby TS: T7, T9, T12, T13 & Component Replacements	1	4	3,029,988	
			Demand Capital - Power Transformers	1	18	1,959,698	
			Gage TS: T3, T4, T5, T6, PCT & Switchyard Reconfiguration	1	31	1,827,573	
			Wood Pole Structure Replacements - Publicly Accessible, High Criticality	1	78	6,891,178	
			Wood Pole Structure Replacements - Publicly Accessible, High Criticality	1	78	6,891,178	
			Lauzon TS: T6, T8 & Component Replacement	1	17	1,449,796	
			Moose Lake TS: Component Replacement	1	13	981,875	
			Glendale TS: T1, T3, T4 & Switchyard Refurbishment and Reconfiguration	1	40	1,874,052	
			Telecom Performance Improvements	1	11	442,416	
			Hanover TS: T2 & Component Replacement	1	5	1,163,104	
			Port Colborne TS: T61, T62 & Switchyard Refurbishment	1	30	1,133,007	
			Hunta SS: Component Replacement	1	6	263,121	
			Wonderland TS: T5, PCT & Component Replacement	1	23	885,994	
			Minor Component Demand Capital	1	27	2,029,402	
			Rexdale TS: Metalclad Switchgear & Component Replacement	1	19	681,515	
			Hanlon TS: T1, T2 & Component Replacement	1	19	574,339	
			Kingsville TS: T1, T2, T3, T4 & Component Replacement Phase 2	1	20	594,206	
			Telecom Performance Improvements	1	6	281,883	
			Finch TS: Component Replacements	1	18	678,375	
			Lambton TS: T5 & Component Replacement	1	26	893,869	
			Stanley TS: T2, PCT & Component Replacement	1	23	696,627	
			Thorold TS: T1, MV Switchgear & Component Replacement	1	16	374,269	
			King Edward TS T3 and PCT Replacement	1	8	226,767	
			Halton TS: Breakers, PCT & Component Replacements	1	7	187,080	
			Marathon TS: Component Replacement	1	17	358,549	
			Tx Line Refurb. K1/K2   Kirkland Lake TS-Holloway Holt JCT (Copper)	1	3	107,473	
			Tx Lines Insulator Replacement Program - Non-Publicly Accessible, High Criticality	1	102	3,068,769	
			John Transformer Station Reinvestment	1	40	1,447,792	
			Tx Lines Insulator Replacement Program - Non-Publicly Accessible, High Criticality	1	102	3,068,769	
			Q2AH, ROSEBINE JCT X ST. ANNS JCT, Tx Line Refurb	1	8	114,674	
			Ottawa Ring 9 Fibre Infrastructure Development	1	9	139,421	
			Bruce A TS: 500kV ABCB replacement and Yard Reconfiguration	1	47	1,857,193	
			Mobile Radio System Replacement	1	15	201,590	
			Campbell TS: PCT & Component Replacement	1	5	155,249	
			H24S Martindale x Widdifield Completion of OPGW Path	1	5	45,201	
			Replace Legacy SONET Systems	1	58	1,008,208	
			Tx Line Refurb. B3/B4   Horning Mountain JCT-Glanford JCT (Copper)	1	4	156,191	
			Buchanan TS: 115 kV Switchyard & Component Replacement	1	4	199,544	
			Metalclad Breaker Replacement Program - Carryover	1	5	31,652	
			Tx Line Refurb. H1L/H3L/H6L/CH8L/C   Bloor Street JCT-Leaside 34 JCT (EoL)	1	18	114,674	
			Tx Line Refurb: Placeholder, Expected EoL Line Discoveries	1	98	1,065,455	
			Tx Line Refurb. D6   Des Joachims JCT X Tee Lake JCT + Chalk River JCT X Petawawa JCT (Close EoL)	1	12	104,636	
		Porcupine TS: Component Replacement	1	11	250,626		
		Keith TS: T11, T12 & Component Replacement	1	32	159,937		
		Tx Lines Shieldwire Replacement - Non Publicly Accessible, High Criticality	1	14	107,721		
		Purchase of Transformer Operating Spares	1	43	311,494		
		Tx Line Refurb. D2/3H & D4 & D6T, Hunta SS X Abitibi Canyon SS (EoL)	1	27	113,546		
		Elliot Lake TS: Component Replacement	1	5	65,423		
		Tx Line Refurb. A8K/A9K   A8K Str. 141 JCT-A8K Str. 277 JCT-Ramore JCT (Copper)	1	24	99,074		
		Tx Lines Shieldwire Replacement - Non Publicly Accessible, High Criticality	1	24	107,721		
		Orangeville TS: T1, T2, T3, T4 & Component Replacements	1	36	93,363		
		Bridgman TS: Building Renewal, HL A1/A2 & A7/A8 Swgr Replacement	1	10	27,304		
		NSK, Sarnia Scott TS X Kent TS, Tx Line Refurb.	1	5	62,536		
	Slater TS T1/T2/T3 and component replacement	1	12	20,814			
	Tx Line Refurb. E1C   Ear Falls TS-Slate Falls DS (EoL) + Etruscan JCT-Crow River DS (Near EoL) - EOL, PA	1	33	75,810			
	Duplex TS: T1, T2 & Component Replacements	1	4	52,799			
	Tx Line Refurb. A4H/ASH   C.P. Tunis JCT-Fourmier JCT (Close EoL)	1	18	27,031			
	HV UG Cable - Replace CSE/C7E	1	63	176,963			
	Minden TS: T1, T2, PCT & Component Replacements	1	18	39,690			
	Tx Line Refurb. M6E/M7E   Cooper's Falls JCT-Orillia TS (Near EoL)	1	24	32,870			
	Cedar TS: T7, T8 & Component Replacement	1	9	14,585			
	Tx Line Refurb. A7L/R1LB & 57M1 Alexander B JCT-Lakehead TS & Nipigon JCT Copper	1	56	89,257			
	Tx Line Refurb. A4L   Roxmark Mines CTS-Beardmore JCT/DS #2 (Near EoL)	1	14	24,987			
	Tx Line Refurb. B5QK   Barrett Chute #2 JCT-Sharbot JCT (Near EoL)	1	17	32,552			
	Birmingham TS: MV Switchgear Replacement	1	4	27,193			
	Tx Line Refurb. L22H Easton JCT-Hinchinbrk N JCT Near EoL	1	20	37,517			
	Crowland TS: T5, T6 & Component Replacement	1	16	18,587			
	Belleville TS: Station Refurbishment	1	10	8,519			
	Newton TS: T1, T2, PCT & Switchyard Refurbishment	1	6	13,268			
	Algoma TS: T5/T6 & Component Replacement	1	7	23,273			
	Tx Line Refurb. E8V/E9V   Orangeville TS-Essa JCT (Near EoL)	1	18	21,990			
	Tx Line Refurb. C27P1   Galetta JCT-Bannockburn JCT (Near EoL)	1	79	31,293			
	Tx Line Refurb. T2R/T61S   Timmins JCT-Wawa/Itin JCT-Shiningtree JCT (Close EoL)	1	32	12,814			
	Parry Sound TS: Component Replacement	1	14	4,913			
	Main TS: T3, T4 & Component Replacements	1	26	7,309			
	Tx Line Refurb. D1M/D2M/D3M/D4M   Otter Creek JCT-Minden TS (Close EoL)	1	4	17,814			
	Tx Line Refurb. C28C, Complete Line, Chats Falls SS X Cherrywood TS Near EoL	1	4	17,814			
	CIP-014 Implement Remaining 24 sites	1	54	-			
	Steel Structure Coating Program	1	55	-			
	Less than \$3M		108	234	49,623,429		
3. System Service	Mandatory		Aylmer Tillsonburg Area Transmission Reinforcement	1	29	-	
			Customer Power Quality (Tx) - Capital - Cap Switcher	1	10	-	
			East-West Tie Connection	1	102	-	
			Kapuskasing area reinforcement - Kapuskasing TS	1	10	-	
			Leamington Area Transmission Reinforcement	1	74	-	
			Lennox 500kV Shunt Reactors	1	30	-	
			Local Area Supply - Regional Plans	1	25	-	
			M30A/M31A Conductor Upgrade	1	23	-	
			Northwest Bulk Transmission Line Project - Construction	1	30	-	
			Richview Manby Transmission Reinforcement - Station	1	7	-	
		Southwest GTA Transmission Reinforcement	1	18	-		
		St. Lawrence TS: Replace Phase shifters PS33/PS34	1	18	-		
		Upgrade Barrie TS and Line E3/4B to 230 kV	1	69	-		
		Watay Line to Pickle Lake Connection	1	26	-		
		Less than \$3M		21	32	-	
	Less than \$3M		1	0	-		
4. General Plant	Mandatory		Operating Hardware Refresh	1	6	1,244,481	
			NMS Capital Sustainment	1	30	119,119	
			Integrated System Operations Centre - New Facility Development	1	45	-	
			IVCT Refresh	1	5	-	
		Less than \$3M		14	20	4,769,810	
		SAP Foundation Phase 1 - HR/Pay - CAP	1	6	203,672		
		SAP Foundation Phase 2 - Finance -CAP	1	7	287,872		
		Local PSMC Network Sustainment	1	12	404,981		
		Non-Operational Data Mgmt System New	1	16	25,420		
		Transport and Work Equipment (TWE) Capital Requirements - Priority 2 - Heavy PTO	1	28	24,249		
	Accommodations and Interior Fixtures and Equipment	1	14	4,020			
	TS Facilities & Site Improvements	1	29	-			
	Less than \$3M		51	85	2,081,813		
No Test Year Expenditures				122	-	5,924,415	
<b>Grand Total</b>				<b>563</b>	<b>3,992</b>	<b>291,648,598</b>	

## UNDERTAKING J4.6

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3 **Reference:**

4 GP-01  
5

6 **Undertaking:**

7 To confirm that the amount being sought for approval in this application for the ISOC –  
8 the revenue requirement and in-service addition – is not based on the transmission-  
9 allocated portion of \$159.8 million.  
10

11 **Response:**

12 In this application, the total cost for the ISOC is \$159.8 million as shown on p.28 of ISD-  
13 GP-01. The transmission-allocated portion of this total cost being sought for recovery in  
14 this application is \$79.8 million or 49.93%, which will be recognized as a transmission  
15 in-service addition in 2021 and which is reflected in the proposed 2021 and 2022 revenue  
16 requirements as part of the test year rate base.  
17

18 The total cost for the ISOC as shown in the Hydro One Board of Directors approved  
19 business case filed in undertaking response J-4.05, Attachment 1 is \$154.5 million. ISD-  
20 GP-01 was filed on March 21, 2019 and the business case was approved on August 16,  
21 2019. The total cost savings of approximately \$5.3 million during this period was  
22 achieved primarily through value engineering – the transmission-allocated portion of the  
23 total cost savings is approximately \$2.7 million.  
24

25 Hydro One will update the transmission-allocated costs and hence the revenue  
26 requirement and in-service addition being sought for recovery in this application to  
27 reflect the lower Hydro One Board of Directors approved business case total cost as part  
28 of the Draft Rate Order process in this application.

**UNDERTAKING J4.9**

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**Reference:**

I-07-SEC-58  
Oral Hearing Volume 4, Page 132, Line 26 – Page 136, Line 15

**Undertaking:**

To update the chart (payroll table) at exhibit K4.5, page 4, to reflect the pension valuation update.

**Response:**

Please refer to attachment 1 to this undertaking, provided in an Excel format.

Attachment 1 includes the updated payroll table from Exhibit I, Tab 07, Schedule SEC-58 Attachment 1 including:

- 1. the impact of the updated pension valuation as of December 31, 2018; and
- 2. the allocation percentages between the Transmission and Distribution, OM&A and Capital, as further explained in J5.5.

## UNDERTAKING J5.5

1  
2  
3 **Reference:**

4 I-07-SEC-026

5 Oral Hearing Volume 5, Page 127, Line 12 – Page 129, Line 24

6  
7 **Undertaking:**

8 To provide the allocation used for the payroll table.

9  
10 **Response:**

11 The allocation percentages have been included in the updated compensation table in  
12 response to undertaking J4.09 Attachment 1.

13  
14 By way of background, in EB-2016-0160 Decision and Order dated September 27, 2017  
15 at pages 56 and 57, the OEB directed Hydro One to improve its compensation tables in  
16 Hydro One’s then-ongoing distribution proceeding (EB-2017-0049, which was originally  
17 filed in March 31, 2017) by including in the tables, among other things: “(g) An exhibit  
18 that shows how the allocation factors used to allocate the total compensation amounts  
19 between transmission and distribution are derived...” (“Item (g)”).

20  
21 As directed, Hydro One addressed Item (g) in EB-2017-0049 for distribution rates for  
22 2018-2022. Please see Exhibit C1, Tab 2, Schedule 1, Attachment 6 from that proceeding  
23 which is the final form of compensation table arrived at over a number of iterations that  
24 were responsive to requests made by OEB Staff and intervenors, and which addressed  
25 and discussed Item (g) in detail. The other items (a)-(f) from the EB-2016-0160 Decision  
26 and Order are further discussed under J5.6.

27  
28 Below is a summary of allocation factors and assumptions used to allocate the total  
29 compensation amounts between Hydro One’s transmission and distribution businesses,  
30 along with the evidentiary references where this has been described in this and past  
31 proceedings:

- 32
- 33 • **Total Compensation Calculation:** Total compensation for 2014-2018 is all  
34 compensation for all employees employed during the calendar year. Total  
35 compensation for 2019-2022 is derived by using total planned FTE multiplied by  
36 estimated average salary by representation, with standard escalation assumptions.
  - 37 • **Allocation Methodology for Regular and Temporary Employees:** Where  
38 employees work on both transmission and distribution work activities, their time

Witness: Joel Jodoin, Sabrin Lila

1 is allocated using the Black & Veatch methodology. More specifically, to  
2 estimate total labour spending in 2020 to 2022, the Black & Veatch ‘Review of  
3 Overhead Capitalization Rates’ methodology, as outlined in Exhibit C, Tab 8,  
4 Schedule 2, Attachment 1, was applied. The Black and Veatch study uses the  
5 Labour Content Method which identifies the estimated percentage of labour  
6 spending within transmission and distribution, as between OM&A and capital  
7 spending. This allocation method was utilized to estimate the overall  
8 compensation allocation between Distribution and Transmission for all regular  
9 and temporary employees, but not for casual trades employees.

10  
11 • **Allocation Methodology for Casual Trades Employees:** For casual trades  
12 employees, management expertise was utilized<sup>1</sup> to refine the allocation of planned  
13 yearly headcount and the compensation allocation to the transmission and  
14 distribution businesses.

- 15  
16 • **FTEs:** FTEs were derived using the following assumptions:  
17 ○ a budgeted regular position is one FTE;  
18 ○ for non-regular positions, unless budgeted for less than one year, a non-  
19 regular position is 1 FTE;  
20 ○ for casual (Hiring Hall and Casual Construction), an FTE is determined by  
21 “person months”/12; and  
22 ○ for 2014-2018, FTE’s have been calculated by calculating the average  
23 number of employees by representation (# of employees per month/12).

