EXHIBIT 8 - RATE DESIGN

2021 Cost of Service

Hearst Power Distribution Company Ltd. EB-2020-0027

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8.1 RATE DESIGN

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2 8.1.1 - OVERVIEW OF CURRENT RATES

- 3 For the 2020 rate year HPDCL applied for distribution rate adjustments pursuant to the IRM
- 4 process. HPDCL's current 2020 rates (based on a 2015 test year) were approved on an interim
- 5 basis on April 16, 2020 as part of the proceeding EB-2019-0040. The existing rate schedule is
- 6 presented in Appendix A.
- 7 In its April 16, 2020 decision, the OEB found that HPDCL's rate application was filed in
- 8 compliance with Chapter 3 of the Board's Filing Requirements for Transmission and Distribution
- 9 Applications (the "Filing Requirements"), which outlines the application filing requirements for
- 10 IRM applications based on the policies in the Reports. HPDCL's rates were approved by the
- 11 Board and rendered final effective from May 1, 2020 until new rates are approved.
- 12 The following matters were addressed in the decision:
- HPDCL sought to increase its rates, effective May 1, 2020, based on a mechanistic
 rate adjustment using the OEB-approved inflation minus X-factor formula applicable
 to Price Cap IR applications.
 - The components of the Price Cap IR formula applicable to HPDCL are set out in Table 1 below. Inserting these components into the formula results in a 1.85% increase to HPDCL's rates: 1.85% = 2.00% (0.00% + 0.15%).
- Other matters addressed in the decision include; Retail Transmission Service Rates;
 Wholesale Market Service Rate; Rural or Remote Rate Protection Charge; Smart
 Meter Entity Charge; Specific Service, MicroFit, and Retail Service Charges.
- 22 Table 1 below summarizes these revenue projections, showing the proportions attributable to
- 23 fixed (monthly service) charges and variable (distribution volumetric) charges. Table 2, which
- 24 follows the Revenues from Existing Fixed and Variable Charges, shows the current customer

- 1 classes and billing determinants . HPDCL is not proposing any changes to its customer classes at
- 2 this time.
- 3 HPDCL notes that it is not requesting regulatory charges other than the generic rates set by the
- 4 OEB.

Table 1 - Distribution Revenues Current rates vs Proposed Rates (2021 Load)

		Test Year Projected Revenue from Existing Variable Charges									
Customer Class Name	Variable Distribution Rate	per	Test Year Volume	Gross Variable Revenue	Transform. Allowance Rate	Transform. Allowance kW's	Transform. Allowance \$'s	Net Variable Revenue			
Residential	\$0.0000	kWh	23,652,429	\$0.00			\$0.00	\$0.00			
General Service < 50 kW	\$0.0066	kWh	10,991,463	\$72,543.66			\$0.00	\$72,543.66			
General Service > 50 to 4999 kW	\$1.8310	kW	65,172	\$119,329.51	-0.45	67,244	-\$30,259.80	\$89,069.71			
Intermediate	\$1.2164	kW	57,468	\$69,903.94	-0.45	60,194	-\$27,087.30	\$42,816.64			
Sentinel	\$8.5001	kW	27	\$226.62			\$0.00	\$226.62			
Street Lighting	\$2.6811	kW	1,366	\$3,661.93			\$0.00	\$3,661.93			
			34,767,924	\$265,665.65	-0.9	127438	-\$57,347.10	\$208,318.55			
Total Variable Revenue	\$0.0000	kWh	23,652,429	\$0.00			\$0.00	\$0.00			
urrent Rates at Proposed Test Year Load											
			Test Year Pro	jected Revenue	from Existing Fix	ed Charges					
Customer Class Name	Fixed Rate	Customers (Connections)	Fixed Charge Revenue	Variable Revenue	TOTAL	% Fixed Revenue	% Variable Revenue	% Total Revenue			
Residential	\$24.7300	2,250	\$667,643.44	\$0.00	\$667,643.44	100.00%		62.21%			
General Service < 50 kW	\$19.4200	470	\$109,531.84	\$72,543.66	\$182,075.50	60.16%	39.84%	16.97%			
General Service > 50 to 4999 kW	\$58.1900	36	\$24,881.10	\$89,069.71	\$113,950.81	21.83%	78.17%	10.62%			
Intermediate	\$236.6900	2	\$5,430.32	\$42,816.64	\$48,246.96	11.26%	88.74%	4.50%			
Sentinel	\$7.9500	12	\$1,159.88	\$226.62	\$1,386.50	83.66%	16.34%	0.13%			
Street Lighting	\$4.8400	967	\$56,177.97	\$3,661.93	\$59,839.90	93.88%	6.12%	5.58%			
Total Fixed Revenue		3,737	\$864,824.56	\$208,318.55	\$1,073,143.11			100%			

6

Table 2 - Customer Classes

Customer Class Name	Existing/ Proposed	MSC Metric	Usage Metric
Residential	Exisitng	Customer	kWh
General Service < 50 kW	Exisitng	Customer	kWh
General Service > 50 to 4999 kW	Exisitng	Customer	kW
Intermediate	Exisitng	Customer	kW
Sentinel	Exisitng	Connection	kW
Street Lighting	Exisitng	Connection	kW

