

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - EB-2019-0271  
**Date:** Friday, January 10, 2020 2:24:32 PM

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-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>  
Sent: Friday, January 10, 2020 1:38 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2020-01-10

-- Case Number --  
EB-2019-0271

-- Name --  
Norm Schlichting

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I have warned you that letting Embridge buy out the smaller utilities, would gouge us seniors, and by giving them any consideration to further their profits is unhealthy to the average senior and to families. Us personally don't take showers or baths in the winter wash our Laundry and dishes in cold water to keep costs down. What's the point they don't even do meter reads any more. They over estimate Fifty percent of actual read and we will never get that money back. It seems to be that every time you ask us to conserve energy you increase our rates to justify some CEO raises, we should not be penalized for their mismanagement of their business. Next Time they want to spike the rates you should be looking into their salaries and force them to take a deduction. Then they might make a Profit In closing Climate Change should not be put entirely on the Shoulders of the customers Embridge has to take responsibility and stop charging us for their mistakes

-- Attachment --