

June 8, 2020

Ms. Christine E. Long
Ontario Energy Board
PO Box 2319
27th Floor, 2300 Yonge Street
Toronto, Ontario M4P 1E4

**Re: Consultation on Implementing the Process for Enabling Customers to Opt Out of
Time-of-Use Pricing
EB-2020-0152**

Dear Ms. Long,

In response to the Ontario Energy Board's letter dated June 3, Entegrus Powerlines Inc. ("Entegrus") requests to participate in the above noted consultation. Please forward all future correspondence, documentation and/or meeting requests to regulatory@entegrus.com.

Additionally, Entegrus would like to nominate Garry Symons, Director of Customer Service for the TOU Customer Choice Working Group. Garry Symons joined Entegrus in 2006 in the Finance department and transitioned to Customer Service in 2009 for the preparation of Time of Use billing and the new Customer Service regulation implementation. Since being in Customer Service, Garry has assisted with the implementation of multiple customer facing applications and in streamlining the overall Entegrus customer experience.

Garry has obtained a BSBA (Finance/Accounting) from University of Alabama at Huntsville and an MBA from Wayne State University. Garry is an active member in many EDA working groups along with the USF Customer Service and Privacy working groups. Garry can be reached at Garry.Symons@entegrus.com.

Entegrus is not eligible for, and does not intend to seek, an award of costs.

Regards,

[Original signed by]

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cc: Chris Cowell, Chief Financial & Regulatory Officer
Garry Symons, Director of Customer Service
Andrya Eagen, Manager of Regulatory & Reporting