Ontarlo Energy Board P.O. Box 2319 2300 Yonge Street 27th Floor Toronto ON M4P 1E4 Telephone: 1-888-632-6273 Facsimile: (416) 440-7656

Licence

Commission de l'énergie l'Ontario C.P. 2319 2300, rue Yonge 27e étage Toronto ON M4P 1E4 Téléphone: 1-888-632-6273 Télécopieur: (416) 440-7656

Application for an Electricity Retailer





ONTARIO ENERGY BOARD

For Office Use Only				
Application Number	EB-1020-0090			
Date Received	Feb- 25/20			

1. The Applica	ınt		
Legal Name of th	ne Applicant :	Shell Energy North America (Canada) Inc.	
Name to Appear	on Licence:		
Indicate if the	he name to appear	on the licence is the same as the legal name.	
include the legal i	name of the applica	ear on the licence is not the same as the legal name, the name on t ant and the legal name must appear first. The "Name to Appear or and on the licence.	
Business Classifi	ication:		
Sole Proprieto	or		
○ Partnership			
Corporation			
C Other (describ	oe)		
Date of formation	or incorporation:	September 5, 1996	
Place of formation	n or incorporation:	Calgary	
Province/state	Alberta		
Country	Canada		
, ,		applicant must be at least 18 years old. e or she at least 18 years old?	
○ No			
Not applicable ■ Not applicable Not applicable	e - not an individua	al	

2. Licence Primary Contact

As a condition of licensing, the licensee shall designate a person who will act as primary contact with the OEB on matters related to the licence.

Mr. • Mrs. (Last Name Smith	First Name David	Initial L	
Miss C Ms. C Other C	Title/Position Regulatory Reporting Specalist Company Name if different from Name to Appear on Licence			
Licence Primary Contact	Address:			
1000 Main Street 16 070	A			
City	Province/State	Country	Postal/Zip Code	
Houston	Texas	United States of America	77002-6336	
Phone Number	Toll Free (if available) Fax Number	E-mail Address		
713-767-5542		dave.l.smith@shell.com		

If the above address is not in Ontario, the applicant must also provide contact information for service purposes in the province of Ontario. Applicants whose offices are not located in Ontario may provide the address of an agent (an individual who is a resident of Ontario and is at least 18 years old, or a corporation that has its head office or registered office in Ontario) as the address of service.

Mr. • Mrs. ∩ Miss ∩ Ms. ∩ Other ∩	Last Name Chownyk Title/Position President Company Name if	different from Name to	First Name Greg Appear on Licence	Initial
Address for Service in C	ontario (if different than th	e Licence Primary Cont	act Address above)	
90 Sheppard Avenue Ea	ast, Suite 600			
City		Province	Postal Code	
Toronto		ONTARIO	M2N 6Y2	
Phone Number	Toll Free (if available)	Fax Number	E-mail Address	
416 227 7304			Greg.Chownyk@shell.	com

3. A	nnli	cation	Primary	/ Contact
3. A	ווממו	cation	Primary	/ Contact

∇	Indicate if same as	above If	Ves	proceed t	to section	4
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The primary contact for the licence application may be a person within the applicant's organization other than the licence primary contact noted above. An applicant may also choose to designate a consultant, lawyer, etc. to be the primary contact for the licence application. The OEB will communicate with this person during the course of the application but with the licence primary contact after a licence is issued.

Mr. C	Mrs. C	Last Name	First Name	Initial
Miss C	Ms. C	Title/Position		
Other C		_		
		Company Name if differen	nt from Name to Appear on Licence	danna an
Application P	rimary Conta	act Address:		
City		Province/State	Country	Postal/Zip Code
Phone Numb	er	Toll Free (if available) Fax N	lumber E-mail Address	

4. Customer Complaint or Inquiries Primary Contact

Provide contact information of the person to whom correspondence or communication regarding customer complaints or inquiries should be addressed. The mailing address should be in Ontario and the telephone number should be listed in Ontario. If the applicant intends to retail electricity to low-volume consumers (annually consuming less than 150,000 kilowatt hours of electricity), the applicant should also provide a telephone number which may be reached by the general public without a charge.

Mr. 💽	Mrs, ∩	Last Name Chownykc	A. A	First Name Chownyk	Initial
Miss C	Ms. C	Title/Position		Chownyix	
Other C		President			
		Company Name it	different from Name	to Appear on Licence	
Customer Co	mplaint or Ir	nquiries Primary Contact	t Address:		
90 Sheppard	Avenue Eas	st, Suite 600			
City			Province	Postal Code	
Toronto			ONTARIO	M2N 6Y2	
Phone Numb	er	Toll Free	Fax Number	E-mail Address	
416 227 7304	4			Greg.Chownyk@shell.c	om

