

DECISION AND RATE ORDER EB-2019-0063

OTTAWA RIVER POWER CORPORATION

Application for rates and other charges to be effective May 1, 2020

BEFORE: Lynne Anderson

Presiding Member

Michael Janigan

Member

April 16, 2020

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1. INTRODUCTION AND SUMMARY

Through this Decision and Rate Order, the Ontario Energy Board (OEB) approves the incentive rate-setting mechanism (IRM) application filed by Ottawa River Power Corporation (Ottawa River Power) for new rates effective May 1, 2020.

Ottawa River Power serves approximately 11,300 mostly residential and commercial electricity customers in the City of Pembroke, the Township of Whitewater (Beachburg only), the Town of Mississippi Mills (Almonte Ward Only) and the Township of Killaloe, Hagarty & Richards (Killaloe only). The company is seeking the OEB's approval for the rates it charges to distribute electricity to its customers, as is required of licensed and rate-regulated distributors in Ontario.

A distributor may choose one of three rate-setting methodologies approved by the OEB. Each of these is explained in the <u>Handbook for Utility Rate Applications</u>.

Ottawa River Power's application is based on a Price Cap Incentive Rate-setting option (Price Cap IR), with a five-year term. The Price Cap IR option involves the setting of rates through a cost of service application in the first year. Mechanistic price cap adjustments, based on inflation and the OEB's assessment of the distributor's efficiency, are typically then approved through IRM applications in each of the ensuing four (adjustment) years.

As a result of the OEB's findings in this Decision, there will be a monthly total bill decrease of \$1.35 before taxes and the Ontario Electricity Rebate¹ for a residential customer consuming 750 kWh, effective May 1, 2020.

Ottawa River Power has also applied to change the composition of its distribution service rates. Residential distribution service rates have historically included a fixed monthly charge and a variable usage charge. In 2015, the OEB issued a policy to transition these rates to a fully fixed structure over a four-year period beginning in 2016. As Ottawa River Power was approved for a five-year transition to a fully fixed structure in its 2016 rates proceeding³, the fixed monthly charge for 2019 has once again been adjusted upward in this Decision by more than the mechanistic adjustment alone. This is the fifth, and final, year of Ottawa River Power's transition to fully fixed rates for residential customers. There is no longer a variable usage rate for this class of customer. This policy change does not affect the total revenue that distributors collect from residential customers.

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¹ O. Reg 363/16, s. 3, effective November 1, 2019

² OEB Policy – "A New Distribution Rate Design for Residential Electricity Customers." EB-2012-0410, April 2, 2015.

³ Decision and Order, EB-2014-0105, May 12, 2016.

2. THE PROCESS

The OEB follows a standardized and streamlined process for hearing IRM applications filed under Price Cap IR. In each adjustment year of a Price Cap IR term, the OEB prepares a Rate Generator Model that includes, as a placeholder, information from the distributor's past proceedings and annual reporting requirements.⁴ A distributor will then review and complete the Rate Generator Model, and include it with its application.

Ottawa River Power filed its revised application on December 6, 2019 under section 78 of the *Ontario Energy Board Act, 1998* (OEB Act) and in accordance with the Chapter 3 of the OEB's *Filing Requirements for Incentive Rate-Setting Applications* (Filing Requirements) and *Addendum to Filing Requirements for Electricity Distribution Rate Applications*. Notice of Ottawa River Power's application was issued on December 17, 2019. Vulnerable Energy Consumer Coalition (VECC) requested intervenor status and cost eligibility. The OEB approved VECC as an intervenor and granted cost eligibility.

The application was supported by pre-filed written evidence and a completed Rate Generator Model. During the course of the proceeding, the applicant responded to interrogatories and, where required, updated and clarified the evidence. Final submissions on the application were filed by OEB staff, the applicant and VECC.

⁴ The Rate Generator Model is a Microsoft Excel workbook that is used to update base rates, retail transmission service rates and, if applicable, shared tax saving adjustments. It also calculates rate riders for the disposition of deferral and variance account balances. During the course of an IRM proceeding, the Rate Generator Model may be updated in order to make any necessary corrections, or to incorporate new rate-setting parameters as they become available.

