



Renfrew Hydro Inc.
B-499 O'Brien Rd, Renfrew ON K7V 3Z3
Phone: (613) 432-4884
Fax: (613) 432-7463

October 19, 2020

Subject: Customer Choice Implementation (EB-2020-0152): Renfrew Hydro Inc.

Please accept the following as our letter confirming that we have adapted our systems and processes to enable it to comply with the amendments to the SSSC that came into force on October 13, 2020.

Sincerely,

Amy Swan

Billing Supervisor
Renfrew Hydro Inc.