Hydro One Networks Inc.
7th Floor, South Tower
483 Bay Street
Toronto, Ontario M5G 2P5
www.HydroOne.com

Tel: (416) 345-5680 Fax: (416) 568-5534 Frank.dandrea@HydroOne.com



## Frank D'Andrea

Vice President, Reliability Standards & Chief Regulatory Officer

BY EMAIL AND RESS

November 19, 2020

Ms. Christine E. Long The Registrar Ontario Energy Board Suite 2700, 2300 Yonge Street P.O. Box 2319 Toronto, ON M4P 1E4

Dear Ms. Long:

EB-2020-0031 – Hydro One Networks Inc. – Distribution Rate Application for the Areas Formerly Served by Norfolk Power Distribution Inc., Haldimand County Hydro Inc., and Woodstock Hydro Services Inc. – Inflationary Updates and COVID-19

Hydro One writes pursuant to the Ontario Energy Board's (OEB) letter dated November 9, 2020 in respect of the Inflation Parameter Updates for 2021 Incentive Rate-Making Applications. In its letter, the OEB asked utilities including Hydro One to advise if they would adopt an inflation factor less than that calculated by the OEB's methodology, "in light of the current COVID-19 pandemic".

Hydro One will adopt the inflation factor as calculated by the OEB's methodology.

Hydro One is assisting customers directly impacted by the pandemic through its pandemic relief fund and is committed to continuing its work with customers who need help through the pandemic.

It is Hydro One's understanding that OEB Staff will update the existing IRM Rate Generators to reflect the inflation factor as issued by the OEB on November 9, 2020.

Sincerely,

Frank D'Andrea

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