3. ORGANIZATION OF THE DECISION

In this Decision, the OEB addresses the following issues, and provides reasons for approving or denying Ottawa River Power's proposals relating to each of them:

- Price Cap Adjustment
- Shared Tax Adjustments
- Retail Transmission Service Rates
- Group 1 Deferral and Variance Accounts
- Residential Rate Design

In the final section, the OEB addresses the steps to implement the final rates that flow from this Decision.

This Decision does not address rates and charges approved by the OEB in previous proceedings, which are not part of the scope of an IRM proceeding (such as specific service charges⁵ and loss factors). No further approvals are required to continue to include these items on a distributor's Tariff of Rates and Charges.

⁵ Specific service charges have been amended by the OEB through: the Report of the OEB – "Wireline Pole Attachment Charges", EB-2015-0304, Issued March 22, 2018; and, the Decision and Order on Energy Retail Service Charges EB-2015-0304, Issued on February 14, 2019. Certain Service Charges are subject to annual inflationary adjustments to be determined by the OEB through a generic order. The Decision and Order EB-2019-0280 issued November 28, 2019 for energy retailer service charges, and the cover letter dated November 28, 2019 "Inflation Adjustment for Energy Retailer Service Charges (EB-2019-0280) and Wireline Pole Attachment Charge (EB-2015-0304) for Electricity Distributors", established the adjustments effective January 1, 2020.

4. PRICE CAP ADJUSTMENT

Ottawa River Power seeks to increase its rates, effective May 1, 2020, based on a mechanistic rate adjustment using the OEB-approved *inflation minus X-factor* formula applicable to Price Cap IR applications.

The components of the Price Cap IR adjustment formula applicable to Ottawa River Power are set out in Table 4.1, below. Inserting these components into the formula results in a 1.85% increase to Ottawa River Power's rates: 1.85% = 2.00% - (0.00% + 0.15%).

ComponentsAmountInflation Factor62.00%X-FactorProductivity70.00%Stretch $(0.00\% - 0.60\%)^8$ 0.15%

Table 4.1: Price Cap IR Adjustment Formula

The inflation factor of 2.00% applies to all Price Cap IR applications for the 2020 rate year.

The X-factor is the sum of the productivity factor and the stretch factor. It is a productivity offset that will vary among different groupings of distributors. Subtracting the X-factor from inflation ensures that rates decline in real, constant-dollar terms, providing distributors with a tangible incentive to improve efficiency or else experience declining net income.

The productivity component of the X-factor is based on industry conditions over a historical study period and applies to all Price Cap IR and Annual IR Index applications for the 2020 rate year.

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⁶ For the 2020 Inflation Factor, see Ontario Energy Board 2020 Electricity Distribution Rate applications webpage - October 31, 2019.

⁷ Report of the OEB – "Rate Setting Parameters and Benchmarking under the Renewed Regulatory Framework for Ontario's Electricity Distributors" EB-2010-0379, Issued November 21, 2013, corrected December 4, 2013.

⁸ The stretch factor groupings are based on the Report to the Ontario Energy Board – "Empirical Research in Support of Incentive Rate-Setting: 2018 Benchmarking Update", prepared by Pacific Economics Group LLC., August 15, 2019.

The stretch factor component of the X-factor is distributor specific. The OEB has established five stretch factor groupings, each within a range from 0.00% to 0.60%. The stretch factor assigned to any particular distributor is based on the distributor's total cost performance as benchmarked against other distributors in Ontario. The most efficient distributor would be assigned the lowest stretch factor of 0.00%. Conversely, a higher stretch factor would be applied to a less efficient distributor (in accordance with its cost performance relative to expected levels) to reflect the incremental productivity gains that the distributor is expected to achieve. The stretch factor assigned to Ottawa River Power is 0.15%.

Section 3.3.5 of the Filing Requirements states that, for each of the OEB's three rate-setting options, a regulatory review may be triggered if a distributor's earnings are outside of a dead band of +/- 300 basis points from the OEB-approved return on equity (ROE). A distributor whose earnings are in excess of the dead band is expected to refrain from seeking an adjustment to its base rates through a Price Cap IR plan. If a distributor applies for an increase to its base rates while earning in excess of the dead band, the OEB expects the distributor to substantiate its reasons for doing so.

