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PARTIAL DECISION AND INTERIM RATE ORDER

EB-2019-0031

ENERGY+ INC.

**Application for rates and other charges to be effective
January 1, 2020**

**BEFORE: Lynne Anderson
Presiding Member**

**Michael Janigan
Member**

January 2, 2020

1 INTRODUCTION AND SUMMARY

Through this Partial Decision and Interim Rate Order (Partial Decision), the Ontario Energy Board (OEB) approves the incentive rate-setting mechanism (IRM) aspects of an application filed by Energy+ Inc. (Energy+) for new rates effective January 1, 2020. The application included a request for an Incremental Capital Module (ICM), which is being heard together with the ICM included in Brantford Power Inc.'s (Brantford Power) 2020 IRM application¹ given the common issues between the two distributors' ICM requests. The OEB's decisions on the Energy+ and Brantford Power ICMs will be issued separately.

Energy+ serves approximately 65,000 mostly residential and commercial electricity customers in the City of Cambridge, the Township of North Dumfries and certain areas within the County of Brant. The company is seeking the OEB's approval for the rates it charges to distribute electricity to its customers, as is required of licensed and rate-regulated distributors in Ontario.

A distributor may choose one of three rate-setting methodologies approved by the OEB. Each of these is explained in the [Handbook for Utility Rate Applications](#).

Energy+'s application is based on a Price Cap Incentive Rate-setting option (Price Cap IR), with a five-year term. The Price Cap IR option involves the setting of rates through a cost of service application in the first year. Mechanistic price cap adjustments, based on inflation and the OEB's assessment of the distributor's efficiency, are typically then approved through IRM applications in each of the ensuing four (adjustment) years.

As a result of the OEB's findings in this Partial Decision, there will be a monthly total bill increase before taxes of \$1.53 for a residential customer consuming 750 kWh, effective January 1, 2020.

Energy+ has also applied to change the composition of its distribution service rates. Residential distribution service rates have historically included a fixed monthly charge and a variable usage charge. In 2015, the OEB issued a policy to transition these rates to a fully fixed structure over a four-year period beginning in 2016.² Energy+, however, required a transition period of greater than four years in order to mitigate the bill impact on low volume residential customers. This is the fifth and final year of Energy+'s transition to fully fixed rates for residential customers. There is no longer a variable

¹ EB-2019-0022

² OEB Policy – "A New Distribution Rate Design for Residential Electricity Customers." EB-2012-0410, April 2, 2015.

distribution rate for this class of customer. This policy change does not affect the total revenue that distributors collect from residential customers.

2 THE PROCESS

The OEB follows a standardized and streamlined process for hearing IRM applications filed under Price Cap IR. In each adjustment year of a Price Cap IR term, the OEB prepares a Rate Generator Model that includes, as a placeholder, information from the distributor's past proceedings and annual reporting requirements.³ A distributor will then review and complete the Rate Generator Model, and include it with its application.

Energy+ filed its application on August 26, 2019 under section 78 of the *Ontario Energy Board Act, 1998* (OEB Act) and in accordance with Chapter 3 of the OEB's [Filing Requirements for Incentive Rate-Setting Applications](#) (Filing Requirements) and [Addendum to Filing Requirements for Electricity Distribution Rate Applications](#). Notice of Energy+'s application was issued on September 16, 2019. School Energy Coalition (SEC), Toyota Motor Manufacturing Canada Inc. (TMMC) and Vulnerable Energy Consumers Coalition (VECC) requested intervenor status. SEC and VECC requested cost eligibility. The OEB approved SEC, TMMC and VECC as intervenors and approved cost eligibility, only in relation to the ICM elements, for SEC and VECC.

In Procedural Order No. 1 issued on October 4, 2019, the OEB decided that this application would be heard together with Brantford Power's 2020 IRM application⁴ as part of a combined hearing given the common issues between the two distributors' ICM requests.

The OEB issued an Interim Rate Order on December 12, 2019 setting Brantford Power's and Energy+'s rates interim, effective January 1, 2020, until such time as final 2020 rates are established by the OEB.⁵ The Interim Rate Order further set out the OEB's expectations to issue a partial decision on the non-ICM portions in each of Brantford Power's and Energy+'s applications, with a decision on the ICM portions of the applications to follow afterwards. This Partial Decision is on the IRM (non-ICM) portions of Energy+'s application. The OEB is issuing a separate Partial Decision and Interim Rate Order on the IRM (non-ICM) elements of Brantford Power's 2020 IRM application.

Energy+'s application was supported by pre-filed written evidence and a completed Rate Generator Model. During the course of the proceeding, Energy+ responded to interrogatories and, where required, updated and clarified the evidence. Final

³ The Rate Generator Model is a Microsoft Excel workbook that is used to update base rates, retail transmission service rates and, if applicable, shared tax saving adjustments. It also calculates rate riders for the disposition of deferral and variance account balances. During the course of an IRM proceeding, the Rate Generator Model may be updated in order to make any necessary corrections, or to incorporate new rate-setting parameters as they become available.

⁴ EB-2019-0022

⁵ EB-2019-0022 / EB-2019-0031, Interim Rate Order, December 12, 2019

submissions on the application were filed by Energy+, OEB staff, SEC and VECC. The intervenors made submissions only in relation to Energy+'s ICM request.

3 ORGANIZATION OF THE DECISION

In this Partial Decision, the OEB addresses the following issues, and provides reasons for approving or denying Energy+'s proposals relating to each of them:

- Price Cap Adjustment
- Retail Transmission Service Rates
- Group 1 Deferral and Variance Accounts
- Lost Revenue Adjustment Mechanism Variance Account Balance
- Residential Rate Design
- Variance Account for Lost Revenues

In the final section, the OEB addresses the steps to implement the interim rates that flow from this Partial Decision.

This Partial Decision does not address rates and charges approved by the OEB in previous proceedings, which are not part of the scope of an IRM proceeding (such as specific service charges⁶ and loss factors). No further approvals are required to continue to include these items on a distributor's Tariff of Rates and Charges.

