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**Appendix 2-1
 Load Forecast CDM Adjustment Work Form**

Appendix 2-1 was initially developed to help determine what would be the amount of CDM savings needed in each year to cumulatively achieve the four year 2011-2014 CDM target. This determined the amount of kWh (and with translation, kW of demand) savings that were converted into dollar balances for the LRAMVA, and also to determine the related adjustment to the load forecast to account for OPA-reported savings. Beginning in the 2015 year, it was adjusted because the persistence of 2011-2014 CDM programs will be an adjustment to the load forecast in addition to the estimated savings for the first year (2015) for the new 2015-2020 CDM plan. This appendix has been updated for 2021 rate applications to acknowledge that in accordance with the Minister of Energy's March 20, 2019 Directive to the IESO, the Conservation First Framework (CFF) is no longer in effect. As distributors are no longer working towards the former 2015-2020 CDM targets, for 2019 and 2020 CDM activity, distributors may propose a CDM manual adjustment to the load forecast. If a distributor elects to propose a CDM manual adjustment to the load forecast, only CDM projects that are subject to a contractual agreement entered into between the distributor and a customer by April 30, 2019 under a former CFF program should be included in the proposed CDM manual adjustment to the load forecast. Distributors should provide relevant documentation to support the manual adjustments for 2019 and 2020 CDM projects, including the corresponding CFF program, project timelines and projected savings.

2019-2020 CDM Activities (and beyond, if applicable)

For the first year of the new 2015-2020 CDM plan, for simplicity, it was assumed that each year's program will achieve an equal amount of new CDM savings. This resulted in each year's program being about 1/6 (or 16.67%) of the cumulative 2015-2020 CDM target for kWh savings.

For 2021 rate applications, distributors should ensure that the sum of the results for the 2015 to 2019 program years is consistent with the results provided by the IESO. For the 2020 and 2021 program year (as applicable), distributors that elect to propose a CDM manual adjustment, should only include the projected CDM savings from projects that are subject to contractual agreements between the distributor and customer made on or before April 30, 2019 under the former CFF.

Former CFF 6 Year (2015-2020) kWh Target*								
99,039,999								
	2015	2016	2017	2018	2019	2020	2021**	Total
	%							
2015 CDM Programs						16.59%		15.14%
2016 CDM Programs						22.49%		20.08%
2017 CDM Programs						30.41%		30.41%
2018 CDM Programs						12.90%		12.90%
2019 CDM Programs						8.44%		8.40%
2020 CDM Programs						2.65%		2.64%
Total in Year						93.49%		89.57%
	kWh							
2015 CDM Programs	14,805,774.66	14,757,073.58	14,837,426.98	14,857,909.39	14,843,590.80	14,674,239.20	14,997,619.16	14,997,619.16
2016 CDM Programs		19,559,158.76	19,558,981.51	19,891,471.27	19,891,294.02	19,891,116.77	19,884,541.59	19,884,541.59
2017 CDM Programs			34,134,385.60	30,128,301.62	30,124,064.64	30,119,827.67	30,115,947.67	30,115,947.67
2018 CDM Programs				13,243,854.70	13,012,251.59	12,780,648.49	12,780,648.49	12,780,648.49
2019 CDM Programs					8,709,155.71	8,360,729.52	8,318,875.44	8,318,875.44
2020 CDM Programs						2,623,037.87	2,609,922.68	2,609,922.68
2021 CDM Programs (if applicable)***								0.00
Total in Year	14,805,774.66	34,316,232.34	68,530,794.10	78,121,536.98	86,580,356.77	88,449,599.52	88,707,555.03	99,039,999.40

Inputs do not match 2015-20 CDM target

*This total will not equal the distributor's former CFF CDM target. Rather, for 2019 and 2020, if the distributor elects to propose a CDM manual adjustment, it should only include the projected savings from projects that are subject to contractual agreements made between the LDC and a customer on or before April 30, 2019 under the former CFF.

** If a distributor wishes to include projected savings that persist from former Conservation First programs into the 2021 test year, you may do so. Please provide relevant supporting documentation to show the savings persistence into 2021.

*** If a distributor expects impacts from any CFF-related projects not deployed by April 2019, but for which a distributor is contractually obligated to complete (or for other programs delivered by the distributor after April 2019), a distributor may include these amounts as part of a CDM manual adjustment to the 2021 load forecast, but must ensure that sufficient supporting evidence is provided in support of all estimated CDM savings.

Note: The default formulae in the above table assume that the 2015-2020 kWh CDM target is achieved through persistence of CDM savings to the end of 2020. Distributors should rely on the Participant and Cost monthly reports provided by the IESO for 2018 and 2019 CDM savings.

