



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

BY E-MAIL

April 28, 2020

**To: All Licensed Electricity Distributors
All Licensed Unit Sub-Meter Providers**

Re: Reporting Requirements –Ontario Electricity Rebate

On February 14, 2020, amendments were made to the General Regulation (O. Reg. 363/13) and the Invoicing Requirements Regulation (O. Reg. 364/16) under the *Ontario Rebate for Electricity Consumers Act, 2016* (ORECA) relating to the way the Ontario Electricity Rebate applies to consumers who also receive bill relief under the Ontario Electricity Support Program (OESP).

Pursuant to section 5(2) of the Invoicing Regulation, a distributor or unit sub-meter provider (USMP) that was unable to adapt its bills to reflect the OESP-related changes to the General Regulation in time for the first bill issued on or after March 1, 2020 was required to give notice to the Ontario Energy Board (OEB) by February 29, 2020 explaining the applicable technical or operational reasons and setting out the date by which compliance is expected to be reflected on bills. On March 9, 2020, the OEB reminded distributors and USMPs of these reporting requirements.

On [February 24, 2020](#), the OEB also established two related reporting requirements pursuant to the standard licence condition requiring licensees to provide such information as the OEB may require from time to time:

- (1) No later than March 31, 2020, every licensed electricity distributor and licensed USMP that did not give a notice to the OEB under section 5(2) of the Invoicing Requirements Regulation must file a letter confirming that it has adapted its invoices to reflect compliance with the February 14, 2020 amendments to the General Regulation; and

- (2) Every licensed electricity distributor and licensed USMP that gave a notice to the OEB under section 5(2) of the Invoicing Requirements Regulation must file a letter confirming that it has adapted its invoices to reflect compliance with the February 14, 2020 amendments to the General Regulation within 10 days after adapting its invoices.

To date, a number of licensed electricity distributors and licensed USMPs have not provided the OEB with any information on the status of their implementation of the February 14, 2020 amendments. Several of the licensees who indicated in their notices filed under section 5(2) have not followed up with the required confirmation of completion of the changes to invoices.

Licencees are reminded that failure to meet reporting requirements may result in enforcement action. While the OEB appreciates that the current emergency situation may have affected some licensee's in completing their reporting, to avoid compliance action, all licencees who have not completed the above reporting requirements must file by no later than **May 5, 2020**.

The reporting should be provided by e-mail to BoardSec@oeb.ca with a subject line "OER Implementation: (Licensee Name)".

Any enquiries relating to this letter should be directed to the OEB's Industry Relations Enquiry e-mail at IndustryRelations@oeb.ca.

Yours truly,

Original signed by

Brian Hewson
Vice President
Consumer Protection & Industry Performance