⁶ Specific service charges have been amended by the OEB through: the Report of the OEB – "Wireline Pole Attachment Charges", EB-2015-0304, Issued March 22, 2018; and, the Decision and Order on Energy Retail Service Charges EB-2015-0304, Issued on February 14, 2019. Certain Service Charges are subject to annual inflationary adjustments to be determined by the OEB through a generic order. The Decision and Order EB-2019-0280 issued November 28, 2019 for energy retailer service charges, and the cover letter dated November 28, 2019 "Inflation Adjustment for Energy Retailer Service Charges (EB-2019-0280) and Wireline Pole Attachment Charge (EB-2015-0304) for Electricity Distributors", established the adjustments effective January 1, 2020.

4 PRICE CAP ADJUSTMENT

Energy+ seeks to increase its rates, effective January 1, 2020, based on a mechanistic rate adjustment using the OEB-approved *inflation minus X-factor* formula applicable to Price Cap IR applications.

The components of the Price Cap IR adjustment formula applicable to Energy+ are set out in Table 4.1 below. Inserting these components into the formula results in a 1.85% increase to Energy+'s rates: **1.85% = 2.00% - (0.00% + 0.15%)**.

Table 4.1: Price Cap IR Adjustment Formula

Components		Amount
Inflation Factor ⁷		2.00%
X-Factor	Productivity ⁸	0.00%
	Stretch (0.00% – 0.60%) ⁹	0.15%

The inflation factor of 2.00% applies to all Price Cap IR applications for the 2020 rate year.

The X-factor is the sum of the productivity factor and the stretch factor. It is a productivity offset that will vary among different groupings of distributors. Subtracting the X-factor from inflation ensures that rates decline in real, constant-dollar terms, providing distributors with a tangible incentive to improve efficiency or else experience declining net income.

The productivity component of the X-factor is based on industry conditions over a historical study period and applies to all Price Cap IR and Annual IR Index applications for the 2020 rate year.

The stretch factor component of the X-factor is distributor specific. The OEB has established five stretch factor groupings, each within a range from 0.00% to 0.60%. The

⁷ For the 2020 Inflation Factor, see Ontario Energy Board 2020 Electricity Distribution Rate applications webpage - October 31, 2019.

⁸ Report of the OEB – “Rate Setting Parameters and Benchmarking under the Renewed Regulatory Framework for Ontario’s Electricity Distributors” EB-2010-0379, Issued November 21, 2013, corrected December 4, 2013.

⁹ The stretch factor groupings are based on the Report to the Ontario Energy Board – “Empirical Research in Support of Incentive Rate-Setting: 2018 Benchmarking Update”, prepared by Pacific Economics Group LLC., August 15, 2019.

stretch factor assigned to any particular distributor is based on the distributor's total cost performance as benchmarked against other distributors in Ontario. The most efficient distributor would be assigned the lowest stretch factor of 0.00%. Conversely, a higher stretch factor would be applied to a less efficient distributor (in accordance with its cost performance relative to expected levels) to reflect the incremental productivity gains that the distributor is expected to achieve. The stretch factor assigned to Energy+ is 0.15%.

Findings

The OEB finds that Energy+'s request for a 1.85% rate adjustment is in accordance with the annually updated parameters set by the OEB. The adjustment is approved, and Energy+'s new rates shall be effective January 1, 2020.

The adjustment applies to distribution rates (fixed and variable) uniformly across all customer classes.¹⁰

¹⁰ Price Cap IR and Annual IR Index adjustments do not apply to the following rates and charges: rate riders, rate adders, low voltage service charges, retail transmission service rates, wholesale market service rate, smart metering entity charge, rural or remote electricity rate protection charge, standard supply service – administrative charge, transformation and primary metering allowances, loss factors, specific service charges, microFIT charge, and retail service charges.

5 RETAIL TRANSMISSION SERVICE RATES

Distributors charge retail transmission service rates (RTSRs) to their customers in order to recover the amounts they pay to a transmitter, a host distributor, or both, for transmission services. All transmitters charge Uniform Transmission Rates (UTRs) to distributors connected to the transmission system. Host distributors charge host-RTSRs to distributors embedded within the host's distribution system. Each of these rates are OEB-approved.

Energy+ is both transmission connected and partially embedded within Brantford Power's distribution system and Hydro One Networks Inc.'s (Hydro One) distribution system. Energy+ is requesting approval to adjust the RTSRs that it charges its customers to reflect the currently approved rates that it pays for transmission services included in Table 5.1, Table 5.2 and Table 5.3.

Table 5.1: UTRs¹¹

UTRs (2020)	per kW
Network Service Rate	\$3.92
<u>Connection Service Rates</u>	
Line Connection Service Rate	\$0.97
Transformation Connection Service Rate	\$2.33

Table 5.2: Hydro One Networks Inc. Sub-Transmission Host-RTSRs¹²

Sub-Transmission Host RTSRs (2020)	per kW
Network Service Rate	\$3.40
<u>Connection Service Rates</u>	
Line Connection Service Rate	\$0.80
Transformation Connection Service Rate	\$2.02

¹¹ EB-2019-0296, Decision and Interim Rate Order, December 19, 2019

¹² EB-2019-0043, Decision and Rate Order, December 17, 2019

Table 5.3: Brantford Power Inc. Sub-Transmission Host-RTSRs¹³

Sub-Transmission RTSRs (2019)	per kW
Network Service Rate	\$2.41
<u>Connection Service Rates</u>	
Line and Transformation Connection Service Rate	\$1.83

Findings

Energy+'s proposed adjustment to its RTSRs is approved. Energy+'s RTSRs were adjusted to reflect the OEB-approved UTRs and host-RTSRs.

The differences resulting from the approval of final 2020 UTRs will be captured in Accounts RSVA – Retail Transmission Network Charge 1584 and Retail Transmission Connection Charge 1586.

