

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>

Sent: Wednesday, September 23, 2020 8:47 PM

To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2020-09-23

-- Case Number --

EB-2020-0040

-- Name --

Andrea Heidebrecht

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Comments --

I've had a summer of power outages, sometimes up to 5 per day. They were minor but annoying. I don't believe that NPEI should be allowed to raise their distribution rates until they get their ability to actually distribute power without interruption up to par. I shouldn't have to deal with 4-5 2 minute outages per day for several months.

Also is it really a good time to be raising rates? I would think they would want to support their community not work against it.

-- Attachment --