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December 11, 2019

**Sent By Electronic Mail, RESS Electronic Filing and Courier**

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
27-2300 Yonge Street  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: EPCOR Natural Gas Limited Partnership (“ENGLP”) EB-2018-0264 Application for Rates and Charges for 2019 to 2028 for its Southern Bruce Natural Gas System – Draft Rate Order**

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Pursuant to the Ontario Energy Board’s (the “Board”) Decision and Order dated November 28, 2019 with respect to the above noted proceeding (the “Decision”), please find enclosed a Draft Rate Order and associated requested supporting information.

The attached Draft Rate Order reflects changes to the January 1, 2019 rates applied for by ENGLP in the custom incentive ratemaking application refiled on April 11, 2019 (the “Application”) necessary to implement the Board’s findings in the Decision. In addition, the Draft Rate Order also incorporates other adjustments to rates required to reflect changes to flow-through inputs subsequent to when the Application was filed. The changes made to the rates are as follows:

- Delay in Revenue Recovery Rate Rider has been adjusted to reflect the approved revenue deficiency in the Decision of \$1.320 million. This approved revenue deficiency represents a reduction of \$444 thousand or 25.2% from the \$1.764 million applied for. Accordingly, the Delay in Revenue Recovery Rate Rider has decreased by 25.2% for all customer classes.
- Upstream Charges have been adjusted to reflect the most recent proposed Rate M17 rates filed by Enbridge Gas Inc. (“Enbridge”)¹. As Enbridge’s proposed Rate M17 rates are a flow through to customers, reductions in the Rate M17 rates resulted in corresponding reductions to the Upstream Recovery Charge and the Transportation and Storage Charge.

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¹ EB-2019-0183, Enbridge Gas Inc. Owen Sounds Reinforcement Project Leave to Construct and Rate M17 Application, Interrogatory Responses filed November 27, 2019, Exhibit 1.Staff.7, Attachment 1

- The Fixed Monthly Charge for each rate class has been increased by one dollar in accordance with Bill 32 and Ontario Regulation 24/19.
- The Gas Supply Charges have been updated to reflect forecast commodity cost for the January – March 2020 period. These costs will be updated when ENGLP files a Quarterly Rate Adjustment Mechanism (QRAM) application for Southern Bruce in March 2020. As customers are not expected to be connected until that time period the commodity charge applied for in the QRAM is expected to be that which is included on customers' first bills.
- The Proposed Rate Schedules filed with the Application inadvertently captured an incorrect rate of 25.2670 cents/m<sup>3</sup> for the Rate 1 Delivery Charge for the second consumption tier ("Next 400m<sup>3</sup> per month"). The enclosed Draft Rate Order reflects the correct rate of 26.2670 cents/m<sup>3</sup>.

The attached supporting information includes bill impact tables by rate class illustrating the above changes as compared to the rates filed for in the Application, as well as the resulting total annual bill for the typical customer in each rate class assuming a full year of consumption.

As ENGLP's Southern Bruce natural gas system did not have rates in existence prior to this proceeding, the typical customer bill notice that provides information on changes to rates would not be appropriate for the implementation of the rates approved per this Decision. In lieu of such a notice, included with their initial bill for natural gas service ENGLP intends to provide its Southern Bruce customers with information on rates and the items that make up their natural gas bill. A sample of this information, subject to changes to finalize the overall presentation and incorporate branding, is enclosed.

Please do not hesitate to contact me if you have any questions.

Sincerely,

*[Original signed by]*

Bruce Brandell  
 Director, Commercial Services  
 EPCOR Utilities Inc.  
[bbrandell@epcor.com](mailto:bbrandell@epcor.com)  
 (780) 412-3720

cc. All parties in EB-2018-0264

**EPCOR Natural Gas Limited Partnership**

**Southern Bruce Natural Gas System**

**EB-2018-0264**

**Draft Rate Order and Supporting Information**

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**Appendix A- Bill Impacts by Customer Class - Approved Rates Compared to Rates as  
Applied for**

**EPCOR Natural Gas Limited Partnership**

**Southern Bruce Natural Gas System**

**EB-2018-0264**

**For rates effective: January 1, 2019**

**2019<sup>1,2</sup>**  
**Rate 1 - General Firm Service**  
**Existing Residential**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	25.00	25.00	300.00	300.00	0	0.0%
2 Delivery Charge								
3 First 100 m3	cents / m3	1,001	26.7948	26.7948	268.30	268.30	0	0.0%
4 Next 400 m3	cents / m3	1,148	26.2670	26.2670	301.46	301.46	0	0.0%
5 Over 500 m3	cents / m3	0	25.4911	25.4911	0.00	0.00	0	0.0%
6 Delivery Rates	\$'s				869.76	869.76	0	0.0%
7 Delay in Revenue Recovery Rate Rider	cents / m3	2,149	2.1831	1.6330	46.92	35.09	-11.82	-25.2%
8 Total Delivery Bill	\$'s				916.68	904.86	-11.82	-1.3%
9 Upstream Charges								
10 Upstream Recovery Charge	cents / m3	2,149	1.4779	1.4740	31.76	31.68	-0.08	-0.3%
11 Transportation and Storage Charge	cents / m3	2,149	2.7054	2.6982	58.14	57.98	-0.15	-0.3%
12 Gas Supply Charge	cents / m3	2,149	12.4847	11.5114	268.30	247.38	-20.92	-7.8%
13 Total Bill	\$'s				1,274.87	1,241.90	-32.98	-2.6%

<sup>1</sup> Based on a full year of consumption.

<sup>2</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.

**2019<sup>3,4</sup>**  
**Rate 1 - General Firm Service**  
**New Residential**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	25.00	25.00	300.00	300.00	0	0.0%
2 Delivery Charge								
3 First 100 m3	cents / m3	993	26.7948	26.7948	266.11	266.11	0	0.0%
4 Next 400 m3	cents / m3	1,073	26.2670	26.2670	281.81	281.81	0	0.0%
5 Over 500 m3	cents / m3	0	25.4911	25.4911	0.00	0.00	0	0.0%
6 Delivery Rates	\$'s				847.92	847.92	0	0.0%
7 Delay in Revenue Recovery Rate Rider	cents / m3	2,066	2.1831	1.6330	45.10	33.74	-11.37	-25.2%
8 Total Delivery Bill	\$'s				893.02	881.65	-11.37	-1.3%
9 Upstream Charges								
10 Upstream Recovery Charge	cents / m3	2,066	1.4779	1.4740	30.53	30.45	-0.08	-0.3%
11 Transportation and Storage Charge	cents / m3	2,066	2.7054	2.6982	55.89	55.75	-0.15	-0.3%
12 Gas Supply Charge	cents / m3	2,066	12.4847	11.5114	257.93	237.83	-20.11	-7.8%
13 Total Bill	\$'s				1,237.38	1,205.68	-31.70	-2.6%

<sup>3</sup> Based on a full year of consumption.