Ottawa River Power is scheduled to rebase for 2021 rates. Ottawa River Power's 2018 RRR filing 2.1.5.6 showed an achieved 2018 ROE of 13.56% versus its OEB-approved ROE of 9.19%. This represents 437 basis points above the OEB-approved ROE and 137 basis points above the +/- 300 basis points dead band. In its response to an OEB staff interrogatory, Ottawa River Power confirmed that the reporting of future income tax of \$224,282 in 2018 RRR 2.1.7 trial balances is incorrect and re-calculated the 2018 ROE by removing the future income tax of \$224,282. The revised 2018 ROE of 18.01% represents 882 basis points above the OEB-approved ROE and 582 basis points above the +/- 300 basis points dead band. In its response to an OEB staff interrogatory, Ottawa River Power also confirmed that in 2018 it received smart meter distribution rate rider (SMDRR) revenues of \$267,913, which were recorded as distribution revenues.

In its response to VECC's interrogatory, Ottawa River Power stated that it is currently forecasting that the 2019 ROE will be slightly above the dead band and will normalize to its target of 9.19% in 2020.¹¹

In its submission, OEB staff summarized the detailed drivers of Ottawa River Power's over-earning in 2018 as follows¹²:

⁹ OEB's Letter to All Licensed Electricity Distributors, November 13, 2019.

¹⁰ Ottawa River Power's Response to OEB Staff's Interrogatory Question #1, February 7, 2020.

¹¹ Ottawa River Power's Response to OEB Staff's Interrogatory Question #2, February 7, 2020.

¹² OEB Staff's Submission, February 21, 2020, pages 7-8.

- a) An increase of distribution revenues from volumes and prices
- b) Revenues recognized in relation to historical SMDRR revenues, pertaining to prior rate-setting periods
- c) A decrease in OM&A expenses due to a shift in spending from OM&A to capital expenditures
- d) A temporary decrease in wages and salaries in 2018 that would return to normal in 2019

OEB staff noted that the SMDRR revenue should be excluded from the normalized ROE calculation because this revenue relates to rate-setting periods prior to 2016 and does not relate to the distributor's business activities during 2018. OEB staff also noted that SMDRR revenues will persist in 2019, which may continue to contribute to Ottawa River Power's over-earning in 2019, as the SMDRR's sunset date is June 30, 2020. 13 OEB staff provided the following table to summarize the changes in 2018 ROE:

As filed 13.56
Restated by removing the future income tax 18.01
Normalized ROE (excluding the

12.69

Table 4.2: 2018 ROE – Filed, Restated and Normalized

OEB staff submitted that Ottawa River Power's 2018 normalized ROE represents a marginal over-earning of 50 basis points outside of the dead band. OEB staff further noted that the utility over earned in 2018 due in part to temporary shortfalls in wages and salaries. As a result, OEB staff did not oppose Ottawa River Power's request for the price cap adjustment.

In its submission, VECC agreed that the SMDRR revenues should be excluded from the 2018 ROE calculation as the revenue relates to historical activities, prior to 2016, and does not reflect new conditions and revenues in 2018. VECC was of the view that Ottawa River Power's over-earnings are minimal and that Ottawa River Power has adequately explained the OM&A and capital drivers throughout the interrogatory process. VECC submitted that it supports Ottawa River Power's request for the price

5.32% impact of SMDRR

Revenues)¹⁴

¹³ OEB Staff's Submission, February 21, 2020, page 8.

¹⁴ Calculated as SMDRR revenues in 2018 of \$267,913 divided by the regulated deemed equity calculated in 2018 ROE filing of \$5,034,763

¹⁵ VECC's Submission, February 21, 2020, page 3.

cap adjustment in 2018 in considering the SMDRR adjustment. 16

In its reply submission, Ottawa River Power agreed with OEB staff and VECC and stated that it has submitted a RRR data revision for future income taxes directly affecting the ROE calculation.¹⁷

Findings

The OEB finds that the SMDRR revenues should be excluded from the calculation of the 2018 ROE for the purpose of the means test as it is out of period in that relates to utility activities prior to 2016. When the SMDRR revenue is excluded, Ottawa River Power's normalized ROE only exceeds the 300 basis point dead band by 50 basis points. While the out of period SMDRR revenue will also affect Ottawa River Power's 2019 ROE, this will also be an out of period revenue that should be excluded from distribution revenue for the purposes of the means test. Furthermore, the filling of staff vacancies that caused a decrease in wages and salaries reflected in the 2018 ROE may diminish the overearning by Ottawa River Power on a going forward basis. Accordingly, the OEB will allow Ottawa River Power a price cap adjustment as requested.

