# Norman D. Hann P.Eng

March 10, 2020

Christine E. Long Registrar and Board Secretary Ontario Energy Board PO Box 23 19 2300 Yonge Street, 27th Floor Toronto ON M4P 1E4

Dear Ms. Long

### RE: EB-2018-0165: Toronto Hydro 2020 Rates Proceeding

Please accept my apologies for the late submission of the attached cost claim information for Norman Hann. I left the country on Feb 19<sup>th</sup>, 2020 and returned on March 10<sup>th</sup>, 2020 with no computer or internet capability to submit this claim during that time frame.

Please note in this submission that I brought 35 years in the electric industry with a vast breadth and depth of experience to this filing. I was a full time responsible and professional participant in the proceedings bringing a perspective that is not available to the other intervenors.

I respectfully request an award of 100% of my time, knowledge and expenses given the expertise that I brought to the proceedings.

Please do not hesitate to let me know if you require any further information pertaining to this submission of costs.

Sincerely

Norman D Hann P.Eng n hann.1@hotmail.ca



## **Affidavit and Summary of Fees and Disbursements**

This form should be used by a party to a hearing before the Board to identify the fees and disbursements that form the party's cost claim. Paper and electronic copies of this form and itemized receipts must be filed with the Board and served on one or more other parties as directed by the Board in the applicable Board order. Please ensure all required (yellow-shaded) fields are filled in and the Affidavit portion is signed and sworn or affirmed.

			mstruction			
		ed by yellow-shaded field a dollars. If applicable, st	ate exchange rat	e and country of initial c	currency.	h calculations.
Disbursemer However, on - The cost cla - A CV for ea	nts Being Claimed" aly one "Summary of aim must be suppo ch consultant/ana		ver, analyst/consustry cs" covering the wall lavit signed by a respect to the	g a "Statement of Fees Iltant and articling stude hole of the party's cost epresentative of the party se Board as prescribed o	ent/paraleg claim shou rty. on the Cost	ld be provided.  Award Tariff.
File # EB-	EB-2018-0165		Process:	THESL Distribution R	Rates Appl	lication
Party:	Norman Hann		Aff	iant's Name: Norman	n Hann	
HST Numbe	er: 7417	93731		HST Rate On	itario:	13.00%
	F	ull Registrant Unregistered Other		Qualifying Non- Tax Ex		
			Affidavit			
I,	N	orman Hann	, of the C	ty/Town of	Т	oronto
in the Prov	/ince/State of	Ontario		, swear	or affirm	that:
2. I have exa Being Claime 3. The attach Disbursemer Ontario Ener 4. This cost of	mined all of the do ed", "Statement(s) ned "Summary of F nts Being Claimed" rgy Board process r claim does not inclusections 6.05 and	of Fees Being Claimed" ar ees and Disbursements Be include only costs incurre	of this cost claim, and "Statement(s) eing Claimed", "S ed and time spent ne, or time spent	including the attached " of Disbursements Being catement(s) of Fees Bein directly for the purpose . by a person that is an e	'Summary of Claimed". Ing Claimed" The Pa	of Fees and Disbursements  ' and "Statement(s) of or in the
		me at the City/Tayur	of	Toronto		
	vince/State of	ome at the City/Town Ontario	-		(date)	1,2020
Commission	oner for taking	Affidavits				
Cour		, 4 <b>39</b> 3320	Page 1 of 2			



## **Affidavit and Summary of Fees and Disbursements**

File # EB-	EB-2018-0165		Process:	THESL Distribution Rates Application
Party:	Norman Hann		_	
		Summary of Fees ar	nd Disburs	ements Being Claimed
Legal/con	sultant/other fees	\$	83,985.00	
Disbursen	nents	\$	1,034.17	
HST		\$	11,052.49	
<b>Total Cost</b>	: Claim	\$	96,071.66	<del></del>

Send payment to this address: 17

	Payment Information
Make cheque payable to:	Norman Hann
d payment to this address:	17 Chase Road
	Toronto Ontario
	M2.L2S1



# **Detail of Fees and Disbursements Being Claimed**

File # EB-	EB-2018-0165		Process: Th	IESL Distribution Rates Applic	ation
Party:	Norman Hann		Service Prov	vider Name: Norman Hann	-
			Year Called to	Completed Practising/Years	
	<b>SERVICE PROVIDER TYPE</b>	(check one	Bar	Experier	
	Legal Counsel			35	
	<b>Articling Student/Paralegal</b>			The second secon	
	Consultant	7		Hourly Rate:	\$330
	Analyst			-	
	For Consultant/Analyst:	✓ / att	ached	HST Rate Charged (enter %):	13.0%
		_ 'pre	ovided within previous	24 months	