<sup>4</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.

**2019<sup>5,6</sup>**  
**Rate 1 - General Firm Service**  
**Small Commercial**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	25.00	25.00	300.00	300.00	0	0.0%
2 Delivery Charge								
3 First 100 m3	cents / m3	1,198	26.7948	26.7948	321.05	321.05	0	0.0%
4 Next 400 m3	cents / m3	2,475	26.2670	26.2670	650.11	650.11	0	0.0%
5 Over 500 m3	cents / m3	1,020	25.4911	25.4911	259.96	259.96	0	0.0%
6 Delivery Rates	\$'s				1,531.12	1,531.12	0	0.0%
7 Delay in Revenue Recovery Rate Rider	cents / m3	4,693	2.1831	1.6330	102.45	76.64	-25.82	-25.2%
8 Total Delivery Bill	\$'s				1,633.57	1,607.76	-25.82	-1.6%
9 Upstream Charges								
10 Upstream Recovery Charge	cents / m3	4,693	1.4779	1.4740	69.36	69.17	-0.18	-0.3%
11 Transportation and Storage Charge	cents / m3	4,693	2.7054	2.6982	126.96	126.63	-0.34	-0.3%
12 Gas Supply Charge	cents / m3	4,693	12.4847	11.5114	585.91	540.23	-45.67	-7.8%
13 Total Bill	\$'s				2,415.80	2,343.79	-72.02	-3.0%

<sup>5</sup> Based on a full year of consumption.

<sup>6</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.

**2019<sup>7,8</sup>**  
**Rate 1 - General Firm Service**  
**Small Agricultural**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	25.00	25.00	300.00	300.00	0	0.0%
2 Delivery Charge								
3 First 100 m3	cents / m3	1,199	26.7948	26.7948	321.20	321.20	0	0.0%
4 Next 400 m3	cents / m3	2,484	26.2670	26.2670	652.49	652.49	0	0.0%
5 Over 500 m3	cents / m3	1,037	25.4911	25.4911	264.39	264.39	0	0.0%
6 Delivery Rates	\$'s				1,538.08	1,538.08	0	0.0%
7 Delay in Revenue Recovery Rate Rider	cents / m3	4,720	2.1831	1.6330	103.04	77.08	-25.97	-25.2%
8 Total Delivery Bill	\$'s				1,641.12	1,615.16	-25.97	-1.6%
9 Upstream Charges								
10 Upstream Recovery Charge	cents / m3	4,720	1.4779	1.4740	69.76	69.57	-0.19	-0.3%
11 Transportation and Storage Charge	cents / m3	4,720	2.7054	2.6982	127.69	127.36	-0.34	-0.3%
12 Gas Supply Charge	cents / m3	4,720	12.4847	11.5114	589.28	543.34	-45.94	-7.8%
13 Total Bill	\$'s				2,427.85	2,355.42	-72.43	-3.0%

<sup>7</sup> Based on a full year of consumption.

<sup>8</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.



**2019<sup>9,10</sup>**  
**Rate 6 - Large Volume General Firm Service**  
**Medium Commercial**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	102.00	102.00	1,224.00	1,224.00	0	0.0%
2 Delivery Charge								
3 First 1000 m3	cents / m3	9,832	24.7189	24.7189	2,430.25	2,430.25	0	0.0%
4 Next 6000 m3	cents / m3	17,101	22.2470	22.2470	3,804.56	3,804.56	0	0.0%
5 Over 7000 m3	cents / m3	0	21.1346	21.1346	0.00	0.00	0	0.0%
6 Delivery Rates	\$'s				7,458.81	7,458.81	0	0.0%
7 Delay in Revenue Recovery Rate Rider	cents / m3	26,933	1.2153	0.9090	327.30	244.82	-82.48	-25.2%
8 Total Delivery Bill	\$'s				7,786.11	7,703.63	-82.48	-1.1%
9 Upstream Charges								
10 Upstream Recovery Charge	cents / m3	26,933	2.9279	2.9200	788.57	786.45	-2.12	-0.3%
11 Transportation and Storage Charge	cents / m3	26,933	5.6564	5.6413	1,523.44	1,519.37	-4.06	-0.3%
12 Gas Supply Charge	cents / m3	26,933	12.4847	11.5114	3,362.50	3,100.38	-262.13	-7.8%
13 Total Bill	\$'s				13,460.63	13,109.84	-350.79	-2.6%

<sup>9</sup> Based on a full year of consumption.

<sup>10</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.

**2019<sup>11,12</sup>**  
**Rate 6 - Large Volume General Firm Service**  
**Large Commercial**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	102.00	102.00	1,224.00	1,224.00	0	0.0%
2 Delivery Charge								
3 First 100 m3	cents / m3	11,715	24.7189	24.7189	2,895.90	2,895.90	0	0.0%
4 Next 400 m3	cents / m3	40,793	22.2470	22.2470	9,075.16	9,075.16	0	0.0%
5 Over 500 m3	cents / m3	23,177	21.1346	21.1346	4,898.36	4,898.36	0	0.0%
6 Delivery Rates	\$'s				18,093.41	18,093.41	0	0.0%
7 Delay in Revenue Recovery Rate Rider	cents / m3	75,685	1.2153	0.9090	919.76	687.98	-231.78	-25.2%
8 Total Delivery Bill	\$'s				19,013.17	18,781.39	-231.78	-1.2%
9 Upstream Charges								
10 Upstream Recovery Charge	cents / m3	75,685	2.9279	2.9200	2,215.98	2,210.03	-5.95	-0.3%
11 Transportation and Storage Charge	cents / m3	75,685	5.6564	5.6413	4,281.05	4,269.63	-11.42	-0.3%
12 Gas Supply Charge	cents / m3	75,685	12.4847	11.5114	9,449.04	8,712.43	-736.61	-7.8%
13 Total Bill	\$'s				34,959.25	33,973.48	-985.76	-2.8%

<sup>11</sup> Based on a full year of consumption.

<sup>12</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.