Determination of 2021 Load Forecast Adjustment

The OEB determined that the "net" number should be used in its Decision and Order with respect to Centre Wellington Hydro Ltd.'s 2013 Cost of Service rates (EB-2012-0113). This approach has also been used in Settlement Agreements accepted by the OEB in other 2013 and 2014 applications. The distributor should select whether the adjustment is done on a "net" or "gross" basis, but must support a proposal for the adjustment being done on a "gross" basis. Sheet 2-1 defaults to the adjustment being done on a "net" basis consistent with OEB policy and practice.

From each of the 2006-2010 CDM Final Report, and the 2011 to 2017 CDM Final Reports, issued by the OPA/IESO for the distributor, the distributor should input the "gross" and "net" results of the cumulative CDM savings for 2019 into cells C57 to C66 and D57 to D66. The model will calculate the cumulative savings for all programs from 2006 to 2019 and determine the "net" to "gross" factor "g".

Net-to-Gross Conversion				
Is CDM adjustment being done on a "net" or "gross" basis?	net			
	"Gross" kWh	"Net" kWh	Difference kWh	"Net-to-Gross" Conversion Factor ('g')
Persistence of Historical CDM programs				
2006-2010 CDM programs			0	
2011 CDM program			0	
2012 CDM program			0	
2013 CDM program			0	
2014 CDM program			0	
2015 CDM program			0	
2016 CDM program			0	
2017 CDM program			0	
2018 CDM program*			0	
2019 CDM program (if applicable)*			0	
2006 to 2019 OPA CDM programs: Persistence to 2021.	0	0	0	0.00%

*CDM programs distributors should rely on the results made available by the IESO in the Participant and Cost monthly reports

The default values below represent the factor used for how each year's CDM program is factored into the manual CDM adjustment. Distributors can choose alternative weights of "0", "0.5" or "1" from the drop-down menu for each cell, but must support its alternatives.

These factors do not mean that CDM programs are excluded, but the assumption that impacts of previous year CDM programs are already implicitly reflected in the actual data for historical years that are used to derive the load forecast prior to any manual CDM adjustment for the 2021 test year.

Weight Factor for Inclusion in CDM Adjustment to 2021 Load Forecast							
	2015	2016	2017	2018*	2019**	2020**	2021***
Weight Factor for each year's CDM program impact on 2021 load forecast	0	0	0	0	0.5	1	0.5
Default Value selection rationale.	Full year impact of 2015 CDM is assumed to be reflected in the base forecast, as the full year persistence of 2015 CDM programs is in the 2018 historical actual data. No further impact is necessary for the manual adjustment to the load forecast.	Full year impact of 2016 CDM is assumed to be reflected in the base forecast, as the full year persistence of 2016 CDM programs is in the 2018 historical actual data. No further impact is necessary for the manual adjustment to the load forecast.	Full year impact of 2017 CDM is assumed to be reflected in the base forecast, as the full year persistence of 2017 CDM programs is in the 2018 historical actual data. No further impact is necessary for the manual adjustment to the load forecast.	Default is 0. Full year impact of 2018 CDM is assumed to be reflected in the base forecast.	Default is 0. Full year impact of 2019 CDM is assumed to be reflected in the base forecast. Adjust based on distributor's circumstance	Default is 0.5. Adjust based on distributor's circumstance	Default is 1. Adjust based on distributor's circumstance

* For 2018 CDM programs distributors should rely on the results made available by the IESO in the Participant and Cost monthly reports

** For 2019 and 2020 CDM program activity, the distributor should include only those projected CDM savings from projects that it has contractual obligations with a customer under the former CFF.

*** This may include the persistence of any remaining CDM projects that the distributor is contractually obligated to complete under the former CFF, as applicable. If this includes CDM activity that is beyond the CFF framework or other programs, please file project-level supporting documentation in accordance with section 2.3.1.3 of Chapter 2 Filing Requirements to support the breakdown of your proposal.

2021 LRAMVA and 2021 CDM adjustment to Load Forecast

One manual adjustment for CDM impacts to the 2021 load forecast is made. There is a different but related threshold amount that is used for the 2021 LRAMVA amount for Account 1568.

The amount used for the CDM threshold and the LRAMVA is the kWh that will be used to determine the base amount for the LRAMVA balance for 2021. This allows for a comparison between projected CDM savings and actual CDM savings.

If used to determine the manual CDM adjustment for the system purchased kWh, the proposed loss factor should correspond with the proposed total loss factor calculated in Appendix 2-R .

The Manual Adjustment for the 2021 Load Forecast is the amount manually subtracted from the system-wide load forecast (either based on a purchased or billed basis) derived from the base forecast from historical data. If the distributor has developed their load forecast on a system purchased basis, then the manual adjustment should be on a system purchased basis, including the adjustment for losses. If the load forecast has been developed on a billed basis, either on a system basis or on a class-specific basis, the manual adjustment should be on a billed basis, excluding losses.

The distributor should determine the allocation of the savings to all customer classes in a reasonable manner (e.g. taking into account what programs and what IESO-measured impacts were directed at specific customer classes), for both the LRAMVA and for the load forecast adjustment.