The OEB finds that Ottawa River Power's request for a 1.85% rate adjustment is in accordance with the annually updated parameters set by the OEB. The adjustment is approved, and Ottawa River Power's new rates shall be effective May 1, 2020.

The adjustment applies to distribution rates (fixed and variable) uniformly across all customer classes.¹⁸

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¹⁶ VECC's Submission, February 21, 2020, page 3.

¹⁷ Ottawa River Power's Reply Submission, February 25, 2020.

¹⁸ Price Cap IR and Annual IR Index adjustments do not apply to the following rates and charges: rate riders, rate adders, low voltage service charges, retail transmission service rates, wholesale market service rate, smart metering entity charge, rural or remote electricity rate protection charge, standard supply service – administrative charge, transformation and primary metering allowances, loss factors, specific service charges, microFIT charge, and retail service charges.

5. SHARED TAX ADJUSTMENTS

In any adjustment year of a Price Cap IR term, a change in legislation may result in a change to the amount of taxes payable by a distributor. With regard to IRM applications, the OEB has long held that the impact of such legislated tax changes be shared 50/50 between shareholders and ratepayers. The shared tax change amount, whether in the form of a credit or a debit, will be assigned to customer rate classes in the same proportions as the OEB-approved distribution revenue by rate class from the distributor's last cost of service proceeding.

On July 25, 2019, the OEB issued a letter¹⁹ providing accounting guidance with respect to recent changes in capital cost allowance (CCA) rules. The guidance provides that impacts from changes in CCA rules will not be assessed in IRM applications, and that any request for disposition of amounts related to CCA changes is to be deferred to the distributor's next cost-base rate application. A distributor's request for disposition of shared tax adjustment amounts in an IRM application should, therefore, be comprised only of impacts for tax changes unrelated to CCA (such as changes in corporate income tax rates).

The application identifies a total tax decrease of \$8,597, resulting in a shared credit amount of \$4,298 to be refunded to ratepayers.

This allocated tax sharing amount does not produce a rate rider in one or more rate classes. In such situations, where the Rate Generator Model does not compute rate riders, distributors typically are required to transfer the entire OEB-approved tax sharing amount into the Disposition and Recovery of Regulatory Balances Control Account (Account 1595) for disposition at a later date.

Findings

The OEB approves the tax refund of \$4,298.

The allocated tax sharing credit amount does not produce a rate rider in one or more rate classes. The OEB therefore directs Ottawa River Power to record the OEB-approved tax sharing credit amount of \$4,298 into Account 1595 "Sub-account Principal Balances Approved for Disposition in 2020", by June 30, 2020, for disposition at a later date.

¹⁹ OEB Accounting Direction Regarding Bill C-97 and Other Changes in Regulatory or Legislated Tax Rules for Capital Cost Allowance, July 25, 2019.

6. RETAIL TRANSMISSION SERVICE RATES

Distributors charge retail transmission service rates (RTSRs) to their customers in order to recover the amounts they pay to a transmitter, a host distributor, or both, for transmission services. All transmitters charge Uniform Transmission Rates (UTRs) to distributors connected to the transmission system. Host distributors charge host-RTSRs to distributors embedded within the host's distribution system. Each of these rates are OEB-approved.

Ottawa River Power is fully embedded within Hydro One Networks Inc.'s (Hydro One) distribution system and is requesting approval to adjust the RTSRs that it charges its customers to reflect the currently approved rates that it pays for transmission services included in Table 6.1.

Table 6.1: Hydro One Networks Inc. Sub-Transmission Host-RTSRs²⁰

Sub-Transmission Host RTSRs (2020)	per kW
Network Service Rate	\$3.40
Connection Service Rates	
Line Connection Service Rate	\$0.80
Transformation Connection Service Rate	\$2.02

Findings

Ottawa River Power's proposed adjustment to its RTSRs is approved. The RTSRs were adjusted based on the current host-RTSRs, which were incorporated into the rate model to adjust the RTSRs that Ottawa River Power will charge its customers.