**2019<sup>13,14</sup>**  
**Rate 11 - Large Volume Seasonal Service**  
**Sample Dryer 1**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	204.00	204.00	2,448.00	2,448.00	0	0.0%
2 Delivery Charge								
3 All Volumes Delivered	cents / m3	101,499	15.3546	15.3546	15,584.84	15,584.84	0	0.0%
4 Delivery Rates	\$'s				18,032.84	18,032.84	0	0.0%
5 Delay in Revenue Recovery Rate Rider	cents / m3	101,499	0.7385	0.5524	749.60	560.70	-188.90	-25.2%
6 Total Delivery Bill	\$'s				18,782.44	18,593.54	-188.90	-1.0%
7 Upstream Charges								
8 Upstream Recovery Charge	cents / m3	101,499	0.0353	0.0352	35.83	35.75	-0.08	-0.2%
9 Transportation and Storage Charge	cents / m3	101,499	1.8215	1.8166	1,848.81	1,843.84	-4.97	-0.3%
10 Gas Supply Charge	cents / m3	101,499	12.4847	11.5114	12,671.90	11,684.05	-987.85	-7.8%
11 Total Bill	\$'s				33,338.99	32,157.18	-1,181.81	-3.5%

<sup>13</sup> Based on a full year of consumption.

<sup>14</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.

**2019<sup>15,16</sup>**  
**Rate 11 - Large Volume Seasonal Service**  
**Sample Dryer 2**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	204.00	204.00	2,448.00	2,448.00	0	0.0%
2 Delivery Charge								
3 All Volumes Delivered	cents / m3	338,332	15.3546	15.3546	51,949.47	51,949.47	0	0.0%
4 Delivery Rates	\$'s				54,397.47	54,397.47	0	0.0%
5 Delay in Revenue Recovery Rate Rider	cents / m3	338,332	0.7385	0.5524	2,498.68	1,869.01	-629.67	-25.2%
6 Total Delivery Bill	\$'s				56,896.15	56,266.48	-629.67	-1.1%
7 Upstream Charges								
8 Upstream Recovery Charge	cents / m3	338,332	0.0353	0.0352	119.43	119.15	-0.28	-0.2%
9 Transportation and Storage Charge	cents / m3	338,332	1.8215	1.8166	6,162.71	6,146.14	-16.57	-0.3%
10 Gas Supply Charge	cents / m3	338,332	12.4847	11.5114	42,239.68	38,946.84	-3,292.84	-7.8%
11 Total Bill	\$'s				105,417.97	101,478.61	-3,939.36	-3.7%

<sup>15</sup> Based on a full year of consumption.

<sup>16</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.

**2019<sup>17,18</sup>**  
**Rate 16 - Contracted Firm Service**

	A	B	C	D	E	F	G	H
	Units	Bill Determinant	Applied for Rate	Approved Rate	Applied for Bill Amount	Approved Bill Amount	Change (\$)	Change (%)
1 Fixed Monthly Rate	\$ / month	12	1,500.00	1,500.00	18,000.00	18,000.00	0	0.0%
2 Delivery Charge								
3 Contracted Demand	cents / m3 of Contracted Demand	50,000	102.3139	102.3139	613,883.40	613,883.40	0	0.0%
4 Delivery Rates	\$'s				631,883.40	631,883.40	0	0.0%
5 Delay in Revenue Recovery Rate Rider	cents / m3 of Contracted Demand	50,000	0.0803	0.0601	481.89	360.46	-121.44	-25.2%
6 Total Delivery Bill	\$'s				632,365.29	632,243.86	-121.44	0.0%
7 Upstream Charges								
8 Upstream Recovery Charge	cents / m3 of Contracted Demand	50,000	14.2815	14.2434	85,689.00	85,460.40	-228.60	-0.3%
9 Transportation Charge / m3 of Contract Demand								
10 from Dawn	cents / m3 of Contracted Demand	50,000	18.4282	18.2999	110,569.20	109,799.40	-769.80	-0.7%
11 from Kirkwall	cents / m3 of Contracted Demand	0	11.7663	11.8480	0.00	0.00	0.00	0.0%
12 from Parkway	cents / m3 of Contracted Demand	0	11.7663	11.8480	0.00	0.00	0.00	0.0%
13 Total Bill	\$'s				828,623.49	827,503.66	-1,119.84	-0.1%

<sup>17</sup> Based on a full year of consumption.

<sup>18</sup> Federal Carbon Charges and the one dollar per month per customer associated with Bill 32 and Ontario Regulation 24/19 are not included in the above amounts to align with rates and charges applied for in the Application.

**Appendix B - Total Customer Bill Including Commodity (Inclusive of Federal Carbon Charge and Bill 32 Related Charge) by Customer Class**

**EPCOR Natural Gas Limited Partnership**

**Southern Bruce Natural Gas System**

**EB-2018-0264**

**For rates effective: January 1, 2019**

**2019<sup>19</sup>**  
**Rate 1 - General Firm Service**  
**Existing Residential**  
(Dollars unless Otherwise Specified)

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2	<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>	<u>Bill Amount</u>
Row 3	Monthly Fixed Charge <sup>20</sup>	12	1	26.00
Row 4				312.00
Row 5	<u>Rate Block (m3)</u>	<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>	
Row 6	Delivery Charge	First 100 m3	1,001	26.7948
Row 7		Next 400 m3	1,148	26.2670
Row 8		Over 500 m3	0	25.4911
Row 9	Delay in Revenue Recovery Rate Rider	2,149	1.6330	35.09
Row 10	<b>Total Distribution Charge</b>	<b>2,149</b>		<b>916.86</b>
Row 11	Fixed Charge Ratio of Distribution Charge			34.03%
Row 12		<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>	
Row 13	Upstream Charges	Upstream Recovery Charge	2,149.00	1.4740
Row 14		Transportation and Storage Charge	2,149.00	2.6982
Row 15	Federal Carbon Charge	2,149.00	3.9100	84.03
Row 16	Gas Supply Charge	2,149.00	11.5114	247.38
Row 17	<b>Total Non-Distribution Charges</b>			<b>421.07</b>
Row 18				
Row 19	<b>Total</b>			<b>1,337.92</b>

<sup>19</sup> Based on a full year of consumption.

<sup>20</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

**2019<sup>21</sup>**  
**Rate 1 - General Firm Service**  
**New Residential**  
(Dollars unless Otherwise Specified)

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2	<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>	<u>Bill Amount</u>
Row 3	Monthly Fixed Charge <sup>22</sup>	12	1	26.00
Row 4				312.00
Row 5	<u>Rate Block (m3)</u>	<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>	
Row 6	Delivery Charge	First 100 m3	993	26.7948
Row 7		Next 400 m3	1,073	26.2670
Row 8		Over 500 m3	0	25.4911
Row 9	Delay in Revenue Recovery Rate Rider		2,066	1.6330
Row 10	<b>Total Distribution Charge</b>	<b>2,066</b>		<b>893.65</b>
Row 11	Fixed Charge Ratio of Distribution Charge			34.91%
Row 12		<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>	
Row 13	Upstream Charges	Upstream Recovery Charge	2,066	1.4740
Row 14		Transportation and Storage Charge	2,066	2.6982
Row 15	Federal Carbon Charge		2,066	3.9100
Row 16	Gas Supply Charge		2,066	11.5114
Row 17	<b>Total Non-Distribution Charges</b>			<b>404.80</b>
Row 18				
Row 19	<b>Total</b>			<b>1,298.46</b>

<sup>21</sup> Based on a full year of consumption.