24  
25 The following table has been embedded in the updated compensation table in J4.9. It  
26 summarises the allocation percentages used in the compensation table in this application:

27

<b>Allocation of Regular and Temporary Staff (Labour Content Method)</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Tx Allocation	48%	50%	48%
Dx Allocation	52%	50%	52%
Tx Capital Allocation	74%	76%	76%
Tx OM&A Allocation	26%	24%	24%
Dx Capital Allocation	56%	58%	61%
Dx OM&A Allocation	44%	42%	39%

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<sup>1</sup> Compensation costs are allocated by percentage used by the line of business



<b><u>Allocation of Casual Staff (Management Expertise)</u></b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Tx Allocation	42%	44%	45%
Dx Allocation	58%	56%	55%
Tx Capital Allocation (per above)	74%	76%	76%
Tx OM&A Allocation (per above)	26%	24%	24%
Dx Capital Allocation (per above)	56%	58%	61%
Dx OM&A Allocation (per above)	44%	42%	39%

1 **UNDERTAKING J5.6**

2  
3 **Reference:**

4 EB-2016-0160

5 Oral Hearing Volume 5, Page 129, Line 25 – Page 131, Line 10

6  
7 **Undertaking:**

8 Indicate how the compensation table as presented in the current evidence (I-07-SEC-58),  
9 addresses the concerns from the Tx 17/18 Decision (EB-2016-0160)

10  
11 **Response:**

12 By way of background, in EB-2016-0160 Decision and Order dated September 27, 2017  
13 at pages 56 and 57, the OEB directed Hydro One to improve its compensation tables<sup>1</sup> in  
14 Hydro One’s then-ongoing distribution proceeding (EB-2017-0049, which was originally  
15 filed in March 31, 2017) by including in the tables seven items labeled (a) through (g).  
16 Item (g) is addressed in response to undertaking J-5.05.

17  
18 As directed, Hydro One addressed items (a) through (f) in EB-2017-0049. Please see  
19 Exhibit C1, Tab 2, Schedule 1, Attachment 6 from that proceeding which is the final form  
20 of compensation table arrived at over a number of iterations that were responsive to  
21 requests made by OEB Staff and intervenors, and which addressed and discussed items  
22 (a) through (f) in detail.

23  
24 On December 12, 2017 Hydro One submitted Attachment 7 and Attachment 8 where it  
25 reconciled and explained any differences between the compensation originally presented  
26 in EB-2016-0160 under J10.2 and the revised methodology under Attachment 6 in EB-  
27 2017-0049.

28  
29 The summary below provides further information about the evaluation of the  
30 compensation table.

31  
32 **Hydro One’s Historical Approach**

33 In each of Hydro One’s rate applications leading up to the Distribution Application (EB-  
34 2017-0049), Hydro One presented total compensation costs at a point in time,  
35 specifically, December 31st of each year, for both its transmission and distribution

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<sup>1</sup> Previously, response to undertaking J-10.2 filed in EB-2016-0160 was the most up to date compensation table available.

Witness: Sabrin Lila, Joel Jodoin

1 businesses, combined. Hydro One presented combined compensation data for its  
2 transmission and distribution businesses for a few reasons: (a) its payroll data systems  
3 are limited, and (b) Hydro One believed that the combined data provided continuity  
4 between filings and showed trending over multiple applications.

5  
6 To clarify, evidence in past applications only captured the total compensation for  
7 employees on payroll on December 31st, but not all of Hydro One's employees are on  
8 payroll at that time. This is particularly true for Hydro One's temporary and casual  
9 employees.

10  
11 Under the historical approach, "total compensation" only included base pay, overtime,  
12 short-term incentives, and other allowances for PWU and Society and Management  
13 employees. It did not include other compensation items, such as pension and OPEBs.

14  
15 **Exhibit J10.2 in Tx Case (EB-2016-0160)**

16 In the transmission application (EB-2016-0160), in response to requests from parties to  
17 that proceeding, Hydro One filed its response to undertaking J-10.2 which showed, on a  
18 best efforts basis, its total compensation data with the following changes:

- 19 • an expanded definition of total compensation, which included long-term  
20 incentives, employee stock options, payroll burdens, and pension and OPEBs; and
- 21 • total compensation data for only its transmission business, applying the "labour  
22 content" method from the Black & Veatch study "Review of Overhead  
23 Capitalization Rates" (filed as Exhibit B1-3-10-1 in the Tx Case) to the combined  
24 transmission/distribution compensation data.

25  
26 It is important to note that undertaking response J10.2 still reflected compensation costs  
27 for only those employees on payroll on December 31st.

28  
29 **Attachment 6 in Hydro One's Distribution Application (EB-2017-0049)**

30 Hydro One improved its compensation evidence filed in the Distribution Application on  
31 March 31, 2017. Specifically, Appendix B of Exhibit C, Tab 2, Schedule 1:

- 32 • uses the expansive definition of "total compensation", consistent with Exhibit  
33 J10.2 in the Tx Case;
- 34 • reflects total compensation costs for full years, rather than a point in time, which  
35 is inconsistent with Exhibit J10.2 in the Tx Case;
- 36 • refines the allocation of casual employee compensation based on management's  
37 expertise regarding the relative contribution of casual employees to the  
38 transmission and distribution work programs;

- 1 • isolates total compensation costs for its distribution business only; and
- 2 • reflects the Distribution Business Plan (vintage December 2016).

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In the transmission application (EB-2016-0160), the OEB ordered Hydro One to file additional evidence on compensation in the Distribution application (EB-2017-0049). In response, Hydro One filed Attachment 6 which shows total compensation for its transmission and distribution businesses, using its improved approach.

**Differences between J10.2 and Attachment 6**

The following table summarizes the main differences between J10.2 and Attachment 6.

	<b>Exhibit C1-4-1-1 (TX Case EB-2016-0160)</b>	<b>Exhibit J10.2 (Tx Case EB-2016-0160)</b>	<b>Attachment 6 (EB-2017-0049)</b>
<b>Compensation Data</b>	Based on compensation for employees on payroll December 31st	Based on compensation for employees on payroll December 31st	Based on compensation of all employees employed in the year
<b>Compensation Elements</b>	Base salary, Overtime, Incentive (STI) and other allowances	Base pay, burdens, other allowances, STIP, LTIP, ESOP, Share Grants	Base pay, burdens, other allowances, STIP, LTIP, ESOP, Share Grants
<b>Headcount/ FTE's</b>	Based on year-end headcount	Based on year-end headcount	Total & year-end count provided but FTE's used to calculate compensation costs
<b>Compensation Costing</b>	Average unit cost X headcount X escalation based on negotiated wage escalation/budget non represented wage escalation	Average unit cost X headcount X escalation based on negotiated wage escalation/budget non represented wage escalation	FTE X average unit cost X escalation based on negotiated wage escalation/budget non represented wage escalation
<b>Allocation methodology</b>	No allocation	Black and Veatch	Black and Veatch for regular employees. Casual employees compensation costs allocated by % used by line of business

**Current Transmission Application and Compliance with EB-2016-0160 Decision**

The compensation template from the Distribution application (EB-2017-0049) Attachment 6 was used to produce the data filed under the current Transmission Application (EB-2019-0082).

The following table summarizes how Hydro One has complied with the Transmission decision in EB-2016-0160.

<b>OEB Decision</b>	<b>Hydro One Response</b>
<p>a) Tables comparable to the year-end payroll tables in the Transmission Payroll Tables for each the years 2014 to 2018 containing total compensation information that reconciles with the combined totals of the amounts for each of the years 2014-2018 allocated to transmission shown in Undertaking J10.2 and the amounts shown for distribution in the Distribution Payroll Tables</p>	<p>a) The current payroll table contains <u>total</u> compensation in each year data rather than <u>year-end</u> compensation only as found in J10.2. Since the current compensation table shows all compensation paid in each year, it is not possible to reconcile with the payroll tables that show only year-end compensation. The full reconciliation was previously presented in the Distribution Application as Attachment 7 and Attachment 8 filed on December 12, 2017 (EB-2017-0049).</p>
<p>b) Within these total compensation tables, for each of the line item amounts and for each year, the total number of employees in a manner that reconciles with the total number of employees information presented in Transmission Payroll Tables</p>	<p>b) For each employee category, Hydro One has provided total number of employees and FTEs for historical years and FTEs for forecast years.</p>
<p>c) Beside the “Total Number of Employees” information described in item (ii), the total company full time equivalent (FTE) information for each of the years 2014-2018 in a format similar to that shown in EB-2017-0049 Exhibit C1/Tab2/Schedule 1, Table1</p>	<p>c) See b).</p>

<p>d) In the total compensation tables, the allocation of total compensation between capital and OM&amp;A for each of the years 2014-2018 in a manner comparable to that shown for transmission only in Undertaking J10.2</p>	<p>d) The current payroll table includes the allocation of compensation to OM&amp;A and Capital</p>
<p>e) As part of the total compensation table, the Pension and OPEB amounts for distribution for each of the years 2014-2018 in a table similar to the table to that effect contained in Undertaking J10.2</p>	<p>e) The current payroll table includes the pension and OPEB amounts</p>
<p>f) A revision of the format used in Undertaking J10.2 to reflect the format of the total compensation tables described in items a) to e)</p>	<p>f) Hydro One revised the format used in J10.2 to reflect total compensation and to incorporate the directions provided in the OEB decision.</p>
<p>g) An exhibit that shows how the allocation factors used to allocate the total compensation amounts between transmission and distribution are derived.</p>	<p>g) The compensation table utilizes the compensation labour splits that are used in the Black and Veatch allocation methodology. The specific allocations can be found in response to undertaking J5.05.</p>

1  
 2 In summary, Hydro One filed complete compensation data in Attachment 6 in EB-2017 -  
 3 0049. Specifically, this compensation table contains:

- 4     • Total yearly compensation for both the Distribution and Transmission businesses  
 5         and consolidated for Hydro One Networks.  
 6     • Expanded compensation elements (e.g. STIP, LTIP, ESOP and Share Grants)  
 7     • Year-end headcount, total headcount and FTEs

8  
 9 By filing compensation data in the current application (EB-2019-0082) in the same  
 10 format as in Attachment 6 in EB-2017-0049, this allows for a complete overview of  
 11 compensation at the Transmission, Distribution and consolidated level and trending over  
 12 the baseline compensation data.

Witness: Sabrin Lila, Joel Jodoin

## UNDERTAKING J6.1

1  
2  
3 **Reference:**

4 K6.1

5 Oral Hearing Volume 6, Page 16, Line 7 – Page 18, Line 13  
6

7 **Undertaking:**

8 To review and confirm the numbers in the grey-shaded portions of Exhibit K6.1; to  
9 explain the significant increase in labour burdens at row 206, and how that compares to  
10 the increase in FTEs and compensation, whether the increases are in tandem or, for  
11 example, if you have a 30 percent increase in FTEs and compensation but a 79 percent  
12 increase in burdens, to explain the difference.  
13

14 **Response:**

15 **Analysis Performed by OEB Staff**

16 Hydro One has reviewed the additional calculations performed by OEB Staff in exhibit  
17 K6.1 (including the October 30, 2019 correction by OEB staff to row 238) highlighted in  
18 grey and can confirm that they are mathematically correct; however, they do not take into  
19 account increasing FTE levels to support the growing Transmission work program.  
20 Moreover, the manner in which OEB Staff derived Burden costs (excluding Pension and  
21 OPEB) is misleading, as discussed below.  
22

23 Hydro One completed an FTE-based analysis in J6.1 Attachment 1 (reproduced version  
24 of K6.1) in Columns V to AB and provided additional commentary based on a compound  
25 annual growth rate (CAGR) per FTE which is the more appropriate way to review  
26 compensation costs over the application term.  
27

28 **CAGR Calculation**

29 CAGR is a more accurate representation of the annual growth rate compared to OEB  
30 Staff's calculation which does not take into account the compounding impact of inflation.  
31 More importantly, Hydro One has normalized the calculation for FTE levels to better  
32 represent the actual cost increases which are largely explained by compensation  
33 escalation assumptions.  
34

35 **Total Labour Burdens**

36 The "Burden" amounts included in compensation table at lines 6, 17, 36, 46, 60, 70, 87,  
37 and 99 are calculated by applying an assumed burden percentage to base pay. The

Witness: Sabrin Lila, Joel Jodoin

1 assumed burden is based on Hydro One’s estimate of its FTE requirements to execute the  
 2 Transmission System Plan included in this Application.

3  
 4 The Pension and OPEB burden amounts included at lines 147, 148, 151, 152 are derived  
 5 differently, as follows:

- 6 • 2014 to 2018 are based on actuals; and
- 7 • 2019 to 2022 are based on an actuarial valuation dated effective December 31,  
 8 2017 which is based on historical FTE numbers and does not consider the same  
 9 assumptions for future FTE growth as the “Burden” amounts at lines 6, 17, 36, 46,  
 10 60, 70, 87, and 99.

11  
 12 OEB Staff has taken the Burdens from lines 6, 17, 36, 46, 60, 70, 87, and 99 and  
 13 subtracted the pension and OPEB burden amounts included at lines 147, 148, 151, 152,  
 14 with the resulting analysis at lines 206 and 215. Because these values are based on  
 15 different assumptions at different points in time, the resulting number that OEB Staff  
 16 derived for “Other Burdens” is not accurate.

17  
 18 The burden rate that Hydro One assumed for the purpose of calculating the burden dollars  
 19 excluding Pension and OPEB is provided below:

	2018	2019	2020	2021	2022
<b>Burden Rate (excluding Pension and OPEB)</b>	6.1%	6.2%	6.3%	6.3%	6.4%

20  
 21 The burden rate assumed for “Other Burdens” excluding Pension and OPEB is relatively  
 22 flat year over year from 2018 to 2022. As such, once total burdens excluding Pension and  
 23 OPEB is normalized for FTE levels, the CAGR per FTE should be relatively flat.

24  
 25 In order to help with any calculations that OEB Staff would like to perform, Hydro One  
 26 has provided in the table below a comparative Burden for Transmission and Distribution  
 27 which excludes Pension and OPEB costs consistent with the methodology used to derive  
 28 the total burden dollars in lines 6, 17, 36, 46, 60, 70, 87, and 99.

<b>Burden Excluding Pension &amp; OPEB (\$)</b>	2018	2019	2020	2021	2022
Transmission	24,527,313	25,723,508	28,134,664	29,303,622	29,276,017
Distribution	25,519,167	29,676,565	28,807,264	29,363,127	30,890,937



1 **UNDERTAKING J6.2**

2  
3 **Reference:**

4 F-5-1 Table 3

5 Oral Hearing Volume 6, Page 32, Line 24 – Page 33, Line 10

6 Oral Hearing Volume 6, Page 48, Line 3 – Page 49, Line 7

7  
8 **Undertaking:**

9 To provide the OPEB amounts for 2021 and 2022 similar to 2020 in table 3, Exhibit F-5-  
10 1.

11  
12 **Response:**

13 This undertaking was satisfied during the oral hearing as the requested OPEB values for  
14 Transmission are provided in Exhibit I, Tab 1, Schedule OEB-221 under part (g) of the  
15 response. Further discussion in regards to Distribution values is provided under J6.4.

## UNDERTAKING J6.5

1  
2  
3 **Reference:**

4 K6.3

5 Oral Hearing Volume 6, Page 72, Line 4 – Page 74, Line 25

6  
7 **Undertaking:**

8 Explain the order of magnitude or provide a sense of what is the bigger driver for the  
9 transmission allocated FTEs between distribution application and transmission  
10 application.

11  
12 **Response:**

13 Exhibit K6.3 summarizes the difference in Transmission allocated FTEs presented in the  
14 Distribution Application (EB-2017-0049) and the current Transmission Application as  
15 provided in Exhibit I, Schedule 7, Tab SEC-58. Hydro One notes that the two  
16 applications are underpinned by different business plans, the 2017 – 2022 Business Plan  
17 was the basis of the EB-2017-0049, while the 2019 – 2024 is the basis for the current  
18 application.

