

**IN THE MATTER OF** the *Ontario Energy Board Act*,  
1998, S.O. 1998, c. 15, Schedule B, as amended;

**AND IN THE MATTER OF** an Application filed by  
Hydro Ottawa Limited on February 10, 2020, seeking an  
Order or Orders for approval of changes to its electricity  
distribution rates and other charges, effective January 1,  
2021 and ending December 31, 2025

**AND IN THE MATTER OF** Direction #5 in the Ontario  
Energy Board's Letter of Direction dated March 4<sup>th</sup>, 2020

**AFFIDAVIT OF MEGHAN ELIZABETH FEE**  
(Sworn March 13<sup>th</sup>, 2020)

I, Meghan Elizabeth Fee, of the City of Ottawa in the Province of Ontario, **MAKE OATH AND SAY:**

1. I am employed by the Applicant Hydro Ottawa Limited (hereafter referred to as "Hydro Ottawa") and occupy the position of Supervisor, Rate Application.
2. I have received a copy of the Board's EB-2019-0261 Letter of Direction dated March 4, 2020 in this matter (hereafter referred to as "Letter of Direction").
3. In accordance with paragraph 1(a) of the Letter of Direction, all intervenors of record in Hydro Ottawa's previous custom incentive rate-setting proceeding EB-2015-0004 were served copies of the English and French versions of the Notice of Hearing, as well as Hydro Ottawa's Application and evidence by electronic mail on March 11, 2020. A print out of the electronic mail is attached to this Affidavit as **Exhibit A**.
4. In accordance with paragraph 1(b) of the Letter of Direction, any customers for which Hydro Ottawa has an email address and appropriate permissions to use the email address to send regulatory or utility information were served copies of the English and French Notice of Hearing and the prescribed email message on March 11, 2020. A print out of the electronic mail is attached to this Affidavit as **Exhibit B**.
5. In accordance with paragraph 2 of the Letter of Direction, all transformer customers who currently receive the transformer ownership credit were served

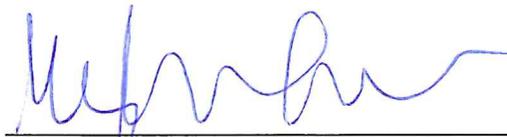
copies of the English and French versions of the Notice of Hearing by mail on March 11, 2020. Each customer was also sent Hydro Ottawa's List of Requested Approvals and Exhibit 8-1-1 from Hydro Ottawa's Application as submitted on February 10, 2020. A copy of the correspondence sent to each transformer credit customer is attached to this Affidavit as **Exhibit C**.

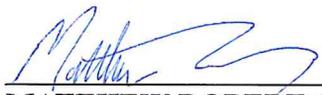
6. In accordance with paragraph 3 of the Letter of Direction, a copy of the both the English and French versions of the Notice of Hearing, Hydro Ottawa's Application and evidence, and any amendments thereto are available for public review at Hydro Ottawa's 2711 Hunt Club Road location and at a prominent place on Hydro Ottawa's website:  
<https://hydroottawa.com/about-us/regulatory-affairs/active-applications>

A print out of Hydro Ottawa's website where the material is posted is attached to this Affidavit as **Exhibit D**.

7. In accordance with paragraph 4 of the Letter of Direction, following the posting of the English and French Notice of Hearing on Hydro Ottawa's website, Hydro Ottawa's twitter account tweeted the prescribed message on March 11, 2020. A print out of the tweet is attached to this Affidavit as **Exhibit E**.