<sup>22</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.



**2019<sup>23</sup>**  
**Rate 1 - General Firm Service**  
**Small Commercial**  
(Dollars unless Otherwise Specified)

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2	<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>	<u>Bill Amount</u>
Row 3	Monthly Fixed Charge <sup>24</sup>	12	1	26.00
Row 4				312.00
Row 5	<u>Rate Block (m3)</u>	<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>	
Row 6	Delivery Charge	First 100 m3	1,198	26.7948
Row 7		Next 400 m3	2,475	26.2670
Row 8		Over 500 m3	1,020	25.4911
Row 9	Delay in Revenue Recovery Rate Rider	4,693	1.6330	76.64
Row 10	<b>Total Distribution Charge</b>	<b>4,693</b>		<b>1,619.76</b>
Row 11	Fixed Charge Ratio of Distribution Charge			19.26%
Row 12		<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>	
Row 13	Upstream Charges	Upstream Recovery Charge	4,693	1.4740
Row 14		Transportation and Storage Charge	4,693	2.6982
Row 15	Federal Carbon Charge	4,693	3.9100	183.50
Row 16	Gas Supply Charge	4,693	11.5114	540.23
Row 17	<b>Total Non-Distribution Charges</b>			<b>919.53</b>
Row 18				
Row 19	<b>Total</b>			<b>2,539.28</b>

<sup>23</sup> Based on a full year of consumption.

<sup>24</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

**2019<sup>25</sup>**  
**Rate 1 - General Firm Service**  
**Small Agricultural**  
(Dollars unless Otherwise Specified)

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2	<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>	<u>Bill Amount</u>
Row 3	Monthly Fixed Charge <sup>26</sup>	12	26.00	312.00
Row 4				
Row 5	<u>Rate Block (m3)</u>	<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>	
Row 6	Delivery Charge	First 100 m3	1,199	26.7948
Row 7		Next 400 m3	2,484	26.2670
Row 8		Over 500 m3	1,037	25.4911
Row 9	Delay in Revenue Recovery Rate Rider	4,720	1.6330	77.08
Row 10	<b>Total Distribution Charge</b>	<b>4,720</b>		<b>1,627.16</b>
Row 11	Fixed Charge Ratio of Distribution Charge			19.17%
Row 12		<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>	
Row 13	Upstream Charges	Upstream Recovery Charge	4,720	1.4740
Row 14		Transportation and Storage Charge	4,720	2.6982
Row 15	Federal Carbon Charge	4,720	3.9100	184.55
Row 16	Gas Supply Charge	4,720	11.5114	543.34
Row 17	<b>Total Non-Distribution Charges</b>			<b>924.82</b>
Row 18				
Row 19	<b>Total</b>			<b>2,551.98</b>

<sup>25</sup> Based on a full year of consumption.

<sup>26</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

**2019<sup>27</sup>**  
**Rate 6 - Large Volume General Firm Service**  
**Medium Commercial**  
(Dollars unless Otherwise Specified)

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2		<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>
Row 3	Monthly Fixed Charge <sup>28</sup>	12	1	103.00
Row 4				1,236.00
Row 5		<u>Rate Block (m3)</u>	<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>
Row 6	Delivery Charge	First 1000 m3	9,832	24.7189
Row 7		Next 6000 m3	17,101	22.2470
Row 8		Over 7000 m3	0	21.1346
Row 9	Delay in Revenue Recovery Rate Rider		26,933	0.9090
Row 10	<b>Total Distribution Charge</b>		<b>26,933</b>	<b>7,715.63</b>
Row 11	Fixed Charge Ratio of Distribution Charge			16.02%
Row 12			<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>
Row 13	Upstream Charges	Upstream Recovery Charge	26,933	2.9200
Row 14		Transportation and Storage Charge	26,933	5.6413
Row 15	Federal Carbon Charge		26,933	3.9100
Row 16	Gas Supply Charge		26,933	11.5114
Row 17	<b>Total Non-Distribution Charges</b>			<b>6,459.28</b>
Row 18				
Row 19	<b>Total</b>			<b>14,174.91</b>

<sup>27</sup> Based on a full year of consumption.

<sup>28</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

**2019<sup>29</sup>**  
**Rate 6 - Large Volume General Firm Service**  
**Large Commercial**  
(Dollars unless Otherwise Specified)

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2		<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>
Row 3	Monthly Fixed Charge <sup>30</sup>	12	1	103.00
Row 4				1,236.00
Row 5		<u>Rate Block (m3)</u>	<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>
Row 6	Delivery Charge	First 1000 m3	11,715	24.7189
Row 7		Next 6000 m3	40,793	22.2470
Row 8		Over 7000 m3	23,177	21.1346
Row 9	Delay in Revenue Recovery Rate Rider		75,685	0.9090
Row 10	<b>Total Distribution Charge</b>		<b>75,685</b>	<b>18,793.39</b>
Row 11	Fixed Charge Ratio of Distribution Charge			6.58%
Row 12			<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>
Row 13	Upstream Charges	Upstream Recovery Charge	75,685	2.9200
Row 14		Transportation and Storage Charge	75,685	5.6413
Row 15	Federal Carbon Charge		75,685	3.9100
Row 16	Gas Supply Charge		75,685	11.5114
Row 17	<b>Total Non-Distribution Charges</b>			<b>18,151.37</b>
Row 18				
Row 19	<b>Total</b>			<b>36,944.76</b>

<sup>29</sup> Based on a full year of consumption.

<sup>30</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

**2019<sup>31</sup>**  
**Rate 11 - Large Volume Seasonal Service**  
**Sample Dryer 1**  
(Dollars unless Otherwise Specified)

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2		<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>
Row 3	Monthly Fixed Charge <sup>32</sup>	12	1	205.00
Row 4				2,460.00
Row 5		<u>Rate Block (m3)</u>	<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>
Row 6	Delivery Charge	Over 0 m3	101,499	15.3546
Row 7	Delay in Revenue Recovery Rate Rider		101,499	0.5524
Row 8	<b>Total Distribution Charge</b>		<b>101,499</b>	<b>18,605.54</b>
Row 9	Fixed Charge Ratio of Distribution Charge			13.22%
Row 10			<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>
Row 11	Upstream Charges	Upstream Recovery Charge	101,499	0.0352
Row 12		Transportation and Storage Charge	101,499	1.8166
Row 13	Federal Carbon Charge		101,499	3.9100
Row 14	Gas Supply Charge		101,499	11.5114
Row 15	<b>Total Non-Distribution Charges</b>			<b>17,532.27</b>
Row 16				
Row 17	<b>Total</b>			<b>36,137.81</b>

<sup>31</sup> Based on a full year of consumption.