¹³ EB-2018-0020, Decision and Rate Order, January 4, 2019

6 GROUP 1 DEFERRAL AND VARIANCE ACCOUNTS

In each year of an IRM term, the OEB will review a distributor's Group 1 deferral and variance accounts in order to determine whether their total balance should be disposed.¹⁴ OEB policy requires that Group 1 accounts be disposed if they exceed (as a debit or credit) a pre-set disposition threshold of \$0.001 per kWh, unless a distributor justifies why balances should not be disposed.¹⁵ If the balance does not exceed the threshold, a distributor may elect to request disposition.

The 2018 actual year-end total balance for Energy+'s Group 1 accounts including interest projected to December 31, 2019 is a credit of \$2,363,864. This amount represents a total credit claim of \$0.0014 per kWh, which exceeds the disposition threshold, and the utility has requested interim disposition.

a) Global Adjustment Variance Account

One of the components of the commodity costs billed by the Independent Electricity System Operator (IESO), which is included in Group 1 accounts, is the Global Adjustment (GA).¹⁶

Different customer groups pay the GA in different ways:

- For Regulated Price Plan (RPP) customers, the GA is incorporated into the standard commodity rates customers pay. Therefore, there is no separate variance account for the GA.
- "Class A" customers are allocated GA costs based on the percentage their demand contributes to the top five Ontario system peaks. As distributors settle with Class A customers based on actual GA costs, there is no resulting variance.
- "Class B" non-RPP customers are billed GA based on the electricity they consume in a month at the IESO published GA price. Distributors track any

¹⁴ Group 1 accounts track the differences between the costs that a distributor is billed for certain IESO and host distributor services (including the cost of power) and the associated revenues that the distributor receives from its customers for these services. The total net difference between these costs and revenues is disposed to customers through a temporary charge or credit known as a rate rider.

¹⁵ Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative (EDDVAR)." EB-2008-0046, July 31, 2009.

¹⁶ The GA is established monthly by the IESO to reflect the difference between the wholesale market price for electricity and regulated rates for:

- Ontario Power Generation's nuclear and hydroelectric generating stations
- payments for building or refurbishing infrastructure such as gas-fired and renewable facilities and other nuclear
- contracted rates paid to a number of generators across the province
- the cost of delivering conservation programs.

difference between the billed amounts and actual costs for these customers in the GA Variance Account for disposal, once audited.

Under the general principle of cost causality, customer groups that cause variances which are recorded in Group 1 accounts should be responsible for paying (or receiving credits) for their disposal. A customer's movement from one group to another should not prevent that customer from paying/receiving a debit/credit balance.

Energy+ proposes the return of its GA variance account balance of \$1,372,067 as at December 31, 2018, including interest to December 31, 2019, in accordance with the following table.

Table 6.1: Refund of GA Variance

Proposed Amounts	Proposed Method for Refund
\$1,302,585 refunded to customers who were Class B for the entire period from January 2018 to December 2018	per kWh rate rider
\$58,685 refunded to customers formerly in Class B during the period January 2018 to June 2018 who were reclassified to Class A	12 equal installments ¹⁷
\$10,798 refunded to customers formerly in Class A during the period January 2018 to June 2018 who were reclassified to Class B	12 equal installments ¹⁸

b) Capacity Based Recovery Class B Sub-account

The balance of the Group 1 accounts includes the Capacity Based Recovery (CBR) sub-account for Class B customers for a credit of \$71,474, relating to the IESO's wholesale energy market for the CBR program. Energy+ had Class A customers during the period from January 2018 to December 2018 so it applied to have the balance of this account disposed through a separate kWh rate rider for Class B customers in order to ensure proper allocation between Class A and Class B customers.

¹⁷ 2020 IRM Rate Generator Model, Tab 6.1a "GA Allocation"

¹⁸ Ibid.

As some customers were reclassified between Class A and Class B during the period from January 2018 to December 2018, Energy+ requested refund of a portion of CBR Class B costs by way of 12 equal installments.¹⁹

c) *Group 1 Accounts*

The Group 1 accounts being sought for disposition (excluding GA) include the following flow through variance accounts: Low Voltage Charges, Smart Meter Entity Charges, Wholesale Market Service Charges, Retail Transmission Service Charges and Commodity Power Charges. These Group 1 accounts have a total credit balance of \$991,796, which results in a refund to customers. This balance combined with the balance for the GA account results in the total credit balance for Group 1 accounts of \$2,363,864.

The balances proposed for disposition reconcile with the amounts reported as part of the OEB's *Electricity Reporting and Record-Keeping Requirements*.²⁰ Energy+ further submitted that its proposal for a one-year disposition period is in accordance with the OEB's policy.²¹

In 2018, the OEB suspended its approvals of Group 1 rate riders on a final basis pending the development of further accounting guidance on commodity pass-through variance accounts.²² The OEB issued accounting guidance²³ on the commodity accounts on February 21, 2019. In this letter, the OEB indicated that it expects distributors to consider the accounting guidance in the context of historical balances that have not yet been disposed on a final basis. Distributors are expected to make any adjustments needed prior to filing for final disposition.

In its 2019 rate application, Energy+ received approval to dispose 2017 Group 1 balances on an interim basis. Energy+ has not completed its review of the 2017 balances in the context of the new accounting guidance. As a result, Energy+ has not requested final disposition of its 2017 balances.

Energy+ confirmed it implemented the OEB accounting guidance on the commodity accounts by August 31, 2019.²⁴ Energy+ used the OEB's Illustrative Commodity Model to determine the expected 2018 balances, then adjusted its 2018 balances in the

¹⁹ 2020 IRM Rate Generator Model Tab 6.2a "CBR B_Allocation".

²⁰ Electricity Reporting and Record Keeping Requirements, Version dated May 3, 2016.

²¹ Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative (EDDVAR)." EB-2008-0046, July 31, 2009.

²² OEB letter to all rate-regulated licensed electricity distributors – "Re: OEB's Plan to Standardize Processes to Improve Accuracy of Commodity Pass-Through Variance Accounts." July 20, 2018.