		C.F.		61				
St	atement o	-	-	Cla				 
	Hours	Но	urly Rate		Subtotal		HST	Total
Pre-hearing Conference								
Preparation		\$	330.00	\$	_	\$	_	\$ -
Attendance		\$	330.00	\$	-	\$	_	\$ -
Technical Conference								
Preparation	24.30	\$	330.00	\$	8,019.00	\$	1,042.47	\$ 9,061.47
Attendance	24.10	\$	330.00	\$	7,953.00	\$	1,033.89	\$ 8,986.89
Interrogatories								
Preparation	51.10	\$	330.00	\$	16,863.00	\$	2,192.19	\$ 19,055.19
Responses		\$	330.00	\$	-	\$	-	\$
Issues Conference								
Preparation		\$	330.00	\$	-	\$	_	\$ -
Attendance		\$	330.00	\$	-	\$	-	\$ -
ADR - Settlement Conference							***************************************	
Preparation		\$	330.00	\$	-	\$	-	\$ _
Attendance		\$	330.00	\$		\$	-	\$ -
Proposal Preparation		\$	330.00	\$	-	\$	-	\$ -
Argument			-	Ť				
Preparation	56.00	\$	330.00	\$	18,480.00	\$	2,402.40	\$ 20,882.40
Oral Hearing				Ė				······································
Preparation	34.00	\$	330.00	\$	11,220.00	\$	1,458.60	\$ 12,678.60
Attendance	65.00	\$	330.00	\$		\$	2,788.50	\$ 24,238.50
Other Conferences		•		Ť		<u> </u>		 
Preparation		\$	330.00	\$	_	\$		\$ -
Attendance		\$	330.00	\$	_	\$		\$ -
Case Management				\$		\$		\$ 
TOTAL SERVICE PROVIDER FEES				¢	83,985.00	Ċ	10,918.05	\$ 94,903.05



## **Detail of Fees and Disbursements Being Claimed**

File # EB- EB-2018-0165 Process: THESL Distribution Rates Application

Party: Norman Hann Service Provider Name: Norman Hann

	Statement of Di	Net Cost	T	HST	Total
Scanning/Phot	осору		\$	_	\$ -
Printing		\$ 949.13	\$	123.39	\$ 1,072.52
Courier			\$	_	\$ >-
Telephone/Fax	[		\$	-	\$ -
Transcripts			\$	-	\$ 
Travel: Air			\$	-	\$ _
Travel: Car			\$	-	\$ -
Travel: Rail			\$	-	\$ -
Travel (Other):			\$	-	\$ -
Parking			\$	-	\$ -
Taxi			\$	-	\$ -
Accommodation	n		\$	-	\$ -
Meals			\$	-	\$
Other:	Transit Fare to OEB and U of T	\$ 85.04	\$	11.06	\$ 96.10
Other:	No HST to TTC actual cost 96.1		\$	-	\$ -
Other:			\$	-	\$ -
TOTAL DISBUR	SEMENTS:	\$ 1,034.17	İŚ	134.44	\$ 1,168.61

# Norman D. Hann P.Eng

#### **EDUCATION**

Graduated BA Sc., 1977 - University of Toronto

Various Management and Courses

Undergraduate, Masters and Doctoral Industrial Thesis Advisor

#### MY WORK EXPERIENCE AT ONTARIO HYDRO AND HYDRO ONE

Performance Manager – 2006 - 2013

Acting Team Leader, Senior Advisor – 2005 to 2006

Senior Network Management Engineer - 2000 to 2004

Senior Engineer Distribution Operations Management - 1999 to 2000

Computer Application Engineer, Distribution Engineer (Information Systems) - 1987 to 1999

Business Administrator - 1985 to 1987

Distribution Design Engineer - Electrical 1983 to 1985

Assistant Project Engineer - 1981 to 1983

Transmission Design Engineer - 1978 to 1981

#### ASSOCIATIONS

Licensed Professional Engineer in the Province of Ontario since 1980

Canadian Electricity Association Service Continuity Committee - Chair 2003 – 2007

Canadian Electricity Association Service Continuity Committee - 2001 – 2013

Canadian Electricity Association Committee on Performance Excellence

EUCG benchmarking community

First Quartile benchmarking community

Member of College of Electors at University of Toronto 2009 to 2013

Community group Executive 1989 - 1996

CSA Pole Line Hardware Committee - 1980 - 1982

#### AWARDS

Nominated for Hydro One Presidents Award – 2003

Arbor Award from the University of Toronto - 2012

#### PAPERS AND LETTERS

IEEE - Investigation of the 2.5 Beta Methodology

IEEE - 2.5 Beta Methodology - Impact of Zero SAIDI Days

New Process For Performance Analysis Of Distribution Circuits

Closing the Crevice: Achieving Valuable Maintenance Analyses by Linking Corporate Data with Maintenance Analysis Software