	2015	2016	2017	2018	2019	2020	2021	Total for 2021
Amount used for CDM threshold for LRAMVA (2021)	14,997,619.16	19,884,541.59	30,115,947.67	12,780,648.49	8,318,875.44	2,609,922.68	-	88,707,555.03
Manual Adjustment for 2021 Load Forecast (billed basis)					4,159,437.72	2,609,922.68	-	6,769,360.40
Manual Adjustment for 2021 LDC-only CDM programs (billed basis)								
Total Manual Forecast to Load Forecast					4,159,437.72	2,609,922.68	-	6,769,360.40
Proposed Loss Factor (TLF)		Format: X.XX%						
Manual Adjustment for 2021 Load Forecast (system purchased basis)					4,159,437.72	2,609,922.68	-	6,769,360.40

Manual adjustment uses "gross" versus "net" (i.e. numbers multiplied by (1 + g)). The Weight factor is also used to calculate the impact of each year's program on the CDM adjustment to the 2021 load forecast.

Appendix 2-IA Instructions on Customer, Connections, Load Forecast and Revenues Data and Analysis

This sheet requires no inputs, but serves as a summary of the historical and forecasted data to be provided with respect to:

- 1) Customers and connections
- 2) Consumption (kWh)
- 3) Demand (kW or kVA) for applicable demand-billed customer classes
- 4) Revenues

The spreadsheet summarizes the data provided and the analyses (variance or year-over-year) that are required. Data are required to be provided on a customer class level. Consumption (kWh) must also be provided on a total distribution system level.

Appendix 2-IB (formerly 2-IA) is the appendix spreadsheet that the distributor populates, and the spreadsheet is laid out for inputting the necessary data. The spreadsheet also calculates necessary statistics such as average consumption per customer/connection per year, and variances and % annual changes, as necessary.

The distributor is required to provide suitable documentation in Exhibit 3 of its Application, in accordance with section 2.3.2 of Chapter 2 of the Filing Requirements. This would include explanations for material variations or of trends in the data.

The distributor is also required to input its test year customer/connection and load forecast in Sheet 10 - Load Forecast of the Revenue Requirement Work Form. This sheet should also be updated to reflect changes in the load forecast made through the stages of processing of the rates application.

The applicant must demonstrate the historical accuracy of its load forecast approach for at least the past 5 years. Such analysis will cover both customer/connections and consumption (kWh) and demand (kW or kVA) by providing the following, as shown in the following table:

	Calendar Year (for 2021 Cost of Service)	Customers / Connections		Consumption (kWh) ⁽³⁾			Demand (kW or kVA)			Revenues	
				Weather-actual	Weather-normalized		Weather-actual	Weather-normalized		Weather-actual	Weather-normalized
Historical	2015	Actual		Actual	Actual ⁽¹⁾		Actual	Actual ⁽¹⁾		Actual	
Historical	2016	Actual		Actual	Actual ⁽¹⁾		Actual	Actual ⁽¹⁾		Actual	
Historical	2017	Actual	OEB-approved (2)	Actual	Actual ⁽¹⁾	OEB-approved (2)	Actual	Actual ⁽¹⁾	OEB-approved (2)	Actual	
Historical	2018	Actual		Actual	Actual ⁽¹⁾		Actual	Actual ⁽¹⁾		Actual	
Historical	2019	Actual		Actual	Actual ⁽¹⁾		Actual	Actual ⁽¹⁾		Actual	
Bridge Year (Forecast)	2020	Forecast		Forecast	Forecast		Forecast	Forecast		Forecast	
Test Year (Forecast)	2021	Forecast		Forecast	Forecast		Forecast	Forecast		Forecast	

Notes:

- (1) "Weather-normalized actuals" are estimated by replacing the actual weather-related values (typically Heating Degree Days (HDD) and Cooling Degree Days (CDD)) by the "typical" or "weather-normalized" values. These "weather-normalized HDD and CDD values would be the same as used to estimate the Bridge Year and Test Year forecasts.
- (2) For 2021 Cost of Service rebasers, the typical situation is that 2017 would have been the most recent cost of service rebasing application. If the most recent rebasing application was for a rate year other than 2017, that year should be used. An applicant must provide historical information back to the greater of: a) at least five (5) historical actual years; or b) to its last cost of service application.
- (3) Consumption must be provided on a total distribution system basis as well as at a customer class level.
- (4) Revenues exclude commodity charges.

**Appendix 2-IB
 Customer, Connections, Load Forecast and Revenues Data and Analysis**

This sheet is to be filled in accordance with the instructions documented in section 2.3.2 of Chapter 2 of the Filing Requirements for Distribution Rate Applications, in terms of one set of tables per customer class.