1 8.1.2 - PROPOSED RATES AND FIXED AND VARIABLE SPLIT

2 The table below shows HPDCL's proposed rates

Table 3 - 2021 Proposed Rates

Customer Class Name	Fixed Rate	Variable
Residential	\$28.93	\$0.0000
General Service < 50 kW	\$22.32	\$0.0076
General Service > 50 to 4999 kW	\$60.95	\$2.0739
Intermediate	\$236.69	\$1.3417
Sentinel	\$11.44	\$12.2368
Street Lighting	\$4.41	\$2.4450

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- 5 Table 4 below shows the Minimum Fixed Rate and Maximum Fixed Rate as calculated by the
- 6 Cost Allocation process and Table 5 shows the proposed rates after the utility adjusted its fixed
- 7 to variable split to fall within the minimum and maximum range.
- 8 Following the adjustment of the revenue to cost ratios as described in Exhibit 7, certain classes
- 9 fell within the minimum and maximum fixed charge boundaries while others fell outside the
- 10 boundaries. HPDCL's adjustment to its fixed to variable split involves the following steps:
- 1) Determining what the newly calculated rates would be if HPDCL would keep its existing fixed to variable split;
 - 2) Look at each class individually to see if the rates fall within the Minimum and Maximum range (Table 4); and
- 15 3) Adjust rates for each class as necessary.

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Table 4 - Minimum and Maximum Fixed Charge as per the Cost Allocation Model

		location - M Fixed Rate (k		Cost Allocation - Maximum Fixed Rate (b)			Minimum System with PLCC * adjustment
Customer Class Name	Rate	Fixed %	Variable %	Rate	Fixed %	Variable %	
Residential	\$10.33	35.70%	64.30%	\$29.55	102.13%	-2.13%	\$29.55
General Service < 50 kW	\$12.34	33.26%	66.74%	\$34.65	93.41%	6.59%	\$34.65
General Service > 50 to 4999 kW	\$29.06	9.49%	90.51%	\$60.95	19.90%	80.10%	\$60.95
Intermediate	\$62.35	2.58%	97.42%	\$236.69	9.79%	90.21%	\$121.11
Sentinel	\$6.17	44.98%	55.02%	\$21.67	158.08%	-58.08%	\$4.53
Street Lighting	\$0.87	18.55%	81.45%	\$4.84	102.91%	-2.91%	\$21.67
TOTAL							

- 3 HPDCL notes that this process does not apply to the Residential Class as it is subject to its own
- 4 adjustment to a fully fixed rate. 8.1.2

5 Rate Design Policy Consultation

- 6 On April 2, 2015, the Ontario Energy Board (OEB) issued a new rate design policy that aimed to
- 7 change the way local distributors bill their residential customers. Distribution charges, currently
- 8 a blend of fixed and variable (per kilowatt-hour) rates would be an entirely fixed monthly service
- 9 charge by 2019. Fair billing, grid innovation and enabling customer uptake of new technologies
- are among the OEB's objectives for this change. Customers would also benefit with a better
- 11 understanding of the service they receive, and the right bill signals will assist them with
- 12 conservation decisions.
- 13 In accordance with the OEB's policy on Rate Design, HPDCL has transitioned to a fully fixed rate
- 14 for the residential class.
- 15 Bill impacts for this class (and all other classes) are presented in Section 8.1.15 of this Exhibit.
- 16 Table 5 at the next page shows the rate design policy results using Appendix 2-P of the filing
- 17 requirements.

Table 5 - 2021 Rates at Proposed F/V split

	Prop	osed Fixed Cl	narge	Resulting Variable			
Customer Class Name	Fixed Rate	Fixed %	Variable %	Variable	Rate	per	
Residential	\$28.93	100.00%	0.00%	0	\$0.0000	kWh	
General Service < 50 kW	\$22.32	60.16%	39.84%	83,365	\$0.0076	kWh	
General Service > 50 to 4999 kW	\$60.95	19.90%	80.10%	135,161	\$2.0739	kW	
Intermediate	\$236.69	9.79%	90.21%	77,107	\$1.3417	kW	
Sentinel	\$11.44	83.48%	16.52%	331	\$12.2368	kW	
Street Lighting	\$4.41	93.85%	6.15%	3,358	\$2.4450	kW	

3 **Residential**

- 4 HPDCL proposes to maintain its Residential Class to a fully fixed rate as per Board policy. The
- 5 resulting fixed rate is proposed to be \$28.93 and is set based on the Residential Rate Design
- 6 policy parameters.

7 **GS < 50 kW**

- 8 The fixed charge rates for the GS < 50kWh classes were set to maintain its existing fixed to
- 9 variable percentage. The resulting Monthly Service Charge ("MSC") is a slight increase from the
- 10 currently approved rates and fall well within the boundaries produced by the 2021 Cost
- 11 Allocation model. The MSC is set at \$22.32.

