

BY EMAIL

December 16, 2019

Ms. Tiija Luttrell
Supervisor - Regulatory
Greater Sudbury Hydro Inc.
500 Regent Street, PO Box 250
Sudbury ON P3E 4P1
tiija.luttrell@gsuinc.ca

LETTER OF DIRECTION

Dear Ms. Luttrell:

**Re: Greater Sudbury Hydro Inc. (Greater Sudbury Hydro)
2020 Cost of Service Rate Application
Ontario Energy Board File Number: EB-2019-0037**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Greater Sudbury Hydro's application for 2020 Distribution Rates (Notice). The English and French versions of the Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 and 2 below **prior to December 20, 2019**. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at Registrar@oeb.ca.

You are directed:

1. No later than the date the Notice is posted on Greater Sudbury Hydro's website in accordance with paragraph 2, to:
 - a) arrange for the service of the enclosed English and French versions of the Notice, in the exact form accompanying this letter and the application and the evidence, directly on intervenors in Greater Sudbury Hydro Inc.'s last cost of service application (EB-2012-0126); namely: Association of Major Power Consumers in Ontario, Energy Probe Research Foundation, School Energy Coalition and the Vulnerable Energy Consumers Coalition; and
 - b) arrange for the service of the enclosed English and French versions of the

Notice, in the exact form accompanying this letter by email on any customers for which Greater Sudbury Hydro has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:

- i. “Greater Sudbury Hydro Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board’s Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board’s hearing”. The email must attach a copy of the Notice and the words “Notice of Hearing” within the email message are required to provide a live link to the Notice posted on Greater Sudbury Hydro’s website.
 - ii. « Greater Sudbury Hydro Inc. avons déposé une requête auprès de la Commission de l’énergie de l’Ontario afin d’augmenter nos tarifs de distribution de l’électricité. Veuillez lire l’avis d’audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d’audience du tribunal. » The email must attach a copy of the French version of the Notice and the words « l’avis d’audience » within the email message are required to provide a live link to the French version of the Notice posted on Greater Sudbury Hydro’s website.
2. To make a copy of both the English and French versions of the Notice, the application and evidence, and any amendments thereto, available for public review at Greater Sudbury Hydro’s office and in a prominent place on Greater Sudbury Hydro’s website.
3. If Greater Sudbury Hydro has a twitter account, once both versions of the Notice are posted on Greater Sudbury Hydro’s website, in accordance with paragraph 2, to tweet the following message:
 - a. “We have applied to the @OntEnergyBoard to increase our electricity distribution rates. Learn more. Have your say.” The tweet is required to provide a live link to the Notice posted on Greater Sudbury Hydro’s website.
 - b. « Nous avons déposé une requête auprès de @OntEnergyBoard afin d’augmenter nos tarifs de distribution de l’électricité. Soyez mieux renseigné. Donnez votre opinion. » The tweet is required to provide a live link to the French Notice posted on Greater Sudbury Hydro’s website.
4. To file with the OEB an affidavit in both electronic and paper forms proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.

5. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original signed by

Christine E. Long
Registrar and Board Secretary
Office of the Registrar

Encl.

c: Michael R. Buonaguro, MRB Law