ONTARIO ENERGY BOARD

IN THE MATTER OF the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B, as amended;

AND IN THE MATTER OF an Application by Enbridge Gas Distribution Inc. for an order or orders approving its proposal for open billing services.

AND IN THE MATTER OF an Application by Enbridge Gas Distribution Inc. for an order or orders amending or varying the rates charges to customers for the sale, distribution, transmission and storage of gas commencing as of January 1, 2019

AND IN THE MATTER OF Ontario Energy Board's (the "Board") Decision and Procedural Order No. 8 Enbridge Gas' supplementary evidence for the above noted proceeding submitted November 21, 2019.

INTERROGATORIES

of

Summitt Home Services LP (Summitt)

Reference: EGI Ex.B, Tab 2, Schedule 2, Page 3 of 3 (9). The number of disputes per year relative to the total number of bills issued per year is shown in Table 1.

Please provide a revised Table 1 to include up to the end of October 2019.

Reference: Response to Vista Filed: 2019-05-29 EGI Ex. I, Vista.4, Page 2 of 5 Plus Attachment Vista response d. The setting out the number of disputes by billing item for the years requested.

Please provide a revised Table 1 to include up to the end of October 2019.

Reference: EGI Ex.B, Tab 2, Schedule 3, Page 2 of 4 (4). Table 2 shows, for the entire OBA Program, the annual number of transactions (Debits or Credits) for each of the bill type codes related to rental buyout and other post contract items.

Please provide a revised Table 2 to include up to the end of October 2019.

Please identify the annual number of transactions (Debits or Credits) for each of the bill type codes related to rental buyout and other post contract items that had an associated open bill dispute (resolved or otherwise) prior to the transaction being submitted to Enbridge by the biller.

Please identify the annual number of transactions (Debits or Credits) for each of the bill type codes related to rental buyout and other post contract items that had an associated open bill dispute post the transaction being submitted to Enbridge by the biller.

Please identify the annual number of transactions (Debits or Credits) for each of the bill type codes related to rental buyout and other post contract items that had both an associated open bill dispute pre and post the transaction being submitted to Enbridge by the biller.

Reference: EGI Ex.B, Tab 2, Schedule 3, Page 2 of 4 (5). Table 3 shows, for the entire OBA Program, the annual dollar amounts (Debits or Credits) for each of the bill type codes related to rental buyout and other post contract items.

Please provide a revised Table 3 to include up to the end of October 2019.

Reference: EGI Ex.B, Tab 2, Schedule 3, Page 2 of 4 (6). Table 4 shows the number of rental buyout and other post contract items transactions in relation to the total number of OBA bills each year.

Please provide a revised Table 4 to include up to the end of October 2019.

Reference: EGI Ex.B, Tab 2, Schedule 3, Page 2 of 4 (7). Table 5 shows the total dollar value of rental buyout and other post contract items in relation to the total amounts billed under the OBA Program.

Please provide a revised Table 5 to include up to the end of October 2019.

Reference: EGI Ex.B, Tab 2, Schedule 3, Page 2 of 4 (8). Table 6 shows the total number of disputes related to rental buyout and other post contract items in relation to the total number of disputes under the OBA Program.

Please provide a revised Table 6 to include up to the end of October 2019.

Respectfully submitted on behalf of Summitt Home Services LP this November 29, 2019.

Jeff Donnelly

Director, Regulatory Affairs & Compliance Chief Privacy Officer, Corporate Paralegal

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