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From: Webmaster <Webmaster@oeb.ca>

Sent: Friday, September 18, 2020 9:33 AM

To: registrar <registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2020-09-18

-- Case Number --

EB-2020-0040

-- Name --

Lori Murphy

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Comments --

During a Pandemic, with thousands sick, out of work and not able to afford rent/food...you want to increase rates. Seriously?

I would be upset to hear that any utility is raising their rates at a time when the population needs help, but for NPE I'm fuming!

Hydro bills are the highest we receive, no matter what we do to save, low energy bulbs, keeping lights off, using convection to cook instead of oven and laundry during low peak times. Nothing we can do to keep the billing to a livable cost.

I coupon/price match, I recycle/reuse, I miss on family time because I can only do laundry at low peak times, I miss sleep so I can stay awake until 2am to switch the loads...

I work so hard to try and get the cost down, yet you pay the USA to take the extra hydro made by our resources rich country.

Niagara Falls produces the most hydro in North America, yet our cost is high.

We have two casinos bringing in millions, and tourists aplenty, yet our taxes are so high.

Instead of giving our hydro away, why not keep our rates lower so we will use more? Everyone is conserving, everyone is struggling...and that shouldn't happen in Niagara Falls when we make so much energy here....

Perhaps you should look at the top 10 employees working at NPE and get them out of the 3-figure pay scale to save some money. Why take the money out of our mouths when we can barely afford to feed ourselves without working?