



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

MARY ANNE ALDRED
CHIEF OPERATING OFFICER & GENERAL COUNSEL
CHEF DE L'EXPLOITATION & AVOCATE GENERALE

BY EMAIL and WEB POSTING

March 12, 2020

To: All Regulated Entities
All Other Interested Parties

Re: Ontario Energy Board's precautionary measures concerning COVID-19

I am writing to you today to advise that the Ontario Energy Board is taking steps to help protect our staff, stakeholders and consumers with regard to COVID-19. The situation is evolving rapidly and my team continues to monitor public health authority websites. We are following recommended guidelines and are taking responsible precautions in light of the World Health Organization's pandemic declaration yesterday.

The OEB is continuing the execution of our work and decision-making with operational changes as follows below, effective immediately. Stakeholders affected by the changes to the timing or format of OEB events will receive further direction in due course as the date of the event approaches. Stakeholders should contact the OEB staff lead for a given matter if they have any questions about event schedule or format changes.

- We will not schedule oral hearings or technical conferences in the near term.
- Other events at the OEB's offices like settlement conferences and multi-stakeholder meetings, including working groups and consultation sub-committee meetings, will be conducted via webinar or conference call, or rescheduled to a later date.
- All other planned meetings at the OEB's offices between staff and representatives of regulated entities or other stakeholders will be conducted by webinar or conference call.
- We have suspended business travel, as well as staff attendance at conferences, seminars and other work-related events, including those in Toronto.
- OEB attendance at community outreach events has also been suspended.

We ask that visitors to OEB offices who have travelled to high-risk areas, or think they may have been exposed to COVID-19 or are showing symptoms of it, to refrain from attending our offices for the applicable quarantine period.

We will continue to monitor the situation as it evolves. The OEB will communicate updates to these operational changes as needed.

Yours truly,

A handwritten signature in blue ink, appearing to read "M. A. Aldred", is written over the typed name.

Mary Anne Aldred
Chief Operating Officer & General Counsel
Ontario Energy Board