19  
20 The primary drivers behind the changes between the Transmission allocated FTEs are as  
21 follows:

- 22 1. An increase in Hydro One Networks engineers transferred from Hydro One  
23 Telecom. This was not previously contemplated under the Distribution application  
24 (EB-2017-0049);
- 25 2. An increase in Health, Safety and Environment resources, particularly in light of  
26 the helicopter incident. This was not previously contemplated under the  
27 Distribution application (EB-2017-0049);
- 28 3. Additional resources to support the strategic sourcing initiative. This was not  
29 previously contemplated under the Distribution application (EB-2017-0049); and
- 30 4. Changes in the Transmission work program.

31  
32 The first three points noted above are the main drives for the changes in FTE levels.

**UNDERTAKING J6.6**

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**Reference:**

J1.1

Oral Hearing Volume 6, Page 83, Line 5 – Page 84, Line 21

**Undertaking:**

To explain the translation of Progressive Productivity CapEx to In-Service Additions.

**Response:**

As discussed in Exhibit B-1-1, TSP Section 1.6 Pages 7 and 8, Hydro One has reduced capital costs by an amount identified as progressive productivity, which represents a commitment from Hydro One to find further efficiencies over the planning period when executing the necessary planned investments in its transmission system without reducing work volumes. As this commitment is to find further efficiencies through additional productivity improvements, the reductions are envelope based. As a result, an assumption had to be completed to translate the capital expenditure envelope reductions, to how assets would be placed in-service.

The impact of the capital Progressive Productivity Placeholder was translated to In-Service Addition impacts using a proportional ratio of Sustainment Capital Expenditures to In-Service Additions based on forecasted envelope level rates over the Plan years.

## UNDERTAKING J6.7

1  
2  
3 **Reference:**

4 JT-2.28

5 Oral Hearing Volume 6, Page 85, Line 22 – Page 87, Line 19  
6

7 **Undertaking:**

8 To check whether the \$5 million in Progressive Defined Productivity included at Exhibit  
9 JT-2.28 were embedded into the plan for 2019.  
10

11 **Response:**

12 The \$5 million Progressive Defined Productivity for 2019 which is evident from JT-2.28  
13 reflects all the defined initiatives for 2019, and as such the dollars were allocated to the  
14 related initiatives and embedded within the capital categories in the 2019 bridge year.  
15 2019 is also considered a budget year for the company.  
16

17 The remaining years (2020-2024) utilize the Progressive Productivity Placeholder  
18 approach. Hydro One allocates committed Defined Progressive initiatives to specific  
19 drivers in the budget year (currently 2019). As initiatives are defined, they will be  
20 assessed within normal planning processes and planned at the appropriate project or  
21 program level. The format provided in undertaking JT-2.28 will always track the progress  
22 of the Progressive Initiatives in order to maintain consistency and allow for comparability  
23 across rate applications, but the detailed Plan will be built up according to where the  
24 initiatives land.

## UNDERTAKING J7.1

### Reference:

K-1.1, p. 3

Transcript Volume 7, October 31, 2019, page 44, line 10 to page 46, line 5

### Undertaking:

To update the timeline in K1.1 to include regional or other engagement with Indigenous communities conducted by Hydro One prior to the date the Application was filed, on March 21, 2019.

### Response:

As noted in evidence, Indigenous communities in Ontario are not directly connected to the transmission system, however, a number of Indigenous communities are directly connected to Hydro One's distribution system.

Slide 3 of Hydro One's opening presentation for the Oral Hearing has been updated to include First Nations and Métis customer engagement sessions and activities on a number of topics including both transmission and distribution-related issues.

<b>Markers</b>	<b>Date</b>	<b>Description</b>
<b>A</b>	February 9-10, 2017	Provincial Engagement Sessions with First Nation communities Hydro One serves
<b>B</b>	March 29, 2017	Session for OEB Staff and Intervenors (including Anwaatin) from EB-2016-0160 to seek input on customer engagement process
<b>C</b>	May 13, 2017	Provincial Engagement Session with the 29 Community Metis Councils represented by the Metis Nation of Ontario.
<b>D</b>	July 2, 2017	Customer engagement survey concluded. Hydro One asked LDCs that serve First Nations and Métis communities what they felt Hydro One could do to better serve the specific needs of these communities.
<b>E</b>	February 21, 2018	Provincial Engagement Session with First Nation communities Hydro One serves
<b>F</b>	June 2018 to June 2019	<b>Ongoing Engagement with Indigenous communities:</b> <b>11-Jun-18:</b> 3 Phase Power Workshop with Wabigoon Lake Ojibway Nation, Seine River, Mitaanjigaming and Nigigoonsiminikaaning <b>16-Jun-18:</b> Reliability Meeting with Wikwemikong

Witness: Derek Chum

		<p><b>19-Jun-18:</b> 3 Phase Power Meeting with Wahgoshig <b>01-Aug-19:</b> Manitoulin Regional First Nations Engagement Session <b>27-Sep-18:</b> Battery Energy Storage System (BESS) Site Visit and Meeting at Aroland First Nation <b>26-Oct-18:</b> Reliability Meeting with Mattagami <b>20-Nov-18:</b> 3 Phase Power Meeting with Shawanaga <b>04-Dec-18:</b> 3 Phase Power Follow up Meeting with Wahgoshig <b>21-Jan-19:</b> Reliability Meeting with Six Nations Elected Council <b>06-Mar-19:</b> BESS Meeting with Aroland in Toronto <b>28-Mar-19:</b> 3 Phase Power and Forestry Meeting with Brunswick House <b>29-Mar-19:</b> Reliability Meeting with Mississaugas of Scugog <b>19-Jun-19:</b> Conference Call with Animbiigoo Zaagi'igan Anishinaabekto to connect a community in the Beardmore Area (Geraldton Area).</p>
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**UNDERTAKING J7.2**

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**Reference:**

A-7- 2, Attachment 3, page 7

**Undertaking:**

To clarify reliability data given in presentations to First Nations, northern system reliability versus first nations transmission reliability.

**Response:**

As there are no First Nations directly connected to the transmission system, the data included in the referenced table, reproduced below, is based on the delivery points serving First Nations communities.

The image shows a slide titled "Transmission Connections Performance: By Geographic Region (First Nations Only)". It contains two tables. The first table is for the Northern Sub-System (2016 YE Performance) and the second is for the Southern Sub-System (2016 YE Performance). Both tables have four columns: Tx Reliability Index, # of Transmission Connections, Duration of Interruptions (interruption minutes / Tx Connection), and Frequency of Interruptions (# of interruptions / Tx Connection). A footnote at the bottom states: "Two lines account for 58% of total interruption minutes for entire year".

Transmission System - Northern Sub-System (2016 YE Performance)			
Tx Reliability Index	# of Transmission Connections	Duration of Interruptions (interruption minutes / Tx Connection)	Frequency of Interruptions (# of interruptions / Tx Connection)
<sup>1</sup> First Nations	44	216.4 (68.4)	4.48

Transmission System - Southern Sub-System (2016 YE Performance)			
Tx Reliability Index	# of Transmission Connections	Duration of Interruptions (interruption minutes / Tx Connection)	Frequency of Interruptions (# of interruptions / Tx Connection)
First Nations	25	25.1	1.20

<sup>1</sup> Two lines account for 58% of total interruption minutes for entire year

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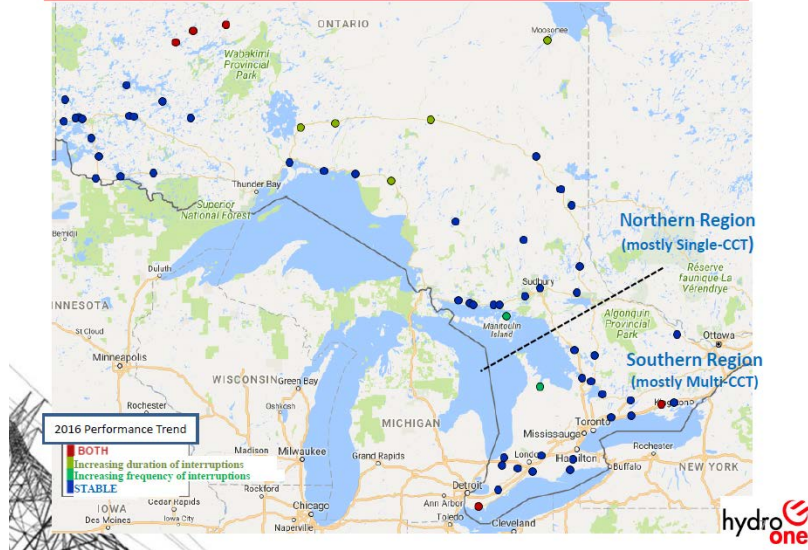
Source: Hydro One and First Nations Engagement Session Presentation, February 9 & 10, 2017; filed Exhibit K7.2 Anwaatin Compendium for Panel 3, page 65.

Of the 69 delivery points serving First Nations communities, 44 are located in the Northern sub-system and 25 are located in the Southern sub-system, divided based on the separation shown below:

Witness: Bruno Jesus



## First Nations: Transmission Connections



Source: First Nations – Reliability Performance Overview Presentation, February 21, 2018; filed Exhibit A, Tab 7, Schedule 2, Attachment 3, page 7.

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The “Duration of Interruptions (interruption minutes/Tx Connection)” is the average interruption duration per delivery point per year for the 44 delivery points in the Northern region and the 25 delivery points in Southern region. The calculation is similar to T-SAIDI.

The “Frequency of Interruptions (# of interruptions/Tx Connection)” is the interruption frequency per delivery point per year for the 44 delivery points in the Northern region and the 25 delivery points in the Southern region. The calculation is similar to T-SAIFI.

**UNDERTAKING J7.3**

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**Reference:**

**Undertaking:**

To file the 2017 Customer Satisfaction Survey.

**Response:**





Provided as Attachment 1 of this undertaking response is the *2017 Large Tx Customer Satisfaction Summary of Findings*.

Customer Experience

# Large TX Customer Satisfaction Summary of Findings

November 28, 2017

Throughout the survey, Northstar has presented data graphically, using arrows to represent statistical differences in data, and has crafted recommendations and key insights using technical research terminology. Below is a glossary of terminology and symbols used throughout the report.

- T2B / T4B – The top two box score (on a 5 point scale), or top four box score (on a 10 point scale) is compared throughout the report as a means of streamlining analysis.
- Arrows have been used to distinguish results which are statistically or directionally significant.
  -  ○ Findings which are statistically higher or lower (calculated at a 90% confidence level) between years.
  -  ○ Findings which are statistically higher or lower (calculated at an 80% confidence level) between years.
- Circles have been used to distinguish results which are statistically or directionally significant between customer groups.
  -  ○ Findings which are statistically higher (calculated at a 90% confidence level) between customer groups.
  -  ○ Findings which are statistically lower (calculated at a 80% confidence level) between customer groups.

# Survey Overview: Tx CSAT

- **Survey Objectives** – To measure key drivers of satisfaction among LTX customers and monitor Hydro One’s performance in key service areas.
- **Survey Type** – Measures customers’ opinion of the company as a whole (whether they have interacted with Hydro One recently or not). It seeks to uncover perceptions of how well the company is meeting customer expectations and delivering on critical success factors.
- **In-field Dates** – The 2017 Large TX research project was carried out by Northstar and our field partner – Decision Point Research. In 2017, only one wave was conducted for LTX, as opposed to two waves in previous years. Additionally, the survey was condensed this wave – only including questions 2, 10, 18, 19B, 24, 24B, 25, 26, 38 and 39. Field dates for the Large TX study changed in 2017. This wave included Hydro One sending the initial email invitation to all 183 Large TX customers on September 11, 2017. Telephone interviews started on September 18th. E-mail reminders were sent by Hydro One on September 28, with field closing on October 20.
- **Method of Communication** –All interviewing was conducted via telephone followed by computer-assisted telephone interviewing if customer prefers/is not reached.
- **Response Rate** – Of the 183 names provided, 3 had been disconnected / removed, resulting in a sample size of 180. 111 customers answered at least one foundational scorecard question, resulting in a survey response rate of 62% (vs. 64% in 2016).
- **Surveyed Segment** – the below table outlines the surveyed customer types & survey sample size. Please note that two non-responders were undefined in the sample.

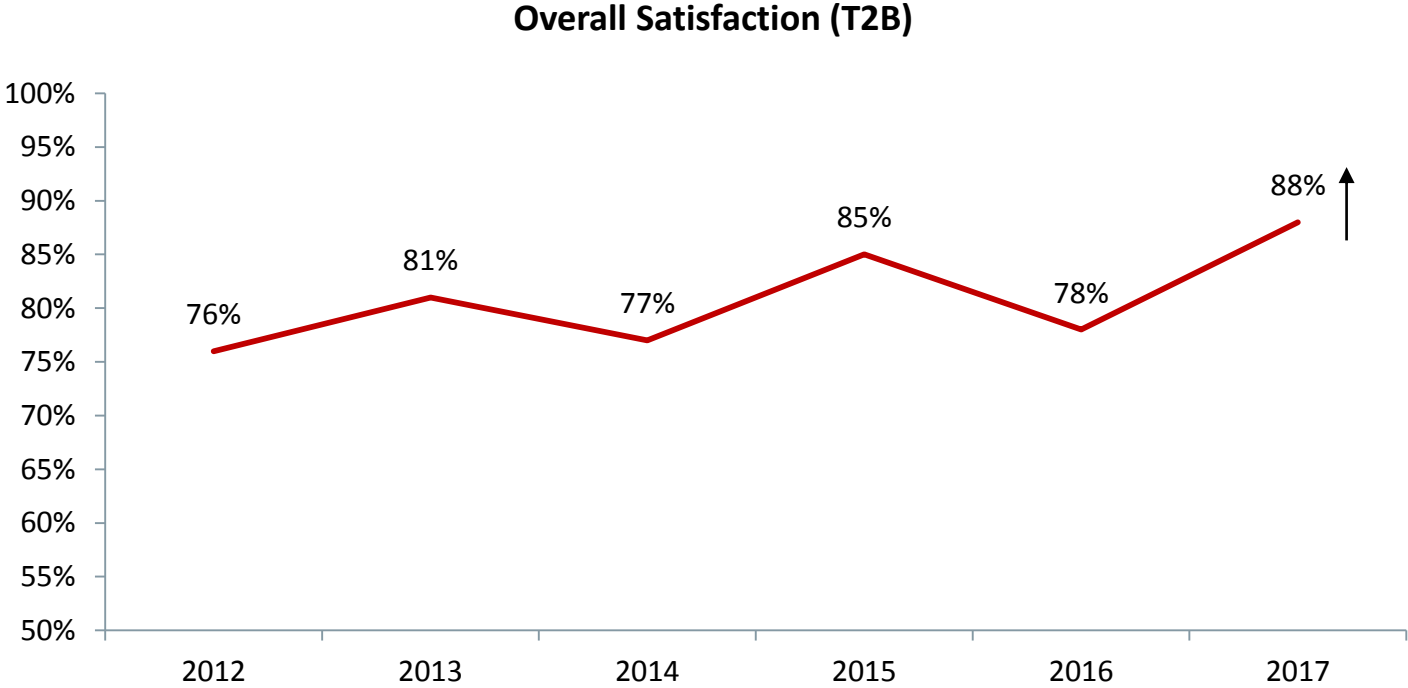
Segment Size	End Users	LDCs	Generators
Total Population Size*	59	66	58
Surveyed (N Value)	29	47	35

\*Note: Total Population Size represent the total number of records provided in the sample.