Color coding for Cells: Data input Drop-down List
 No data entry required Blank or calculated value

Distribution System (Total)

	Calendar Year (for 2021 Cost of Service)	Consumption (kWh) ⁽³⁾			
			Actual (Weather actual)	Weather- normalized	Weather- normalized
Historical	2014	Actual	1,617,626,874	1,638,065,150	OEB-approved
Historical	2015	Actual	1,621,325,826	1,632,093,257	
Historical	2016	Actual	1,648,926,254	1,624,103,778	
Historical	2017	Actual	1,568,335,760	1,580,274,718	
Historical	2018	Actual	1,595,008,286	1,550,538,912	
Historical	2019	Actual	1,529,502,806	1,552,408,493	
Bridge Year	2020	Forecast		1,452,412,078	
Test Year	2021	Forecast		1,530,341,252	

Variance Analysis	Year	Year-over-year		Versus OEB- approved
	2014			
2015	0.2%	-0.4%		
2016	1.7%	-0.5%		
2017	-4.9%	-2.7%		
2018	1.7%	-1.9%		
2019	-4.1%	0.1%		
2020		-6.4%		
2021		5.4%		
Geometric Mean	-1.4%	-1.1%		

Customer Class Analysis (one for each Customer Class, excluding MicroFIT and Standby)

1 Customer Class:

Is the customer class billed on consumption (kWh) or demand (kW or kVA)?

	Calendar Year (for 2021 Cost of Service)	Customers			Consumption (kWh) ⁽³⁾			Consumption (kWh) per Customer				
		Actual		OEB-approved	Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized		
Historical	2014	Actual	59,824	OEB-approved	Actual	530,303,117	544,629,928	OEB-approved	Actual	8,864.33	9,103.81	OEB-approved
Historical	2015	Actual	60,123		Actual	530,999,846	536,484,748		Actual	8,831.86	8,923.08	
Historical	2016	Actual	60,319		Actual	545,123,880	529,766,663		Actual	9,037.37	8,782.77	
Historical	2017	Actual	60,502		Actual	501,428,451	515,589,625		Actual	8,287.80	8,521.86	
Historical	2018	Actual	60,920		Actual	536,801,589	510,984,906		Actual	8,811.57	8,387.79	
Historical	2019	Actual	61,428		Actual	512,580,883	520,074,034		Actual	8,344.46	8,466.45	
Bridge Year	2020	Forecast	61,651		Forecast		546,039,497		Forecast	0.00	8,856.90	
Test Year	2021	Forecast	62,056		Forecast		529,231,270		Forecast	0.00	8,528.32	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015	0.5%		2015	0.1%	-1.5%	2015	-0.4%	-2.0%
	2016	0.3%		2016	2.7%	-1.3%	2016	2.3%	-1.6%
	2017	0.3%		2017	-8.0%	-2.7%	2017	-8.3%	-3.0%
	2018	0.7%		2018	7.1%	-0.9%	2018	6.3%	-1.6%
	2019	0.8%		2019	-4.5%	1.8%	2019	-5.3%	0.9%
	2020	0.4%		2020		5.0%	2020		4.6%
	2021	0.7%		2021		-3.1%	2021		-3.7%
	Geometric Mean	0.6%		Geometric Mean	-0.8%	-0.5%	Geometric Mean	-1.5%	-1.1%

	Calendar Year (for 2021 Cost of Service)	Revenues		
		Actual		OEB-approved
Historical	2014	Actual	\$ 17,877,960	OEB-approved
Historical	2015	Actual	\$ 17,515,273	
Historical	2016	Actual	\$ 18,131,912	
Historical	2017	Actual	\$ 18,327,348	
Historical	2018	Actual	\$ 18,848,916	
Historical	2019	Actual	\$ 19,082,514	
Bridge Year (Forecast)	2020	Forecast	\$ 19,612,507	
Test Year (Forecast)	2021	Forecast	\$ 22,177,594	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015	-2.0%	
	2016	3.5%	
	2017	1.1%	
	2018	2.8%	
	2019	1.2%	
	2020	2.8%	
	2021	13.1%	
	Geometric Mean	3.7%	

2 Customer Class: **GS < 50 kW**

Is the customer class billed on consumption (kWh) or demand (kW or kVA)? **kWh**

	Calendar Year (for 2021 Cost of Service)	Customers			Consumption (kWh) ⁽³⁾			Consumption (kWh) per Customer				
					Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized		
Historical	2014	Actual	5,198	OEB-approved	Actual	172,644,356	173,351,271	OEB-approved	Actual	33,210.68	33,346.67	OEB-approved
Historical	2015	Actual	5,239		Actual	170,245,509	171,832,584		Actual	32,498.90	32,801.87	
Historical	2016	Actual	5,273		Actual	169,905,557	169,607,124		Actual	32,222.82	32,166.22	
Historical	2017	Actual	5,342		Actual	166,894,185	169,390,968		Actual	31,243.84	31,711.26	
Historical	2018	Actual	5,428		Actual	174,257,110	169,541,627		Actual	32,104.85	31,236.08	
Historical	2019	Actual	5,490		Actual	170,703,484	170,772,378		Actual	31,096.36	31,108.91	
Bridge Year	2020	Forecast	5,506		Forecast		152,883,777		Forecast	0.00	27,768.98	
Test Year	2021	Forecast	5,564		Forecast		167,003,174		Forecast	0.00	30,012.42	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015	0.8%		2015	-1.4%	-0.9%	2015	-2.1%	-1.6%
	2016	0.7%		2016	-0.2%	-1.3%	2016	-0.8%	-1.9%
	2017	1.3%		2017	-1.8%	-0.1%	2017	-3.0%	-1.4%
	2018	1.6%		2018	4.4%	0.1%	2018	2.8%	-1.5%
	2019	1.1%		2019	-2.0%	0.7%	2019	-3.1%	-0.4%
	2020	0.3%		2020		-10.5%	2020		-10.7%
	2021	1.1%		2021		9.2%	2021		8.1%
	Geometric Mean	1.1%		Geometric Mean	-0.3%	-0.6%	Geometric Mean	-1.6%	-1.7%

