



Ontario
Energy
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de l'énergie
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BY EMAIL
dave.l.smith@shell.com

February 28, 2020

David Smith
Regulatory Reporting Specialist
Shell Energy North America (Canada) Inc.
1000 Main Street 16 070A
Houston TX 77002-6336

Dear Mr. Smith:

**Re: Shell Energy North America (Canada) Inc.
Application for Electricity Retailer Licence
OEB File Number EB-2020-0090**

The Ontario Energy Board (OEB) received Shell Energy North America (Canada) Inc.'s application for an electricity retailer licence on February 25, 2020. The OEB has assigned file number EB-2020-0090 to the application. The application will be decided by an employee of the OEB who has been delegated this authority pursuant to section 6 of the *Ontario Energy Board Act, 1998* (Delegated Authority). The Delegated Authority intends to make a decision on the application without holding a hearing.

If required, OEB staff will contact you directly to seek clarification regarding the application and/or request additional information or material to complete the application. For these purposes, OEB staff may contact you by email, regular mail, or by telephone. Once your application is complete, the Delegated Authority expects to issue a final decision on your application within 60-90 days.

In the event the Delegated Authority decides to deny or otherwise modify the relief you requested in your application, you will be given an opportunity to provide comments.

- 2 -

The Delegated Authority will consider your final comments, if any, prior to issuing a decision and order.

Shell Energy North America (Canada) Inc.'s current electricity retailer licence ER-2014-0383 expires on March 11, 2020, which does not allow sufficient time for the OEB to process the application for the licence renewal before the current licence expires. To remedy the situation and to remain in compliance with licensing requirements, please send a letter to the Registrar requesting an extension to the term of the current licence until the final determination of the renewal application. In the letter please provide reasons for the late filing of the licence renewal application.

Any questions relating to this letter or your application should be directed to Irina Kuznetsova, Advisor at +1 (416) 440-8138 or Irina.Kuznetsova@oeb.ca. Please refer to the OEB file number noted above in all future correspondence to the OEB regarding your application.

Yours truly,

Original signed by

John Pickernell
Manager, Applications Administration