

EB-2020-0152

Letter of Intent to participate in TOU Customer Choice Working Group

Cost Award Eligibility - Not requesting consideration for cost award eligibility

I wanted to reach out to you and request to participate in the TOU Customer Choice Working Group.

As an introduction, I'm the Ontario - Manager of Support for NorthStar Utilities Solutions. NorthStar provides the billing system for 41 Ontario LDC's. As part of my role with NorthStar I facilitate a Regulatory Special Interest Group with a subset of our customers for early identification of regulatory changes that may require programming changes to the NorthStar CIS. Given the timelines for the TOU Customer Choice, I would like to participate directly with this group in order to ensure NorthStar is aware of the requirements and key dates to ensure our clients are ready for the November 1 implementation.

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