

October 19, 2020 By Email

Ms. Christine E. Long, Registrar and Board Secretary Ontario Energy Board P.O. Box 2319 2300 Yonge Street, 27th Floor Toronto, ON M4P 1E4

Dear Ms. Long,

Re: EB-2020-0152 – Customer Choice Implementation ENWIN Utilities Ltd. Confirmation of Implementation

Pursuant to the Ontario Energy Board's October 2, 2020 letter regarding implementation of the process for enabling customers to opt out of time-of-use pricing, ENWIN Utilities Ltd. writes to confirm that it has adapted its systems and processes to enable it to comply with the amendments to the Standard Supply Service Code that came into force on October 13, 2020.

Should you have any questions, please do not hesitate to contact the undersigned.

Yours very truly,

ENWIN Utilities Ltd.

Paul J. Gleason, BA, LLM

Director, Regulatory Affairs & Corporate Secretary