SWORN BEFORE ME at the )  
City of Ottawa in the Province )  
of Ontario, this 13<sup>th</sup> day of )  
March, 2020. )

  
\_\_\_\_\_  
**MEGHAN ELIZABETH FEE**

  
\_\_\_\_\_  
**MATTHEW ROBERT CAREY**  
**COMMISSIONER FOR TAKING AFFIDAVITS**  
**IN THE PROVINCE OF ONTARIO**

This is **Exhibit A** referred to in the Affidavit of MEGHAN ELIZABETH FEE

Sworn before me on this 13<sup>th</sup> day of March 2020



**MATTHEW ROBERT CAREY**

**COMMISSIONER FOR TAKING AFFIDAVITS**

**IN THE PROVINCE OF ONTARIO**

Notice of Hearing/Avis d'audience - Message (HTML)

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File Message Acrobat

Ignore Junk Delete Reply Reply All Forward More Meeting

2014 Scorecard ... 2015 Annual Follow Up LATER - follow up To File Rate App

Rules Mark Unread Categorize Follow Up Tags Find Related Select Zoom Report Phish

Delete Respond Quick Steps Move Actions Editing Zoom PhishAla...

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**From:** Regulatory Affairs Sent: Wed 3/11/2020 2:13 PM  
**To:** Regulatory Affairs  
**Cc:**  
**Bcc:** Bill Harper - VECC; Charlene Sneider - Telus; David MacIntosh - EP; David Peaker - Allstream Inc.; Dionisio Rivera - SIA; Jay Shepherd - SEC; Julie Girvan - CCC; Leslie J. Milton - Rogers; Mark Garner - VECC; Mark Rubenstein - SEC; Michael E. Paskoski - Rogers; Mr. Randy Aiken - EP; Mr. Sean Maguire; Ruth Greey - CCC; Wayne McVally - SEC; Yanick Bolly - Quebecor  
**Subject:** Notice of Hearing/Avis d'audience

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Hydro Ottawa Limited has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board's [Notice of Hearing](#) to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

The Notice of Hearing and Rate Application can also be accessed through this [link](#). For more information, or to request a hard copy, please contact [RegulatoryAffairs@HydroOttawa.com](mailto:RegulatoryAffairs@HydroOttawa.com).

Hydro Ottawa limitée a déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier ses tarifs de distribution de l'électricité. Veuillez consulter [l'avis d'audience](#) pour mieux vous renseigner et pour savoir comment participer à l'audience de la Commission de l'énergie de l'Ontario.

Vous pouvez également consulter l'avis d'audience et la requête tarifaire en cliquant sur ce [lien](#). Pour obtenir de plus amples renseignements, ou pour obtenir une copie papier, veuillez nous joindre à [RegulatoryAffairs@HydroOttawa.com](mailto:RegulatoryAffairs@HydroOttawa.com).



**Hydro Ottawa Limited / Hydro Ottawa limitée**  
 2711 Hunt Club Road, PO Box 8700/chemin Hunt Club, C.P. 8700  
 Ottawa, Ontario K1G 3S4

[hydroottawa.com](http://hydroottawa.com)



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 Regulatory Affairs
 


This is **Exhibit B** referred to in the Affidavit of MEGHAN ELIZABETH FEE

Sworn before me on this 13<sup>th</sup> day of March 2020



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**MATTHEW ROBERT CAREY**

**COMMISSIONER FOR TAKING AFFIDAVITS**

**IN THE PROVINCE OF ONTARIO**

# Notice Of Hearing - OEB Rate Application 2021-2025

[View Report](#)

[Campaign Preview](#) [HTML Source](#) [Plain-Text Email](#) [Details](#)

<b>Campaign URL</b>	<a href="https://mailchi.mp/hydroottawa/important-notice-move-requests-reminder-avis-important-demandes-de-dmagement-rappel-1918073">https://mailchi.mp/hydroottawa/important-notice-move-requests-reminder-avis-important-demandes-de-dmagement-rappel-1918073</a> <a href="#">Edit</a>
<b>Delivery date &amp; time</b>	Wed, Mar 11, 2020 10:00 am
<b>From name</b>	Hydro Ottawa
<b>From email</b>	customerservice@hydroottawa.com
<b>Subject line</b>	Notice of Hearing / Avis d'audience
<b>Preview text</b>	Hydro Ottawa Limited has applied to the Ontario Energy Board to change ou...
<b>Recipients</b>	Sent to audience: <b>OEB Rate Application 2021-2025</b>

 **Notice of Hearing - OEB Rate Application 2021-2025** Sent 0.0% Opens 0.0% Clicks [View Report](#) ▼

Regular - OEB Rate Application 2021-2025

Sent Wed, March 11th 10:00 AM to 219K recipients by you

<b>Open rate</b>	<b>66.1%</b>	<b>Click rate</b>	<b>9.6%</b>
Audience average	0%	Audience average	0%

<b>141,589</b> Opened	<b>20,593</b> Clicked	<b>5,430</b> Bounced	<b>103</b> Unsubscribed
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La [version française](#) est à la suite du texte anglais.