The OEB finds Hydro One Networks Inc.'s 2020 host sub-transmission RTSRs were incorporated into the rate model to adjust the RTSRs that Ottawa River Power will charge its customers.

²⁰ EB-2019-0043, Decision and Order, December 17, 2019.

7. GROUP 1 DEFERRAL AND VARIANCE ACCOUNTS

In each year of an IRM term, the OEB will review a distributor's Group 1 deferral and variance accounts in order to determine whether their balances should be disposed.²¹ OEB policy requires that Group 1 accounts be disposed if they exceed (as a debit or credit) a pre-set disposition threshold of \$0.001 per kWh, unless a distributor can justify why balances should not be disposed.²² If the balance does not exceed the threshold, a distributor may elect to request disposition.

The 2018 actual year-end total balance for Ottawa River Power Group 1 accounts including interest projected to April 30, 2020 is a debit of \$374,750. This amount represents a total debit claim of \$0.0020 per kWh, which exceeds the disposition threshold. In spite of the debit amount exceeding the threshold, Ottawa River Power has not applied for disposition.

In the application, Ottawa River Power disclosed an error regarding its settlement with Hydro One. Ottawa River Power noted that, in regards to its settlement with some retailers, an issue was identified with respect to the weighted average prices in the customer information system. Ottawa River Power stated that any adjustment would result in a true-up in settlement with Hydro One, which should not be recovered from Ottawa River Power's customers. Ottawa River Power further explained that by excluding Account 1588 RSVA – Power from the disposition, the remaining balance for all other Group 1 accounts would be a credit of \$12,904, which would not meet the threshold for disposition. Therefore, Ottawa River Power is not requesting disposition for the remaining accounts.¹³

In 2018, the OEB suspended its approvals of Group 1 rate riders on a final basis pending the development of further accounting guidance on commodity pass-through variance accounts.²³ The OEB then issued accounting guidance²⁴ on the commodity accounts on February 21, 2019. In this letter, the OEB indicated that it expects distributors to consider the accounting guidance in the context of historical balances that have not yet been disposed on a final basis. Distributors are expected to make any adjustments needed prior to filing for final disposition.

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²¹ Group 1 accounts track the differences between the costs that a distributor is billed for certain IESO and host distributor services (including the cost of power) and the associated revenues that the distributor receives from its customers for these services. The total net difference between these costs and revenues is disposed to customers through a temporary charge or credit known as a rate rider.
²² Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative (EDDVAR)." EB-2008-0046, July 31, 2009.

OEB letter to all rate-regulated licensed electricity distributors – "Re: OEB's Plan to Standardize Processes to Improve Accuracy of Commodity Pass-Through Variance Accounts." July 20, 2018.
 Accounting Procedures Handbook Update – Accounting Guidance Related to Commodity Pass-Through Accounts 1588 & 1589, February 21, 2019.

Ottawa River Power confirmed that it has updated its accounting practices and implemented the OEB's accounting guidance by August 31, 2019 and gathered data to support balances retroactive to January 1, 2019. Ottawa River Power received approval for disposition of 2017 balances on an interim basis in its 2019 IRM application. Ottawa River Power has analyzed the 2017 balances and determined that no additional adjustments are required as a result of the new accounting guidance. Ottawa River Power is confident that, other than the issue noted above, there are no remaining systemic issues with its RPP settlement and related accounting processes. However, Ottawa River Power is requesting that the DVA balances, previously disposed on an interim basis in its 2019 rate application, remain on an interim basis until the utility can gain assurance that the weighted average price issue noted above did not impact 2017 balances.

OEB staff noted that the December 31, 2018 balance in Account 1588 is high given the size of the utility. OEB staff was of the view that the fixing of the weighted average price issue may reduce the balance in Account 1588 as any true-up adjustments should be claimed from Hydro One instead of being claimed from the utility's own customers. OEB staff supported Ottawa River Power's requests not to dispose of 2018 DVA balances and keeping the 2017 DVA balances disposed on an interim basis.