12 **GS > 50 to 4999kW**

- 13 The fixed charge rates for the GS 50-4999 kWh classes were set to maintain its existing fixed to
- 14 variable percentage. Since the calculated rates at the current split fell outside the maximum
- 15 boundary, HPDCL opted to set the rate at the maximum fixed rate from the cost allocation
- 16 study. The resulting fixed to variable split is 20% fixed to a 80% variable split. The resulting fixed
- 17 rate is proposed to be \$60.95.

Intermediate

- 19 Since the calculated rates at current levels split fell outside the maximum boundary, HPDCL
- 20 opted to keep the same fixed rates as current rates. This decision is in compliance with the

- 1 requirements which stated that "If a distributor's current fixed charge is higher than the
- 2 calculated ceiling, there is no requirement to lower the fixed charge to the ceiling, nor are
- 3 distributors expected to raise the fixed charge further above the ceiling." The resulting fixed to
- 4 variable split is 10% fixed to a 90% variable split. The resulting fixed rate is proposed to be
- 5 \$236.69.

Sentinel Lighting

- 7 Since the calculated rates at current levels split fell outside the maximum boundary, HPDCL
- 8 opted to keep the same fixed rates as current rates. This decision is in compliance with the
- 9 requirements which stated that "If a distributor's current fixed charge is higher than the
- 10 calculated ceiling, there is no requirement to lower the fixed charge to the ceiling, nor are
- distributors expected to raise the fixed charge further above the ceiling." The resulting fixed to
- variable split is 83% fixed to a 17% variable split. The resulting fixed rate is proposed to be
- 13 \$11.44.

14 Street Lighting

- 15 The fixed charge rates for the Street Light class were set to maintain its existing fix to variable
- split. The resulting Monthly Service Charge ("MSC") is a slight decrease from the currently
- 17 approved rates and fall well within the boundaries produced by the 2021 Cost Allocation model.
- 18 The MSC is set at \$4.41.

19 8.1.3 - RETAIL TRANSMISSION SERVICE RATES (RTSR)

- 20 Electricity distributors are charged for transmission costs at the wholesale level and
- 21 subsequently pass these charges on to their distribution customers through the RTSRs. Variance
- 22 accounts are used to capture timing differences and differences in the rate that a distributor
- pays for wholesale transmission service compared to the retail rate that the distributor is
- authorized to charge when billing its customers.

- 1 HPDCL completed its 2021 proposed RTSR in accordance with the Guideline G-2008-0001:
- 2 Electricity Distribution Retail Transmission Service Rates, October 22, 2008 (and any subsequent
- 3 updates). The RTSR model provided by the Board is being filed in conjunction with this
- 4 application.
- 5 The trend indicates that the current rates result in slight over-collection for both the Network
- 6 Service and Connection Service.
- 7 HPDCL, therefore, proposes to adjust its RTSRs to offset the inequity in its existing retail rates.
- 8 Table 6 below presents the Applicant's existing versus its proposed RTSR for the Test Year. The
- 9 proposed rates are reflected in the Applicant's projected power supply expense for 2021 as
- shown in Exhibit 3. Tables 6 through 8 show the historical transmission costs and revenues and
- 11 the derivation of the newly proposed rates. The OEB RTSR model was used to calculate the
- 12 proposed RTSR rates and has been filed in conjunction with this application and a PDF version
- included in Appendix D of this Exhibit.

Table 6 - Current vs Proposed RTSR Rates

Rate Class	Rate Description	Current RTSR-Network	Proposed RTSR-Network
Residential	RTSR - Network	0.0065	0.0062
General Service < 50 kW	RTSR - Network	0.0061	0.0058
General Service > 50 to 4999 kW	RTSR - Network	2.4894	2.3665
Intermediate	RTSR - Network	2.7843	2.6468
Sentinel	RTSR - Network	1.8868	1.7938
Street Lighting	RTSR - Network	1.8774	1.7847
Rate Class	Rate Description	Current RTSR- Connection	Proposed RTSR-Connection
Residential	RTSR - Connection	0.0059	0.0056
General Service < 50 kW	RTSR - Connection	0.0052	0.0050
General Service > 50 to 4999 kW	RTSR - Connection	2.1063	2.0099
Intermediate	RTSR - Connection	2.4844	2.3707
Sentinel	RTSR - Connection	1.6473	1.5720
Street Lighting	RTSR - Connection	1.6136	1.5397

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Table 7 - Forecasted Wholesale