²³ Accounting Procedures Handbook Update – Accounting Guidance Related to Commodity Pass-Through Accounts 1588 & 1589, February 21, 2019.

²⁴ Ibid.

general ledger to the expected balances. OEB staff submitted that Energy+'s approach in determining adjustments to the amounts being requested for disposition are reasonable. OEB staff agreed that 2017 balances should remain interim and that 2018 balances should be disposed on an interim basis.

Findings

The OEB approves the disposition of a credit balance of \$2,363,864 as of December 31, 2018, including interest projected to December 31, 2019 for Group 1 accounts on an interim basis. Energy+ is expected to complete its review of 2017 balances, consider any consequential effect from the review to the 2018 balances and bring the balances forward for consideration as part of its 2021 rate application.

The following table identifies the principal and interest amounts, which the OEB approves for disposition.

Table 6.2: Group 1 Deferral and Variance Account Balances

Account Name	Account Number	Principal Balance (\$) A	Interest Balance (\$) B	Total Claim (\$) C=A+B
LV Variance Account	1550	(387,755)	(11,952)	(399,707)
Smart Meter Entity Variance Charge	1551	(34,615)	(1,168)	(35,784)
RSVA - Wholesale Market Service Charge	1580	(207,460)	(32,157)	(239,617)
Variance WMS - Sub-account CBR Class B	1580	(73,372)	1,897	(71,474)
RSVA - Retail Transmission Network Charge	1584	(333,112)	1,248	(331,864)
RSVA - Retail Transmission Connection Charge	1586	494,597	21,671	516,269
RSVA - Power	1588	(391,496)	(38,123)	(429,619)
RSVA - Global Adjustment	1589	(1,347,762)	(24,305)	(1,372,067)
Totals for all Group 1 accounts		(2,280,974)	(82,889)	(2,363,864)

The balance of each of the Group 1 accounts approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595. Such transfer shall be pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*.²⁵ The date of the transfer must be the same as the effective date for the associated rates, which is, generally, the start of the rate year. Energy+ shall ensure these adjustments are included in the reporting period ending March 31, 2020 (Quarter 1).

The OEB approves these balances to be disposed through interim rate riders and payments as calculated in the Rate Generator Model. The interim rate riders and payments will be in effect over a one-year period from January 1, 2020 to December 31, 2020.²⁶

²⁵ Accounting Procedures Handbook for Electricity Distributors, effective January 1, 2012.

²⁶ 2020 IRM Rate Generator Model Tab 6.1 GA, Tab 6.1a GA Allocation, Tab 6.2 CBR B, Tab 6.2a CBR B_Allocation and Tab 7 Calculation of Def-Var RR.

7 LOST REVENUE ADJUSTMENT MECHANISM VARIANCE ACCOUNT BALANCE

In recent years, distributors have delivered conservation and demand management (CDM) programs to their customers through the Conservation First Framework (CFF), which began on January 1, 2015. These programs result in reduced total energy consumption. To address the impact of the reduced consumption, the OEB established a Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) to capture a distributor's revenue implications resulting from differences between actual savings and forecast conservation savings included in the last OEB-approved load forecast.²⁷ These differences are recorded by distributors at the rate class level.

On March 20, 2019, the CFF was revoked.²⁸ However, the OEB indicated that electricity distributors will continue to have access to a lost revenue adjustment mechanism for conservation program activities undertaken under the CFF.²⁹

A distributor may apply for the disposition of the balance in the LRAMVA on an annual basis, as part of its IRM application, if the balance is deemed significant by the distributor.

Energy+ has applied to dispose its LRAMVA debit balance of \$726,915. The LRAMVA debit balance of \$762,915 includes lost revenue amounts in 2018 from the Cambridge and North Dumfries Hydro (CND) service territory (of \$539,527) and Brant County Power (BCP) service territory (of \$223,388). The actual conservation savings claimed by Energy+ were determined by the IESO.³⁰

In the CND service territory, the LRAMVA debit balance of \$539,527 consists of lost revenues in 2018 from CDM programs delivered during the 2011 to 2018 period, and associated carrying charges projected to December 31, 2019. Actual savings were compared against forecast savings of 39,520,173 kWh as set out in the former CND's 2014 cost of service proceeding.³¹

In the BCP service territory, the LRAMVA debit balance of \$223,388 consists of lost revenues in 2018 from CDM programs delivered during the 2011 to 2018 period, and

²⁷ Guidelines for Electricity Distributor Conservation and Demand Management, EB-2012-0003, April 26, 2012; and Requirement Guidelines for Electricity Distributors Conservation and Demand Management, EB-2014-0278, December 19, 2014.

²⁸ On March 20, 2019 the Minister of Energy, Northern Development and Mines issued separate Directives to the OEB and the IESO.

²⁹ Ontario Energy Board letter dated June 20, 2019.

³⁰ For CDM programs delivered from 2015 to 2017, the IESO provided distributors with a Final Results Report that summarized all savings results. For 2018, distributors accessed the Participant and Cost Reports and detailed project level data from the IESO to support LRAMVA applications.

³¹ EB-2013-0116, Decision and Order, August 14, 2014

associated carrying charges projected to December 31, 2019. Actual savings were compared against forecast savings of 1,494,000 kWh as set out in the former BCP's 2011 cost of service proceeding.³²

Findings

The OEB finds that Energy+'s LRAMVA balance has been calculated in accordance with the OEB's CDM-related guidelines and updated LRAMVA policy. The OEB approves the disposition of Energy+'s LRAMVA debit balance of \$726,915, as set out in Table 7.1 below.