I

## 2021-2025 Rate Application

Dear Customer,

Hydro Ottawa Limited has applied to the Ontario Energy Board to change our electricity distribution rates.

Please review the Ontario Energy Board's [Notice of Hearing](#) to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

The Notice of Hearing and Rate Application can also be accessed through this [link](#). For more information, or to request a hard copy, please [contact us](#) online.

Sincerely,

Customer Service  
Hydro Ottawa  
[hydroottawa.com/contact](http://hydroottawa.com/contact)

## 2021-2025 Requête tarifaire

Madame, Monsieur,

Hydro Ottawa limitée a déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier ses tarifs de distribution de l'électricité.

Veuillez consulter l'[avis d'audience](#) pour mieux vous renseigner et pour savoir comment participer à l'audience de la Commission de l'énergie de l'Ontario.

Vous pouvez également consulter l'avis d'audience et la requête tarifaire en cliquant sur ce [lien](#). Pour obtenir de plus amples renseignements, ou pour obtenir une copie papier, veuillez [nous joindre](#) en ligne

Veuillez accepter nos sincères salutations.

Service à la clientèle  
Hydro Ottawa  
[hydroottawa.com/nousjoindre](http://hydroottawa.com/nousjoindre)

This is **Exhibit C** referred to in the Affidavit of MEGHAN ELIZABETH FEE

Sworn before me on this 13<sup>th</sup> day of March 2020



**MATTHEW ROBERT CAREY**

**COMMISSIONER FOR TAKING AFFIDAVITS**

**IN THE PROVINCE OF ONTARIO**

March 11, 2020



**IMPORTANT: Hydro Ottawa Limited 2021-2025 Rate Application – Transformer Ownership Customer**

Dear customer,

Hydro Ottawa Limited has applied to the Ontario Energy Board (OEB) to change our electricity distribution rates and other charges.

As a customer currently receiving a transformer ownership credit, it is important that you review the application carefully to determine how you may be affected by these changes.

Included in this package are specific pieces of evidence included in Hydro Ottawa's application to the OEB related to the transformer ownership credit, namely:

- Hydro Ottawa's List of Requested Approvals (Attachment 1-1-4(A))
- Original Evidence: Exhibit 8-1-1 Fixed/Variable Proportion of Hydro Ottawa's Rate Design

Please see the attached Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

The Notice of Hearing and Rate Application can also be accessed at [hydroottawa.com/applications](https://hydroottawa.com/applications)

For more information, please contact us online at [hydroottawa.com/contactus](https://hydroottawa.com/contactus).

Sincerely,

**Customer Service**  
Hydro Ottawa  
Tel. 613 738-6400  
[hydroottawa.com/contact](https://hydroottawa.com/contact)

March 11, 2020



**IMPORTANT : Requête tarifaire 2021-2025 d'Hydro Ottawa limitée – Client propriétaire de transformateurs**

Madame, Monsieur,

Hydro Ottawa limitée a déposé une requête auprès de la Commission de l'énergie de l'Ontario (CEO) afin de modifier ses tarifs de distribution de l'électricité et d'autres frais.

Comme vous recevez actuellement un crédit consenti aux propriétaires de transformateurs, il est important que vous examiniez attentivement la requête pour déterminer de quelle façon vous pourriez être touché par ces modifications.

