

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF OTTAWA RIVER POWER CORPORATION

**Ottawa River Power Corporation applied to raise its electricity distribution rates effective May 1, 2020.**

**Learn more. Have your say.**

Ottawa River Power Corporation applied to the Ontario Energy Board to raise its electricity distribution rates effective May 1, 2020. If the application is approved, a typical residential customer of Ottawa River Power Corporation would see an increase of approximately \$0.19 per month. Other customers, including businesses, may also be affected.

In 2018, Ottawa River Power Corporation earned more than the amount approved by the Ontario Energy Board. When an electricity distributor, whose earnings are in excess of the level set by the Ontario Energy Board applies for a rate increase, the distributor is required to substantiate their reasons for the increase. The Ontario Energy Board will review the request for a rate increase in the context of Ottawa River Power Corporation's 2018 earnings.

**The requested rate increase is set using an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency.**

## **THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING**

The Ontario Energy Board (OEB) will hold a public hearing to consider Ottawa River Power's request. We will determine whether the company has used the applicable models and formulas required by the OEB and whether to approve Ottawa River Power's request for a rate adjustment. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process.

- You can review Ottawa River Power's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). As an intervenor, you can ask questions about Ottawa River Corporation's application and make arguments on whether the OEB should approve Ottawa River Corporation's request. Apply by **January 13, 2020** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to issues pertaining to Ottawa River Power's request for a rate increase in the context of its 2018 earnings.

## **LEARN MORE**

These proposed charges relate to Ottawa River Power's distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2019-0063**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2019-0063** on the OEB website: [www.oeb.ca/participate](http://www.oeb.ca/participate). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written. Ottawa River Power has applied for a written hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **January 13, 2020**.

## **PRIVACY**

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 Schedule B.*



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