Findings

The OEB approves Ottawa River Power's request that it not dispose of the 2018 DVA balances at this time. The OEB policy would normally require disposition of Ottawa River Power's Group 1 accounts, as they exceed the pre-set disposition threshold. However, the OEB accepts Ottawa River Power's explanation that it needs to correct the error associated with its settlement with Hydro One before Group 1 account balances are disposed.

8. RESIDENTIAL RATE DESIGN

Some residential distribution rates currently include a fixed monthly charge and a variable usage charge. The OEB's residential rate design policy stipulates that distributors will transition residential customers to a fully fixed monthly distribution service charge over a four-year period, beginning in 2016.²⁵ Distributors, such as Ottawa River Power, who are in a transition period that is greater than four years, are required to continue with this transition until the monthly service charge is fully fixed. Ottawa River Power was approved for a five-year transition to a fully fixed structure in its 2016 rates proceeding.²⁶

The OEB expects an applicant to apply two tests to evaluate whether mitigation of bill impacts for customers is required during the transition period. Mitigation usually takes the form of a lengthening of the transition period. The first test is to calculate the change in the monthly fixed charge, and to consider mitigation if it exceeds \$4. The second is to calculate the total bill impact of the proposals in the application for low volume residential customers (defined as those residential RPP customers whose consumption is at the 10th percentile for the class). Mitigation may be required if the bill impact related to the application exceeds 10% for these customers.

Ottawa River Power submits that the implementation of the transition results in an increase to the fixed charge prior to the price cap adjustment of \$2.30. The bill impacts arising from the proposals in this application, including the fixed rate change, are below 10% for low volume residential customers.

Findings

The OEB finds that the proposed 2020 increase to the monthly fixed charge is calculated in accordance with the OEB's residential rate design policy. The results of the monthly fixed charge, and total bill impact for low consumption residential consumers demonstrate that no mitigation is required. The OEB approves the increase as proposed by the applicant and calculated in the final Rate Generator Model. The distributor has now completed its transition to a fully fixed rate structure for residential customers.

²⁵ As outlined in the Policy cited at footnote 2 above.

²⁶ Decision and Order, EB-2014-0105, May 12, 2016.

9. IMPLEMENTATION AND ORDER

This Decision is accompanied by a Rate Generator Model and applicable supporting models.

Model entries were reviewed in order to ensure that they are in accordance with Ottawa River Power's last cost of service decision, and to ensure that the 2019 OEB-approved Tariff of Rates and Charges, as well as the cost, revenue and consumption results from 2018, are as reported by Ottawa River Power to the OEB.

The Rate Generator Model was adjusted, where applicable, to correct any discrepancies. The Rate Generator Model incorporates the rates set out in the following table.

Rural or Remote Electricity Rate Protection (RRRP) \$0.0005

Wholesale Market Service (WMS) billed to Class A and B Customers \$0.0030

Capacity Based Recovery (CBR) billed to Class B Customers \$0.0004

Table 9.1: Regulatory Charges

Each of these rates is a component of the "Regulatory Charge" on a customer's bill, established annually by the OEB through a separate, generic order. The RRRP, WMS and CBR rates were set by the OEB on December 17, 2019.²⁷

The Smart Metering Entity Charge is a component of the "Distribution Charge" on a customer's bill, established by the OEB through a separate order. The Smart Metering Entity Charge was set by the OEB on March 1, 2018.²⁸

In the *Report of the Board: Review of Electricity Distribution Cost Allocation Policy*,²⁹ the OEB indicated that it will review the default province-wide microFIT charge annually to ensure it continues to reflect actual costs. In accordance with the established methodology, the OEB has calculated an updated value of \$4.55 per month³⁰ for the 2020 rate year. The Tariff of Rates and Charges attached as Schedule A reflects this updated charge.

²⁷ EB-2019-0278, Decision and Order, December 17, 2019.

²⁸ EB-2017-0290, Decision and Order, March 1, 2018.

²⁹ EB-2010-0219, Report of the Board "Review of Electricity Distribution cost Allocation Policy", March 31, 2011.

³⁰ OEB letter, issued February 24, 2020.

