

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF EPCOR NATURAL GAS LIMITED PARTNERSHIP

EPCOR Natural Gas Limited Partnership has applied to raise its natural gas rates.

Learn more. Have your say.

EPCOR Natural Gas Limited Partnership has applied to the Ontario Energy Board to raise its natural gas rates, effective January 1, 2021. If the application is approved as filed, a typical residential customer of EPCOR Natural Gas Limited Partnership in the Aylmer area, will see the following increase:

Customer Type	2021 Annual Bill Increase (\$/Year)
General Service Residential	\$24.17

The requested rate increase is set using an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. The rate increase also includes EPCOR Natural Gas Limited Partnership's request to recover the OEB-approved revenue requirement for the Spring Water Pipeline Project and the Putnam-Culloden Pipeline Project and to dispose of the balances in certain deferral and variance accounts.

Other customers may also be affected. It is important to review the application carefully to determine whether you may be affected by these changes.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by EPCOR Natural Gas Limited Partnership (ENGLP). During the hearing, which could be an oral or written hearing, we will question ENGLP on the request for rate increases. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate increases will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review ENGLP's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor you can ask questions about ENGLP's application and make arguments on whether the OEB should approve ENGLP's request. Apply by **November 9, 2020** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

LEARN MORE

Our file number for this case is **EB-2020-0234**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number **EB-2020-0234** on the OEB website: www.oeb.ca/participate. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. ENGLP has asked for a written hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **November 9, 2020**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 Schedule B.



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