2 Forecast

Network			Li	ne Connec	tion	Transfo	rmation Co	onnection	Total Line
Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
15040	\$3.5417	\$53,267	15867	\$0.8553	\$13,571	15867	\$2.1148	\$33,554	47125
14641	\$3.5547	\$52,045	15180	\$0.8569	\$13,007	15180	\$2.1177	\$32,146	45154
13691	\$3.5621	\$48,768	14175	\$0.8604	\$12,196	14175	\$2.1243	\$30,112	42308
12135	\$3.5718	\$43,343	12712	\$0.8630	\$10,970	12712	\$2.1291	\$27,065	38035
11298	\$3.5809	\$40,455	11754	\$0.8659	\$10,178	11754	\$2.1347	\$25,090	35268
10397	\$3.5914	\$37,339	10659	\$0.8684	\$9,256	10688	\$2.1398	\$22,870	32126
10187	\$3.5739	\$36,408	12228	\$0.8600	\$10,516	12200	\$2.1231	\$25,901	36418
9659	\$3.5750	\$34,533	10854	\$0.8633	\$9,370	10854	\$2.1297	\$23,116	32486
11175	\$3.5762	\$39,964	11630	\$0.8612	\$10,016	11630	\$2.1259	\$24,724	34740
11665	\$3.5685	\$41,625	12078	\$0.8602	\$10,390	12078	\$2.1239	\$25,653	36043
14271	\$3.5608	\$50,815	14356	\$0.8568	\$12,300	14356	\$2.1175	\$30,399	42698
15018	\$3.5468	\$53,264	15522	\$0.8555	\$13,279	15522	\$2.1151	\$32,830	46109
149176	\$3.5651	\$531,827	157014	\$0.8601	\$135,048	157014	\$2.1238	\$333,460	468509

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Transmission - Network

Table 8 - Billed Amounts under existing and proposed RTSR rates

			2021	
Customer				
Class Name		Volume	Rate	Amount
Residential	kWh	24,924,065	0.0062	154,006
General Service < 50 kW	kWh	11,582,402	0.0058	67,164
General Service > 50 to 4999 kW	kW	65,172	2.3665	154,227
Intermediate	kW	57,468	2.6468	152,106
Sentinel	kW	27	1.7938	48
Street Lighting	kW	1,373	1.7847	2,451
TOTAL				530,002
Transmission - Connection				
			2024	
			2021	
Customer				

Volume Rate Amount Class Name kWh 24,924,065 0.0056 140,320 Residential General Service < 50 kW kWh 11,582,402 0.0050 57,471 General Service > 50 to 4999 kW 65,172 2.0099 130,987 kW Intermediate kW 57,468 2.3707 136,237 27 Sentinel kW 1.5720 42 Street Lighting kW1,373 1.5397 2,114 TOTAL 467,172

2

8.1.4 - RETAIL SERVICE CHARGES

- 2 Retail services refer to services provided by a distributor to retailers or customers related to the
- 3 supply of competitive electricity as set out in the Retail Settlement Code ("RSC"). HPDCL
- 4 proposes to maintain its current Retail Service Charges and Specific Service Charges in this
- 5 application as calculated in the OEB's Bill Impact and Tariff Sheet model which includes an
- 6 inflation factor of 2%.

- 7 The following table shows the Retail Service Charges currently in effect and sought for approval
- 8 in this proceeding.
- 9 HPDC does use RCVA retail (1518) for calculating the balance directly related to the billing
- 10 expenses for retailer accounts less for the revenue offsets. HPDCL has followed Article 490 of
- 11 the APH, as well as OEB Decision EB-2015-0304, as updated. EB-2015-0304 (Feb 14, 2019) states
- 12 "Electricity distributors that currently record the revenues and costs associated with the RCVAs
- are expected to continue to do so until their next rebasing application. At rebasing, the balances
- will be disposed of and the RCVAs will be eliminated." and as such, HPDCL is requesting
- 15 disposition in this rate proceeding.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	104.04
Monthly fixed charge, per retailer	\$	41.62
Monthly variable charge, per customer, per retailer	\$/cust.	1.04
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.62
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.62)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.52
Processing fee, per request, applied to the requesting party	\$	1.04
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.16
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.08

8.1.5 - WHOLESALE MARKET SERVICE RATE;

- 2 Wholesale Market Service Charges (WMS Charges) recover the cost of services required to
- 3 operate the electricity system and administer the wholesale market. These charges include the
- 4 costs of items such as operating reserve, certain market costs related to system congestion and
- 5 imports, as well as other costs, such as losses on the IESO-controlled grid.
- 6 Individual electricity distributors recover the WMS Charges from their customers through the
- 7 WMS rate, which is authorized by the Board under section 78 of the Act. The WMS rate appears
- 8 on the tariff sheets for all electricity distributors. WMS Charges are paid by all customers of the
- 9 wholesale electricity market, including electricity distributors, to the IESO.
- 10 These charges and customer payments are recorded in Account 1580 of the Uniform System of
- 11 Accounts. Any audited balances within Account 1580 are usually considered for disposition in
- 12 the distributor's next rates application.
- On December 17, 2019, 2015, the Board issued a Decision and Rate Order establishing that the
- 14 Wholesale Market Service rate ("WMS rate") used by rate regulated distributors. The order
- 15 states that the WMS rate used by rate-regulated distributors to bill their customers shall be
- 16 \$0.0030 per kilowatt-hour, effective January 1, 2020. For Class B customers, a CBR component of
- 17 \$0.0004 per kilowatt-hour shall be added to the WMS rate for a total of \$0.0034 per kilowatt-
- 18 hour.

- 19 In compliance with the Decision and Order above, HPDCL is proposing to maintain its existing
- 20 Wholesale Market Service Charges at \$0.0030. HPDCL proposes to recover \$248,084 through the
- 21 wholesale market service charge. The Capacity Based Recovery is shown in Table 10 and
- accounts for \$33,078 of the Cost of Power calculations.