Table 7.1 LRAMVA Balance for Disposition

Account Name	Account Number	Actual CDM Savings (\$) A	Forecasted CDM Savings (\$) B	Carrying Charges (\$) C	Total Claim (\$) D=(A-B)+C
LRAMVA	1568	\$1,142,631	\$403,114	\$23,398	\$762,915

³² EB-2010-0125, Decision and Order, May 9, 2011

8 RESIDENTIAL RATE DESIGN

Some residential distribution rates currently include a fixed monthly charge and a variable usage charge. The OEB's residential rate design policy stipulates that distributors will transition residential customers to a fully fixed monthly distribution service charge over a four-year period, beginning in 2016.³³ Distributors, such as Energy+, who are in a transition period that is greater than four years, are required to continue with this transition until the monthly service charge is fully fixed.

Energy+ required an additional transition year in order to mitigate the bill impact on low volume residential customers. This is the fifth, and final year of Energy+'s transition to fully fixed rates for residential customers. There is no longer a variable distribution rate for this class of customer.

The OEB expects an applicant to apply two tests to evaluate whether mitigation of bill impacts for customers is required during the transition period. Mitigation usually takes the form of a lengthening of the transition period. The first test is to calculate the change in the monthly fixed charge, and to consider mitigation if it exceeds \$4. The second is to calculate the total bill impact of the proposals in the application for low volume residential customers (defined as those residential RPP customers whose consumption is at the 10th percentile for the class). Mitigation may be required if the bill impact related to the application exceeds 10% for these customers.

Energy+ submitted that the implementation of the transition results in an increase to the fixed charge prior to the price cap adjustment of \$1.70. The bill impacts arising from the proposals in this application, including the fixed rate change, are below 10% for low volume residential customers.

Findings

In Energy+'s 2019 cost of service proceeding, the OEB approved Energy+'s plan to extend the transition to a fully fixed monthly service charge for the residential class by one additional year.³⁴

The OEB finds that the proposed 2020 increase to the monthly fixed charge is calculated in accordance with the OEB's residential rate design policy. The results of the monthly fixed charge, and total bill impact for low consumption residential consumers demonstrate that no mitigation is required. The OEB approves the increase as proposed by the applicant and calculated in the final Rate Generator Model. The distributor has

³³ As outlined in the Policy cited at footnote 2 above.

³⁴ EB-2018-0028, Decision and Order, June 18, 2019

now completed its transition to a fully fixed distribution rate structure for residential customers.

9 VARIANCE ACCOUNT FOR LOST REVENUES

On November 2, 2017, the OEB issued a Decision and Order³⁵ to permanently prohibit distributors from disconnecting customers for reason of non-payment during the winter period (from November 15 to April 30).

On December 18, 2018, the OEB issued a Notice of Proposal to Amend Codes and a Rule (the December 2018 Notice of Proposal) as part of its Review of the Customer Service Rules and proposed to eliminate the OEB-approved Collection of Account charge that was previously applied by some distributors.³⁶

On March 14, 2019, the OEB issued the Notice of Amendments to Codes and a Rule with a Rate Order to effect the amendments to the non-payment of account service charges for electricity and natural gas distributors (the March 2019 Notice of Amendments).³⁷ Among other things, the March 2019 Notice of Amendments eliminated the Collection of Account charge effective July 1, 2019.³⁸ The March 2019 Notice of Amendments confirmed that the OEB did not find it prudent to establish a generic deferral/variance account for all distributors to recover the lost revenues associated with the eliminated charges. The March 2019 Notice of Amendments indicated that the OEB would consider applications from distributors for a deferral account to track the impact of eliminating the two charges relating to non-payment of accounts, with evidence demonstrating that such an account would meet the eligibility requirements set out in the Chapter 2 Filing Requirements.

Section 2.9.4 of the Chapter 2 Filing Requirements states that the following criteria must be met where an applicant seeks an accounting order to establish a new deferral/variance account:

- **Materiality.** The forecasted amounts must exceed the OEB-defined materiality threshold and have a significant influence on the operation of the distributor; otherwise, they must be expensed in the normal course and addressed through organizational productivity improvements.
- **Causation.** The forecasted expense must be clearly outside of the base upon which rates were derived.
- **Prudence.** The nature of the costs and forecasted quantum must be based on a plan that sets out how the costs will be reasonably incurred, although the final determination of prudence will be made at the time of disposition. In terms of the

³⁵ EB-2017-0318, Decision and Order, November 2, 2017

³⁶ Notice of Proposal to Amend Codes and a Rule, EB-2017-0183, December 18, 2018, page 41

³⁷ Notice of Amendments to Codes and a Rule, EB-2017-0183, March 14, 2019

³⁸ EB-2017-0183, Rate Order, March 14, 2019

quantum, this means that the applicant must provide evidence demonstrating as to why the option selected represents a cost-effective option (not necessarily least initial cost) for ratepayers.³⁹

On August 8, 2019, OEB staff issued a Bulletin expressing its view that the “Notification Charge,” which is an OEB-approved charge for some distributors, should not be applied by any distributor for collection activities (Notification Charge).⁴⁰ The application of the Notification Charge for collection activities, in OEB staff’s view, would be inconsistent with the OEB’s decision to eliminate Collection of Account charges.

In this application, Energy+ requested a deferral account for lost revenues relating to the Notification Charge. Energy+ proposed that the account record lost revenues based on the number of notices issued at the approved Notification Charge on its Schedule of Rates and Tariff.⁴¹ Energy+’s annual lost revenue for this charge is estimated to be \$278,000. For 2019, Energy+ proposed to calculate the lost revenue based on the number of notices issued from July 1, 2019, the effective date for the elimination of the Collection of Account charge.

Energy+ stated that the estimated amount of annual lost revenue of \$278,000 exceeds its materiality threshold of \$175,000. With regard to causation, Energy+ noted that its expected revenues from the Notification Charge were set in the settlement proposal for its 2019 cost of service application filed in early December 2018, and subsequently approved in the OEB’s Decision and Order issued on June 18, 2019.⁴² Although the Decision and Order for Energy+’s 2019 cost of service application was issued after the March 2019 Notice of Amendments, Energy+ stated that its settlement proposal had been reached in December 2018, which was prior to the December 2018 Notice of Proposal, and therefore did not contemplate the elimination of the Notification Charge.

