

**ONTARIO ENERGY BOARD IN THE MATTER OF** the Ontario Energy Board Act, 1998, being Schedule B to the Energy Competition Act, 1998, S.O.1998, c. 15;

**AND IN THE MATTER OF** an Application by Burlington Hydro Inc. to the Ontario Energy Board for an Order or Orders approving or fixing just and reasonable rates and other service charges for the distribution of electricity as of May 1, 2020.

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**Energy Probe**

**Interrogatories to Burlington Hydro on ICM Projects**

**December 20, 2019**

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**EP-1**

**Reference:** Exhibit 1, Page 51, Table 32

Please explain the capital expenditures on SCADA/GIS/AMI/OMS from 2014 to 2019, particularly the amounts spent on GIS and the large variance between 2014 CoS and 201 Actual.

**EP-2**

**Reference:** Exhibit 1, Page 52

Please explain why Burlington Hydro needs to proceed with the CIS project now instead of delaying it for one year when it files its rebasing application.

**EP-3**

**Reference:** Exhibit 1, Page 53

Please explain why Burlington Hydro needs to proceed with the GIS project now instead of delaying it for one year when it files its rebasing application.

**EP-4**

**Reference:** Appendix I, Project Summary, Customer Information System, page 2

- a) Please provide cost estimates of the three CIS replacement options.
- b) Please provide the functionality comparison analysis of the three CIS replacement options.
- c) Please provide more details of Option 3 and a more detailed discussion of why it was rejected.
- d) Please explain why Burlington Hydro did not consider outsourcing its customer care including CIS.

**EP-5**

**Reference:** Appendix J, Geographic Information System, page 2

- a) Please provide cost estimates of the three GIS replacement options.
- b) Please provide the functionality comparison analysis of the three GIS replacement options.

Respectfully submitted on behalf of Energy Probe,

Tom Ladanyi  
TL Energy Regulatory Consultants Inc.