

From: [registrar](#)
To: [Shelly-Anne Connell](#)
Subject: Letter of Comment, EB-2020-0007 rate change applications concerns
Date: Friday, December 4, 2020 9:18:36 AM

From: Hendrika Slagter [REDACTED]
Sent: Thursday, December 3, 2020 2:43 PM
To: IndustryRelations@ontarioenergyboard.ca <IndustryRelations@oeb.ca>
Subject: Fwd: rate change applications concerns

John Slagter [REDACTED]
[REDACTED]

To the OEB
Re: Burlington Hydro Inc Rate Change Application

It is quite nery to make such a request as applied for and I am totally opposed to be granted this approval from OEB for reasons such as this:

Firstly, all charges are increased, and written applications will be extended to charge non-carriers a different pole attachment charge for access to its power poles. That cost will of course in time be passed on also to the consumer, which is not mentioned yet.

In times like this, which are already stressful, do not allow the Burlington Hydro inc. to increase charges.

This past year short blackouts during the day and night have occurred for whatever reason, is this going to be normal like California? If Burlington is short of funds, they may want to consider saving by using their cars, trucks, etc. for a longer time, as we must not spend beyond their means on new vehicles every year. The service of Burlington Hydro needs a lot to be desired, it appears outside contractors are filling in for Burlington Hydro why?

As a public service they need to clean-up. Perhaps they should defund inside and outside workers. The office building/staff is operated as if it's "Fort Knox." To obtain rushed technical information from engineering is non existing, when approaching someone from Burlington Hydro in a vehicle for a question, how to contact someone in the office, they do not know.

Burlington Hydro better get their act together, I am sure they get paid well, thus let them show some work in the field in a timely manner.

Thank you for listening.