#### CONFERENCE SPEAKER

NATD - North American Transmission and Distribution Conference

IMEC - International Maintenance Excellence Conference

EUCI - Electric Utility Consultants Inc

Federated Press

EEI - Edison Electric Institute

17 Chase Road \* Toronto, Ontario \* M2J 2S1
PHONE: (416) 492 9660 \* E-MAIL: n hann.1@hotmail.ca

# Norman D. Hann P.Eng

### THE SKILLS I WILL BRING TO THE ONTARIO ENERGY BOARD ARE ....

- extensive knowledge of the business processes associated with energy delivery systems in particular the Electric Distribution System
- expert analytical ability in reviewing evidence and handling difficult or complex problems
- the ability to apply my knowledge for the benefit of the rate payers of Toronto Hydro.

#### WORK EXPERIENCE

- provided input for various regulatory submissions
- worked with internal and external agencies including the regulator
- performance analysis and management for both transmission and distribution systems
- established technical standards
- established performance targets and measures
- established a strategy for system development
- lead and managed staff and teams of technical experts
- trained and mentored staff with respect to the transmission and distribution systmes
- analyzed business processes
- presented corrective action plans
- recommended appropriate business solutions
- presented proposed business solutions
- performed numerous benchmarking studies
- managed many projects which ranged from developing computer programs to constructing transmission lines

## Norman Hann EB-2018-165

Norman Hann 17 Chase Road Toronto, Ontario

M2J 2S1

416-492-9660

n\_hann.1@hotmail.ca

**HST Number** 

741793731

Date

Invoice number

2020-03-10

2018-2020 - 001

Rate \$/hr

330

### OEB Case: EB-2018-0165 Toronto Hydro 2020 Rates

Date	Description	Hours	Amount
2018-12-04	IR prep	0.4	\$132.00
2018-12-10	IR prep	4.0	\$1,320.00
2018-12-11	IR prep	8.0	\$2,640.00
2018-12-12	IR prep	0.7	\$231.00
2018-12-12	IR prep	4.0	\$1,320.00
2018-12-13	IR prep	4.0	\$1,320.00
2018-12-14	IR prep	4.0	\$1,320.00
2018-12-16	IR prep	14.0	\$4,620.00
2018-12-17	IR prep	8.0	\$2,640.00
2018-12-18	IR prep	4.0	\$1,320.00
2019-01-09	tech conf prep	0.3	\$99.00
2019-02-12	tech conf prep	7.0	\$2,310.00
2019-02-13	tech conf prep	7.0	\$2,310.00
2019-02-14	tech conf prep	7.0	\$2,310.00
2019-02-18	tech conf prep	3.0	\$990.00
2019-02-19	tech conf	6.6	\$2,178.00
2019-02-20	tech conf	6.7	\$2,211.00
2019-02-21	tech conf	6.5	\$2,145.00
2019-02-22	tech conf	4.3	\$1,419.00
2019-06-25	hearing prep	9.0	\$2,970.00
2019-06-26	hearing prep	9.0	\$2,970.00
2019-06-27	hearing	6.5	\$2,145.00
2019-06-28	hearing	5.5	\$1,815.00
2019-07-02	hearing prep	7.0	\$2,310.00
2019-07-03	hearing	6.5	\$2,145.00
2019-07-04	hearing	6.4	\$2,112.00
2019-07-05	hearing	6.2	\$2,046.00
2019-07-06	hearing prep	7.0	\$2,310.00
2019-07-08	hearing	5.4	\$1,782.00
2019-07-09	hearing	6.3	\$2,079.00

## Norman Hann EB-2018-165

2019-07-11	hearing	6.5	\$2,145.00
2019-07-12	hearing	6.7	\$2,211.00
2019-07-14	hearing prep	2.0	\$660.00
2019-07-15	hearing	5.5	\$1,815.00
2019-07-16	hearing	3.5	\$1,155.00
2019-08-20	argument	7.0	\$2,310.00
2019-08-21	argument	9.0	\$2,970.00
2019-08-22	argument	8.0	\$2,640.00
2019-08-23	argument	6.0	\$1,980.00
2019-08-26	argument	10.0	\$3,300.00
2019-08-27	argument	9.0	\$2,970.00
2019-08-28	argument	7.0	\$2,310.00
	total	254.5	\$83,985.00
	HST @.13%		\$10,918.05
	Total including HST		\$94,903.05