Table 9 - Pass-thru revenues for Wholesale Market Service Rate

			2021	
Customer			rate (\$/kWh):	0.0030
Class Name		Volume		Amount
Residential	kWh	24,924,065	0.0030	74,772
General Service < 50 kW	kWh	11,582,402	0.0030	34,747
General Service > 50 to 4999 kW	kWh	24,656,344	0.0030	73,969
Intermediate	kWh	21,042,708	0.0030	63,128
Sentinel	kWh	10,247	0.0030	31
Street Lighting	kWh	478,092	0.0030	1,434
TOTAL				\$248,084

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Table 10 - Pass-thru revenues for Wholesale Market Service Rate

			2021	
Customer			rate (\$/kWh):	0.0030
Class Name		Volume		Amount
Residential	kWh	24,924,065	0.0004	9,970
General Service < 50 kW	kWh	11,582,402	0.0004	4,633
General Service > 50 to 4999 kW	kWh	24,656,344	0.0004	9,863
Intermediate	kWh	21,042,708	0.0004	8,417
Sentinel	kWh	10,247	0.0004	4
Street Lighting	kWh	478,092	0.0004	191
TOTAL				\$33,078

8.1.6 - RURAL OR REMOTE RATE PLAN;

- 5 The Rural or Remote Electricity Rate Protection (RRRP) program is designed to provide financial
- 6 assistance to eligible customers located in rural or remote areas where the costs of providing
- 7 electricity service to these customers exceed the costs of providing electricity to customers
- 8 located elsewhere in the province of Ontario. The RRRP amounts collected by the IESO are
- 9 remitted to Hydro One Networks Inc. (Hydro One). Hydro One is required by regulation to pay
- out the funds received from the IESO to distributors that have received approval for RRRP.

- 1 In compliance with the Board's direction, HPDCL is proposing to charge 0.0005 kWh. HPDCL
- 2 proposes to recover \$41,347 through its RRRP charge.

Table 11 - Pass-thru revenues from RRRP

			2021	
Customer			rate (\$/kWh):	
Class Name		Volume		Amount
Residential	kWh	24,924,065	0.0005	12,462
General Service < 50 kW	kWh	11,582,402	0.0005	5,791
General Service > 50 to 4999 kW	kWh	24,656,344	0.0005	12,328
Intermediate	kWh	21,042,708	0.0005	10,521
Sentinel	kWh	10,114	0.0005	5
Street Lighting	kWh	475,496	0.0005	238
TOTAL				\$41,347

4

1 8.1.7 - SMART METERING CHARGE

- 2 HPDCL is proposing to maintain its existing Smart Meter Entity Charge ("SME"). The proposed
- 3 rate remains at \$0.57 in accordance with the OEB guidance provided on March 23, 2018. The
- 4 table below shows the projected revenues collected from the SME.

Table 12 - Pass-thru revenues from SME

		2021	
Customer		rate (\$/kWh):	
Class Name	Volume		Amount
Residential	2,250	0.57	15,444
General Service < 50 kW	470	0.57	3,272
TOTAL			18,603

6

8.1.8 - SPECIFIC SERVICE CHARGES

- 2 HPDCL anticipates no material changes, other than to the MicroFit charge, to its Specific Service
- 3 Charge ("SSC") revenue and proposes to maintain the current rates at existing levels which are
- 4 consistent with the OEB's Standard Rates. HPDCL does not have any charges other than the
- ones that are listed at the next page and listed in the utility's tariff sheet. Reconciliation
- 6 between Specific Service Charges and Other Revenues are presented at Exhibit 3. HPDCL is not
- 7 proposing any new SSCs at this time and as such, no impact is expected on HPDCLs customers.

8

Table 13 - Specific Service Charges

Customer Administration		
Arrears certificate	\$	15.00
Easement letter	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Special meter reads	\$	30.00
Non-Payment of Account		
Late Payment - per month		
(effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	40.00
		time and
Reconnection at pole - during regular hours		materials
Other		
		time and
Temporary service install and remove - overhead - no transformer		materials
		time and
Temporary service install and remove - underground - no transformer		materials
Specific charge for access to the power poles - \$/pole/year		
(with the exception of wireless attachments)	\$	44.50

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8.1.9 - POLE RENTAL

- 2 HPDCL is proposing to use the OEB approved province wide service charge for pole rentals. This
- 3 has been reflected in its forecast of Other Revenue. HPDCL recorded variances in revenue on pole
- 4 rental charges from September 1, 2018 until April 30, 2020 to the appropriate variance account in
- order to account for the implementation of the new charge on September 1, 2018 per the OEB's
- 6 guidance.