	Calendar Year (for 2021 Cost of Service)	Revenues		
Historical	2014	Actual	\$ 4,007,276	OEB-approved
Historical	2015	Actual	\$ 3,881,114	
Historical	2016	Actual	\$ 3,989,017	
Historical	2017	Actual	\$ 4,062,265	
Historical	2018	Actual	\$ 4,267,285	
Historical	2019	Actual	\$ 4,277,731	
Bridge Year (Forecast)	2020	Forecast	\$ 4,004,580	
Test Year (Forecast)	2021	Forecast	\$ 4,750,309	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015	-3.1%	
	2016	2.8%	
	2017	1.8%	
	2018	5.0%	
	2019	0.2%	
	2020	-6.4%	
	2021	18.6%	
	Geometric Mean	2.9%	

3 Customer Class: **GS > 50 kW (kW)**

Is the customer class billed on consumption (kWh) or demand (kW or kVA)? **kW**

	Calendar Year (for 2021 Cost of Service)	Customers			Demand (kW) ⁽³⁾			Demand (kW) per Customer				
					Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized		
Historical	2014	Actual	1,021	OEB-approved	Actual	2,373,361	2,387,587	OEB-approved	Actual	2,324.07	2,338.00	OEB-approved
Historical	2015	Actual	1,028		Actual	2,374,100	2,393,115		Actual	2,310.18	2,328.69	
Historical	2016	Actual	1,034		Actual	2,410,544	2,413,739		Actual	2,330.90	2,333.99	
Historical	2017	Actual	1,004		Actual	2,363,980	2,349,802		Actual	2,355.34	2,341.22	
Historical	2018	Actual	986		Actual	2,353,522	2,312,210		Actual	2,387.34	2,345.44	
Historical	2019	Actual	985		Actual	2,275,484	2,309,173		Actual	2,310.53	2,344.74	
Bridge Year	2020	Forecast	1,004		Forecast		2,031,467		Forecast	0.00	2,022.79	
Test Year	2021	Forecast	1,003		Forecast		2,267,945		Forecast	0.00	2,260.96	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015	0.6%		2015	0.0% 0.2%		2015	-0.6% -0.4%	
	2016	0.6%		2016	1.5% 0.9%		2016	0.9% 0.2%	
	2017	-2.9%		2017	-1.9% -2.6%		2017	1.0% 0.3%	
	2018	-1.8%		2018	-0.4% -1.6%		2018	1.4% 0.2%	
	2019	-0.1%		2019	-3.3% -0.1%		2019	-3.2% 0.0%	
	2020	2.0%		2020			2020		-13.7%
	2021	-0.1%		2021			2021		11.8%
	Geometric Mean	-0.3%		Geometric Mean	-1.0% -0.9%		Geometric Mean	-0.1% -0.6%	

	Calendar Year (for 2021 Cost of Service)	Revenues		
Historical	2014	Actual	\$ 7,026,526	OEB-approved
Historical	2015	Actual	\$ 7,098,026	
Historical	2016	Actual	\$ 7,448,486	
Historical	2017	Actual	\$ 7,450,542	
Historical	2018	Actual	\$ 7,552,404	
Historical	2019	Actual	\$ 7,470,865	
Bridge Year (Forecast)	2020	Forecast	\$ 6,584,976	
Test Year (Forecast)	2021	Forecast	\$ 8,336,498	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015	1.0%	
	2016	4.9%	
	2017	0.0%	
	2018	1.4%	
	2019	-1.1%	
	2020	-11.9%	
	2021	26.6%	
	Geometric Mean	2.9%	

