

October 16, 2020

Ontario Energy Board P.O. Box 2319 2300 Yonge Street, 27th Floor Toronto ON M4P 1E4

Re: Customer Choice Implementation (EB-2020-0152)

Dear Sirs:

Niagara-on-the-Lake Hydro confirms that it has adapted its systems and processes to enable it to comply with the amendments to the Standard Supply Service Code that came into force on October 13, 2020.

Yours truly,

Tim Curtis President tcurtis@notlhydro.com