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BY RESS and Courier

Ontario Energy Board
2300 Yonge Street
Suite 2700
Toronto, ON M4P 1E4

Attention: Christine E. Long, Registrar and Board Secretary

Dear Ms. Long:

Re: Enbridge Gas Inc. – Application for approval to continue the existing financial terms associated with offering Open Bill Access services for the years 2019 and 2020 — EB-2018-0319

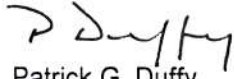
I enclose copies of:

1. Enercare's Compendium for the Cross-Examination of Roger Grochmal (HVAC Coalition); and
2. Enercare's Compendium for the Cross-Examination of Glen Leis (Vista).

The Compendium for the Cross-Examination of Glen Leis contains transcriptions of recorded telephone conversations between a former Enercare customer and an Enercare customer service employee that are related to Vista's "Case E" evidence. In accordance with Procedural Order #10, under which the Board approved of the strictly confidential treatment of Vista's "Case E" evidence, these transcripts have been redacted to protect the customer's personal information – the particulars of which are not relevant to the matters in issue. That is, which particular customer is the subject of "Case E" (and his/her address) are not material facts of "Case E". The question is what communications passed between the "Case E" customer and Enercare, which the redacted transcripts clearly answer.

In accordance with *Practice Direction on Confidential Filing*, USB keys containing the audio files from which the transcripts were derived will be filed with the hard copy compendia. Enercare respectfully requests that these USB keys be accorded with the same "strictly confidential" treatment as was given to Vista's "Case E" evidence, such that only the Hearing Panel and Board Staff be given access to the audio files – notwithstanding any parties willingness to provide a Declaration and Undertaking as contemplated by the *Practice Direction*.

Yours truly,



Patrick G. Duffy

Enclosures

PGD/rw

cc. Patrick Corney, *Stikeman Elliott LLP*
Donald Lau, *Ontario Energy Board*
Michael Millar, *Ontario Energy Board*
All Parties Registered in EB-2018-0319