Vous trouverez ci-joint des documents de preuves spécifiques qui font partie de la requête d'Hydro Ottawa à la CEO et qui concernent le crédit offert aux propriétaires de transformateurs, à savoir :

- Hydro Ottawa's List of Requested Approvals (Attachment 1-1-4(A))  
(disponible en anglais seulement)
- Original Evidence: Exhibit 8-1-1 Fixed/Variable Proportion of Hydro Ottawa's Rate Design  
(disponible en anglais seulement)

Veillez lire l'avis d'audience ci-joint pour en apprendre davantage et pour savoir comment participer à l'audience de la Commission de l'énergie de l'Ontario.

L'avis d'audience et la requête tarifaire sont également accessibles à [hydroottawa.com/requete](http://hydroottawa.com/requete)

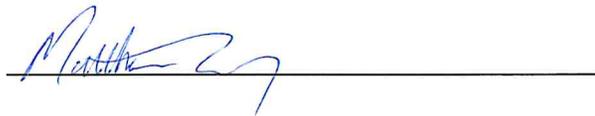
Pour obtenir plus d'information, veuillez nous contacter en ligne à [hydroottawa.com/nousjoindre](http://hydroottawa.com/nousjoindre).

Veillez accepter nos sincères salutations.

**Le service à la clientèle**  
Hydro Ottawa  
Tél. : 613 738-6400  
[hydroottawa.com/nousjoindre](http://hydroottawa.com/nousjoindre)

This is **Exhibit D** referred to in the Affidavit of MEGHAN ELIZABETH FEE

Sworn before me on this 13<sup>th</sup> day of March 2020



**MATTHEW ROBERT CAREY**

**COMMISSIONER FOR TAKING AFFIDAVITS**

**IN THE PROVINCE OF ONTARIO**

# Manage Your Account Online

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## Fraud Awareness

We encourage you to be cautious regarding suspicious activity related to demands for account payment or refunds owed to you.

[Learn More](#)

## Notice of Hearing

Hydro Ottawa has applied to the Ontario Energy Board to change its electricity distribution rates. Be informed and have your say.

[Learn More](#)



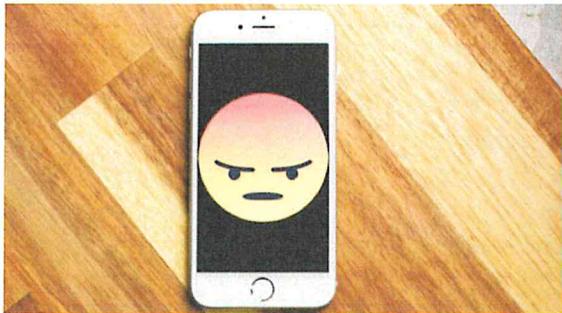
# Gérez votre compte en ligne

Consultez le solde de votre compte, l'historique des paiements, votre consommation d'électricité et plus.

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-  [PÉRIODE TARIFAIRE](#)
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## Sensibilisation à la fraude

Nous vous incitons à faire preuve de prudence à l'égard de communications suspectes concernant des demandes de paiement ou des offres de remboursement

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### Avis d'audience

Hydro Ottawa a déposé une requête auprès de la CEO pour modifier ses tarifs de distribution de l'électricité. Tenez-vous au courant et exprimez-vous.

[En savoir plus](#)



**ACTIVE APPLICATIONS**
[ARCHIVES](#)
[SCORECARD](#)
[CUSTOM INCENTIVE REPORTS](#)
[MAJOR EVENTS](#)

## Active Applications

Hydro Ottawa Limited's distribution rates and services are regulated by the Ontario Energy Board, an independent provincial government agency. At any time, Hydro Ottawa Limited may have one or more applications before the OEB, and may be participating in other OEB-sponsored proceedings.

### EB-2019-0261 Custom Incentive Regulation (CIR)

**EB-2019-0261:** Hydro Ottawa Limited filed an application with the Ontario Energy Board on February 10, 2020 under section 78 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15 Sched. B, seeking approval to change the rates that Hydro Ottawa charges for electricity distribution, to be effective January 1, 2021 to December 31, 2025.

