

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - EB-2019-0261  
**Date:** Tuesday, March 24, 2020 1:25:28 PM

---

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>  
Sent: Wednesday, March 11, 2020 9:08 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2020-03-11

-- Case Number --  
EB-2019-0261

-- Name --  
Benjamin Sweett

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

A \$7 increase over 5 years is not OK. The increase should be spread out more over 10 years and Hydro Ottawa should do a better job allocating funds for long term planning. There were multiple outages that effected my house over the year some of which had an unacceptable response time. A couple cents per kWh is acceptable more than a dollar is not.

-- Attachment --