

From: [registrar](#)
To: [Shelly-Anne Connell](#)
Subject: Letter of Comment, EB-2020-0007 FW: OEB notice to increase rates 2021 intervenor
Date: Friday, December 4, 2020 9:09:38 AM

From: Jacqueline Jowahir [REDACTED]
Sent: Thursday, December 3, 2020 11:12 AM
To: registrar <registrar@oeb.ca>
Subject: OEB notice to increase rates 2021 intervenor

To whom it may concern,

given that we are in unprecedented times here in Burlington and worldwide, consideration should be taken into account to reconsider increasing rates in such times.

Residents are struggling with job losses, income sources, etc. and we truly don't know what impact this pandemic will truly have until such time as the government ceases to provide financial assistance. This will only come into light until 2021, and to increase rates in such a time when people are struggling to provide basic needs for their respective families, would be highly insensitive.

I strongly believe that we should not put profits over people in such unprecedented times with the COVID pandemic.

Burlington Hydro, as well as all levels of businesses and government should be working together for the benefit of the people at this time.

There is no harm in considering this rate increase come late 2021 when we will have a better perspective on the economic circumstances.

Sincerely,

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Jacqueline Jowahir
Burlington resident