4 Customer Class: Street Light (kW)

Is the customer class billed on consumption (kWh) or demand (kW or kVA)? kW

	Calendar Year (for 2021 Cost of Service)	Customers			Demand (kW) ⁽³⁾			Demand (kW) per Customer				
					Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized		
Historical	2014	Actual	15,171	OEB-approved	Actual	27,636	27,636	OEB-approved	Actual	1.82	1.82	OEB-approved
Historical	2015	Actual	15,229		Actual	27,661	27,661		Actual	1.82	1.82	
Historical	2016	Actual	15,253		Actual	27,648	27,648		Actual	1.81	1.81	
Historical	2017	Actual	17,184		Actual	30,452	30,452		Actual	1.77	1.77	
Historical	2018	Actual	17,184		Actual	18,201	18,201		Actual	1.06	1.06	
Historical	2019	Actual	17,184		Actual	15,446	15,446		Actual	0.90	0.90	
Bridge Year	2020	Forecast	17,197		Forecast		15,448		Forecast	0.00	0.90	
Test Year	2021	Forecast	17,283		Forecast		15,528		Forecast	0.00	0.90	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015	0.4%		2015	0.1% 0.1%		2015	-0.3% -0.3%	
	2016	0.2%		2016	0.0% 0.0%		2016	-0.2% -0.2%	
	2017	12.7%		2017	10.1% 10.1%		2017	-2.2% -2.2%	
	2018	0.0%		2018	-40.2% -40.2%		2018	-40.2% -40.2%	
	2019	0.0%		2019	-15.1% -15.1%		2019	-15.1% -15.1%	
	2020	0.1%		2020	0.0%		2020	-0.1%	
	2021	0.5%		2021	0.5%		2021	0.0%	
	Geometric Mean	2.2%		Geometric Mean	-13.5% -9.2%		Geometric Mean	-16.2% -11.1%	

	Calendar Year (for 2021 Cost of Service)	Revenues		
Historical	2014	Actual	\$ 226,483	OEB-approved
Historical	2015	Actual	\$ 229,171	
Historical	2016	Actual	\$ 232,469	
Historical	2017	Actual	\$ 236,635	
Historical	2018	Actual	\$ 251,191	
Historical	2019	Actual	\$ 230,884	
Bridge Year (Forecast)	2020	Forecast	\$ 206,794	
Test Year (Forecast)	2021	Forecast	\$ 179,474	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015	1.2%	
	2016	2.6%	
	2017	1.8%	
	2018	6.2%	
	2019	-8.1%	
	2020	-10.4%	
	2021	-13.2%	
	Geometric Mean	-3.8%	

5 Customer Class: USL

Is the customer class billed on consumption (kWh) or demand (kW or kVA)? kWh

	Calendar Year (for 2021 Cost of Service)	Customers			Consumption (kWh) ⁽³⁾			Consumption (kWh) per Customer				
		Actual			Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized		
Historical	2014	Actual	559	OEB-approved	Actual	3,098,633	3,098,633	OEB-approved	Actual	5,543.17	5,543.17	OEB-approved
Historical	2015	Actual	557		Actual	3,110,148	3,110,148		Actual	5,586.26	5,586.26	
Historical	2016	Actual	559		Actual	3,115,033	3,115,033		Actual	5,571.68	5,571.68	
Historical	2017	Actual	562		Actual	3,130,244	3,130,244		Actual	5,570.66	5,570.66	
Historical	2018	Actual	563		Actual	3,138,478	3,138,478		Actual	5,571.26	5,571.26	
Historical	2019	Actual	562		Actual	3,144,191	3,144,191		Actual	5,599.63	5,599.63	
Bridge Year	2020	Forecast	559		Forecast		3,128,398		Forecast	0.00	5,599.63	
Test Year	2021	Forecast	554		Forecast		3,103,371		Forecast	0.00	5,599.63	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015	-0.4%		2015	0.4%	0.4%	2015	0.8%	0.8%
	2016	0.4%		2016	0.2%	0.2%	2016	-0.3%	-0.3%
	2017	0.5%		2017	0.5%	0.5%	2017	0.0%	0.0%
	2018	0.3%		2018	0.3%	0.3%	2018	0.0%	0.0%
	2019	-0.3%		2019	0.2%	0.2%	2019	0.5%	0.5%
	2020	-0.5%		2020		-0.5%	2020		0.0%
	2021	-0.8%		2021		-0.8%	2021		0.0%
	Geometric Mean	-0.1%		Geometric Mean	0.4%	0.0%	Geometric Mean	0.3%	0.2%

	Calendar Year (for 2021 Cost of Service)	Revenues		
		Actual		
Historical	2014	Actual	\$ 113,021	OEB-approved
Historical	2015	Actual	\$ 109,588	
Historical	2016	Actual	\$ 111,567	
Historical	2017	Actual	\$ 114,259	
Historical	2018	Actual	\$ 106,832	
Historical	2019	Actual	\$ 116,159	
Bridge Year (Forecast)	2020	Forecast	\$ 118,101	
Test Year (Forecast)	2021	Forecast	\$ 86,009	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015	-3.0%	
	2016	-1.3%	
	2017	2.4%	
	2018	-6.5%	
	2019	8.7%	
	2020	1.7%	
	2021	-27.2%	
	Geometric Mean	-4.5%	

