

BY E-MAIL

September 1, 2020

Margaret Nanninga  
Vice-President Finance and CFO  
Kitchener-Wilmot Hydro Inc.  
301 Victoria Street South  
P.O. Box 9010  
Kitchener, ON N2G 4L2  
[mnanninga@kwhydro.ca](mailto:mnanninga@kwhydro.ca)

### **LETTER OF DIRECTION**

Dear Ms. Nanninga:

**Re: Kitchener-Wilmot Hydro Inc. (Kitchener-Wilmot Hydro)  
Application for 2021 Rates  
Ontario Energy Board File Number: EB-2020-0035**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Kitchener-Wilmot Hydro's application for 2021 Rates under the OEB's Price Cap Incentive Rate-setting framework (Notice). Please note that you must complete the steps in paragraphs 1 and 2 by **September 11, 2020**. If you are unable to complete the steps within the noted timeframe, you must inform the Registrar immediately at [Registrar@oeb.ca](mailto:Registrar@oeb.ca).

You are directed to:

1. No later than the date the Notice is posted on Kitchener-Wilmot Hydro's website in accordance with paragraph 2, to serve a copy of the Notice, the application and the evidence, directly on intervenors in Kitchener-Wilmot Hydro's last cost of service rate application (EB-2019-0049), namely, Energy Probe Research Foundation, School Energy Coalition and the Vulnerable Energy Consumers Coalition.
2. To make a copy of the Notice, the application and the evidence, and any amendments thereto, available for public review at Kitchener-Wilmot Hydro's office and in a prominent place on Kitchener-Wilmot Hydro's website.
3. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 and 2 above immediately thereafter.
4. To provide a copy of the Notice, the application and the evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

*Original Signed By*

Christine E. Long  
Registrar and Board Secretary

Encl.