# Overall Satisfaction – Survey Results (All Tx)

The survey question reads:

*“Overall, how satisfied are you with Hydro One? Would you say you are...?”*



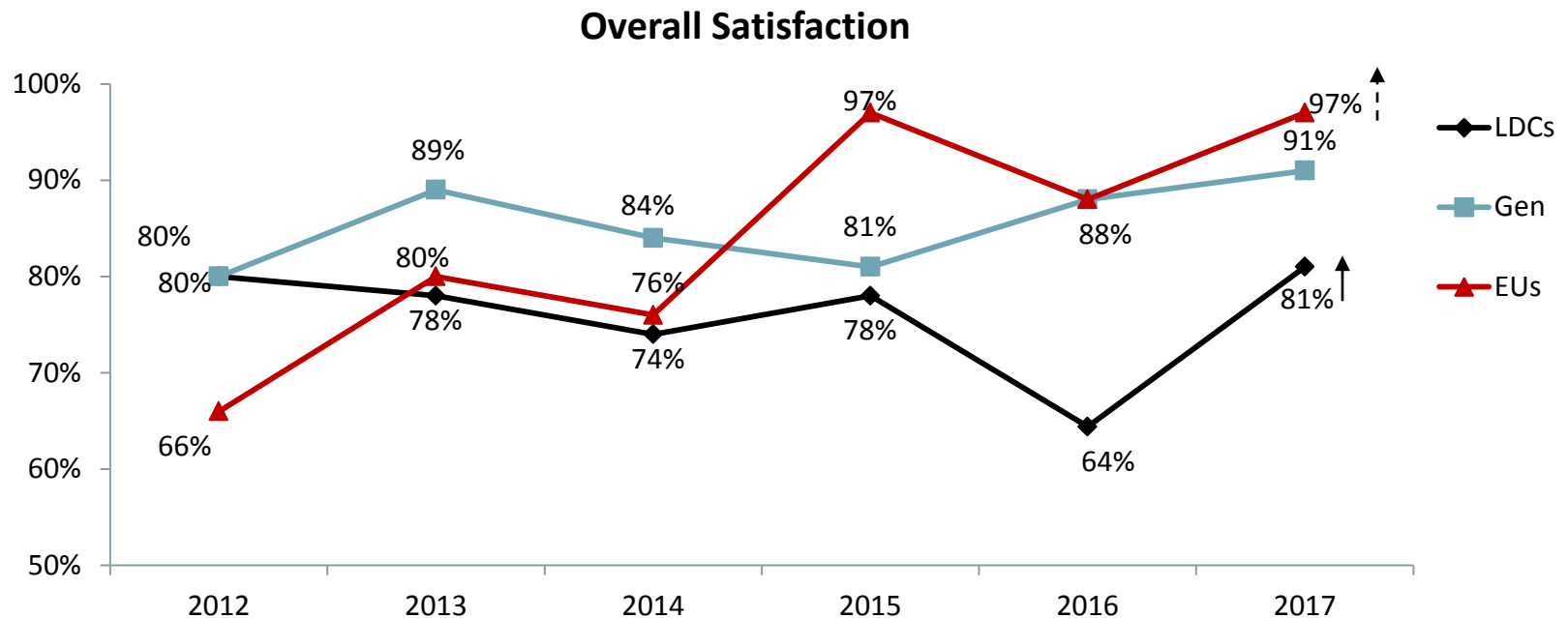
## Key Insights

- Overall satisfaction with Hydro One has increased 10 points over the previous year, with levels at the highest since tracking began in 2012.

# Overall Satisfaction – Survey Results (By Segment)

The survey question reads:

“Overall, how satisfied are you with Hydro One? Would you say you are...?”



## Key Insights

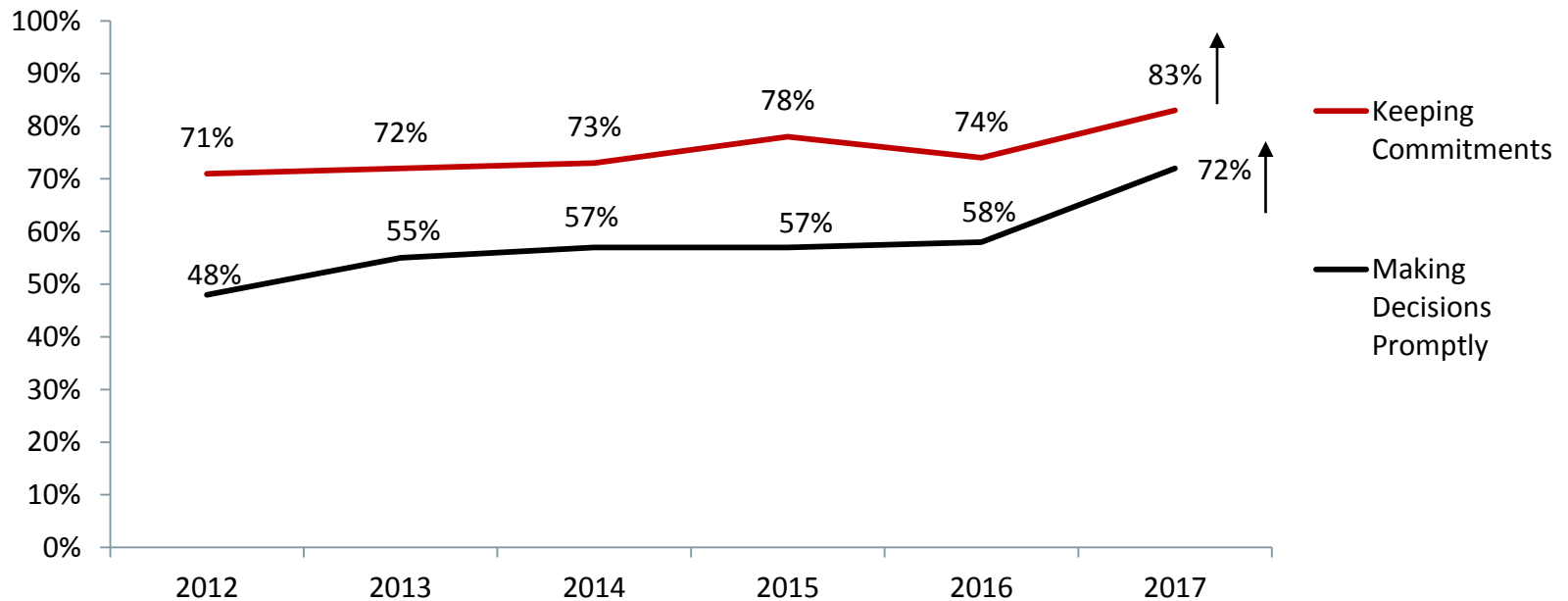
- The increase in overall satisfaction score can be largely attributed to LDC customers, who show a significant (+17, 81%) increase in satisfaction, reversing the 14 point decline in satisfaction in 2016.
- End User customers show a directional increase of 9 points.
- Satisfaction for all three customer groups is at its highest since tracking started.

# Scorecard Metrics – Survey Results (All Tx)

The survey questions read:

*“How would you rate Hydro One on the following specific attributes... Keeping Commitments and Making Decisions Promptly?”*

**Keeping Commitments & Making Decisions Promptly (T4B)**



## Key Insights

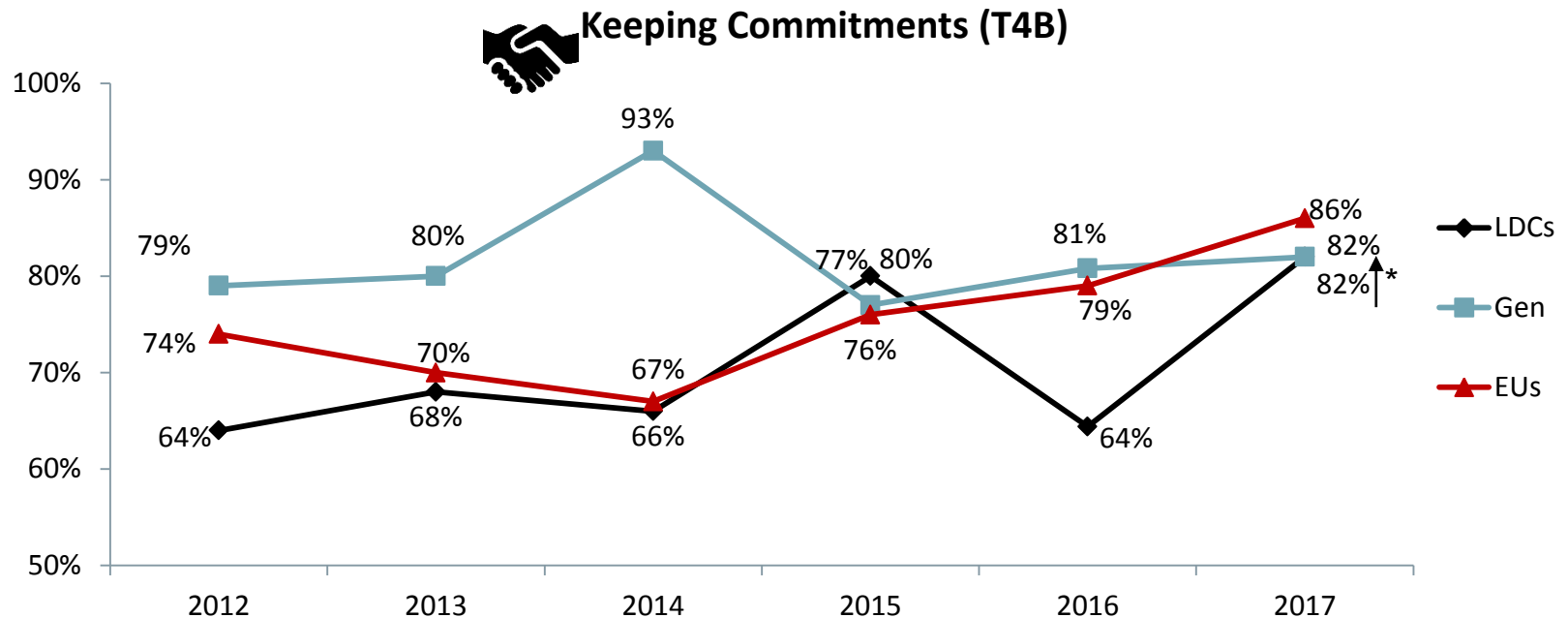
- *Hydro One’s performance on both these foundational attributes is now at its highest since tracking began.*
- *Hydro One’s ability to make decisions promptly shows a significant 14 point increase over the last year, and its ability to keep commitments shows a significant 9 point increase over the same period.*



# Keeping Commitments – Survey Results (By Segment)

The survey question reads:

“How would you rate Hydro One on the following specific attributes... Keeping Commitments?”



## Key Insights

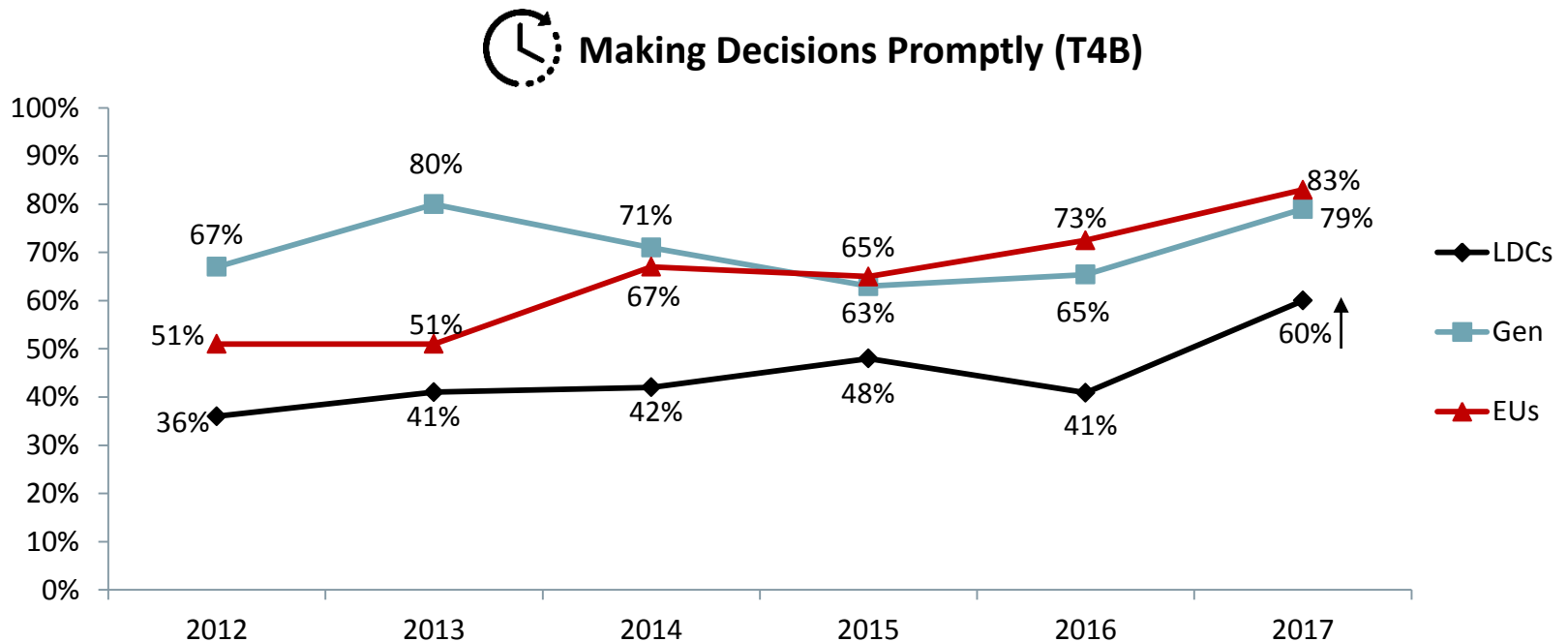
- Generator customers have historically shown the highest level of satisfaction regarding Hydro One’s focus on keeping commitments.
- LDCs show a significant 18 point increase in satisfaction regarding Hydro One’s focus on keeping commitments, reaching the highest point seen since tracking began.
- End Users continue their upward movement, with satisfaction at its highest since tracking began.

\* **Note:** the arrow in the graph only refers to a significant increase in Keeping Commitments for LDCs.

# Making Decisions Promptly – Survey Results (By Segment)

The survey question reads:

“How would you rate Hydro One on the following specific attributes... Making Decisions Promptly?”



## Key Insights

- LDC customers provided significantly higher ratings for Hydro One’s ability to make decisions promptly.
- Both End Users and Generators show an increase in satisfaction with Hydro One’s ability to make decisions promptly over the last year.

## Key Findings

## Impacted Segment

- **The overall Large TX customer score is 86%, with overall satisfaction at 88%. Both these are at their highest since tracking began, underscoring Hydro One's initiative to improve relations with all three subgroups.**



The increase in overall satisfaction can be largely attributed to LDCs (+17, 81%) and End User customers (+9, 97%). Both show a reversal of the previous year's negative shift, with satisfaction ratings climbing back to their highest points since tracking began.



Generator customers continue to show consistent satisfaction with Hydro One, with satisfaction ratings rising steadily over the past few waves.

- **Both scorecard metrics show significant improvement over the previous year.**



LDC customer ratings of Hydro One are at their highest over time, with a significant increase in satisfaction with HON Keeping Commitments (82%) and Making Decisions Promptly (60%). The latter metric marks one of the largest score improvements this wave.



Consistent with 2016, Generators continue to identify product and planning issues (outage planning, infrastructure upgrades) as key areas for HON to address in order to increase satisfaction.