With regard to prudence, Energy+ stated that it continues to incur costs associated with providing customers with notifications on the status of their unpaid account. Energy+ believes that the notifications it provides is the best method for contacting customers to avoid potential interruptions in service and to maintain customer satisfaction.

OEB staff supported Energy+’s request for a new deferral account but proposed that the lost revenue recorded in the account be capped at a maximum of \$278,000. OEB staff further submitted that at the time the account (if approved) is proposed for disposition,

³⁹ *Chapter 2 Filing Requirements for Electricity Distribution Rate Applications – 2018 Edition for 2019 Rate Applications*, July 12, 2018, section 2.9.4. Note that the *Addendum to Filing Requirements for Electricity Distribution Rate Applications – 2020 Rate Applications* did not affect section 2.9.4.

⁴⁰ Re: Application of “Notification Charges” to Collection Activities, August 8, 2019

⁴¹ Energy+’s Notification Charge is \$15.

⁴² EB-2018-0028, Settlement Proposal, December 12, 2018 ;EB-2018-0028, Decision and Order, June 18, 2019

Energy+ should provide evidence demonstrating prudence, including providing support for the number of notices issued.

Findings

The OEB approves the establishment of a new variance account to record revenue lost by the elimination of Energy+'s Notification Charge. The OEB accepts that the amount is material to Energy+ and that the elimination of the Notification Charge was not within Energy+'s control. The OEB issued a rate order that eliminated the Collection of Account charge for all distributors, and the OEB agrees that Energy+'s Notification Charge similarly had to be eliminated. The variance account will be effective July 1, 2019.

The amount to be recorded in the account each year shall be \$278,000, the revenue offset amount approved in Energy+'s last cost of service application.⁴³ For 2019, the amount to be recorded will be net of any revenue collected in 2019 for the charge before it was eliminated. Energy+ should not be able to record more than was included in the calculation of the distribution revenue requirement. The OEB recognizes that this amount was a forecast and the actual revenue may have been different. However, the OEB has considered the regulatory efficiency of recording a known amount, and the OEB acknowledges that the number of Notification Charges may have been affected by the requirement to change customer service collection practices mandated by the OEB.

The OEB approves the accounting order set out in Schedule B.

⁴³ EB-2018-0028, Decision and Order, June 18, 2019

10 IMPLEMENTATION AND ORDER

This Partial Decision is accompanied by a Rate Generator Model and applicable supporting models.

Model entries were reviewed in order to ensure that they are in accordance with Energy+'s last cost of service decision, and to ensure that the 2019 OEB-approved Tariff of Rates and Charges, as well as the cost, revenue and consumption results from 2018, are as reported by Energy+ to the OEB.

The Rate Generator Model was adjusted, where applicable, to correct any discrepancies. The Rate Generator Model incorporates the rates set out in the following table.

Table 10.1: Regulatory Charges

Rate	per kWh
Rural or Remote Electricity Rate Protection (RRRP)	\$0.0005
Wholesale Market Service (WMS) billed to Class A and B Customers	\$0.0030
Capacity Based Recovery (CBR) billed to Class B Customers	\$0.0004

Each of these rates is a component of the "Regulatory Charge" on a customer's bill, established annually by the OEB through a separate, generic order. The RRRP, WMS and CBR rates were set by the OEB on December 17, 2019.⁴⁴

The Smart Metering Entity Charge is a component of the "Distribution Charge" on a customer's bill, established by the OEB through a separate order. The Smart Metering Entity Charge was set by the OEB on March 1, 2018.⁴⁵

⁴⁴ EB-2019-0278, Decision and Order, December 17, 2019

⁴⁵ EB-2017-0290, Decision and Order, March 1, 2018

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. Energy+ Inc.'s new interim distribution rates shall be effective January 1, 2020.
2. The Tariff of Rates and Charges set out in Schedule A shall be deemed *draft* until the parties have complied with the subsequent procedural steps.
3. Energy+ Inc. shall review the Tariff of Rates and Charges set out in Schedule A and shall file with the OEB, as applicable, a written confirmation of its completeness and accuracy, or provide a detailed explanation of any inaccuracies or missing information, within **7 days** of the date of issuance of this Partial Decision and Interim Rate Order.
4. This Partial Decision and Interim Rate Order will be considered final if Energy+ Inc. does not provide a submission to the OEB that inaccuracies were found or information was missing pursuant to item 3.
5. If the OEB receives a submission from Energy+ Inc. to the effect that inaccuracies were found or information was missing pursuant to item 3, the OEB will consider the submission prior to revising and issuing a final Partial Decision and Interim Rate Order.
6. Energy+ Inc. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.
7. The Accounting Order set out in Schedule B of this Decision and Rate Order is approved effective July 1, 2019, to establish a variance account under Account 1508 Other Regulatory Assets, Sub-Account Lost Revenue from Notification Charge.

All materials filed with the OEB must quote the file number, **EB-2019-0031**, be made in a searchable/unrestricted PDF format and sent electronically through the OEB's web portal at <https://pes.ontarioenergyboard.ca/eservice>. Two paper copies must also be filed at the OEB's address provided below. Filings must clearly state the sender's name, postal address and telephone number, fax number and email address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at <https://www.oeb.ca/industry>. If the web portal is not available parties may email their documents to the address below. Those who do not have computer access are required to file seven paper copies.

All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.

With respect to distribution lists for all electronic correspondence and materials related to this proceeding, parties must include the Case Manager, Jerry Wang at Jerry.Wang@oeb.ca and OEB Counsel, Ljuba Djurdjevic at [Ljuba Djurdjevic@oeb.ca](mailto:Ljuba.Djurdjevic@oeb.ca).

