Via email: [boardsec@oeb.ca](mailto:boardsec@oeb.ca)

June 5, 2020

Mr. Brian Hewson

Vice President, Consumer Protection & Industry Performance

Ontario Energy Board

P.O. Box 2319

2300 Yonge Street, 27th Floor

Toronto, ON M4P 1E4

Dear Mr. Hewson:

**Re: Consultation on Implementing the Process for Enabling Customers to Opt Out of Time-of-Use Pricing Ontario**

**Energy Board File No: EB-2020-0152**

In response to the Ontario Energy Board’s (OEB) letter to stakeholders dated June 3, 2020, Kingston Hydro Corporation (“Kingston”) wishes to confirm its interest in participating in the consultation on implementing the process for enabling customers to opt out of time-of-use pricing Ontario.

Kingston plans to participate independently and through association bodies representing segments of the utility and energy industries.

* Kingston will not be seeking cost awards for its participation in this consultation.
* Kingston is also extremely interested in being part of the TOU Customer Choice Working Group referred to in the OEB’s letter.

Kingston utilizes a unique customized billing system that bills four utilities on one bill and relies upon in-house IS resources to implement billing system changes. Since it is anticipated that this ‘opt out’ will require among other things changes to billing systems, Kingston would appreciate the opportunity to be part of this TOU Customer Choice Working group.

All correspondence related to this consultation should be addressed to:

Audrey Jones,

Manager, Customer Relations and Information Systems

Utilities Kingston

613-546-1181 x 2711

[ajones1@utilitieskingston.com](mailto:ajones1@utilitieskingston.com)

Yours truly,

*Original signed by*

Randy Murphy, Corporate Secretary