LDC



End Users



Generators

- **Large TX customers are satisfied with their most recent contact experience with their Account Executive.**

- Generators rate increasing satisfaction with their Account Executive (+12, 97%) while LDCs and End Users show dwindling levels of satisfaction.
- The Ability to Access HON has decreased this wave. End Users and LDCs provide perfect scores for Easy to Reach [HON] during Unplanned Outages with any questions or concerns.



**UNDERTAKING J7.8**

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**Reference:**

I-03-APPPrO-003, Part c)

**Undertaking:**

To update the response to Exhibit I, Tab 3, Schedule 3, to include 1.21 per megawatt-hour.

**Response:**

Table below provides the updated response to Exhibit I, Tab 3, Schedule 3, to include Export Transmission Service rate of \$1.21/MWh.

<b>Response</b>	<b>ETS Rate (\$/MWh)</b>	<b>Volume (MWh)</b>	<b>Estimated Revenues</b>	<b>Ontario ETS Revenue Requirement*</b>	<b>Revenue to Cost Ratio</b>
	<b>A</b>	<b>B</b>	<b>C = A X B</b>	<b>D</b>	<b>E = C/D</b>
Interrogatory I-3-3-Part a	1.85	18,800,000	\$ 34,780,000	\$ 23,532,133	1.48
Interrogatory I-3-3-Part b	1.05	18,800,000	\$ 19,740,000	\$ 23,532,133	0.84
Interrogatory I-3-3-Part c	1.25	18,800,000	\$ 23,500,000	\$ 23,532,133	1.00
Interrogatory I-3-3-Part d	1.45	18,800,000	\$ 27,260,000	\$ 23,532,133	1.16
Undertaking J7.8	1.21	18,800,000	\$ 22,748,000	\$ 23,532,133	0.97

\* Note: 2020 Ontario ETS Revenue Requirement provided in Interrogatory Response I-03-APPPrO-001 Part (b)

**UNDERTAKING J7.9**

**Reference:**

I-03-APPPrO-004

**Undertaking:**

To model the rate impact on other customers of \$1.21 per megawatt-hour.

**Response:**

Tables 1 and 2 provide the 2020 bill impacts for typical medium density (R1) Residential and General Service Energy less than 50 kW customers using an assumed Export Transmission Service (ETS) rate of \$1.21/MWh.<sup>1</sup>

Table 3 provides the updated summary of bill impacts using an assumed ETS rate of \$1.21/MWh.

**Table 1: Typical Medium Density (R1) Residential Customer Bill Impacts**

	<b>400 kWh</b>	<b>750 kWh</b>	<b>1,800 kWh</b>
Total Bill as of May 1, 2018 <sup>1</sup>	\$83.40	\$121.75	\$236.81
RTSR included in 2017 R1 Customer's Bill (based on 2016 UTR)	\$4.78	\$8.96	\$21.50
<i>Estimated 2019 Monthly RTSR<sup>4</sup></i>	\$5.10	\$9.56	\$22.95
<b>2019 increase in Monthly Bill</b>	<b>\$0.13</b>	<b>\$0.24</b>	<b>\$0.58</b>
<i>2019 increase as a % of total bill</i>	<i>0.2%</i>	<i>0.2%</i>	<i>0.2%</i>
<i>Estimated 2020 Monthly RTSR<sup>5</sup></i>	\$5.56	\$10.42	\$25.01
<b>2020 increase in Monthly Bill</b>	<b>\$0.46</b>	<b>\$0.86</b>	<b>\$2.06</b>
<i>2020 increase as a % of total bill</i>	<i>0.5%</i>	<i>0.7%</i>	<i>0.9%</i>

<sup>1</sup> Revenue Requirement as per the blue page update filed on June 19<sup>th</sup>, 2019.

Witness: Clement Li

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**A Table 2: Typical General Service Energy less than 50 kW  
 (GSe < 50 kW) Customer Bill Impacts**

	<b>1,000 kWh</b>	<b>2,000 kWh</b>	<b>15,000 kWh</b>
Total Bill as of May 1, 2018 <sup>1</sup>	\$198.93	\$367.73	\$2,562.20
RTSR included in 2017 GSe Customer's Bill (based on 2016 UTR)	\$10.63	\$21.26	\$159.47
<i>Estimated 2019 Monthly RTSR<sup>4</sup></i>	\$11.35	\$22.69	\$170.21
<b>2019 increase in Monthly Bill</b>	<b>\$0.29</b>	<b>\$0.58</b>	<b>\$4.33</b>
<i>2019 increase as a % of total bill</i>	<i>0.1%</i>	<i>0.2%</i>	<i>0.2%</i>
<i>Estimated 2020 Monthly RTSR<sup>5</sup></i>	\$12.37	\$24.73	\$185.49
<b>2020 increase in Monthly Bill</b>	<b>\$1.02</b>	<b>\$2.04</b>	<b>\$15.28</b>
<i>2020 increase as a % of total bill</i>	<i>0.5%</i>	<i>0.6%</i>	<i>0.6%</i>

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**Table 3: Summary of 2020 Bill Impacts**

	<b>R1 @ 750 kWh</b>		<b>GSe @ 2,000 kWh</b>	
	<b>Change in Total Bill (\$)</b>	<b>Change in Total Bill (%)</b>	<b>Change in Total Bill (\$)</b>	<b>Change in Total Bill (%)</b>
<b>ETS Rate: \$1.05/MWh</b>	\$0.88	0.72%	\$2.08	0.56%
<b>ETS Rate: \$1.25/MWh</b>	\$0.85	0.70%	\$2.03	0.55%
<b>ETS Rate: \$1.45/MWh</b>	\$0.83	0.68%	\$1.97	0.53%
<b>ETS Rate: \$1.85/MWh</b>	\$0.79	0.64%	\$1.86	0.51%
<b>ETS Rate: \$1.21/MWh</b>	\$0.86	0.70%	\$2.04	0.55%

**UNDERTAKING J8.1**

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**Reference:**  
K-8.4

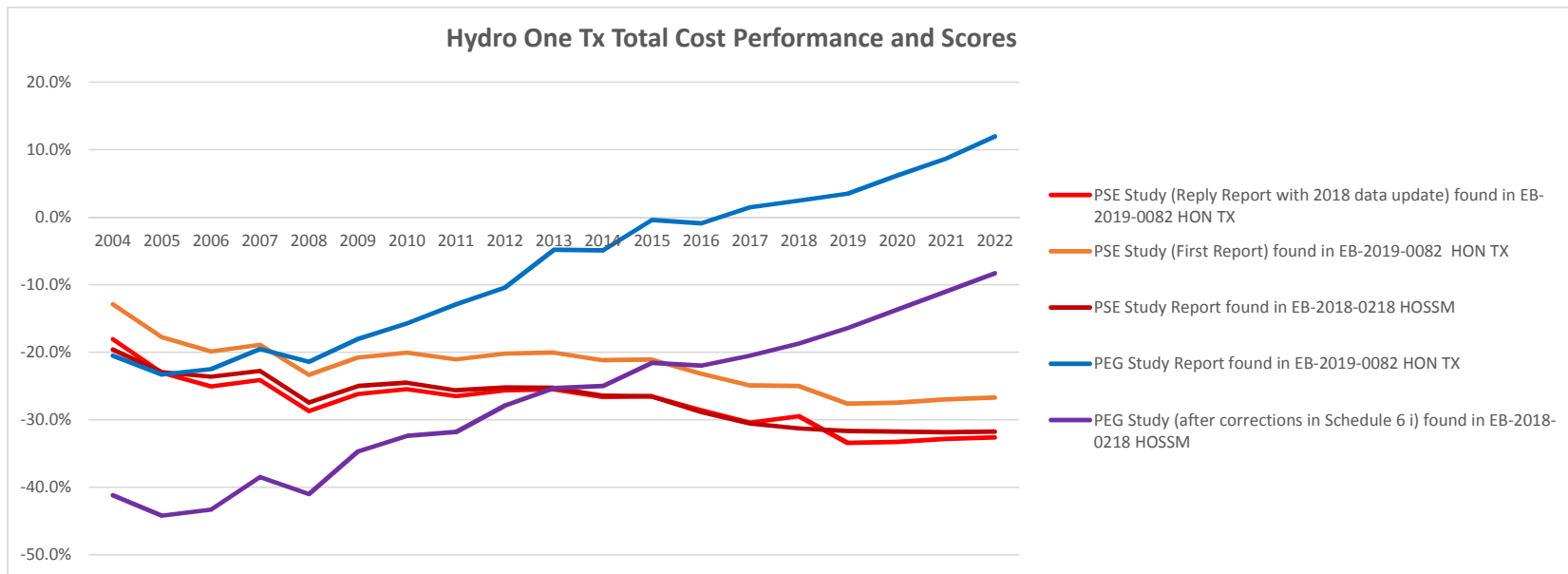
**Undertaking:**  
To provide an updated version of Exhibit K8.4

**Response:**  
Please see attached for an updated version of Exhibit K8.4. As indicated at the oral hearing, this updated version corrects and replaces the Exhibit K8.4 placed on the record at the oral hearing.



J-8.1

	PSE Study (Reply Report with 2018 data update) found in EB-2019-0082 HON TX	PSE Study (First Report) found in EB-2019-0082 HON TX	PSE Study Report found in EB-2018-0218 HOSSM	PEG Study Report found in EB-2019-0082 HON TX	PEG Study (after corrections in Schedule 6 i) found in EB-2018-0218 HOSSM
2004	-18.1%	-12.9%	-19.6%	-20.5%	-41.20%
2005	-23.0%	-17.8%	-23.0%	-23.3%	-44.2%
2006	-25.1%	-19.9%	-23.6%	-22.5%	-43.3%
2007	-24.1%	-18.9%	-22.8%	-19.5%	-38.5%
2008	-28.7%	-23.4%	-27.4%	-21.4%	-41.0%
2009	-26.2%	-20.8%	-25.0%	-18.0%	-34.7%
2010	-25.4%	-20.1%	-24.5%	-15.7%	-32.4%
2011	-26.5%	-21.0%	-25.7%	-12.9%	-31.8%
2012	-25.6%	-20.2%	-25.2%	-10.4%	-27.9%
2013	-25.5%	-20.0%	-25.3%	-4.8%	-25.3%
2014	-26.6%	-21.2%	-26.4%	-4.9%	-25.0%
2015	-26.6%	-21.1%	-26.5%	-0.4%	-21.6%
2016	-28.6%	-23.2%	-28.9%	-0.9%	-22.0%
2017	-30.4%	-24.9%	-30.6%	1.5%	-20.5%
2018	-29.5%	-25.0%	-31.3%	2.5%	-18.7%
2019	-33.4%	-27.6%	-31.7%	3.5%	-16.4%
2020	-33.3%	-27.5%	-31.8%	6.2%	-13.7%
2021	-32.8%	-27.0%	-31.8%	8.7%	-11.0%
2022	-32.6%	-26.7%	-31.8%	12.0%	-8.3%



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3 **UNDERTAKING J8.2**

4 **Reference:**

5 JT-2.34-Q9

6 **Undertaking:**

7 To confirm MSP revenue increase as described in JT2.34, Q 9(a).

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9 **Response:**

10 The actual 2018 MSP revenue provided in response to undertaking JT2.34, question 9,  
11 part a, inadvertently included exit fees along with the meter service fees. The correct  
12 amount for actual 2018 MSP revenue is \$0.4M.

## UNDERTAKING J8.3

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**Reference:**

I-10-VECC-024

**Undertaking:**

With reference to VECC compendium, Tab 11, page 5, to provide a link to the IESO's province-wide verified CDM results, or to file the document

**Response:**

A copy of the report referenced as item 5 in the response to Exhibit I, Tab 10, Schedule 24 part d) is attached in Excel format.

Hydro One notes that this report does not include historical (2006-2014) EE program and C&S savings. As such, it does not provide consistent historical results up to 2018 required for preparing forecasting models, and does not provide consistent bridge and test year data required for load forecast purposes.

**UNDERTAKING J8.4**

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**Reference:**

JT2.34, question 17

**Undertaking:**

To update undertaking no. JT2.34, question 17 to the end of October

**Response:**

The table below provides the updated response to technical conference undertaking JT2.34, question 17, covering the period of January to September for 2017, 2018 and 2019. October 2019 ETS export volume is not yet available.

	<b>Actual Export Volume (MWh)</b>		
	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>January-September</b>	14,488,262	14,009,258	15,138,054

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# UNDERTAKING J8.5

**Reference:**

J-1.1  
Oral Hearing Volume 8, Page 124, Line 13 – Page 128, Line 2

**Undertaking:**

To provide an updated version of J1.1.

**Response:**

As a result of the 2020 Cost of Capital Parameters and the updated inflation factor for incentive rate setting for rate changes effective in 2020, issued by the OEB on October 31, 2019, Hydro One has updated the impacted tables from J1.1 to reflect the lower revenue requirement. For the 2020 test year, revenue requirement was further reduced by \$39.7 million. Moreover, Hydro One is providing the calculation in Table 3 below to support the inflation factor consistent with evidence in Exhibit A, Tab 4, Schedule 1.

**Table 1: Revenue Requirement (\$ Millions)**  
 Revised from Exhibit E, Tab 1, Schedule 1 – Table 1

Components	2018 <sup>1</sup>	2019 <sup>2</sup>	2020 Blue Page	2020 Accelerated CCA <sup>4</sup>	2020 Actual Debt Issuances <sup>5</sup>	2020 Updated Pension Valuation <sup>6</sup>	2020 OPEB ISA Assumptions <sup>7</sup>	2020 Cost of Capital Parameters and Updated Inflation Factor	2020 Cost of Capital Update
OM&A	394.3		375.8			(1.7)			374.1
Depreciation and Amortization	468.6		474.6			(0.1)	0.0		474.5
Income Taxes	57.2		48.3	(23.6)	0.1	1.3	0.1	(8.2)	18.1
Return on Capital	703.6		775.0		(8.3)	(0.2)	0.6	(31.5)	735.6
<b>Total Revenue Requirement</b>	<b>1,623.8</b>	<b>1,644.4</b>	<b>1,673.8</b>	<b>(23.6)</b>	<b>(8.2)</b>	<b>(0.7)</b>	<b>0.7</b>	<b>(39.7)</b>	<b>1,602.3</b>
Deduct External Revenues and Other <sup>3</sup>	(54.7)	(54.5)	(52.6)						(52.6)
<b>Rates Revenue Requirement</b>	<b>1,569.1</b>	<b>1,589.9</b>	<b>1,621.2</b>						<b>1,549.7</b>
Regulatory Deferral and Variance Accounts Disposition / Foregone Revenue	(58.4)	(37.6)	6.8						6.8
<b>Rates Revenue Requirement (with Deferral and Variance Accounts)</b>	<b>1,510.7</b>	<b>1,552.3</b>	<b>1,628.0</b>						<b>1,556.6</b>

Note 1: Represents OEB approved 2018 revenue requirement from Hydro One Transmission's 2017 to 2018 rate application in EB-2016-0160

Note 2: Represents OEB approved 2019 revenue requirement in EB-2018-0130

Note 3: External Revenue and Other includes External Revenue, MSP Revenue, Export Tx Service Revenue and Low Voltage Switch Gear Credit

Note 4: As quantified in I-1-OEB-208

Note 5: I-04-LPMA-019 reflected a lower cost of debt for 2020 of 4.45% based on 2019 actual issuances relative to 4.57% presented in the blue-page update

Note 6: Updated JT-2.31 Attachment 1 (October 17, 2019) provided the updated pension valuation as of December 31, 2018

Note 7: As quantified in I-01-OEB-206 the revenue requirement impact related to OPEB ISA assumptions

Note 8: 2020 Cost of Capital Parameter and Updated Inflation Factor. Updated inflation factor only impacts 2021 and 2022 revenue requirement.