ADDRESS

Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto ON M4P 1E4
Attention: Board Secretary

Email: boardsec@oeb.ca
Tel: 1-888-632-6273 (Toll free)
Fax: 416-440-7656

DATED at Toronto, January 2, 2020

ONTARIO ENERGY BOARD

Original Signed By

Christine E. Long
Registrar and Board Secretary

Schedule A

To Partial Decision and Interim Rate Order

Tariff of Rates and Charges

OEB File No: EB-2019-0031

DATED: January 2, 2020

Energy+ Inc.
TARIFF OF RATES AND CHARGES
Approved on an Interim Basis
Effective and Implementation Date January 1, 2020
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2019-0031

RESIDENTIAL SERVICE CLASSIFICATION

Residential refers to the supply of electrical energy to detached, semi-detached and row-housing units (freehold or condominium). This classification typically refers to an account taking electricity at 750 volts or less where electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex, or quadruplex house, with a residential zoning. Separate metered dwellings within a town house complex, condominium, or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	28.29
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	1.76
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2020) - effective until December 31, 2020	\$/kWh	0.0002
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kWh	(0.0006)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kWh	(0.0001)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kWh	(0.0009)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0044

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
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Energy+ Inc.
TARIFF OF RATES AND CHARGES
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EB-2019-0031

Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Energy+ Inc.
TARIFF OF RATES AND CHARGES
Approved on an Interim Basis
Effective and Implementation Date January 1, 2020

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EB-2019-0031

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

General Service refers to the supply of electrical energy to business customers, to bulk-metered residential buildings and to combined residential and business or residential and agricultural buildings. Apartment buildings that are bulk metered will be billed at the appropriate General Service rate. This classification refers to a non-residential account taking electricity at 750 volts or less whose average monthly peak demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	15.24
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	0.18
Distribution Volumetric Rate	\$/kWh	0.0163
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2020) - effective until December 31, 2020	\$/kWh	0.0009
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kWh	(0.0005)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kWh	(0.0001)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kWh	0.0002
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0040

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Issued - January 2, 2020

Energy+ Inc.
TARIFF OF RATES AND CHARGES
Approved on an Interim Basis
Effective and Implementation Date January 1, 2020
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EB-2019-0031

GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION

General Service refers to the supply of electrical energy to business customers, to bulk-metered residential buildings and to combined residential and business or residential and agricultural buildings. Apartment buildings that are bulk metered will be billed at the appropriate General Service rate. This classification refers to a non-residential account whose average monthly peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. Class B consumers are defined in accordance with O.Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	104.23
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	(4.43)
Distribution Volumetric Rate	\$/kW	3.8544
Low Voltage Service Rate	\$/kW	0.1455
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)

Energy+ Inc.
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Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2020) - effective until December 31, 2020	\$/kW	0.1192
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020 Applicable only for Non-Wholesale Market Participants	\$/kW	(0.1125)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.0345)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0148)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	(0.1590)
Retail Transmission Rate - Network Service Rate	\$/kW	3.2674
Retail Transmission Rate - Line and Transformation Connection Service Rate (see Gross Load Billing Note)	\$/kW	2.2889
Retail Transmission Rate - Network Service Rate - Interval Metered <1000 kW	\$/kW	3.2902
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered <1000 kW (see Gross Load Billing Note)	\$/kW	2.3120

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Energy+ Inc.
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EB-2019-0031

GENERAL SERVICE 1,000 TO 4,999 KW SERVICE CLASSIFICATION

General Service refers to the supply of electrical energy to business customers, to bulk-metered residential buildings and to combined residential and business or residential and agricultural buildings. Apartment buildings that are bulk metered will be billed at the appropriate General Service rate. This classification refers to a non-residential account whose average monthly peak demand is equal to or greater than, or is forecast to be equal to or greater than, 1,000 kW but less than 5,000 kW.

Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	880.40
Distribution Volumetric Rate	\$/kW	3.8846
Low Voltage Service Rate	\$/kW	0.1010
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2020) - effective until December 31, 2020	\$/kW	0.0660

Issued - January 2, 2020

Energy+ Inc.
TARIFF OF RATES AND CHARGES
Approved on an Interim Basis
Effective and Implementation Date January 1, 2020
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EB-2019-0031

Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020 Applicable only for Non-Wholesale Market Participants	\$/kW	(0.1672)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.0526)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0136)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	0.0460
Retail Transmission Rate - Network Service Rate	\$/kW	2.3922
Retail Transmission Rate - Line and Transformation Connection Service Rate (see Gross Load Billing Note)	\$/kW	1.5883

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Energy+ Inc.
TARIFF OF RATES AND CHARGES
Approved on an Interim Basis
Effective and Implementation Date January 1, 2020

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EB-2019-0031

LARGE USE SERVICE CLASSIFICATION

General Service refers to the supply of electrical energy to business customers, to bulk-metered residential buildings and to combined residential and business or residential and agricultural buildings. Apartment buildings that are bulk metered will be billed at the appropriate General Service rate. This classification refers to an account whose average monthly peak demand is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	9,142.13
Distribution Volumetric Rate	\$/kW	1.6983
Low Voltage Service Rate	\$/kW	0.1019
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2020) - effective until December 31, 2020	\$/kW	0.4868

Issued - January 2, 2020

Energy+ Inc.
TARIFF OF RATES AND CHARGES
Approved on an Interim Basis
Effective and Implementation Date January 1, 2020
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EB-2019-0031

Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.2107)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0213)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	(0.3398)
Retail Transmission Rate - Network Service Rate	\$/kW	2.4605
Retail Transmission Rate - Line and Transformation Connection Service Rate (see Gross Load Billing Note)	\$/kW	1.6024

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Energy+ Inc.
TARIFF OF RATES AND CHARGES
Approved on an Interim Basis
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EB-2019-0031

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose average monthly peak demand is less than, or is forecast to be less than, 50kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed unmetered load. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	5.93
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	0.12
Distribution Volumetric Rate	\$/kWh	0.0146
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2020) - effective until December 31, 2020	\$/kWh	(0.0003)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kWh	(0.0005)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kWh	(0.0001)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kWh	0.0003
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0054
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0040

