

From: [registrar](#)
To: [Shelly-Anne Connell](#)
Subject: FW: Letter of Comment -EB-2020-0007
Date: Friday, December 4, 2020 9:14:13 AM

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>
Sent: Thursday, December 3, 2020 1:25 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2020-12-03

-- Case Number --
EB-2020-0007

-- Name --
Ana Carolina Marcondes

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

Hello,

I'd like to suggest that Burlington Hydro provides the items below so that residents can have a clear view and be able to comment about this case:

- 1) Summary of breakdown cost in plain language
- 2) Sustainable plan/business case for residents who have financial constraint due to the pandemic situation (e.g. lost a job)
- 3) Show financial summary including the cost increase and clarifying that this is not profit or cost recovery related. That should happen only when all is good and economy is recovered.
- 4) How does it relate to the recent increase using a flat rate for 4 months that ended in October 2020

Thanks

-- Attachment --