

ONTARIO ENERGY BOARD NOTICE
TO CUSTOMERS OF ENBRIDGE GAS INC.

Enbridge Gas Inc. applied to the Ontario Energy Board for approval of its natural gas conservation programs for the period Jan 1, 2021 to December 31, 2021.

Learn more. Have your say.

Enbridge Gas is asking the Ontario Energy Board for approval to extend the current OEB-approved natural gas conservation programs (including budgets, targets and incentive structures) for 2021. The current programs expire at the end of 2020. If the application is approved as filed, the amount Enbridge Gas Inc. charges each month to a typical residential customer for conservation programs would continue to be:

Rate Zones	Monthly Bill
Union South	\$ 1.67
Union North	\$ 1.23
Enbridge	\$ 1.60

Other customers, including businesses, may also be affected.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The OEB will hold a public hearing to consider Enbridge Gas’ application. During the hearing, we will question Enbridge Gas and hear questions and arguments from participants who have registered to participate in the hearing (also called intervenors). At the end of the hearing, the OEB will decide whether to approve the application.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this combined proceeding and to be involved in the process.

- You can review Enbridge Gas’ application on the OEB’s website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). As an intervenor, you can ask questions about Enbridge Gas’ application and make arguments on whether the OEB should approve Enbridge Gas’ application. Apply by **January 27, 2020** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB’s decision and its reasons on our website.

LEARN MORE

Our file number for this application is: **EB-2019-0271**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case please enter the file number **EB-2019-0271** on the OEB website: **www.oeb.ca/notice**. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Enbridge Gas has applied for a written hearing. The OEB is considering Enbridge Gas’ request. If you think an oral hearing is needed, you can write to the OEB to explain why by **January 27, 2020**.

PRIVACY

If you write a letter of comment or sign up to observe the hearing, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This hearing will be held under section 36(1) of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