6 Customer Class: **GS > 50 kW (kWh)**

Is the customer class billed on consumption (kWh) or demand (kW or kVA)? **kW**

	Calendar Year (for 2021 Cost of Service)	Customers			Consumption (kWh) ⁽³⁾			Consumption (kWh) per Customer				
					Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized		
Historical	2014	Actual	1,021	OEB-approved	Actual	901,672,321	907,076,872	OEB-approved	Actual	882,946.50	888,238.81	OEB-approved
Historical	2015	Actual	1,028		Actual	907,051,642	910,747,096		Actual	882,632.15	886,228.12	
Historical	2016	Actual	1,034		Actual	920,835,908	911,669,082		Actual	890,413.45	881,549.47	
Historical	2017	Actual	1,004		Actual	885,596,225	880,877,226		Actual	882,360.90	877,659.14	
Historical	2018	Actual	986		Actual	874,283,086	860,345,878		Actual	886,846.75	872,709.26	
Historical	2019	Actual	985		Actual	837,536,595	852,880,237		Actual	850,434.86	866,014.79	
Bridge Year	2020	Forecast	1,004		Forecast		744,818,692		Forecast	0.00	741,635.96	
Test Year	2021	Forecast	1,003		Forecast		825,433,794		Forecast	0.00	822,891.00	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015	0.6%		2015	0.6% 0.4%		2015	0.0% -0.2%	
	2016	1.3%		2016	2.1% 0.5%		2016	0.8% -0.8%	
	2017	-2.9%		2017	-3.8% -3.4%		2017	-0.9% -0.4%	
	2018	-1.8%		2018	-1.3% -2.3%		2018	0.5% -0.6%	
	2019	-0.1%		2019	-4.2% -0.9%		2019	-4.1% -0.8%	
	2020	2.0%		2020			2020		-14.4%
	2021	-0.1%		2021			2021		11.0%
	Geometric Mean	-0.3%		Geometric Mean	-1.8% -1.6%		Geometric Mean	-0.9% -1.3%	

	Calendar Year (for 2021 Cost of Service)	Revenues		
Historical	2014	Actual		OEB-approved
Historical	2015	Actual		
Historical	2016	Actual		
Historical	2017	Actual		
Historical	2018	Actual		
Historical	2019	Actual		
Bridge Year (Forecast)	2020	Forecast		
Test Year (Forecast)	2021	Forecast		

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015		
	2016		
	2017		
	2018		
	2019		
	2020		
	2021		
	Geometric Mean		

7 Customer Class: Street Light (kW)

Is the customer class billed on consumption (kWh) or demand (kW or kVA)? kW

	Calendar Year (for 2021 Cost of Service)	Customers			Consumption (kWh) ⁽³⁾			Consumption (kWh) per Customer				
					Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized		
Historical	2014	Actual	15,171	OEB-approved	Actual	9,908,447	9,908,447	OEB-approved	Actual	653.13	653.13	OEB-approved
Historical	2015	Actual	15,229		Actual	9,918,681	9,918,681		Actual	651.32	651.32	
Historical	2016	Actual	15,253		Actual	9,945,876	9,945,876		Actual	652.07	652.07	
Historical	2017	Actual	17,184		Actual	11,286,655	11,286,655		Actual	656.81	656.81	
Historical	2018	Actual	17,184		Actual	6,528,023	6,528,023		Actual	379.89	379.89	
Historical	2019	Actual	17,184		Actual	5,537,653	5,537,653		Actual	322.26	322.26	
Bridge Year	2020	Forecast	17,197		Forecast		5,541,714		Forecast	0.00	322.26	
Test Year	2021	Forecast	17,283		Forecast		5,569,644		Forecast	0.00	322.26	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015	0.4%		2015	0.1%	0.1%	2015	-0.3%	-0.3%
	2016	0.5%		2016	0.4%	0.4%	2016	-0.2%	-0.2%
	2017	12.7%		2017	13.5%	13.5%	2017	0.7%	0.7%
	2018	0.0%		2018	-42.2%	-42.2%	2018	-42.2%	-42.2%
	2019	0.0%		2019	-15.2%	-15.2%	2019	-15.2%	-15.2%
	2020	0.1%		2020		0.1%	2020		0.0%
	2021	0.5%		2021		0.5%	2021		0.0%
	Geometric Mean	2.2%		Geometric Mean	-13.5%	-9.2%	Geometric Mean	-16.2%	-11.1%

	Calendar Year (for 2021 Cost of Service)	Revenues		
Historical	2014	Actual		OEB-approved
Historical	2015	Actual		
Historical	2016	Actual		
Historical	2017	Actual		
Historical	2018	Actual		
Historical	2019	Actual		
Bridge Year (Forecast)	2020	Forecast		
Test Year (Forecast)	2021	Forecast		

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015		
	2016		
	2017		
	2018		
	2019		
	2020		
	2021		
	Geometric Mean		

8 Customer Class:

Is the customer class billed on consumption (kWh) or demand (kW or kVA)?