<sup>32</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

**2019<sup>33</sup>**  
**Rate 11 - Large Volume Seasonal Service**  
**Sample Dryer 2**  
(Dollars unless Otherwise Specified)

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2		<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>
Row 3	Monthly Fixed Charge <sup>34</sup>	12	1	205.00
Row 4				2,460.00
Row 5		<u>Rate Block (m3)</u>	<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>
Row 6	Delivery Charge	Over 0 m3	338,332	15.3546
Row 7	Delay in Revenue Recovery Rate Rider		338,332	0.5524
Row 8	<b>Total Distribution Charge</b>		<b>338,332</b>	<b>56,278.48</b>
Row 9	Fixed Charge Ratio of Distribution Charge			4.37%
Row 10			<u>Volumes (m3)</u>	<u>Charge (¢/m3)</u>
Row 11	Upstream Charges	Upstream Recovery Charge	338,332	0.0352
Row 12		Transportation and Storage Charge	338,332	1.8166
Row 13	Federal Carbon Charge		338,332	3.9100
Row 14	Gas Supply Charge		338,332	11.5114
Row 15	<b>Total Non-Distribution Charges</b>			<b>58,440.90</b>
Row 16				
Row 17	<b>Total</b>			<b>114,719.37</b>

<sup>33</sup> Based on a full year of consumption.

<sup>34</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

**2019<sup>35</sup>**  
**Rate 16 - Contracted Firm Service**  
**(Dollars unless Otherwise Specified)**

	Col. 1	Col. 2	Col. 3	Col. 4
Description				
Row 1				
Row 2		<u>Months</u>	<u>Effective Cx (Cx)</u>	<u>Charge (\$/Cx/month)</u>
Row 3	Monthly Fixed Charge <sup>36</sup>	12	1.00	1,501.00
Row 4				
Row 5		<u>Contracted Demand (m3/day)</u>	<u>Charge (¢/m3/month)</u>	
Row 6	Delivery Charge	50,000	102.3139	613,883.40
	Delay in Revenue Recovery Rate Rider	50,000	0.0601	360.46
Row 7	<b>Total Distribution Charge</b>			<b>632,255.86</b>
Row 8	Fixed Charge Ratio of Distribution Charge			2.85%
Row 9		<u>Contracted Demand (m3/day)</u>	<u>Charge (¢/m3/month)</u>	
Row 10	Upstream Charges	Upstream Recovery Charge	50,000	14.2434
Row 11		Transportation Charge - Contracted Demand <sup>37</sup>	50,000	18.2999
Row 12	Federal Carbon Charge	50,000	3.9100	23,460.00
Row 13	<b>Total Non-Distribution Charges</b>			<b>218,719.80</b>
Row 14				
Row 15	<b>Total</b>			<b>850,975.66</b>

<sup>35</sup> Based on a full year of consumption.

<sup>36</sup> Aggregated within the Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

<sup>37</sup> Based on Transportation at Dawn

**Appendix C - EPCOR Natural Gas Limited Partnership  
Southern Bruce Natural Gas System**

**Rate Schedules**

**EB-2018-0264**

***Effective: January 1, 2019***



## EPCOR NATURAL GAS LIMITED PARTNERSHIP

### RATE 1 - General Firm Service

#### Applicability

Any customer in EPCOR's Southern Bruce Natural Gas System who is an end user and whose total gas requirements are equal to or less than 10,000 m<sup>3</sup> per year.

#### Rate

Rates per m<sup>3</sup> assume an energy content of 38.89MJ/m<sup>3</sup>.

Bills will be rendered monthly and shall be the total of:

<b>Monthly Fixed Charge<sup>(1)</sup></b>	\$26.00
<b>Delivery Charge</b>	
First 100 m <sup>3</sup> per month	26.7948 ¢ per m <sup>3</sup>
Next 400 m <sup>3</sup> per month	26.2670 ¢ per m <sup>3</sup>
Over 500 m <sup>3</sup> per month	25.4911 ¢ per m <sup>3</sup>
<b>Upstream Charges</b>	
Upstream Recovery charge	1.4740 ¢ per m <sup>3</sup>
Transportation and Storage charge	2.6982 ¢ per m <sup>3</sup>
<b>Rate Rider for Delay in Revenue Recovery - effective for 10 years ending December 31, 2028</b>	1.6330 ¢ per m <sup>3</sup>
<b>Federal Carbon Charge (if applicable)</b>	3.9100 ¢ per m <sup>3</sup>
<b>Gas Supply Charge</b>	11.5114 ¢ per m <sup>3</sup>

<sup>(1)</sup>Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

#### Direct Purchase Delivery

Where a customer elects under this Rate Schedule to directly purchase its gas from a supplier other than EPCOR, the supplier must qualify as a "gas marketer" under the *Ontario Energy Board Act, 1998*, and must enter into a T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider ("**Ontario Delivery Point**"). T-Service Receipt Contract rates are described in Rate Schedule T1. Transportation and Storage charges may vary depending on the Ontario Delivery Point. Gas Supply Charges in this Rate Schedule are not applicable for Rate T1 customers.

#### Terms and Conditions of Service

The provisions in the "EPCOR Natural Gas Limited Partnership Southern Bruce Natural Gas Operations Conditions of Service" apply, as contemplated therein, to service under this Rate Schedule.

Effective: January 1, 2019

Implementation: All bills rendered on or after January 1, 2019

EB-2018-0264

## EPCOR NATURAL GAS LIMITED PARTNERSHIP

### RATE 6 – Large Volume General Firm Service

#### Applicability

Any customer in EPCOR's Southern Bruce Natural Gas System who is an end user and whose total gas requirements are greater than 10,000 m<sup>3</sup> per year.

#### Rate

Rates per m<sup>3</sup> assume an energy content of 38.89MJ/m<sup>3</sup>.

Bills will be rendered monthly and shall be the total of:

<b>Monthly Fixed Charge<sup>(1)</sup></b>	\$103.00
<b>Delivery Charge</b>	
First 1,000 m <sup>3</sup> per month	24.7189 ¢ per m <sup>3</sup>
Next 6,000 m <sup>3</sup> per month	22.2470 ¢ per m <sup>3</sup>
Over 7,000 m <sup>3</sup> per month	21.1346 ¢ per m <sup>3</sup>
<b>Upstream Charges</b>	
Upstream Recovery charge	2.9200 ¢ per m <sup>3</sup>
Transportation and Storage charge	5.6413 ¢ per m <sup>3</sup>
<b>Rate Rider for Delay in Revenue Recovery - effective for 10 years ending December 31, 2028</b>	0.9090 ¢ per m <sup>3</sup>
<b>Federal Carbon Charge (if applicable)</b>	3.9100 ¢ per m <sup>3</sup>
<b>Gas Supply Charge</b>	11.5114 ¢ per m <sup>3</sup>

<sup>(1)</sup>Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

#### Direct Purchase Delivery

Where a customer elects under this Rate Schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider ("Ontario Delivery Point"). T-Service Receipt Contract rates are described in Rate Schedule T1. Transportation and Storage charges may vary depending on the Ontario Delivery Point. Gas Supply Charges in this Rate Schedule are not applicable for Rate T1 customers.

