

October 19, 2020

Via Email

**To: Christine E. Long  
Registrar & Board Secretary  
Ontario Energy Board  
2300 Yonge St., 27<sup>th</sup> Floor  
Toronto ON  
M4P 1E4**

**RE: Customer Choice Implementation (EB 2020-0152): Orillia Power Distribution Corporation**

Dear Ms. Long,

Further to the Ontario Energy Board Correspondence dated October 2, 2020, Orillia Power Distribution Corporation hereby confirms that it has adapted its systems and processes to enable it to comply with the amendments to the Standard Supply Service Code that came into force on October 13, 2020.

Should you require further information please do not hesitate to contact the undersigned.

Sincerely,

*Lisa Rae*

Lisa Rae

Regulatory and Compliance

[lrae@orilliapower.ca](mailto:lrae@orilliapower.ca)

705-326-7315 x 251