7

1 8.1.10 - LOW VOLTAGE SERVICE RATES (WHERE APPLICABLE)

- 2 Table 14 below shows the derivation of proposed retail rates for Low Voltage ("LV") service. The
- 3 2020-2021 estimates of total LV charges were calculated based on the last year of actual charges
- 4 from Hydro One. HPDCL has calculated an average of 4 years in accordance with board policy.
- 5 LV Charges are outside of the control of the utility. The rates charged by the host distributor are
- 6 approved by the OEB through a rate application process.
- 7 The projections were allocated to customer classes according to each class' share of projected
- 8 Transmission-Connection revenue, in accordance with Board policy. The resulting allocated LV
- 9 charges for each class were divided by the applicable 2021 volumes from the load forecast, as
- 10 presented in Exhibit 3.
- 11 Current LV revenues are recovered through a separate rate adder and therefore are not
- 12 embedded within the approved Distribution Volumetric rate. 2021 LV rates appear on a distinct
- 13 line item on the proposed schedule of rates.
- 14 The 2021 projected LV charges are based on an internal review of the historical charges.

Table 14 - Calculation of proposed Low Voltage Charges

	2015	2016	2017	2018	2019	5 year avg	4 year avg
4075-Billed - LV	\$55,473	\$53,546	\$52,873	\$52,936	\$53,858	\$53,737	\$53,303
4750-Charges - LV	\$109,233	\$135,225	\$137,568	\$153,633	\$142,130	\$135,558	\$142,139
1551 LV Charges	\$54,118	\$136,799	\$167,728	\$187,703	\$193,161		

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ALLOCATON BASED ON TRANSMISSION-CONNECTION REVENUE

Customer Class Name		RTSR Rate	Uplifted Volumes	Revenue	% Alloc
Residential	kWh	\$0.0056	24,924,065	\$140,320	30.04%
General Service < 50 kW	kWh	\$0.0050	11,582,402	\$57,471	12.30%
General Service > 50 to 4999 kW	kW	\$2.0099	65,172	\$130,987	28.04%
Intermediate	kW	\$2.3707	57,468	\$136,237	29.16%
Sentinel	kW	\$1.5720	27	\$42	0.01%
Street Lighting	kW	\$1.5397	1,373	\$2,114	0.45%
TOTAL			36,630,510	\$467,172	100.00%

3

PROPOSED LOW VOLTAGE CHARGES & RATES

Customer Class Name	% Allocation	Charges	Not Uplifted Volumes	Rate	per
Residential	30.04%	42,693	23,652,429	\$0.0018	kWh
General Service < 50 kW	12.30%	17,486	10,991,463	\$0.0016	kWh
General Service > 50 to 4999 kW	28.04%	39,853	65,172	\$0.6115	kW
Intermediate	29.16%	41,451	57,468	\$0.7213	kW
Sentinel	0.01%	13	27	\$0.4783	kW
Street Lighting	0.45%	643	1,373	\$0.4685	kW

4

Customer		Revenue	Expense		2021	
Class Name		USA #	USA #	Volume	Rate	Amount
Residential	kWh	4075	4750	23,652,429	\$0.0018	\$42,574
General Service < 50 kW	kWh	4075	4750	10,991,463	\$0.0016	\$17,586
General Service > 50 to 4999 kW	kW	4075	4750	65,172	\$0.6115	\$39,853
Intermediate	kW	4075	4750	57,468	\$0.7213	\$41,452
Sentinel	kW	4075	4750	27	\$0.4783	\$13
Street Lighting	kW	4075	4750	1,373	\$0.4685	\$643
TOTAL		0	0	34,767,935		\$142,121

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8.1.11 - LOSS ADJUSTMENT FACTORS

- 2 HPDCL proposes a Total Loss Factor ("TLF") of 1.0538, using the historical average of the last five
- 3 years as presented at Table 15. The proposed TLF represents an increase from its currently
- 4 approved TLF of 1.0414. HPDCL notes that although it was not directed to conduct a line loss
- 5 study in its last Cost of Service, the utility makes a point of doing so prior to every Cost of
- 6 Service application.

- 7 As an partially embedded distributor to Hydro One Networks Inc. ("HONI") HPDCL has
- 8 calculated its supply facility loss factor using a weighted average of IESO and HONI 2019 data.
- 9 The resulting uses the standard SFLF of 2.27%.
- 10 Table 15 on the next page presents Applicant's loss adjustment factor calculations.

Table 15 – OEB Appendix 2-R Calculation of Proposed Loss Factor

		5-Year				
	2015	2016	2017	2018	2019	Average
Losse	s Within Distrib	utor's System				
"Wholesale" kWh delivered to distributor (higher value)	83,274,732	81,558,942	80,226,697	80,616,209	80,828,723	81,301,061
"Wholesale" kWh delivered to distributor (lower value)	83,156,963	81,449,344	80,151,361	80,509,366	80,714,683	81,196,343
Portion of "Wholesale" kWh delivered to distributor for its Large Use Customer(s)	-	-	-	-	-	-
Net "Wholesale" kWh delivered to distributor = A(2) - B	83,156,963	81,449,344	80,151,361	80,509,366	80,714,683	81,196,343
"Retail" kWh delivered by distributor	81,153,613	79,493,037	77,311,226	78,301,997	77,770,163	78,806,007
Portion of "Retail" kWh delivered by distributor to its Large Use Customer(s)		-	-	-	-	-
Net "Retail" kWh delivered by distributor = D - E	81,153,613	79,493,037	77,311,226	78,301,997	77,770,163	78,806,007
Loss Factor in Distributor's system = C / F	1.0247	1.0246	1.0367	1.0282	1.0379	1.0303
Losses U	pstream of Disti	ributor's System				
Supply Facilities Loss Factor	1.0227	1.0227	1.0227	1.0227	1.0227	1.0227
	Total Loss	es				
Total Loss Factor = G x H	1.0480	1.0479	1.0603	1.0516	1.0615	1.0538
Weighted Average Supply Facility Loss Factor				2019		
		IESO	27040995	0.3816	1.0045	0.3834
		Hydro One	43814453	0.6184	1.0340	0.6394
		Total	70855448	1.0000	2.0385	1.0227

