

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>

Sent: Tuesday, September 22, 2020 11:00 AM

To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2020-09-22

-- Case Number --

EB-2020-0040

-- Name --

Colton Clark

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Comments --

Rates are already too high masses of people are having difficulty paying their energy bill and therefore not feasible to increase rates when services are already not affordable and leave people without a basic necessity of heat in their home.

We are in the middle of a pandemic where people are working less, laid off, working for a period then off for a period horrible time for an increase.

People are of for health reasons because of COVID or caring for someone with.

We are already paying a delivery charge and had an increase in rate recently.

We pay for a delivery charge as it stands and let's face it there is no one physically employed to deliver electricity and they don't do any updating and very little maintenance and if someone hits a pole they pay the costs.

It's hard to believe their costs actually show a need for an increase.

-- Attachment --