5. Type of Application		
○ New licence		
 Renewal, please provide the licence n 	umber and expiry date of the existing licence	
Licence Number: ER- 2014-0383	Expiry Date: March 11, 2020	_
6. Trade Names		
The electricity retailer licence authorizes the held. It also provides for the use of trade in	the licensee to conduct business using the nan names by the licensed electricity retailer.	ne under which the licence is
Does the applicant intend to use trade na	mes?	
Yes, provide a list of trade nam	es the applicant intends to use in the space pr	ovided below.
No, proceed to 7.		
7. Applicant's Licensing Status a	nd History	
(a) Has the applicant, an affiliate of the a	applicant, or an associated entity (e.g., a partne Business Corporations Act definition for affilia	ership or limited partnership) te can be found at <u>www.e-laws.</u>
Yes, provide details of current a	nd expired licences in the table below.	
No, proceed to 7(b).		
Licensee Name	Relation to the applicant (e.g., applicant itself, affiliate, partneretc.)	Licence Number
Shell Energy North America (Canada) Inc.	Applicant	EW-2015-0348
	1446	The state of the s

	t, an affiliate of the application(s) before the O		iated entit	y (e.g.,	a partnership o	r limited partnership)
,	de details in the table bel					
No, procee	ed to 7(c).					
Applicant N	ame	Type of Ap	plication		1	rgy Board File Number f applicable)
					<u> </u>	гарріісавіе)
						RSIII
• • • • • • • • • • • • • • • • • • • •	an affiliate of the applica censed energy sector ac		•	. •	•	• • • • • • • • • • • • • • • • • • • •
Yes, provide No	details of current and ex	pired licences in	the table l	below		
Company Name	Jurisdiction	Business Ac	ctivity 1	Name o	f Licensing Body	Licence/Registration No.
SENAC	Various in Canada	NG & Power Tra	ading \	/arious	Canadian Gov.	Available Upon Request
SENA	Various in U.S.A.	NG & Power Tra	ading \	/arious	U.S Gov.	Available Upon Request
STM	Various in Mexico	NG & Power Tra	ading \	Various Mexican Gov. Available Upon F		Available Upon Request
8. Officers. Direct	ors and Key Individ	uals				
,	a corporation, provide as		chment a li	ist of all	l officers and dir	ectors, including name
following functions	ey individuals below. The s for the applicant: regula uals may include the Chi	itory requirement	ts and con	duct, fii	nancial matters	•
Note: Please list explain	a minimum of three ke	y individuals. If	f unable to	o provi	de a minimum	of three, please
Name of Key Individual					• • •	t's business (or identify licant's business)
Greg Chownyk			President			
Marie-Claude Lafleur			Vice Pres	sident		
Doug Way			Vice Pres	sident		

	Interreduced Services and Warkers
(a)	Intended Services: please identify which of the following services the applicant intends to offer. You may select as many as applicable.
	to sell or offer to sell electricity to low-volume consumers (annually consuming less than 150,000 kilowatt hours of electricity) in Ontario.
\boxtimes	to sell or offer to sell electricity to large-volume consumers (annually consuming more than 150,000 kilowatt hours of electricity) in Ontario.
	to act as an agent or broker for a retailer with respect to the sale or offering for sale of electricity to large-volume consumers, or as an agent or broker for large-volume consumers with respect to the sale or offering for sale of electricity in Ontario.
	to act as an agent or broker for a retailer with respect to the sale or offering for sale of electricity to low-volume consumers, or as an agent or broker for low-volume consumers with respect to the sale or offering for sale of electricity in Ontario.
ls the	e applicant currently providing any of the above listed services?
\boxtimes	Yes, provide a list of the services the applicant is currently providing.
	Selling to large volume consumers since market opened in 2002
	No, indicate when the applicant intends to provide these services.
(b)	Wholesale Market Participation: does the applicant intend to operate in the IESO-administered markets and settle bilateral contracts through the IESO?
\boxtimes	Yes
	No, please explain how the applicant intends to participate.
(c)	Retail Market Participation: does the applicant intend to settle the wholesale market cost of electricity consumed by its customers through a distributor's settlement system?
\boxtimes	Yes
	No, please explain how the applicant intends to participate.

(g) I understand and acknowledge that, as a licensed electricity retailer, I must enter into a service agreement with the distributor before registering customers in a distributor's service area.

Name	Signature	Date
Greg Chownyk	1/2/lext	03 FEBRUARY 2020
Marie-Claude Lafleur Pierre Tardif	Harie Oudyl	
Doug Way	Bury	Feb. 4/2020

Must be signed by:

(a) the proprietor or by at least one partner, officer or director of the organization; and (b) each key individual identified in section 8(b)

Checklist (return with application form)	
\boxtimes	Two copies of the application form have been included with original signature on both copies.
\boxtimes	A cheque or money order for the non-refundable application fee has been included.
\boxtimes	A list of all officers and directors, including name and title has been attached to the application form.
\boxtimes	A corporate organization chart has been attached to the application form.
\boxtimes	Section 12 has been completed and all relevant financial information has been included.
\boxtimes	Section 15 has been completed for all key individuals.
\boxtimes	Each key individual has provided copies of two documents to support their identity. One of the documents