Expenses	Net	HST		Total Paid
Printing costs		949.13	123.39	1072.52
TTC costs				96.1
	Total Exper	ises		1168.62

Total owed including time, expenses and HST	\$96,071.67
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STAPLES Canada Store No:16 2210 Bank Street Ottawa, ON K1V0Y5 (613) 521-3030

\*\*\*\*\*\*\*\*\*\*\*

00098 98 030 65063

Receipt #: 65063 MasterCard #: XXXXXXXXXXXXXX0017 <\$> 02/15/19 13:34

Qty	Description	Amount
30	Black and White Copy (LTR/LGL)	3.30
27	Black and White Copy (LTR/LGL)	2.97
19	Black and White Copy (LTR/LGL)	2.09
13	Black and White Copy (LTR/LGL)	1.43
2	Black and White Copy (LTR/LGL)	0.22
	SubTotal	10.01
	HST 13.00%	1.30
	Total	11.31

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase Authorization Number 21334S 0010011130 66054078 02/15/19 13:34:39 01/027 APPROVED - THANK YOU

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00098 98 030 96270

Receipt #: 96270

MasterCard #: XXXXXXXXXXXXXX0017 <S>

06/26/19 20:53

Qty	Description	Amount
5	Black and White Copy (LTR/LGL)	0.60
120	Black and White Copy (LTR/LGL)	14.40
150	Black and White Copy (LTR/LGL)	18.00
	SubTotal	33.00
	HST 13.00%	4.29
	Total	37.29

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase
Authorization Number 22054S
0010013300 66088283
06/26/19 20:54:00
01/027 APPROVED - THANK YOU

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STAPLES Canada Store No:155 45 Red Maple Road Richmond Hill, ON L4B4M6 (905) 882-6995

00098 98 030 07439

Receipt #: 07439

MasterCard #: XXXXXXXXXXXXXXX0017 <S>

06/30/19 14:32

Qty	Description	Amount
174	417634 MNT5 B/W LTR/LGL	20.88
18	417634 MNT5 B/W LTR/LGL	2.16
30	417634 MNT5 B/W LTR/LGL	3.60
1	417634 MNT5 B/W LTR/LGL	0.12
	SubTotal	26.76
	HST 13.00%	3,48
	Total	30.24

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase Authorization Number 21432S 66089499 0010011230 06/30/19 14:32:12 01/027 APPROVED - THANK YOU

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Toronto, ON M1R4B7
(416) 444-5237

00098 98 030 97140

Receipt #: 97140

MasterCard #: XXXXXXXXXXXXXX0017 <S>

07/02/19 20:48

Qty	Description	Amount
186	Black and White Copy (LTR/LGL)	22.32
	SubTotal	22.32
	HST 13.00%	2.90
	Total	25.22

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase

Authorization Number 22049S

0010012620

66088283

07/02/19

20:49:01

01/027 APPROVED - THANK YOU

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00098 98 030 97145

Receipt #: 97145

MasterCard #: XXXXXXXXXXXXXXX0017 <S>

07/02/19 21:03

Qty	Description	Amount
186	Black and White Copy (LTR/LGL)	22.32
24	Black and White Copy (LTR/LGL)	2.88
20	Black and White Copy (LTR/LGL)	2.40
7	Colour Copy (LTR/LGL)	2.87
1	Black and White Copy (LTR/LGL)	0.12
	SubTotal	30.59
	HST 13.00%	3,98
	Total	34.57

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase

Authorization Number 22103S

0010012690

66088283

07/02/19

21:03:09

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00098 98 030 97154

Receipt #: 97154

MasterCard #: XXXXXXXXXXXXXXX0017 <S>

07/02/19 21:07

Qty	Description	Amount
186	Black and White Copy (LTR/LGL)	22.32
# 100000	SubTotal	22.32
	HST 13.00%	2.90
	Total	25.22

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase

Authorization Number 22107S

0010012710

66088283

07/02/19

21:07:56

\*\*\*\*\*\*\*\*

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00098 98 030 97155

Receipt #: 97155

MasterCard #: XXXXXXXXXXXXXX0017 <S>

07/02/19 21:12

Qty	Description	Amount
32	Black and White Copy (LTR/LGL)	3,84
	SubTotal	3.84
	HST 13.00%	0.50
	Total	4,34

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase

Authorization Number 22113S

0010012730

66088283

07/02/19

21:13:01

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PRINT THREE PO BOX 2428 2300 M4P1E4 TORONTO ON 22062372 QC2206237201