#### Terms and Conditions of Service

The provisions in the "EPCOR Natural Gas Limited Partnership Southern Bruce Natural Gas Operations Conditions of Service" apply, as contemplated therein, to service under this Rate Schedule.

Effective: January 1, 2019

Implementation: All bills rendered on or after January 1, 2019

EB-2018-0264

## EPCOR NATURAL GAS LIMITED PARTNERSHIP

### RATE 11 - Large Volume Seasonal Service

#### Applicability

Any customer in EPCOR's Southern Bruce Natural Gas System who is an end user and whose gas requirements are only during the period of May 1 through December 15 inclusive and are greater than 10,000 m<sup>3</sup>.

#### Rate

Rates per m<sup>3</sup> assume an energy content of 38.89MJ/m<sup>3</sup>.

Bills will be rendered monthly and shall be the total of:

	<b>May 1 through December 15</b>
<b>Monthly Fixed Charge<sup>(1)</sup></b>	<b>\$205.00</b>
<b>Delivery Charge</b>	
All volumes delivered	15.3546 ¢ per m <sup>3</sup>
<b>Upstream Charges</b>	
Upstream Recovery charge	0.0352 ¢ per m <sup>3</sup>
Transportation and Storage charge	1.8166 ¢ per m <sup>3</sup>
<b>Rate Rider for Delay in Revenue Recovery</b>	0.5524 ¢ per m <sup>3</sup>
- effective for 10 years ending December 31, 2028	
<b>Federal Carbon Charge (if applicable)</b>	3.9100 ¢ per m <sup>3</sup>
<b>Gas Supply Charge</b>	11.5114 ¢ per m <sup>3</sup>

<sup>(1)</sup>Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

#### Unaccounted for Gas (UFG):

Forecasted UFG is applied to all volumes of gas delivered to the customer.

<b>Forecasted Unaccounted for Gas Percentage</b>	0.00 %
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#### Overrun Charges:

Any volume of gas taken during the period of December 16 through April 30 inclusive shall constitute "Overrun Gas" and must be authorized in advance by EPCOR. Delivery of these volumes is available at the Authorized Overrun Charge in addition to applicable Upstream Charges and Gas Supply Charges. EPCOR will not unreasonably withhold authorization.

<b>Authorized Overrun Charge</b>	16.0000 ¢ per m <sup>3</sup>
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Any volume of gas taken during the period of December 16 through April 30 inclusive without EPCOR's approval in advance shall constitute "Unauthorized Overrun Gas". Delivery of these volumes will be paid for at the Unauthorized Overrun Charge in addition to applicable Upstream Charges and Gas Supply Charges.

### **Unauthorized Overrun Charge**

388.9000 ¢ per m<sup>3</sup>

For any volume of Unauthorized Overrun Gas taken, the customer shall, in addition, indemnify EPCOR in respect of any penalties or additional costs imposed on EPCOR by its suppliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

### **Nominations:**

Union Gas Limited will be the “Upstream Service Provider” to facilitate delivery and balancing of gas supplies to the EPCOR Southern Bruce Natural Gas System. For service under this Rate Schedule, the customer shall nominate for transportation of gas volumes for ultimate delivery to the customer. The customer agrees to nominate its daily gas volumetric requirement to EPCOR, or its designated agent, consistent with industry nomination standards including those nomination requirements of the Upstream Service Provider.

The customer shall nominate gas delivery daily based on its daily gas requirements plus the Forecasted UFG rate as set out in this Rate Schedule.

The nomination calculation shall equal:

*[(Daily volume of gas to be delivered) \* (1 + Forecasted UFG)]*

Customers may change daily nominations based on the nomination windows within a day as defined by EPCOR’s agreement with the Upstream Service Provider.

In the event nominations under this Rate Schedule do not match upstream nominations, the nomination will be confirmed at the upstream value.

Customers with multiple connections under this Rate Schedule may combine nominations at the sole discretion of EPCOR. For combined nominations the customer shall specify the quantity of gas to each meter installation (“Terminal Location”) and the order in which the gas is to be delivered to each Terminal Location.

### **Load Balancing:**

Daily nominations provided by the customer shall be used for the purposes of day-to-day balancing as required under EPCOR’s arrangement with the Upstream Service Provider.

When a customer’s metered consumption on any day is different than the gas nominated for consumption by the customer on any day, this constitutes a “Daily Load Imbalance”. A “Cumulative Load Imbalance” occurs when the ongoing absolute value of Daily Load Imbalances are greater than zero.

To the extent that EPCOR incurs daily or cumulative load balancing charges, the customer will be responsible for its proportionate share of such charges. Charges related to these imbalances are as defined in EPCOR’s agreement with the Upstream Service Provider.

### **Direct Purchase Delivery**

Where a customer elects under this Rate Schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider (“Ontario Delivery Point”). T-Service Receipt Contract rates are described in Rate Schedule T1. Transportation and Storage charges may vary depending on the Ontario Delivery Point. Gas Supply Charges in this Rate Schedule are not applicable for Rate T1 customers.

### **Terms and Conditions of Service**

1. In any year, during the period of May 1 through December 15 inclusive, the customers shall receive continuous (“Firm”) service from EPCOR, except where impacted by events as specified in EPCOR Natural Gas Limited

Partnership Southern Bruce Natural Gas Operations Conditions of Service including force majeure. During the period of December 16 through April 30 inclusive, any authorized overrun service shall be interruptible at the sole discretion of EPCOR. All service during the period December 16 through April 30 inclusive shall be subject to EPCOR's prior authorization under the daily nomination procedures outlined in this Rate Schedule and shall constitute Overrun Gas.

