



Entegrus Powerlines Inc.
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October 19, 2020

Ms. Kirsten Walli
Ontario Energy Board
PO Box 2319
27th Floor, 2300 Yonge Street
Toronto, Ontario M4P 1E4

**Re: Implementing the Process for Enabling Customers to Opt Out of Time-of-Use Pricing
EB-2020-0152**

Dear Ms. Walli,

Consistent with the Direction received on October 2, 2020 from the Ontario Energy Board, Entegrus Powerlines Inc. ("Entegrus") confirms that it has adapted its systems and processes to enable compliance with the amendments to the Standard Supply Service Code that came into force on October 13, 2020.

If you have any further questions, please do not hesitate to contact me at (519) 352-6300 extension 4243 or via email at regulatory@entegrus.com.

Sincerely,

[Original Signed By]

Andrya Eagen
Manager of Regulatory & Reporting
(519) 352-6300 x4243
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cc: Chris Cowell, Entegrus, Chief Financial and Regulatory Officer & VP Administration
David Ferguson, Entegrus, VP of Regulatory & Human Resources
Garry Symons, Director of Customer Service
Mark Groendyk, Senior Regulatory Specialist