Witness: Joel Jodoin, Clement Li, Stephen Vetsis

**Table 2: Summary of Revenue Requirement Components (\$ Million)**  
 Revised from Exhibit A, Tab 4, Schedule 1 – Table 2

Line		Reference	2020	2021	2022
1	Rate Base	C-1-1	12,407.0	13,130.2	13,951.7
2	Return on Debt	E1-1-1	313.8	332.9	353.7
3	Return on Equity	E1-1-1	421.9	447.5	475.5
4	Depreciation	F-6-1	474.5	503.4	528.9
5	Income Taxes	F-7-2	18.1	18.5	31.2
6	Capital Related Revenue Requirement		1,228.2	1,302.4	1,389.3
7	Less Productivity Factor (0.0%)			-	-
8	<b>Total Capital Related Revenue Requirement</b>		<b>1,228.2</b>	<b>1,302.4</b>	<b>1,389.3</b>
9	OM&A	F-1-1	374.1	380.9	387.7
10	<b>Total Revenue Requirement</b>		<b>1,602.3</b>	<b>1,683.2</b>	<b>1,777.1</b>
11	Increase in Capital Related Revenue Requirement			74.2	87.0
12	Increase in Capital Related Revenue Requirement as a percentage of Previous Year Total Revenue Requirement			4.63%	5.17%
13	Less Capital Related Revenue Requirement in I-X			1.38%	1.39%
14	<b>Capital Factor</b>			<b>3.25%</b>	<b>3.77%</b>

Witness: Joel Jodoin, Clement Li, Stephen Vetsis

**Table 3: Derivation of Inflation Factor**

Revised from Exhibit A, Tab 4, Schedule 1 – Table 1

	Non-Labour							Labour			Resultant Value - Annual Growth for the 2-factor IPI
	GDP-IPI (FDD) - National							AWE - All Employees - Ontario			
Year	Q1	Q2	Q3	Q4	Annual	Annual % Change (A)	Weight (B)	Annual	Annual % Change (C)	Weight (D)	Annual % Change ([A*B]+[C*D])
2017	108.0	108.5	108.3	109.0	108.45			992.42			
2018	109.4	109.8	110.5	111.1	110.20	1.6%	86%	1021.40	2.9%	14%	1.8%

**Table 4: Custom Cap Index (RCI) by Component (%)**

Revised from Exhibit A, Tab 4, Schedule 1 – Table 3

Custom Revenue Cap Index by Component	2021	2022
Inflation Factor (I)	1.80	1.80
Productivity Factor (X)	0.00	0.00
Capital Factor (C)	3.25	3.77
Custom Revenue Cap Index Total	5.05	5.57



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**Table 5: Revenue Requirement by Year**  
**Revised from Exhibit A, Tab 4, Schedule 1 – Table 4**

<b>Year</b>	<b>Formula</b>	<b>Revenue Requirement</b>
2020	Cost of Service	\$1,602.3 million
2021	2020 Revenue Requirement x 1.0505	\$1,683.2 million
2022	2021 Revenue Requirement x 1.0557	\$1,777.1 million

*\* Calculations assume that Inflation Factor remains at 1.8% through term*

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**Table 6: Average Bill Impacts on Transmission and Distribution-connected Customers**  
**Revised from Exhibit I2, Tab 5, Schedule 1 – Table 2**

	2019 <sup>1</sup>	2020		2021		2022	
		Blue Page	CoC Update	Blue Page	CoC Update	Blue Page	CoC Update
Rates Revenue Requirement (\$M)	\$1,552.3	\$1,628.0	\$1,556.6	\$1,719.4	\$1,636.9	\$1,808.4	\$1,731.6
% Increase in Rates RR over prior year		4.90%	0.3%	5.6%	5.2%	5.2%	5.8%
% Impact of load forecast change		3.8%	3.8%	0.6%	0.6%	0.7%	0.7%
<b>Net Impact on Average Transmission Rates</b>		<b>8.7%</b>	<b>4.1%</b>	<b>6.2%</b>	<b>5.8%</b>	<b>5.9%</b>	<b>6.5%</b>
Transmission as a % of Tx-connected customer's Total Bill		7.4%	7.4%	7.4%	7.4%	7.4%	7.4%
<b>Estimated Average Bill impact</b>		<b>0.6%</b>	<b>0.3%</b>	<b>0.5%</b>	<b>0.4%</b>	<b>0.4%</b>	<b>0.5%</b>
Transmission as a % of Dx-connected customer's Total Bill		6.2%	6.2%	6.2%	6.2%	6.2%	6.2%
<b>Estimated Average Bill impact</b>		<b>0.5%</b>	<b>0.3%</b>	<b>0.4%</b>	<b>0.4%</b>	<b>0.4%</b>	<b>0.4%</b>

<sup>1</sup> 2019 rates revenue requirement as per the OEB's Decision and Order for Hydro One's 2019 Transmission Revenue Requirement application (EB-2018-0130), issued on 25<sup>th</sup> April, 2019.

**Table 7: Typical Medium Density (R1) Residential Customer Bill Impacts**  
**Revised from Exhibit I2, Tab 5, Schedule 1 – Table 3**

	Typical R1 Residential Customer					
	Blue Page	CoC Update	Blue Page	CoC Update	Blue Page	CoC Update
	400 kWh	400 kWh	750 kWh	750 kWh	1,800 kWh	1,800 kWh
Total Bill as of May 1, 2018 <sup>1</sup>	\$83.40	\$83.40	\$121.75	\$121.75	\$236.81	\$236.81
RTSR included in 2017 R1 Customer's Bill (based on 2016 UTR)	\$4.78	\$4.78	\$8.96	\$8.96	\$21.50	\$21.50
<i>Estimated 2019 Monthly RTSR<sup>2</sup></i>	\$5.10	\$5.10	\$9.56	\$9.56	\$22.95	\$22.95
<b>2019 increase in Monthly Bill</b>	<b>\$0.13</b>	<b>\$0.13</b>	<b>\$0.24</b>	<b>\$0.24</b>	<b>\$0.58</b>	<b>\$0.58</b>
<i>2019 increase as a % of total bill</i>	<i>0.2%</i>	<i>0.2%</i>	<i>0.2%</i>	<i>0.2%</i>	<i>0.2%</i>	<i>0.2%</i>
<i>Estimated 2020 Monthly RTSR<sup>3</sup></i>	\$5.52	\$5.30	\$10.35	\$9.93	\$24.83	\$23.83
<b>2020 increase in Monthly Bill</b>	<b>\$0.42</b>	<b>\$0.20</b>	<b>\$0.79</b>	<b>\$0.37</b>	<b>\$1.89</b>	<b>\$0.89</b>
<i>2020 increase as a % of total bill</i>	<i>0.5%</i>	<i>0.2%</i>	<i>0.6%</i>	<i>0.3%</i>	<i>0.8%</i>	<i>0.4%</i>
<i>Estimated 2021 Monthly RTSR<sup>3</sup></i>	\$5.84	\$5.58	\$10.96	\$10.47	\$26.29	\$25.13
<b>2021 increase in Monthly Bill</b>	<b>\$0.32</b>	<b>\$0.29</b>	<b>\$0.61</b>	<b>\$0.54</b>	<b>\$1.46</b>	<b>\$1.30</b>
<i>2021 increase as a % of total bill</i>	<i>0.4%</i>	<i>0.3%</i>	<i>0.5%</i>	<i>0.4%</i>	<i>0.6%</i>	<i>0.5%</i>
<i>Estimated 2022 Monthly RTSR<sup>3</sup></i>	\$6.17	\$5.93	\$11.56	\$11.12	\$27.76	\$26.68
<b>2022 increase in Monthly Bill</b>	<b>\$0.32</b>	<b>\$0.34</b>	<b>\$0.61</b>	<b>\$0.64</b>	<b>\$1.46</b>	<b>\$1.54</b>
<i>2022 increase as a % of total bill</i>	<i>0.4%</i>	<i>0.4%</i>	<i>0.5%</i>	<i>0.5%</i>	<i>0.6%</i>	<i>0.6%</i>

<sup>1</sup>Total bill including HST, based on time-of-use commodity prices effective May 1, 2018 and 2017 distribution rates approved per Distribution Rate Order EB-2016-0081 (includes impacts of all components of the Fair Hydro Plan).

<sup>2</sup>2019 Monthly RTSR is an estimated value that incorporates the impacts of changes in UTR in 2017 and 2018 and Hydro One's 2019 rates revenue requirement as shown in Table 6 above.

<sup>3</sup>The impact on RTSR is assumed to be the net impact on average transmission rates, as per Table 6 above, adjusted for Hydro One's revenue disbursement allocator per 2019 Interim UTR Order (EB-2018-0326).

**Table 8: Typical General Service Energy less than 50 kW (GSe < 50 kW) Customer Bill Impacts**  
 Revised from Exhibit I2, Tab 5, Schedule 1 – Table 4

	Typical General Service Energy-Billed (<50kW) Customer					
	Blue Page	CoC Update	Blue Page	CoC Update	Blue Page	CoC Update
	1,000 kWh	1,000 kWh	2,000 kWh	2,000 kWh	15,000 kWh	15,000 kWh
Total Bill as of May 1, 2018 <sup>1</sup>	\$198.93	\$198.93	\$367.73	\$367.73	\$2,562.20	\$2,562.20
RTSR included in 2017 GSe Customer's Bill (based on 2016 UTR)	\$10.63	\$10.63	\$21.26	\$21.26	\$159.47	\$159.47
<i>Estimated 2019 Monthly RTSR<sup>2</sup></i>	\$11.35	\$11.35	\$22.69	\$22.69	\$170.21	\$170.21
<b>2019 increase in Monthly Bill</b>	<b>\$0.29</b>	<b>\$0.29</b>	<b>\$0.58</b>	<b>\$0.58</b>	<b>\$4.33</b>	<b>\$4.32</b>
<i>2019 increase as a % of total bill</i>	<i>0.1%</i>	<i>0.1%</i>	<i>0.2%</i>	<i>0.2%</i>	<i>0.2%</i>	<i>0.2%</i>
<i>Estimated 2020 Monthly RTSR<sup>3</sup></i>	\$12.28	\$11.79	\$24.56	\$23.57	\$184.20	\$176.78
<b>2020 increase in Monthly Bill</b>	<b>\$0.93</b>	<b>\$0.44</b>	<b>\$1.86</b>	<b>\$0.88</b>	<b>\$13.99</b>	<b>\$6.57</b>
<i>2020 increase as a % of total bill</i>	<i>0.5%</i>	<i>0.2%</i>	<i>0.5%</i>	<i>0.2%</i>	<i>0.5%</i>	<i>0.3%</i>
<i>Estimated 2021 Monthly RTSR<sup>3</sup></i>	\$13.00	\$12.43	\$26.00	\$24.86	\$195.04	\$186.42
<b>2021 increase in Monthly Bill</b>	<b>\$0.72</b>	<b>\$0.64</b>	<b>\$1.44</b>	<b>\$1.29</b>	<b>\$10.84</b>	<b>\$9.64</b>
<i>2021 increase as a % of total bill</i>	<i>0.4%</i>	<i>0.3%</i>	<i>0.4%</i>	<i>0.3%</i>	<i>0.4%</i>	<i>0.4%</i>
<i>Estimated 2022 Monthly RTSR<sup>3</sup></i>	\$13.73	\$13.19	\$27.45	\$26.38	\$205.88	\$197.87
<b>2022 increase in Monthly Bill</b>	<b>\$0.72</b>	<b>\$0.76</b>	<b>\$1.45</b>	<b>\$1.53</b>	<b>\$10.85</b>	<b>\$11.45</b>
<i>2022 increase as a % of total bill</i>	<i>0.4%</i>	<i>0.4%</i>	<i>0.4%</i>	<i>0.4%</i>	<i>0.4%</i>	<i>0.4%</i>

<sup>1</sup>Total bill including HST, based on time-of-use commodity prices effective May 1, 2018 and 2017 distribution rates approved per Distribution Rate Order EB-2016-0081 (includes impacts of all components of the Fair Hydro Plan).

<sup>2</sup>2019 Monthly RTSR is an estimated value that incorporates the impacts of changes in UTR in 2017 and 2018 and Hydro One's 2019 rates revenue requirement as shown in Table 6 above.

<sup>3</sup>The impact on RTSR is assumed to be the net impact on average transmission rates, as per Table 6 above, adjusted for Hydro One's revenue disbursement allocator per 2019 Interim UTR Order (EB-2018-0326).



2020 ONTARIO UNIFORM TRANSMISSION RATE SCHEDULES

EB-2019-xxxx

**The rate schedules contained herein shall be effective January 1, 2020**

Issued: Month, Year  
Ontario Energy Board

## TRANSMISSION RATE SCHEDULES

### TERMS AND CONDITIONS

**(A) APPLICABILITY** The rate schedules contained herein pertain to the transmission service applicable to: •The provision of Provincial Transmission Service (PTS) to the Transmission Customers who are defined as the entities that withdraw electricity directly from the transmission system in the province of Ontario. •The provision of Export Transmission Service (ETS) to electricity market participants that export electricity to points outside Ontario utilizing the transmission system in the province of Ontario. The Rate Schedule ETS applies to the wholesale market participants who utilize the Export Service in accordance with the Market Rules of the Ontario Electricity Market, referred to hereafter as Market Rules. These rate schedules do not apply to the distribution services provided by any distributors in Ontario, nor to the purchase of energy, hourly uplift, ancillary services or any other charges that may be applicable in electricity markets administered by the Independent Electricity System Operator (IESO) of Ontario.

**(B) TRANSMISSION SYSTEM CODE** The transmission service provided under these rate schedules is in accordance with the Transmission System Code (Code) issued by the Ontario Energy Board (OEB). The Code sets out the requirements, standards, terms and conditions of the transmitter's obligation to offer to connect to, and maintain the operation of, the transmission system. The Code also sets out the requirements, standards, terms and conditions under which a Transmission Customer may connect to, and remain connected to, the transmission system. The Code stipulates that a transmitter shall connect new customers, and continue to offer transmission services to existing customers, subject to a Connection Agreement between the customer and a transmitter.

**(C) TRANSMISSION DELIVERY POINT** The Transmission Delivery Point is defined as the transformation station, owned by a transmission company or by the Transmission Customer, which steps down the voltage from above 50 kV to below 50 kV and which connects the customer to the transmission system. The demand registered by two or more meters at any one delivery point shall be aggregated for the purpose of assessing transmission charges at that delivery point if the corresponding distribution feeders from that delivery point, or the plants taking power from that delivery point, are owned by the same entity within the meaning of

Ontario's *Business Corporations Act*. The billing demand supplied from the transmission system shall be adjusted for losses, as appropriate, to the Transmission Point of Settlement, which shall be the high voltage side of the transformer that steps down the voltage from above 50 kV to below 50 kV.

