From: Liz Russell < Sent: Thursday, November 26, 2020 9:58 AM To: registrar < registrar@oeb.ca Subject: EB-2020-0007 Complaint

We are in the midst of a pandemic and Burlington Hydro wants another increase ???

This is not inline with everyone who is struggling under orders to stay home, who have lost their jobs etc.

Entirely insensitive to behave as if life goes on......for many people, life isn't going on, how does this application account for the outrageous approach when it does not reflect or take into account people's actual current circumstances.

Yours truly,

An Annoyed Burlington Resident

Liz