#### Proposed residential distribution rate changes summary

Residential customers are charged a monthly fixed distribution charge, which covers Hydro Ottawa's costs to safely and reliably deliver electricity from generating stations across Ontario to homes in Ottawa and Casselman.

Hydro Ottawa's current monthly fixed distribution charge for residential customers is \$28.64. Hydro Ottawa is proposing to increase the monthly charge to \$29.95 in 2021. By the end of the five-year term, the distribution charge is proposed to be \$35.56, representing a rate increase of \$6.92.

	2020 Current	2021 Proposed	2022 Proposed	2023 Proposed	2024 Proposed	2025 Proposed	2021-2025 Average
Monthly fixed distribution rate	\$28.64	\$29.95	\$32.13	\$33.97	\$34.95	\$35.56	
Monthly rate change (\$)		\$1.31	\$2.18	\$1.84	\$0.98	\$0.61	\$1.38
Annual percentage increase (%)		4.57%	7.28%	5.73%	2.88%	1.75%	4.44%

#### NOTICE OF HEARING:

Issued March 4, 2020

- [English](#)
- [French](#)

#### KEY APPLICATION DOCUMENTS:

- [Application Cover Letter \(PDF, 56KB\)](#)
- [Customer Summary \(PDF, 2.4MB\)](#)
- [Executive Summary \(PDF, 752KB\)](#)

#### ORIGINAL APPLICATION AND EVIDENCE

- [Exhibit 1 - Administration \(PDF, 57.5MB\)](#)
- [Exhibit 2 - Rate Base \(PDF, 55.9MB\)](#)
- [Exhibit 3 - Operating Revenue \(PDF, 2.4MB\)](#)
- [Exhibit 4 - Operating Expenses \(PDF, 35.1MB\)](#)
- [Exhibit 5 - Cost of Capital and Capital Structure \(PDF, 9.6MB\)](#)
- [Exhibit 6 - Calculation of Revenue Deficiency or Surplus \(PDF, 2.5MB\)](#)
- [Exhibit 7 - Cost Allocation Study Requirements \(PDF, 1.3MB\)](#)
- [Exhibit 8 - Rate Design \(PDF, 5.4MB\)](#)
- [Exhibit 9 - Deferral and Variance Accounts \(PDF, 2.9MB\)](#)

For live versions of excel files submitted as part of EB-2019-0261, refer to Hydro Ottawa's application on the OEB's [Advanced Regulatory Document Search](#), or contact Hydro Ottawa at [RegulatoryAffairs@HydroOttawa.com](mailto:RegulatoryAffairs@HydroOttawa.com)

Was this page useful?

**Hydro Ottawa**

2711 Hunt Club Road,  
PO Box 8700  
Ottawa, ON K1G 3S4

Phone: (613) 738 6400  
Fax: (613) 738 6403

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## REQUÊTE EN COURS

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D'INCIPIENTS SUR MESURE

ÉVÉNEMENTS MAJEURS

## Requête en cours

Les tarifs de distribution et services d'Hydro Ottawa limitée sont réglementés par la Commission de l'énergie de l'Ontario (CEO), un organisme gouvernemental indépendant. Hydro Ottawa limitée peut, en tout temps, déposer une ou plusieurs requêtes devant la CEO et participer à d'autres procédures parrainées par celle-ci.

## EB-2019-0261 Réglementation incitative

**EB-2019-0261** : Le 10 février 2020, Hydro Ottawa limitée a déposé une requête auprès de la Commission de l'énergie de l'Ontario en vertu de l'article 78 de la *Loi de 1998 sur la Commission de l'énergie de l'Ontario*, L.O., c. 15 (annexe B), en vue de faire approuver ses nouveaux tarifs de distribution de l'électricité, qui seront en vigueur du 1er janvier 2021 au 31 décembre 2025.

## Résumé des modifications proposées aux tarifs de distribution résidentiels

Les clients résidentiels se voient facturer des frais de distribution mensuels fixes, qui couvrent les sommes engagées par Hydro Ottawa pour acheminer l'électricité, de manière fiable et sécuritaire, depuis les centrales de production de l'Ontario jusqu'aux résidences d'Ottawa et de Casselman.