2. To the extent that EPCOR's Upstream Service Provider provides any seasonal or day-to-day balancing rights for EPCOR, the customer shall be entitled to a reasonable proportion of such balancing rights as determined by EPCOR from time to time. If the customer utilizes any of EPCOR's seasonal or day-to-day balancing services or any other services available from the Upstream Service Provider, the customer agrees to comply with all balancing requirements imposed by the Upstream Service Provider. The customer also agrees to be liable for its share of any such usage limitations or restrictions, fees, costs or penalties associated with the usage of such services, including but not limited to any associated storage fees, daily or cumulative balancing fees or penalties, and gas commodity costs as determined by EPCOR, acting reasonably.
3. EPCOR receives upstream services under the Union Gas Limited M17 Rate Schedule. Details of this upstream arrangement and associated nomination standards and Load Balancing Arrangement are available at [www.uniongas.com](http://www.uniongas.com).
4. The provisions in the "EPCOR Natural Gas Limited Partnership Southern Bruce Natural Gas Operations Conditions of Service" apply, as contemplated therein, to service under this Rate Schedule.

Effective: January 1, 2019

Implementation: All bills rendered on or after January 1, 2019

EB-2018-0264

## EPCOR NATURAL GAS LIMITED PARTNERSHIP

### RATE 16 – Contracted Firm Service

#### Applicability

Any customer connected directly to EPCOR's Southern Bruce Natural Gas High Pressure Steel System and who enters into a contract with EPCOR for firm contract daily demand of at least 2,739m<sup>3</sup>.

#### Rate

Rates per m<sup>3</sup> assume an energy content of 38.89MJ/m<sup>3</sup>.

Bills will be rendered monthly and shall be the total of:

<b>Monthly Fixed Charge<sup>(1)</sup></b>	\$1,501.00
<b>Delivery Charge</b>	
Per m <sup>3</sup> of Contract Demand	102.3139 ¢ per m <sup>3</sup>
<b>Upstream Charges</b>	
Upstream Recovery charge per m3 of Contract Demand	14.2434 ¢ per m <sup>3</sup>
Transportation charge per m3 of Contract Demand	
Transportation from Dawn	18.2999 ¢ per m <sup>3</sup>
Transportation from Kirkwall	11.8480 ¢ per m <sup>3</sup>
Transportation from Parkway	11.8480 ¢ per m <sup>3</sup>
<b>Rate Rider for Delay in Revenue Recovery</b>	0.0601 ¢ per m <sup>3</sup>
- effective for 10 years ending December 31, 2028	
<b>Federal Carbon Charge (if applicable)</b>	3.9100 ¢ per m <sup>3</sup>

<sup>(1)</sup>Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

#### Unaccounted for Gas:

Forecasted Unaccounted for Gas (UFG) is applied to all volumes of gas delivered to the customer.

<b>Forecasted Unaccounted for Gas Percentage</b>	0.00 %
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#### Overrun Charges:

Any volume of gas taken in excess of the daily Contract Demand or Peak Hourly Volume EPCOR is obligated to transport as per the contract with the customer shall constitute "Overrun Gas" and must be authorized in advance by EPCOR. Delivery of these volumes is available at the Authorized Overrun Charge in addition to applicable Upstream Charges. EPCOR will not unreasonably withhold authorization.

<b>Authorized Overrun Charge</b>	5.0000 ¢ per m <sup>3</sup>
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Any volume of gas taken in excess of the daily Contract Demand or Peak Hourly Volume EPCOR is obligated to transport as per the contract with the customer without EPCOR's approval in advance shall constitute "Unauthorized

Overrun Gas". Delivery of these volumes will be paid for at the Unauthorized Overrun Charge in addition to applicable Upstream Charges.

**Unauthorized Overrun Charge**

389.0000 ¢ per m<sup>3</sup>

For any volume of Unauthorized Overrun Gas taken, the customer shall, in addition, indemnify EPCOR in respect of any penalties or additional costs imposed on EPCOR by its suppliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

**Nominations:**

Union Gas Limited will be the "Upstream Service Provider" to facilitate delivery and balancing of gas supplies to the EPCOR Southern Bruce Natural Gas System. For service under this Rate Schedule, the customer shall nominate for transportation of gas volumes for ultimate delivery to the customer. The customer agrees to nominate its daily gas volumetric requirement to EPCOR, or its designated agent, consistent with industry nomination standards including those nomination requirements of the Upstream Service Provider.

The customer shall nominate gas delivery daily based on its daily gas requirements plus the Forecasted UFG rate and Fuel Ratio. The Forecasted UFG rate is as set out in this Rate Schedule. The Fuel Ratio is the Shipper Supplied Fuel rates applicable to the receipt point of gas defined in the "Gas Supply" section of this Rate Schedule.

The nomination calculation shall equal:

$$[(\text{Daily volume of gas to be delivered}) * (1 + \text{Forecasted UFG}) * (1 + \text{Fuel Ratio})]$$

Customers may change daily nominations based on the nomination windows within a day as defined by EPCOR's agreement with the Upstream Service Provider.

In the event nominations under this Rate Schedule do not match upstream nominations, the nomination will be confirmed at the upstream value.

Customers with multiple connections under this Rate Schedule may combine nominations at the sole discretion of EPCOR. For combined nominations the customer shall specify the quantity of gas to each meter installation ("Terminal Location") and the order in which the gas is to be delivered to each Terminal Location.

**Load Balancing:**

Daily nominations provided by the customer shall be used for the purposes of day-to-day balancing as required under EPCOR's arrangement with the Upstream Service Provider.

When a customer's metered consumption on any day is different than the gas nominated for consumption by the customer on any day, this constitutes a "Daily Load Imbalance". A "Cumulative Load Imbalance" occurs when the ongoing absolute value of Daily Load Imbalances are greater than zero.

To the extent that EPCOR incurs daily or cumulative load balancing charges, the customer will be responsible for its proportionate share of such charges. Charges related to these imbalances are as defined in EPCOR's agreement with the Upstream Service Provider.

**Gas Supply:**

Unless otherwise authorized by EPCOR, customers under this Rate Schedule must deliver firm gas at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider ("**Ontario Delivery Point**"). The customer or their agent must enter into a T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. T-Service Receipt Contract rates are described in Rate Schedule T1.

The customer must deliver to EPCOR on a daily basis the volume of gas to be delivered to the customer's Terminal Location plus the Forecasted UFG rate and Fuel Ratio. Transportation charges vary depending on the Ontario Delivery

Point at the rates provided in this Rate Schedule. The Forecasted UFG rate is as set out in this Rate Schedule, and the Fuel Ratio is the Shipper Supplied Fuel rates of the Ontario Delivery Point related to necessary compressor or other fuel requirements of the Upstream Service Provider.

The Gas Supply calculation shall equal:

*[(Daily volume of gas to be delivered) \* (1 + Forecasted UFG) \* (1 + Fuel Ratio)]*

**Terms and Conditions of Service**

1. EPCOR receives upstream services under the Union Gas Limited M17 Rate Schedule. Details of this upstream arrangement and associated nomination standards, applicable Fuel Ratio, and Load Balancing Arrangement are available at [www.uniongas.com](http://www.uniongas.com).
2. The provisions in the “EPCOR Natural Gas Limited Partnership General Terms and Conditions for Rate 16 Customers” apply, as contemplated therein, to service under this Rate Schedule.