THE ONTARIO ENERGY BOARD ORDERS THAT:

- 1. The Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order shall be deemed *draft* until the procedural steps in paragraphs 2 and 3 have been completed.
- 2. Ottawa River Power Corporation may review the Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order and file with the OEB, as applicable, a written confirmation of its completeness and accuracy, or provide a detailed explanation of any inaccuracies or missing information, within **7 days** of the date of issuance of this Decision and Rate Order.
- 3. If the OEB receives a submission from Ottawa River Power Corporation to the effect that inaccuracies were found or information was missing pursuant to paragraph 2, the OEB will consider the submission prior to revising and issuing a final Tariff of Rates and Charges.
- 4. The Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order will be considered final if Ottawa River Power Corporation does not provide a submission to the OEB establishing that inaccuracies were found or information was missing pursuant to paragraph 2.
- 5. Subject to paragraph 6, the Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order will be considered approved effective May 1, 2020 for electricity consumed or estimated to have been consumed on and after such date.
- 6. In light of the COVID-19 emergency, the Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order is approved to be implemented November 1, 2020 if Ottawa River Power Corporation notifies the OEB under paragraph 8 that it is electing to postpone the implementation of its new rates until November 1, 2020.
- 7. Any temporarily forgone distribution revenue associated with the postponement referred to in paragraph 6 may be tracked in Account 1509 Impacts Arising from the COVID-19 Emergency, Sub-account Lost Revenues.
- 8. Ottawa River Power Corporation shall, on or before April 23, 2020, file a letter with the OEB indicating whether it intends to postpone the implementation of the Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order.
- 9. If Ottawa River Power Corporation elects not to postpone the implementation of the Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order,

and if Ottawa River Power Corporation did not provide a submission to the OEB that inaccuracies were found, the Tariff of Rates and Charges is considered final effective May 1, 2020.

10. Ottawa River Power Corporation shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new final rates.

COST AWARDS

The OEB will issue a separate decision on cost awards once the following steps are completed:

- VECC shall submit to the OEB and copy Ottawa River Power Corporation its cost claims no later than 7 days from the date of issuance of this Decision and Rate Order.
- Ottawa River Power Corporation shall file with the OEB and forward to VECC any objections to the claimed costs within 17 days from the date of issuance of this Decision and Rate Order.
- 3. VECC shall file with the OEB and forward to Ottawa River Power Corporation any responses to any objections for cost claims within **24 days** from the date of issuance of this Decision and Rate Order.
- 4. Ottawa River Power Corporation shall pay the OEB's costs incidental to this proceeding upon receipt of the OEB's invoice.

All materials filed with the OEB must quote the file number, **EB-2019-0063**, be made in a searchable/unrestricted PDF format and sent electronically through the OEB's web portal at https://pes.ontarioenergyboard.ca/eservice. Filings must clearly state the sender's name, postal address and telephone number, fax number and email address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at https://www.oeb.ca/industry. If the web portal is not available parties may email their documents to boardsec@oeb.ca.

NOTE: The OEB is temporarily waiving the paper copy filing requirement until further notice. All communications should be directed to the attention of the Board Secretary and be received no later than 4:45 p.m. on the required date.

DATED at Toronto, April 16, 2020

ONTARIO ENERGY BOARD

Original Signed By

Christine E. Long Registrar and Board Secretary

Schedule A

To Decision and Rate Order

Tariff of Rates and Charges

OEB File No: EB-2019-0063

DATED: April 16, 2020

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0063

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to customers residing in residential dwelling units. Energy is generally supplied as single phase, 3-wire, 60-Hertz, having nominal voltage of 120/240 volts and up to 400 amps. There shall be only one delivery point to a dwelling. The Basic Connection for Residential consumers is defined as 100 amp 120/240 volt overhead service. A Residential building is supplied at one service voltage per land parcel. Depending upon the location of the building the supply voltage will be one of the following:

- 120/240 volts 1 phase 3 wire
- 120/208 volts 1 phase 3 wire
- 120/208 volts 3 phase 4 wire
- 347/600 volts 3 phase 4 wire

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	24.14
Rate Rider for Recovery of Incremental Capital Module - in effect until the effective date of the next cost of service-based rate order	\$	0.67
Rate Rider for Disposition of Residual Historical Smart Meter Costs - effective until June 30, 2020	\$	1.68
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Low Voltage Service Rate	\$/kWh	0.0008
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0063