8.1.12 - REVENUE RECONCILIATION

- 2 Table 16 shows detailed calculations of revenue per rate class under current rates and proposed
- 3 rates by customer class, and a detailed reconciliation of rate class revenue and other revenue to
- 4 total revenue requirement. Tab 13 of the Revenue Requirement Workform which is being filed in
- 5 conjunction with this application also shows a reconciliation of rates to revenue requirement.

2021 Cost of Service Exhibit 8 – Rate Design December 11, 2020

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Table 16 – Revenue Reconciliation

			T	est Year Consumption	Pro	posed Ra	tes	Revenues	Revenues		Class	Transformer		
	Customers/ Connections	Avg	kWh	kW	Monthly Service Charge	Volu	metric	from Fixed Rates	from Variable Rates	Total	Specific Revenue Requirement	Allowance Credit	Total	Difference
						kWh	kW							
Residential	kWh	2,250	23,652,429	-	\$28.93	\$0.0000		\$781,053.97	\$0.00	\$781,053.97	\$781,053.97	\$0.00	\$781,053.97	\$0.00
GS < 50 kW	kWh	470	10,991,463	-	\$22.32	\$0.0076		\$125,870.90	\$83,365.12	\$209,236.02	\$209,236.02	\$0.00	\$209,236.02	\$0.00
GS > 50 to 4999 kW	kW	36	23,398,367	65,172	\$60.95		\$2.0739	\$26,061.46	\$135,160.60	\$161,222.06	\$130,962.26	\$30,259.80	\$161,222.06	\$0.00
Intermediate	kW	2	19,969,100	57,468	\$236.69		\$1.3417	\$5,430.32	\$77,107.31	\$82,537.63	\$55,450.33	\$27,087.30	\$82,537.63	\$0.00
Sentinel	kW	12	9,724	27	\$11.44		\$12.2368	\$1,669.78	\$330.54	\$2,000.31	\$2,000.31	\$0.00	\$2,000.31	\$0.00
Street Lighting	kW	967	453,699	1,373	\$4.41		\$2.4450	\$51,231.37	\$3,357.71	\$54,589.08	\$54,589.08	\$0.00	\$54,589.08	\$0.00
Total								\$991,317.80	\$299,321.28	\$1,290,639.07	\$1,233,291.97	\$57,347.10	\$1,290,639.07	\$0.00

1 8.1.13 - TARIFF OF RATES AND CHARGES

- 2 The existing rate schedule is presented at Appendix Aand the proposed rate schedule is
- 3 presented at Appendix B and is being filed in Excel format.

4 8.1.14 - CONDITIONS OF SERVICE

- 5 HPDCL's current conditions of services was last updated in July of 2016. The utility's Conditions
- of Service are accessible on the utility's website at http://www.hearstpower.ca. HPDCL confirms
- 7 that that the conditions of service do not purport to establish any charges that are not approved
- 8 as part of the posted tariff sheet and that the tariff sheet is posted on the utility's website.
- 9 Although the document has not been updated since 2016, the utility confirms that it follows the
- 10 Distribution System Code to the letter and complies with changes in regulation and policies as
- 11 prescribed by its regulators. The changes from the version of the document referred to as part
- of its 2015 Cost of Service and the current version of the document are presented at Appendix E.

8.1.15 - BILL IMPACT INFORMATION

- 2 Section 2.8.13 of the Minimum Filing Requirements state that distributors must provide bill
- 3 impacts. A list of bill impact scenarios is presented over the next several pages, with actual bill
- 4 impacts following the table.

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- 5 Bill impacts are provided for typical customers and consumption levels for a range of
- 6 consumption levels relevant to the service territory. HPDCL notes that it does not have any
- 7 customers with unique consumption and demand patterns where HPDCL needs to show a
- 8 typical impact and provide an explanation. The impacts are shown using the HPDCL's EB-2019-
- 9 0040 current approved rates for 2020 and the proposed 2021 Cost of Service distribution rates,
- including rate riders for the recovery of deferral and variance accounts discussed in Exhibit 9.
- 11 The utility's proposed bill impacts are presented in Appendix C of this Exhibit.