**(D) TRANSMISSION SERVICE POOLS** The transmission facilities owned by the licenced transmission companies are categorized into three functional pools. The transmission lines that are used for the common benefit of all customers are categorized as Network Lines and the corresponding terminating facilities are Network Stations. These facilities make up the Network Pool. The transformation station facilities that step down the voltage from above 50 kV to below 50 kV are categorized as the Transformation Connection Pool. Other electrical facilities (i.e. that are neither Network nor Transformation) are categorized as the Line Connection Pool. All PTS customers incur charges based on the Network Service Rate (PTS-N) of Rate Schedule PTS. The PTS customers that utilize transformation connection assets owned by a licenced transmission company also incur charges based on the Transformation Connection Service Rate (PTS-T). The customer demand supplied from a transmission delivery point will not incur transformation connection service charges if a customer fully owns all transformation connection assets associated with that transmission delivery point. The PTS customers utilize lines owned by a licenced transmission company to connect to Network Station(s) also incur charges based on the Line Connection Service Rate (PTS- L). The customer demand supplied from a transmission delivery point will not incur line connection service charges if a customer fully owns all line connection assets connecting that delivery point to a Network Station. Similarly, the customer demand will not incur line connection service charges for demand at a transmission delivery point located at a Network Station.

**(E) MARKET RULES** The IESO will provide transmission service utilizing the facilities owned by the licenced transmission companies in Ontario in accordance with the Market Rules. The Market Rules and appropriate Market Manuals define the procedures and processes under which the transmission service is provided in real or operating time (on an hourly basis) as well as service billing and settlement processes for transmission service charges based on rate schedules contained herein.

## TRANSMISSION RATE SCHEDULES

**(F) METERING REQUIREMENTS** In accordance with Market Rules and the Transmission System Code, the transmission service charges payable by Transmission Customers shall be collected by the IESO. The IESO will utilize Registered Wholesale Meters and a Metering Registry in order to calculate the monthly transmission service charges payable by the Transmission Customers. Every Transmission Customer shall ensure that each metering installation in respect of which the customer has an obligation to pay transmission service charges arising from the Rate Schedule PTS shall satisfy the Wholesale Metering requirements and associated obligations specified in Chapter 6 of the Market Rules, including the appendices therein, whether or not the subject meter installation is required for settlement purposes in the IESO-administered energy market. A meter installation required for the settlement of charges in the IESO-administered that energy market may be used for the settlement of transmission service charges. The Transmission Customer shall provide to the IESO data required to maintain the information for the Registered Wholesale Meters and the Metering Registry pertaining to the metering installations with respect to which the Transmission Customers have an obligation to pay transmission charges in accordance with Rate Schedule PTS. The Metering Registry for metering installations required for the calculation of transmission charges shall be maintained in accordance with Chapter 6 of the Market Rules. The Transmission Customers, or Transmission Customer Agents if designated by the Transmission Customers, associated with each Transmission Delivery Point will be identified as Metered Market Participants within the IESO's Metering Registry. The metering data recorded in the Metering Registry shall be used as the basis for the calculation of transmission charges on the settlement statement for the Transmission Customers identified as the Metered Market Participants for each Transmission Delivery Point. The Metering Registry for metering installations required for calculation of transmission charges shall also indicate whether or not the demand associated with specific Transmission Delivery Point(s) to which a Transmission Customer is connected attracts Line and/or Transformation Connection Service Charges. This information shall be consistent with the Connection Agreement between the Transmission Customer and the licenced Transmission Company that connects the customer to the IESO-Controlled Grid.

**(G) EMBEDDED GENERATION** The Transmission Customers shall ensure conformance of Registered Wholesale Meters in accordance with Chapter 6 of Market Rules, including Metering Registry obligations, with respect to metering installations for embedded generation that is located behind the metering installation that measures the net demand taken from the transmission system if (a) the required approvals for such generation generator unit or energy storage facility are obtained after October 30, 1998; and (b) the generator unit nameplate rating is 2 MW or higher for renewable generation and 1 MW or higher for non-renewable generation or if the individual inverter unit capacity is 1 MW or higher for energy storage; and (c) the Transmission Delivery Point through which the generator or energy storage facility is connected to the transmission system attracts Line or Transformation Connection Service charges. These terms and conditions also apply to the incremental capacity associated with any refurbishments or expansions approved after October 30, 1998, to a generator or generation facility unit—that was connected through an eligible Transmission Delivery Point on or prior to October 30, 1998 and the approved incremental generator nameplate capacity is 2 MW or higher for renewable generation and 1 MW or higher for non-renewable generation or if the individual inverter unit capacity is 1 MW or higher for expansion of energy storage facilities. The term renewable generation refers to a facility that generates electricity from the following sources: wind, solar, Biomass, Bio-oil, Bio-gas, landfill gas, or water. Accordingly, the distributors that are Transmission Customers shall ensure that connection agreements between them and the generators, load customers, and embedded distributors connected to their distribution system have provisions requiring the Transmission Customer to satisfy the requirements for Registered Wholesale Meters and Metering Registry for such embedded generation even if the subject embedded generator(s) do not participate in the IESO-administered energy markets.

**(H) EMBEDDED CONNECTION POINT** In accordance with Chapter 6 of the Market Rules, the IESO may permit a Metered Market Participant, as defined in the Market Rules, to register a metering installation that is located at the embedded connection point for the purpose of recording transactions in the IESO-administered markets. (The Market Rules define an embedded connection point as a point of connection between load or



## TRANSMISSION RATE SCHEDULES

generation facility and distribution system). In special situations, a metering installation at the embedded connection point that is used to settle energy market charges may also be used to settle transmission service charges, if there is no metering installation at the point of connection of a distribution feeder to the Transmission Delivery Point. In above situations:

- The Transmission Customer may utilize the metering installation at the embedded connection point, including all embedded generation and load connected to that point, to satisfy the requirements described in Section (F) above provided that the same metering installation is also used to satisfy the requirement for energy transactions in the IESO- administered market.
- The Transmission Customer shall provide the Metering Registry information for the metering installation at the embedded connection point, including all embedded generation and load connected to that point, in accordance with the requirements described in Section (F) above so that the IESO can calculate the monthly transmission service charges payable by the Transmission Customer.

EFFECTIVE DATE:  
January 1, 2020

BOARD ORDER:  
EB-2019-xxxx

REPLACING BOARD ORDER:  
EB-2018-0326  
December 20, 2018

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Rate Schedule

## TRANSMISSION RATE SCHEDULES

### RATE SCHEDULE: (PTS)

### PROVINCIAL TRANSMISSION RATES

#### APPLICABILITY:

The Provincial Transmission Service (PTS) is applicable to all Transmission Customers in Ontario who own facilities that are directly connected to the transmission system in Ontario and that withdraw electricity from this system.

	<u>Monthly Rate (\$ per kW)</u>	
<b>Network Service Rate (PTS-N):</b>	<b>4.35</b>	
\$ Per kW of Network Billing Demand <sup>1,2</sup>		
<b>Line Connection Service Rate (PTS-L):</b>	<b>0.83</b>	
\$ Per kW of Line Connection Billing Demand <sup>1,3</sup>		
<b>Transformation Connection Service Rate (PTS-T):</b>	<b>2.44</b>	
\$ Per kW of Transformation Connection Billing Demand <sup>1,3,4</sup>		

The rates quoted above shall be subject to adjustments with the approval of the Ontario Energy Board.

#### Notes:

1 The demand (MW) for the purpose of this rate schedule is measured as the energy consumed during the clock hour, on a "Per Transmission Delivery Point" basis. The billing demand supplied from the transmission system shall be adjusted for losses, as appropriate, to the Transmission Point of Settlement, which shall be the high voltage side of the transformer that steps down the voltage from above 50 kV to below 50 kV at the Transmission Delivery Point.

2. The Network Service Billing Demand is defined as the higher of (a) customer coincident peak demand (MW) in the hour of the month when the total hourly demand of all PTS customers is highest for the month, and (b) 85 % of the customer peak demand in any hour during the peak period 7 AM to 7 PM (local time) on weekdays, excluding the holidays as defined by IESO. The peak period hours will be between 0700 hours to 1900 hours Eastern Standard Time during winter (i.e. during standard time) and 0600 hours to 1800 hours Eastern Standard Time during summer (i.e. during daylight savings time), in conformance with the meter time standard used by the IMO settlement systems.

3. The Billing Demand for Line and Transformation Connection Services is defined as the Non-Coincident Peak demand (MW) in any hour of the month. The customer demand in any hour is the sum of (a) the loss-adjusted demand supplied from the transmission system plus (b) the demand that is supplied by an embedded generator unit or energy storage facility for which the required government approvals are obtained after October 30, 1998 and which have installed nameplate capacity of 2MW or more for renewable generation and 1 MW or higher for non-renewable generation or if the individual inverter unit capacity is 1 MW or higher for energy storage, ~~on~~ or the demand supplied by the incremental capacity associated with a refurbishment or expansion approved after October 30, 1998, to a generator unit or generation facility that existed on or prior to October 30, 1998. The term renewable generation refers to a facility that generates electricity from the following sources: wind, solar, Biomass, Bio-oil, Bio-gas, landfill gas, or water. The demand supplied by embedded generation will not be adjusted for losses.

4. The Transformation Connection rate includes recovery for OEB approved Low Voltage Switchgear compensation for Toronto Hydro Electric System Limited and Hydro Ottawa Limited.

#### TERMS AND CONDITIONS OF SERVICE:

The attached Terms and Conditions pertaining to the Transmission Rate Schedules, the relevant provisions of the Transmission System Code, in particular the Connection Agreement as per Appendix 1 of the Transmission System Code, and the Market Rules for the Ontario Electricity Market shall apply, as contemplated therein, to services provided under this Rate Schedule.

EFFECTIVE DATE:  
January 1, 2020

BOARD ORDER:  
EB-2019-xxxx

REPLACING BOARD ORDER:  
EB-2018-0326  
December 20, 2018

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TRANSMISSION RATE SCHEDULES

**RATE SCHEDULE: (ETS)**

**EXPORT TRANSMISSION SERVICE**

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***APPLICABILITY:***

The Export Transmission Service is applicable for the use of the transmission system in Ontario to deliver electrical energy to locations external to the Province of Ontario, irrespective of whether this energy is supplied from generating sources within or outside Ontario.

**Export Transmission Service Rate (ETS):**

**Hourly Rate**

\$1.85 / MWh

The ETS rate shall be applied to the export transactions in the Interchange Schedule Data as per the Market Rules for Ontario's Electricity Market. The ETS rate shall be subject to adjustments with the approval of the Ontario Energy Board.

***TERMS AND CONDITIONS OF SERVICE:***

The attached Terms and Conditions pertaining to the Transmission Rate Schedules, the relevant provisions of the Transmission System Code and the Market Rules for the Ontario Electricity Market shall apply, as contemplated therein, to service provided under this Rate Schedule.

EFFECTIVE DATE:  
January 1, 2020

BOARD ORDER:  
EB-2019-xxxx

REPLACING BOARD ORDER:  
EB-2018-0326  
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**Reference:**

PSE Reply Report filed October 15, 2019

**Undertaking:**

To provide updated versions of the tables for TFP analysis in the PSE original evidence,  
that have not yet been updated.

**Response:**

Please see attached.

J-8.7

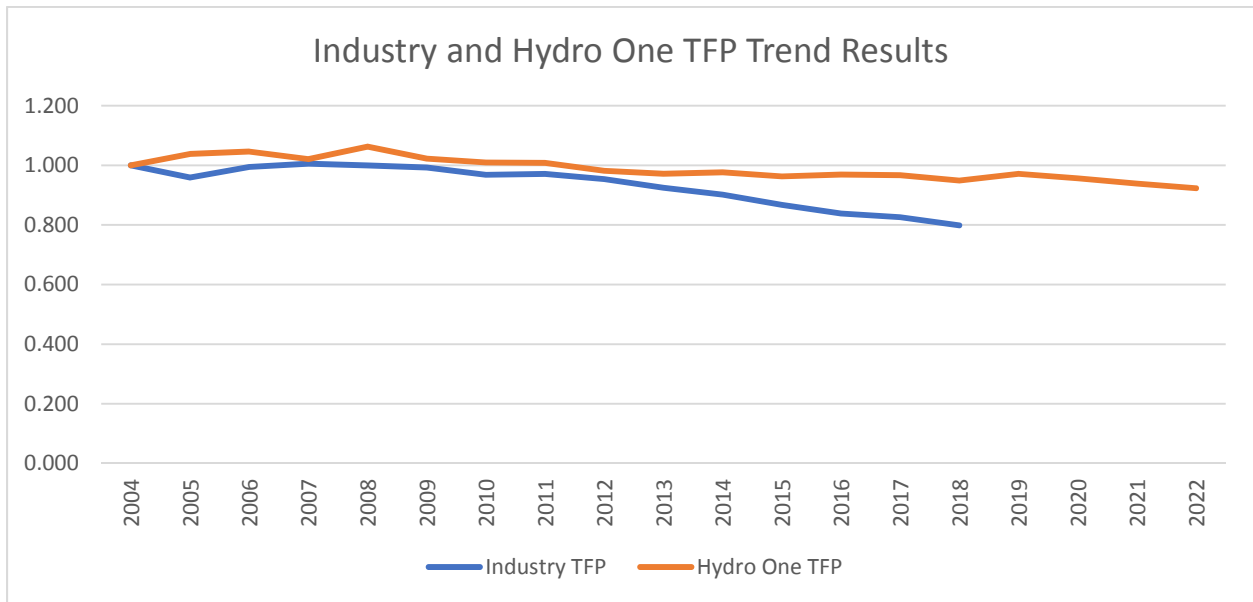
The numbers are slightly different in years prior to 2017 due to input price revisions subsequent to original research. In 2018, Duke Energy Ohio had missing data. We did not include data in 2018 for the company but kept them in the sample prior to 2018 for sample consistency with the original research. If Duke Energy Ohio is excluded entirely, the industry TFP trend is raised by 0.03% to -1.58% for the 2004 to 2018 period.

We note that in the original PSE report, the start year of the sample is reported as 2004. However, PEG reports the growth rates starting in the first “growth rate” year of 2005 rather than the first year of data included in the analysis. To avoid confusion, PSE matched PEG’s approach in the Reply Report and we continue that in our response below. For example, the average annual growth rate reported below as 2005 – 2016 has a base year of 2004 but the average growth rates are in 2005 to 2016.

