

April 21, 2020

Ontario Energy Board P.O. Box 2319 2300 Yonge Street, 27th Floor Toronto ON M4P 1E4

Attn: Ms. Kirsten Walli, Board Secretary

Re: EB-2019-0056.

Dear Sirs:

This is to confirm that Niagara-on-the-Lake Hydro Inc. (NOTL Hydro) will be implementing the Tariff of Rates and Charges set out in Schedule A of the Decision and Rate order effective May 1, 2020.

Please note, NOTL Hydro does not plan on implementing the revised Service Charges and Distribution Volumetric Rate on May 1, 2020. NOTL Hydro will continue to charge the existing rates, which are lower, and the new rates will be implemented on a later date to be determined by the Board of NOTL Hydro. NOTL Hydro does not plan on recording the lost revenue from the delay in implementing these new rates to the variance account 1509. That cost will be borne by the shareholder.

We believe this approach is in the best interests of our rate payers and in the spirit of the guidance issued by the OEB on March 27, 2020 with respect to Late Payment Charges.

Yours truly,

Tim Curtis President