	Calendar Year (for 2021 Cost of Service)	Customers			Consumption (kWh) ⁽³⁾			Consumption (kWh) per Customer		
		Actual	OEB-approved		Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized
Historical	2014	Actual	OEB-approved		Actual		OEB-approved		Actual	OEB-approved
Historical	2015	Actual			Actual				Actual	
Historical	2016	Actual			Actual				Actual	
Historical	2017	Actual			Actual				Actual	
Historical	2018	Actual			Actual				Actual	
Historical	2019	Actual			Actual				Actual	
Bridge Year	2020	Forecast			Forecast				Forecast	
Test Year	2021	Forecast			Forecast				Forecast	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015			2015			2015		
	2016			2016			2016		
	2017			2017			2017		
	2018			2018			2018		
	2019			2019			2019		
	2020			2020			2020		
	2021			2021			2021		
	Geometric Mean			Geometric Mean			Geometric Mean		

	Calendar Year (for 2021 Cost of Service)	Revenues		
		Actual	OEB-approved	
Historical	2014	Actual	OEB-approved	
Historical	2015	Actual		
Historical	2016	Actual		
Historical	2017	Actual		
Historical	2018	Actual		
Historical	2019	Actual		
Bridge Year (Forecast)	2020	Forecast		
Test Year (Forecast)	2021	Forecast		

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015		
	2016		
	2017		
	2018		
	2019		
	2020		
	2021		
	Geometric Mean		

9 Customer Class:

Is the customer class billed on consumption (kWh) or demand (kW or kVA)?

	Calendar Year (for 2021 Cost of Service)	Customers			Consumption (kWh) ⁽³⁾			Consumption (kWh) per Customer		
		Actual	OEB-approved		Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized
Historical	2014	Actual	OEB-approved		Actual		OEB-approved		Actual	OEB-approved
Historical	2015	Actual			Actual				Actual	
Historical	2016	Actual			Actual				Actual	
Historical	2017	Actual			Actual				Actual	
Historical	2018	Actual			Actual				Actual	
Historical	2019	Actual			Actual				Actual	
Bridge Year	2020	Forecast			Forecast				Forecast	
Test Year	2021	Forecast			Forecast				Forecast	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015			2015			2015		
	2016			2016			2016		
	2017			2017			2017		
	2018			2018			2018		
	2019			2019			2019		
	2020			2020			2020		
	2021			2021			2021		
	Geometric Mean			Geometric Mean			Geometric Mean		

	Calendar Year (for 2021 Cost of Service)	Revenues		
		Actual	OEB-approved	
Historical	2014	Actual	OEB-approved	
Historical	2015	Actual		
Historical	2016	Actual		
Historical	2017	Actual		
Historical	2018	Actual		
Historical	2019	Actual		
Bridge Year (Forecast)	2020	Forecast		
Test Year (Forecast)	2021	Forecast		

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015		
	2016		
	2017		
	2018		
	2019		
	2020		
	2021		
	Geometric Mean		

10 Customer Class:

Is the customer class billed on consumption (kWh) or demand (kW or kVA)?

	Calendar Year (for 2021 Cost of Service)	Customers			Consumption (kWh) ⁽³⁾			Consumption (kWh) per Customer		
		Actual	OEB-approved		Actual (Weather actual)	Weather-normalized	Weather-normalized	Actual (Weather actual)	Weather-normalized	Weather-normalized
Historical	2014	Actual	OEB-approved		Actual		OEB-approved		Actual	OEB-approved
Historical	2015	Actual			Actual				Actual	
Historical	2016	Actual			Actual				Actual	
Historical	2017	Actual			Actual				Actual	
Historical	2018	Actual			Actual				Actual	
Historical	2019	Actual			Actual				Actual	
Bridge Year	2020	Forecast			Forecast				Forecast	
Test Year	2021	Forecast			Forecast				Forecast	

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved	Year	Year-over-year	Test Year Versus OEB-approved
		2014			2014			2014	
	2015			2015			2015		
	2016			2016			2016		
	2017			2017			2017		
	2018			2018			2018		
	2019			2019			2019		
	2020			2020			2020		
	2021			2021			2021		
	Geometric Mean			Geometric Mean			Geometric Mean		

	Calendar Year (for 2021 Cost of Service)	Revenues		
		Actual	OEB-approved	
Historical	2014	Actual	OEB-approved	
Historical	2015	Actual		
Historical	2016	Actual		
Historical	2017	Actual		
Historical	2018	Actual		
Historical	2019	Actual		
Bridge Year (Forecast)	2020	Forecast		
Test Year (Forecast)	2021	Forecast		

Variance Analysis	Year	Year-over-year	Test Year Versus OEB-approved
		2014	
	2015		
	2016		
	2017		
	2018		
	2019		
	2020		
	2021		
	Geometric Mean		

Note: If there are more than ten (10) customer classes, please contact OEB Staff to add tables for additional customer classes.