**Table 1 Industry TFP and Hydro One TFP**

<b>Year</b>	<b>Industry TFP Index</b>	<b>Hydro One TFP Index</b>
2004	1.000	1.000
2005	0.959	1.038
2006	0.995	1.046
2007	1.005	1.021
2008	0.999	1.063
2009	0.992	1.023
2010	0.968	1.009
2011	0.971	1.008
2012	0.954	0.982
2013	0.925	0.971
2014	0.902	0.976
2015	0.868	0.963
2016	0.838	0.969
2017	0.826	0.967
2018	0.799	0.949
<i>2019 (projected)</i>	NA	0.972
<i>2020 (projected)</i>	NA	0.957
<i>2021 (projected)</i>	NA	0.939
<i>2022 (projected)</i>	NA	0.923
<b>Average Annual Growth Rate</b>		
<b>2005-2016</b>	<b>-1.47%</b>	<b>-0.27%</b>
<b>2005-2018</b>	<b>-1.61%</b>	<b>-0.38%</b>
<b>2011-2018</b>	<b>-2.41%</b>	<b>-0.77%</b>
<b>2017-2018</b>	<b>-2.42%</b>	<b>-1.04%</b>
<b>2021-2022</b>	<b>NA</b>	<b>-1.77%</b>

**Figure 1 Industry TFP and Hydro One TFP**



**Table 2 Outputs for the U.S. Industry (Sum of Industry)**

<b>Year</b>	<b>KM of Line</b>	<b>Maximum Peak Demand</b>	<b>Output Quantity Index</b>
2004	269,938	322,074	1.000
2005	270,606	341,545	1.039
2006	271,519	352,957	1.062
2007	273,730	360,471	1.079
2008	274,995	373,230	1.105
2009	275,529	375,386	1.110
2010	276,661	379,747	1.120
2011	278,122	381,717	1.126
2012	281,442	381,872	1.131
2013	282,314	382,283	1.133
2014	284,859	383,462	1.139
2015	286,866	385,546	1.146
2016	286,274	385,812	1.145
2017	288,818	386,352	1.150
2018	289,275	381,235	1.141
<b>Average Annual Growth Rate</b>			
<b>2005-2016</b>	<b>0.49%</b>	<b>1.50%</b>	<b>1.13%</b>
<b>2005-2018</b>	<b>0.49%</b>	<b>1.20%</b>	<b>0.94%</b>
<b>2011-2018</b>	<b>0.56%</b>	<b>0.05%</b>	<b>0.23%</b>
<b>2017-2018</b>	<b>0.52%</b>	<b>-0.60%</b>	<b>-0.19%</b>



**Table 3 Outputs for Hydro One**

<b>Year</b>	<b>KM of Line</b>	<b>Maximum Peak Demand</b>	<b>Output Quantity Index</b>
2004	20,603	25,414	1.000
2005	20,547	26,160	1.017
2006	20,625	27,005	1.040
2007	20,624	27,005	1.040
2008	20,661	27,005	1.040
2009	20,658	27,005	1.040
2010	20,676	27,005	1.040
2011	20,694	27,005	1.041
2012	20,891	27,005	1.044
2013	20,904	27,005	1.045
2014	20,882	27,005	1.044
2015	20,948	27,005	1.045
2016	20,949	27,005	1.045
<i>2017 (projected)</i>	20,689	27,005	1.041
<i>2018 (projected)</i>	20,965	27,005	1.046
<i>2019 (projected)</i>	20,967	27,005	1.046
<i>2020 (projected)</i>	20,967	27,005	1.046
<i>2021 (projected)</i>	20,970	27,005	1.046
<i>2022 (projected)</i>	20,974	27,005	1.046
<b>Average Annual Growth Rate</b>			
<b>2005-2016</b>	<b>0.14%</b>	<b>0.51%</b>	<b>0.37%</b>
<b>2005-2018</b>	<b>0.12%</b>	<b>0.43%</b>	<b>0.32%</b>
<b>2011-2018</b>	<b>0.17%</b>	<b>0.00%</b>	<b>0.06%</b>
<b>2017-2018</b>	<b>0.04%</b>	<b>0.00%</b>	<b>0.01%</b>
<b>2021-2022</b>	<b>0.02%</b>	<b>0.00%</b>	<b>0.01%</b>

**Table 4 Input Quantities for the U.S. Transmission Industry**

<b>Year</b>	<b>Capital Quantity Index</b>	<b>OM&amp;A Quantity Index</b>	<b>Input Quantity Index</b>
<b>2004</b>	812,953	2,338,817	1.000
<b>2005</b>	816,873	3,010,246	1.083
<b>2006</b>	825,852	2,806,816	1.068
<b>2007</b>	837,328	2,763,533	1.073
<b>2008</b>	856,872	2,898,901	1.106
<b>2009</b>	876,273	2,843,708	1.119
<b>2010</b>	903,007	2,968,541	1.157
<b>2011</b>	923,140	2,810,525	1.159
<b>2012</b>	951,810	2,802,229	1.186
<b>2013</b>	994,699	2,792,424	1.225
<b>2014</b>	1,040,001	2,742,882	1.263
<b>2015</b>	1,081,752	2,923,110	1.321
<b>2016</b>	1,114,750	3,065,448	1.366
<b>2017</b>	1,143,383	3,060,691	1.393
<b>2018</b>	1,165,471	3,205,374	1.429
<b>Average Annual Growth Rate</b>			
<b>2005-2016</b>	<b>2.63%</b>	<b>2.25%</b>	<b>2.60%</b>
<b>2005-2018</b>	<b>2.57%</b>	<b>2.25%</b>	<b>2.55%</b>
<b>2011-2018</b>	<b>3.19%</b>	<b>0.96%</b>	<b>2.64%</b>
<b>2017-2018</b>	<b>2.22%</b>	<b>2.23%</b>	<b>2.23%</b>

**Table 5 Input Quantities for Hydro One**

<b>Year</b>	<b>Capital Quantity Index</b>	<b>OM&amp;A Quantity Index</b>	<b>Input Quantity Index</b>
<b>2004</b>	137,513	259,756	1.000
<b>2005</b>	137,060	239,556	0.980
<b>2006</b>	135,904	264,144	0.994
<b>2007</b>	136,392	291,855	1.018
<b>2008</b>	135,507	247,012	0.979
<b>2009</b>	137,319	284,640	1.017
<b>2010</b>	140,541	277,211	1.031
<b>2011</b>	142,755	261,372	1.033
<b>2012</b>	148,227	259,444	1.064
<b>2013</b>	149,155	268,572	1.076
<b>2014</b>	151,727	238,857	1.070
<b>2015</b>	151,731	261,093	1.086
<b>2016</b>	153,644	236,655	1.079
<b>2017</b>	155,045	221,972	1.077
<b>2018</b>	158,220	231,148	1.102
<i>2019 (projected)</i>	159,699	184,471	1.076
<i>2020 (projected)</i>	161,608	192,113	1.093
<i>2021 (projected)</i>	165,161	191,928	1.114
<i>2022 (projected)</i>	168,352	191,735	1.133
<b>Average Annual Growth Rate</b>			
<b>2005-2016</b>	<b>0.92%</b>	<b>-0.78%</b>	<b>0.64%</b>
<b>2005-2018</b>	<b>1.00%</b>	<b>-0.83%</b>	<b>0.70%</b>
<b>2011-2018</b>	<b>1.48%</b>	<b>-2.27%</b>	<b>0.84%</b>
<b>2017-2018</b>	<b>1.47%</b>	<b>-1.18%</b>	<b>1.05%</b>
<b>2021-2022</b>	<b>2.04%</b>	<b>-0.10%</b>	<b>1.77%</b>

**Table 6 Industry and Hydro One TFP Results**

<b>Year</b>	<b>Industry TFP Index</b>	<b>Industry TFP Growth Rate</b>	<b>Hydro One TFP Index</b>	<b>Hydro One TFP Growth Rate</b>
<b>2004</b>	1.000		1.000	
<b>2005</b>	0.959	-4.2%	1.038	3.7%
<b>2006</b>	0.995	3.6%	1.046	0.8%
<b>2007</b>	1.005	1.1%	1.021	-2.5%
<b>2008</b>	0.999	-0.6%	1.063	4.0%
<b>2009</b>	0.992	-0.7%	1.023	-3.8%
<b>2010</b>	0.968	-2.5%	1.009	-1.3%
<b>2011</b>	0.971	0.3%	1.008	-0.1%
<b>2012</b>	0.954	-1.8%	0.982	-2.6%
<b>2013</b>	0.925	-3.1%	0.971	-1.1%
<b>2014</b>	0.902	-2.5%	0.976	0.5%
<b>2015</b>	0.868	-3.9%	0.963	-1.4%
<b>2016</b>	0.838	-3.4%	0.969	0.6%
<b>2017</b>	0.826	-1.5%	0.967	-0.2%
<b>2018</b>	0.799	-3.4%	0.949	-1.9%
<i>2019 (projected)</i>	NA	NA	0.972	2.4%
<i>2020 (projected)</i>	NA	NA	0.957	-1.6%
<i>2021 (projected)</i>	NA	NA	0.939	-1.9%
<i>2022 (projected)</i>	NA	NA	0.923	-1.7%
<b>Average Annual Growth Rate</b>				
<b>2005-2016</b>	<b>-1.47%</b>		<b>-0.27%</b>	
<b>2005-2018</b>	<b>-1.61%</b>		<b>-0.38%</b>	
<b>2011-2018</b>	<b>-2.41%</b>		<b>-0.77%</b>	
<b>2017-2018</b>	<b>-2.42%</b>		<b>-1.04%</b>	
<b>2021-2022</b>	<b>NA</b>		<b>-1.77%</b>	

**UNDERTAKING J8.8**

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**Reference:**

PSE Reply Report filed October 15, 2019

**Undertaking:**

To provide the statistical model summaries for the total cost benchmarking in the reply report.

**Response:**

Please see attached.

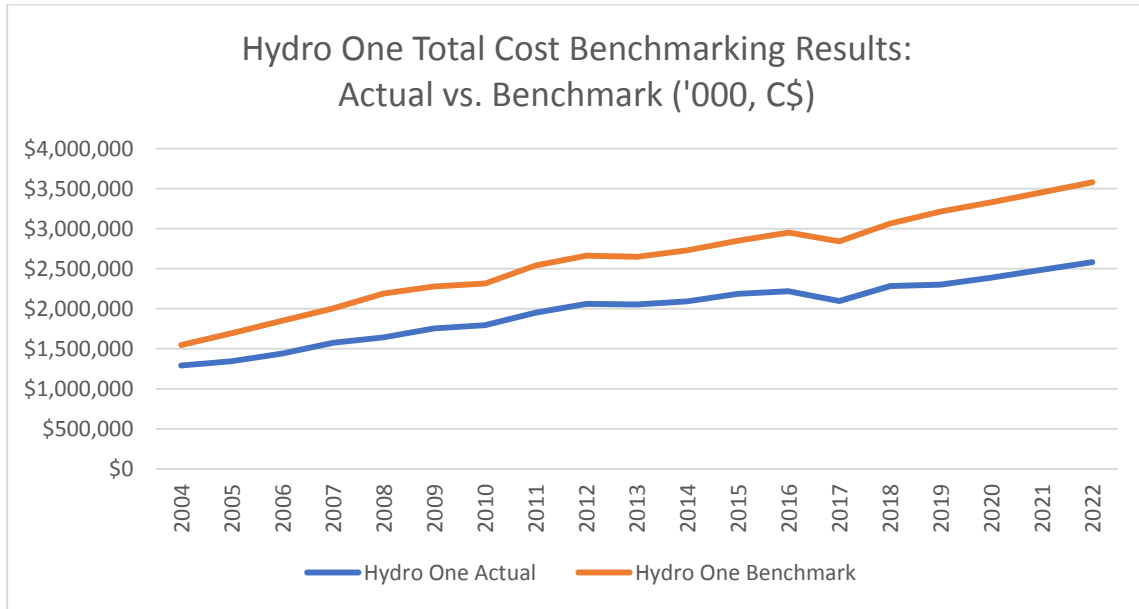
J-8.8

The small difference in actual costs due to input price index updates since original research. Duke Energy Ohio was excluded in 2018 due to missing data.

**Table 1 Hydro One's Cost Performance 2004-2022**

<b>Year</b>	<b>Hydro One Actual Costs (Thousands, C\$)</b>	<b>Hydro One Benchmark Costs (Thousands, C\$)</b>	<b>% Difference (Logarithmic)</b>
<b>2004</b>	\$1,291,742	\$1,547,841	-18.1%
<b>2005</b>	\$1,345,894	\$1,694,003	-23.0%
<b>2006</b>	\$1,440,112	\$1,850,193	-25.1%
<b>2007</b>	\$1,575,837	\$2,005,453	-24.1%
<b>2008</b>	\$1,643,735	\$2,190,062	-28.7%
<b>2009</b>	\$1,754,312	\$2,279,231	-26.2%
<b>2010</b>	\$1,794,360	\$2,314,267	-25.4%
<b>2011</b>	\$1,949,822	\$2,541,204	-26.5%
<b>2012</b>	\$2,059,992	\$2,661,677	-25.6%
<b>2013</b>	\$2,052,515	\$2,648,653	-25.5%
<b>2014</b>	\$2,091,997	\$2,730,386	-26.6%
<b>2015</b>	\$2,185,921	\$2,850,894	-26.6%
<b>2016</b>	\$2,218,630	\$2,952,273	-28.6%
<b>2017</b>	\$2,097,418	\$2,842,567	-30.4%
<b>2018</b>	\$2,282,409	\$3,064,682	-29.5%
<i>2019 (projected)</i>	\$2,300,462	\$3,213,522	-33.4%
<i>2020 (projected)</i>	\$2,387,703	\$3,331,116	-33.3%
<i>2021 (projected)</i>	\$2,486,384	\$3,453,237	-32.8%
<i>2022 (projected)</i>	\$2,583,385	\$3,580,226	-32.6%
<b>Average % Difference</b>			
<b>2004-2018</b>			<b>-26.0%</b>
<b>2016-2018</b>			<b>-29.5%</b>
<b>2020-2022</b>			<b>-32.9%</b>

**Figure 1 Hydro One's Cost Performance 2004-2022**



**Table 2 Econometric Model Parameter Estimates**

<b>Total Cost Model Estimates</b>					
VARIABLE KEY					
KM = Total transmission Kilometres of line D = Maximum peak demand Tx = Percent of transmission plant in total electric utility plant Cap = Average capacity (MVA) per substation Sub = Number of transmission substations per KM of line Volt = Average voltage of transmission lines CS = Construction standards of building transmission pole UG = Percent of transmission lines underground Trend = Time trend (current year minus 2003)					
EXPLANATORY VARIABLE	ESTIMATED COEFFICIENT	T STATISTIC	EXPLANATORY VARIABLE	ESTIMATED COEFFICIENT	T STATISTIC
KM	0.353	20.930	CS	0.239	6.160
KM*KM	0.127	6.080			
KM*D	-0.400	-6.770	UG	0.729	3.170
D	0.615	24.250	Trend	0.014	7.370
D*D	0.364	16.430	Constant	11.671	141.630
Tx	0.533	16.010	Adjusted R-Squared	0.920	
Cap	0.160	6.920	Sample Period:		2004-2022
Sub	0.113	7.280	Number of Observations		839
Volt	0.210	12.080			



**UNDERTAKING J8.09**

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**Reference:**

PSE Reply Report filed October 15, 2019

**Undertaking:**

To provide the working papers in confidence.

**Response:**

The working papers will be provided by Hydro One’s counsel under separate cover.

## UNDERTAKING J9.3

1  
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3 **Reference:**

4 I2-06-02-01, 2020 Proposed Uniform Transmission Rate Schedule  
5

6 **Undertaking:**

7 To confirm that the definition of renewables in the schedules is consistent with the  
8 Electricity Act.  
9

10 **Response:**

11 Section 2 of the *Electricity Act, 1998* (the “EA”) currently defines “renewable energy  
12 source” as follows:  
13

14 *“renewable energy source” means an energy source that is*  
15 *renewed by natural processes and includes wind, water,*  
16 *biomass, biogas, biofuel, solar energy, geothermal energy,*  
17 *tidal forces and such other energy sources as may be*  
18 *prescribed by the regulations, but only if the energy source*  
19 *satisfies such criteria as may be prescribed by the*  
20 *regulations for that energy source; (“source d’énergie*  
21 *renouvelable”)*  
22

23 Subsection 1(1) of O. Reg. 160/99, the Definitions and Exemptions regulation to the EA  
24 provides further definitions in regards to “biofuel”, “biogas” and “biomass”.  
25

26 The current definition of “renewable generation” in Section G of Ontario uniform  
27 transmission rate schedules is not significantly different from the above-noted EA  
28 definition. Hydro One also notes that neither definition lists energy storage as a  
29 renewable energy source.  
30

31 Hydro One proposes that going forward the transmission rate schedules refer to  
32 renewable generation as defined in the Electricity Act. Hydro One will make this change,  
33 along with its proposal to add a separate reference to energy storage, in the UTR  
34 schedules to be provided as part of the Draft Rate Order following the Board’s Decision  
35 in this application.

Witness: Henry Andre