Effective: January 1, 2019

Implementation: All bills rendered on or after January 1, 2019

EB-2018-0264



## EPCOR NATURAL GAS LIMITED PARTNERSHIP

### RATE T1 – Direct Purchase Contract Rate

#### Availability

Rate T1 is available to all customers or their agent who enter into a T-Service Receipt Contract for delivery of gas to EPCOR. The availability of this option is subject to EPCOR obtaining a satisfactory agreement or arrangement with EPCOR's Upstream Service Provider for direct purchase volume.

#### Eligibility

All customers who must, or elect to, purchase gas directly from a supplier other than EPCOR. These customers must enter into a T-Service Receipt Contract with EPCOR either directly or through their agent, for delivery of gas to EPCOR at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider ("**Ontario Delivery Point**").

#### Rate

All charges in the customer's appropriate Rate Schedule excluding Gas Supply Charge shall apply. Applicable Transportation and Storage charges are determined based on the Ontario Delivery Point.

In addition, administration fees apply to customers who elect to enter into a T-Service Receipt Contract with EPCOR and are detailed in the Direct Purchase Contract with the customer or its agent.

For gas delivered to EPCOR at any point other than the Ontario Delivery Point, EPCOR will charge the customer or their agent all approved tolls and charges incurred by EPCOR to transport the gas to the Ontario Delivery Point.

#### Unaccounted for Gas:

Forecasted Unaccounted for Gas (UFG) is applied to all volumes of gas supplied:

**Forecasted Unaccounted for Gas Percentage**

0.00 %

#### Gas Supply:

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must deliver firm gas at a daily volume acceptable to EPCOR, to an Ontario Delivery Point, and, where applicable, must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

The customer or its agent must deliver to EPCOR on a daily basis, at the Ontario Delivery Point, the volume of gas to be delivered to the customer's Terminal Location plus the Forecasted UFG rate and Fuel Ratio. Where the Forecasted UFG rate is as set out in this Rate Schedule, and the Fuel Ratio is the Shipper Supplied Fuel rates of the Ontario Delivery Point related to necessary compressor or other fuel requirements of the Upstream Service Provider.

The Gas Supply calculation shall equal:

*[(Daily volume of gas to be delivered) \* (1 + Forecasted UFG) \* (1 + Fuel Ratio)]*

#### Terms and Conditions of Service

The provisions in the "T-Service Receipt Contract General Terms and Conditions" apply, as contemplated therein, to service under this Rate Schedule.

**EPCOR NATURAL GAS LIMITED PARTNERSHIP**

**Schedule of Miscellaneous and Service Charges**

<b>A Service</b>		<b>B Fee</b>
1	Service Work	
2	During normal working hours	
3	Minimum charge (up to 60 minutes)	\$100.00
4	Each additional hour (or part thereof)	\$100.00
5	Outside normal working hours	
6	Minimum charge (up to 60 minutes)	\$130.00
7	Each additional hour (or part thereof)	\$105.00
8		
9	Miscellaneous Charges	
10	Returned Cheque / Payment	\$20.00
11	Replies to a request for account information	\$25.00
12	Bill Reprint / Statement Print Requests	\$20.00
13	Consumption Summary Requests	\$20.00
14	Customer Transfer / Connection Charge	\$35.00 <sup>1</sup>
15		
16	Reconnection Charge	\$85.00
17		
18	Inactive Account Charge	ENGLP's cost to install service
19		
20	Late Payment Charge	1.5% / month, 19.56% / year (effective rate of 0.04896% compounded daily)
21		
22	Meter Tested at Customer Request Found to be Accurate	Charge based on actual costs
23		
24	Installation of Service Lateral	No charge for the first 30 meters.

Note: Applicable taxes will be added to the above charges

<sup>1</sup> No Charge for initial connection

**Appendix D - Draft Sample Customer Communication to Accompany Initial Bill for  
Natural Gas Service**

**EPCOR Natural Gas Limited Partnership**

**Southern Bruce Natural Gas System**

**EB-2018-0264**

**For rates effective: January 1, 2019**

## **UNDERSTANDING YOUR NATURAL GAS BILL**

The rates EPCOR Natural Gas Limited (EPCOR) charges its customers are set out in EPCOR's Rate Schedules, which are approved by the Ontario Energy Board (OEB) from time to time. When EPCOR's Rate Schedules are amended by the OEB, the amended rate(s) and/or term(s) will apply to customers on the effective date established by the OEB. On November 28, 2019, the Ontario Energy Board (OEB) approved EPCOR's initial gas distribution rates and other charges effective January 1, 2019. Please refer to [epcor.com](http://epcor.com) or visit [OEB.ca](http://OEB.ca) for information on the current approved rates.

**The approved rates are reflected in the following line items on your EPCOR natural gas bill:**

1. **"Monthly Charge"** – This is an administration charge covering the costs of maintaining gas services and providing billing and customer service. Included in this charge, is the \$1 per month required to be billed to all customers as part of the Access to Natural Gas Act (Bill 32), which helps to facilitate the expansion of natural gas into more Ontario communities.
2. **"Delivery to You"** – This charge reflects the costs associated with the distribution, transportation and storage of natural gas from the source to you. Included in this charge is a rate rider to recover revenue the utility was not able to collect as a result of delays in connecting customers to the system.
3. **"Gas Supply Charge"** – These are gas commodity costs calculated using the cost of gas you use during the period between meter readings (or based on an estimate of the gas used during that period). The commodity rate you are charged on your EPCOR bill depends upon the commodity purchase choice you have made. If you have not signed a contract with an energy retailer you are automatically billed at EPCOR's OEB approved gas commodity rate. If you have signed a contract with an energy retailer you are billed at your contracted energy retailer rate.
4. **"Federal Carbon Charge"** – This charge reflects your monthly consumption and the associated costs to deliver natural gas to your home at the rate set by the government. The money collected from this charge goes to the federal government as part of its carbon pollution pricing program.

When applicable, miscellaneous and/or service charges as set out in EPCOR's Rate Schedules, may appear on your bill in addition to the above charges. Please see the EPCOR's Conditions of Services for more detail on these charges.

Your natural gas bill includes information on the amount of natural gas you consumed in the billing period. Your consumption information is broken out to include length of the billing period, the date of your last meter reading and whether your consumption calculation was based on actual or estimated meter reading or a combination of both.

If you have any questions about the rates or any other items on your bill, please call our office at 1-888-765-2256 or email at [gas@epcor.com](mailto:gas@epcor.com).