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to customers residing in residential dwelling units. Energy is generally supplied as single phase, 3-wire, 60-Hertz, having nominal voltage of 120/240 volts and up to 400 amps. There shall be only one delivery point to a dwelling. The Basic Connection for Residential consumers is defined as 100 amp 120/240 volt overhead service. A Residential building is supplied at one service voltage per land parcel. Depending upon the location of the building the supply voltage will be one of the following:

- 120/240 volts 1 phase 3 wire
- 120/208 volts 1 phase 3 wire
- 120/208 volts 3 phase 4 wire
- 347/600 volts 3 phase 4 wire

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	23.26
Rate Rider for Recovery of Incremental Capital Module - in effect until the effective date of the next cost of service-based rate order	\$	1.34
Rate Rider for Disposition of Residual Historical Smart Meter Costs - effective until June 30, 2020	\$	4.47
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0132
Low Voltage Service Rate	\$/kWh	0.0007
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0053
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0044
MONTHLY RATES AND CHARGES - Regulatory Component		

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0063

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to General Service Customers requiring a connection with a connected load equal to or greater than 50 kW but less than 5,000kW. A General Service building is supplied at one service voltage per land parcel. Depending upon the location of the building the supply voltage will be one of the following:

- 120/240 volts 1 phase 3 wire
- 120/208 volts 3 phase 4 wire
- 347/600 volts 3 phase 4 wire

Depending upon the location of the building, primary supplies to transformers and customer owned Sub-Stations will be one of the following as determined by the Distributor:

- 7,200/12,400 volts 3 phase 4 wire
- 44,000 volts 3 phase 3 wire

Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Effective and Implementation Date May 1, 2020 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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MONTHLY RATES AND CHARGES - Delivery Component		
Service Charge	\$	87.55
Rate Rider for Recovery of Incremental Capital Module - in effect until the effective date of the next		
cost of service-based rate order	\$	14.76
Distribution Volumetric Rate	\$/kW	3.6260
Low Voltage Service Rate	\$/kW	0.2787
Retail Transmission Rate - Network Service Rate	\$/kW	2.2135
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7725
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0063

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to privately owned roadway lighting controlled by photo cells. Consumption is based on calculated connected load times the required lighting hours. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	3.05
Rate Rider for Recovery of Incremental Capital Module - in effect until the effective date of the next cost of service-based rate order	\$	0.14
Distribution Volumetric Rate	\$/kW	9.4097
Low Voltage Service Rate	\$/kW	0.2200
Retail Transmission Rate - Network Service Rate	\$/kW	1.6776
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3993
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0063

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to municipal lighting, Ministry of Transportation operation controlled by photo cells. The consumption for these customers will be based on the calculated connected load multiplied by the required lighting times, established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	2.46
Rate Rider for Recovery of Incremental Capital Module - in effect until the effective date of the next cost of service-based rate order	\$	0.11
Distribution Volumetric Rate	\$/kW	13.4972
Low Voltage Service Rate	\$/kW	0.2155
Retail Transmission Rate - Network Service Rate	\$/kW	1.6693
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3704
MONTHLY RATES AND CHARGES - Regulatory Component		
MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
	\$/kWh \$/kWh	0.0030 0.0004
Wholesale Market Service Rate (WMS) - not including CBR	**	

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Standard Supply Service - Administrative Charge (if applicable)

Service Charge (per customer)	\$	10.69
Rate Rider for Recovery of Incremental Capital Module - in effect until the effective date of the next		
cost of service-based rate order	\$	0.36
Distribution Volumetric Rate	\$/kWh	0.0036
Low Voltage Service Rate	\$/kWh	0.0007
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0053
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0044
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005

0.25

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0063

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 4.55

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

Effective and Implementation Date May 1, 2020 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0063

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration

Arrears certificate	\$	15.00
Account history	\$	15.00
Returned cheque (plus bank charges)	\$	20.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	45.00
Non-Payment of Account		
Late Payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	65.00
Reconnection charge at meter - after hours	\$	185.00

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0063

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	102.00
Monthly Fixed Charge, per retailer	\$	40.80
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.08
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the		
Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.04

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0457
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0396