Pour les clients résidentiels, les frais de distribution mensuels fixes d'Hydro Ottawa sont actuellement de 28,64 \$. Hydro Ottawa propose de faire passer les frais mensuels à 29,95 \$ en 2021. Au terme de la période de cinq ans, les frais de distribution proposés s'établissent à 35,56 \$, ce qui représente une hausse tarifaire de 6,92 \$.

	À ce jour en 2020	Proposition 2021	Proposition 2022	Proposition 2023	Proposition 2024	Proposition 2025	Moyenne 2021-2025
Tarif de distribution mensuel fixe	28,64 \$	29,95 \$	32,13 \$	33,97 \$	34,95 \$	35,56 \$	
Modification tarifaire mensuelle (\$)		1,31 \$	2,18 \$	1,84 \$	0,98 \$	0,61 \$	1,38 \$
Haussa annuelle en pourcentage (%)		4,57 %	7,28 %	5,73 %	2,88 %	1,75 %	4,44 %

Certains documents relatifs à la requête sont disponibles en anglais seulement.

## AVIS D'AUDIENCE

Publié le 4 mars 2020

- Anglais
- Français

## DOCUMENTS PRINCIPAUX DE LA REQUÊTE :

- LETTRE D'ACCOMPAGNEMENT DE LA REQUÊTE (PDF, 56KB)
- SOMMAIRE POUR LES CLIENTS (PDF, 2,4MB)
- SOMMAIRE ANALYTIQUE (PDF, 752KB)

## REQUÊTE INITIALE ET PREUVES À L'APPUI

- Exhibit 1 - Administration (PDF, 57,5MB)
- Exhibit 2 - Rate Base (PDF, 55,9MB)
- Exhibit 3 - Operating Revenue (PDF, 2,4MB)
- Exhibit 4 - Operating Expenses (PDF, 35,1MB)
- Exhibit 5 - Cost of Capital and Capital Structure (PDF, 9,6MB)
- Exhibit 6 - Calculation of Revenue Deficiency or Surplus (PDF, 2,5MB)
- Exhibit 7 - Cost Allocation Study Requirements (PDF, 1,3MB)
- Exhibit 8 - Rate Design (PDF, 5,2MB)
- Exhibit 9 - Deferral and Variance Accounts (PDF, 2,9MB)

Pour accéder aux fichiers Excel présentés dans le cadre de la requête EB-2019-0261, consultez la requête d'Hydro Ottawa sur le site de la CEO dans la page « Recherche avancée de documents réglementaires » ou contactez Hydro Ottawa à [RegulatoryAffairs@HydroOttawa.com](mailto:RegulatoryAffairs@HydroOttawa.com). Notez cependant que les fichiers Excel sont en anglais seulement.

Cette page vous a-t-elle été utile?

## Hydro Ottawa

2711, chemin Hunt Club  
C.P. 8700  
Ottawa, ON K1G 3S4  
Téléphone: (613) 738 6400  
Fax: (613) 738 6403

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This is **Exhibit E** referred to in the Affidavit of MEGHAN ELIZABETH FEE

Sworn before me on this 13<sup>th</sup> day of March 2020



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**MATTHEW ROBERT CAREY**

**COMMISSIONER FOR TAKING AFFIDAVITS**

**IN THE PROVINCE OF ONTARIO**



Hydro Ottawa ✓  
@hydroottawa



We have applied to the [@OntEnergyBoard](#) to change our electricity distribution rates. Learn more. Have your say: [ow.ly/JTTT50yJ4eZ](https://ow.ly/JTTT50yJ4eZ)

11:29 AM · Mar 11, 2020 · [Hootsuite Inc.](#)



Hydro Ottawa ✓  
@hydroottawa



Nous avons déposé une requête auprès de [@OntEnergyBoard](#) afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. [ow.ly/3lpI50yJ5ml](https://ow.ly/3lpI50yJ5ml)

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