#### SALE

07-04-2019 Exp Date \*\*/\*\* Card Type MC Name: HANN/NORMAN A0000000041010 MasterCard

Trace # 660002 Inv # 8931 Auth # 20842S RRN 001567002

Sale

\$506.24

TOTAL

\$506.24

00 APPROVED-THANK YOU \*\*\*++\*\*

Retain this copy for v records Customer or

PRINT THREE 2300 YONGE ST 416 481 5159 CALL AGAIN

REG 07-04-2019 08:59 0003

NON-TAX T1 \$448.00 TAX-AMT 1 \$448.00 TAX 1 \$58.24 CHARGE \$506.24

M\_ 2 2 2



STAPLES Canada Store No:155 45 Red Maple Road Richmond Hill, ON L4B4M6 (905) 882-6995 \*\*\*\*\*\*\*\*\*\*\*

00098 98 030 08070

Receipt #: 08070 MasterCard #: XXXXXXXXXXXXXX0017 <S> 07/07/19 13:30

Qty	Description	Amount
47	417634 MNT5 B/W LTR/LGL	5.64
2	417634 MNT5 B/W LTR/LGL	0.24
4	417634 MNT5 B/W LTR/LGL	0.48
1	417634 MNT5 B/W LTR/LGL	0.12
1	417634 MNT5 B/W LTR/LGL	0.12
1	417634 MNT5 B/W LTR/LGL	0.12
3	417634 MNT5 B/W LTR/LGL	0.36
2	417634 MNT5 B/W LTR/LGL	0.24
1	417634 MNT5 B/W LTR/LGL	0.12
	SubTotal	7.44
	HST 13.00%	0.97
	Total	8.41

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase Authorization Number 21330S 66089499 0010019630 13:30:05 07/07/19 01/027 APPROVED - THANK YOU

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PRINT THREE 2300 YONGE ST 416 481 5159 CALL AGAIN

REG 07-08-2019 09:07 0010

DEPT03 T1 \$69.00

0EPT03 T1 \$200.00 TAX-AMT 1 \$269.00 TAX 1 \$34.97 THARGE \$303.97 PRINT THREE
PO BOX 2428 2300 M4P1E4
TORONTO ON
22062372
QC2206237201

#### SALE

Trace # 690001 Inv. # 8968

Auth # 20852S RRN 001570001

Sale

TOTAL

\$303.97

\$303.97

\*\*\*\*\*\*\*\*

00 APPROVED-THANK YOU

Retain this copy for your records

Customer copy

1500 BW (MUSH)

23×10 .. 233 6×10 .. 21×1 1 ×1×1 5 .. 21×2 5 .. 21×2 5 .. 21×2 5 .. 21×2 5 .. 21×2 5 .. 21×2



STAPLES Canada Store No:3 945 Eglinton Avenue East Toronto, ON M4G4B5 (416) 696-0043

00098 98 030 49682

Receipt #: 49682

MasterCard #: XXXXXXXXXXXXXX0017 <\$>

08/15/19 18:59

Qty	Description	Amount
59	Colour Copy (LTR/LGL)	24.19
15	Black and White Copy (LTR/LGL)	1.80
40	Colour Copy (LTR/LGL)	16.40
5	Black and White Copy (LTR/LGL)	0.60
	SubTotal	42.99
	HST 13.00%	5.59
	Total	48.58

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase
Authorization Number 21859S
0010016660 66088160
08/15/19 18:59:32
01/027 APPROVED - THANK YOU

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00098 98 030 49684

Receipt #: 49684

MasterCard #: XXXXXXXXXXXXXX0017 <S>

08/15/19 19:06

Qty	Description	Amount
25	Colour Copy (LTR/LGL)	10.25
4	Black and White Copy (LTR/LGL)	0.48
	SubTotal	10.73
	HST 13.00%	1.39
	Total	12.12

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase Authorization Number 21906S 66088160 0010016690 19:06:53 08/15/19 01/027 APPROVED - THANK YOU

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STAPLES Canada Store No:266 95 Ellesmere Road Toronto, ON M1R4B7 (416) 444-5237 \*

00098 98 030 05288

Receipt #: 05288

MasterCard #: XXXXXXXXXXXXXX0017 <S>

08/17/19 11:59

Qty	Description	Amount
37	Colour Copy (LTR/LGL)	15.17
58	Black and White Copy (LTR/LGL)	6.96
	SubTotal	22.13
	HST 13.00%	2.88
	Total	25.01

Cardholder will pay card issuer above amount pursuant to Cardholder Agreement.

Card present purchase Authorization Number 21159S 0010012930 66088283 11:59:47 08/17/19 01/027 APPROVED - THANK YOU

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