

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>

Sent: Tuesday, September 29, 2020 11:31 AM

To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2020-09-29

-- Case Number --

EB-2020-0040

-- Name --

Anne Nelson

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Comments --

This request is greed, plain & simple. It should not be approved. Given the pandemic this province is enduring it is ignorant to even suggest an increase.

As a single income household, my bill has increased 40% despite changing nothing. This is with Doug Ford freezing time of day rates!! My home has become more energy efficient with new windows & insulation, yet the bill keeps climbing since November 2019.

This is very disconcerting and when inquiring with customer service, it is pointless. The hours of operation are not conducive to many of their customer's schedules. In addition, the canned responses used to provide generic reasoning for inquiries which clearly don't apply.

I fear if this is passed, families, friends and colleagues will become part of a statistic that reflects, homelessness and poverty. We need to overcome this pandemic and stimulate the economy before any increases to our basic needs can be considered.

Do the right thing and deny this request on behalf of all In the Niagara Region.

Thank you.

