



March 12, 2020

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
27th Floor – 2300 Yonge Street
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: SYNERGY NORTH CORPORATION - 2020 Electricity Distribution Rate Application
EB-2019-0068**

On March 5, 2020, SYNERGY NORTH CORPORATION received the Draft Decision and Rate Order and updated IRM Rate Generator Models from the OEB for both the Kenora and Thunder Bay Rate Zones.

In the Decision and Rate Order, page 2, SYNERGY NORTH notes that the narrative in the second paragraph states "For the Kenora Hydro rate zone there will be a monthly bill increase of \$0.45 before taxes...". On the Bill Impacts tab of the KN_2020 IRM Rate Generator_20200129 as attached in the email from the OEB, the rate impact for a Residential customer at 750 kWh before taxes, is a \$0.53 increase. Please advise if the narrative is correct or if the Rate Generator is correct.

If you require any further information, please contact the undersigned at (807) 467-8014.

Sincerely,

Janice Robertson
SYNERGY NORTH CORPORATION
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