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004

Energy+ Inc.
TARIFF OF RATES AND CHARGES
Approved on an Interim Basis
Effective and Implementation Date January 1, 2020
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2019-0031

Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EB-2019-0031

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.94
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	(0.19)
Distribution Volumetric Rate	\$/kW	15.5916
Low Voltage Service Rate	\$/kW	0.0779
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2020) - effective until December 31, 2020	\$/kW	4.0328
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.1895)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0191)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	(1.5613)
Retail Transmission Rate - Network Service Rate	\$/kW	1.7407
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.2249

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Issued - January 2, 2020

Energy+ Inc.
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EB-2019-0031

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential, General Service or Large Use customer. This is typically exterior lighting, and unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	2.87
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	0.32
Distribution Volumetric Rate	\$/kW	42.8916
Low Voltage Service Rate	\$/kW	0.0753
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0039)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.0293)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	4.7805
Retail Transmission Rate - Network Service Rate	\$/kW	1.9095
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.1845

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION - HYDRO ONE CND

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APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Distribution Volumetric Rate	\$/kW	2.1492
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.2463)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0248)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	0.0158
Retail Transmission Rate - Network Service Rate	\$/kW	2.4605
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9627

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EB-2019-0031

**EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION - WATERLOO
NORTH HYDRO**

This classification applies to an electricity distributor licenced by the Ontario Energy Board, that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Distribution Volumetric Rate	\$/kW	1.6684
Low Voltage Service Rate	\$/kW	0.1248
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.0644)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	(0.1202)
Retail Transmission Rate - Network Service Rate	\$/kW	2.4605
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9627

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EB-2019-0031

EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION - BRANTFORD

This classification applies to an electricity distributor licenced by the Ontario Energy Board, that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	(39.93)
Distribution Volumetric Rate	\$/kW	9.5489
Low Voltage Service Rate	\$/kW	0.1030
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.1482)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0149)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	2.2424
Retail Transmission Rate - Network Service Rate	\$/kW	2.7480
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.6201

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EB-2019-0031

EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION - HYDRO ONE #1

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APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	71.08
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	(11.19)
Distribution Volumetric Rate	\$/kW	1.2027
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.2419)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0244)
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$/kW	(1.1319)
Retail Transmission Rate - Network Service Rate	\$/kW	2.7480
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.6201

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EB-2019-0031

EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION - HYDRO ONE #2

This classification applies to an electricity distributor licenced by the Ontario Energy Board, that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	71.08
Rate Rider for Application of Forgone Revenue Adjustment - effective until December 31, 2020	\$	(11.19)
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until December 31, 2020 Applicable only for Non-RPP Customers	\$/kWh	(0.0021)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until December 31, 2020	\$/kW	(0.2128)
Rate Rider for Disposition of Capacity Based Recovery Account (2020) - effective until December 31, 2020 Applicable only for Class B Customers	\$/kW	(0.0215)

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EB-2019-0031

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

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SPECIFIC SERVICE CHARGES

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Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification charge	\$	15.00
Account history	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Credit reference/credit check (plus credit agency costs)	\$	15.00

Non-Payment of Account

Late Payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at Meter - during regular hours	\$	65.00
Reconnection at Meter - after regular hours	\$	185.00
Reconnection at Pole - during regular hours	\$	185.00
Reconnection at Pole - after regular hours	\$	415.00

Other

Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	44.50
Service call - customer owned equipment	\$	30.00
Service call - customer-owned equipment - after regular hours	\$	165.00

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RETAIL SERVICE CHARGES (if applicable)

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	102.00
Monthly fixed charge, per retailer	\$	40.80
Monthly variable charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.08
Notice of switch charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0307
Total Loss Factor - Secondary Metered Customer > 5,000 kW	1.0145
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0204
Total Loss Factor - Primary Metered Customer > 5,000 kW	1.0045

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GROSS LOAD BILLING

The Billing Demand for Line and Transformation Connection Services and Low Voltage Services is defined as the Non-Coincident Peak demand (MW) in any hour of the month. The customer demand in any hour is the sum of (a) the loss adjusted demand supplied from the distribution system plus (b) the demand that is supplied by embedded generation installed after October 30, 1998, which have installed capacity of 2MW or more for renewable generation and 1 MW or higher for non-renewable generation. The term renewable generation refers to a facility that generates electricity from the following sources: wind, solar, Biomass, Bio-oil, Bio-gas, landfill gas, or water. The demand supplied by embedded generation will not be adjusted for loss.

Schedule B

To Partial Decision and Interim Rate Order

Accounting Order

OEB File No: EB-2019-0031

DATED: January 2, 2020

Energy+ Inc.
Accounting Order
Account 1508 Other Regulatory Assets, Sub-account Lost Revenue
from Notification Charge

Energy+ shall establish variance account: Account 1508 Other Regulatory Assets, Sub-account Lost Revenue from Notification Charge, effective July 1, 2019. This account will record the lost revenue associated with elimination of the **Notification Charge** until Energy+'s next rebasing application.

The account will be disposed at Energy+'s next rebasing application. The account will be discontinued after Energy+'s next rebasing application.

Carrying charges at the OEB's prescribed interest rates will be applied to this sub-account.

The amount to be recorded in the account each year shall be \$278,000, the revenue offset amount approved for the charge in Energy+'s last cost of service application for 2019 rates. For 2019, the amount to be recorded will be net of any revenue collected in 2019 for the charge before it was eliminated.

Sample journal entries to be recorded in the account are:

DR Account 1508 Other Regulatory Assets, Sub-account Lost Revenue from
Notification Charge - Principal
CR Account 4235 Miscellaneous Services Revenue
To record the lost revenue associated with the elimination of the Notification Charge.

DR Account 1508 Other Regulatory Assets, Sub-Account Lost Revenue from
Notification Charge – Carrying Charges
CR Account 4405 Interest Income
To record carrying charges on the principal balance in the sub-account Lost Revenue from Notification Charge.