Table 17 – Revenues by Class

Revenues \$636,558 \$656,324 \$781,054		Year	2015 Board Approved	2020	2021
Cust/Conn 2274 2250 2250 kWh 24683471 23652429 23652429 Revenues \$636,558 \$656,324 \$781,054 Fixed \$18.30 \$19.42 \$22.32 Variable \$0.0062 \$0.0066 \$0.0076 Cust/Conn 464 470 478 kWh 11308999 10991463 10991463 Revenues \$172,010 \$175,197 \$209,236 Fixed \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kWh 65759 65172 65172	Residential	Fixed	\$11.93	\$24.73	\$28.93
Revenues \$636,558 \$656,324 \$781,054		Variable	\$0.0126	\$0.0000	\$0.0000
Revenues \$636,558 \$656,324 \$781,054					
Revenues \$636,558 \$656,324 \$781,054		Cust/Conn	2274	2250	2250
General Service < 50 kW Fixed \$18.30 \$19.42 \$22.32 Variable \$0.0062 \$0.0066 \$0.0076 Cust/Conn 464 470 478 kWh 11308999 10991463 10991463 Revenues \$172,010 \$175,197 \$209,236 Variable \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172		kWh	24683471	23652429	23652429
Variable \$0.0062 \$0.0066 \$0.0076 Cust/Conn 464 470 478 kWh 11308999 10991463 10991463 Revenues \$172,010 \$175,197 \$209,236 Variable \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172		Revenues	\$636,558	\$656,324	\$781,054
Variable \$0.0062 \$0.0066 \$0.0076 Cust/Conn 464 470 478 kWh 11308999 10991463 10991463 Revenues \$172,010 \$175,197 \$209,236 Variable \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172					
Variable \$0.0062 \$0.0066 \$0.0076 Cust/Conn 464 470 478 kWh 11308999 10991463 10991463 Revenues \$172,010 \$175,197 \$209,236 Variable \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172	General Service < 50 kW	Fixed	\$18.30	\$19.42	\$22.32
Cust/Conn 464 470 478 kWh 11308999 10991463 10991463 Revenues \$172,010 \$175,197 \$209,236 General Service > 50 kW - 4999 kW Fixed \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172					·
kWh 11308999 10991463 10991463 Revenues \$172,010 \$175,197 \$209,236 General Service > 50 kW - 4999 kW Fixed \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172			,	,	,
Revenues \$172,010 \$175,197 \$209,236 General Service > 50 kW - 4999 kW Fixed \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172		Cust/Conn	464	470	478
General Service > 50 kW - 4999 kW Fixed \$54.82 \$58.19 \$60.95 Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172		kWh	11308999	10991463	10991463
Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172		Revenues	\$172,010	\$175,197	\$209,236
Variable \$1.7252 \$1.8310 \$2.0739 Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172					
Cust/Conn 41 36 35 kWh 22929718 23398367 23398367 kW 65759 65172 65172	General Service > 50 kW - 4999 kW	Fixed	\$54.82	\$58.19	\$60.95
kWh 22929718 23398367 23398367 kW 65759 65172 65172		Variable	\$1.7252	\$1.8310	\$2.0739
kWh 22929718 23398367 23398367 kW 65759 65172 65172					
kW 65759 65172 65172		Cust/Conn	41	36	35
		kWh	22929718	23398367	23398367
Revenues \$140,419 \$144,211 \$161,015		kW	65759	65172	65172
		Revenues	\$140,419	\$144,211	\$161,015
Intermediate Fixed \$223.01 \$236.69 \$236.69	Intermediate	Fixed	\$223.01	\$236.69	\$236.69

	Variable	\$1.1461	\$1.2164	\$1.3417
	Cust/Conn	2	2	2
	kWh	21627886	19969100	19969100
		61820	57468	57468
	Revenues	\$76,204	\$75,334	\$82,298
Sentinel	Fixed	\$7.50	\$7.95	\$11.44
	Variable	\$8.0087	\$8.5001	\$12.2368
	Cust/Conn	15	12	12
	kWh	19410	9598	9724
	kW	70	27	27
	Revenues	\$1,911	\$1,386	\$2,022
Streetlighting	Fixed	\$4.56	\$4.84	\$4.41
	Variable	\$2.5261	\$2.6811	\$2.4450
	Cust/Conn	947	967	973
	kWh	901688	451236	453699
	kW	4803	1366	1373
	Revenues	\$63,953	\$59,840	\$54,869
Total	Cust/Conn	3743	3737	3750
	kWh	81471172	78472193	78474783
	kW	941020	1114322	1114330
	\$	\$1,091,054	\$1,271,061	\$1,290,495

Table 18 – Bill Impact Scenarios

RATE CLASSES / CATEGORIES (eg: Residential TOU, Residential Retailer)			Sub-Total				Total			
			Α		В		С		Total Bill	
			\$	%	\$	%	\$	%	\$	%
RESIDENTIAL SERVICE CLASSIFICATION - RPP	kwh	750	\$5.22	21.1%	\$6.10	19.7%	\$5.74	14.1%	\$4.69	4.1%
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION - RPP	kwh	2000	\$4.90	15.0%	\$9.65	20.1%	\$8.88	12.4%	\$7.29	2.7%
GENERAL SERVICE 50 TO 1,499 KW SERVICE CLASSIFICATION - Non-RPP (Other)	kw	60	\$17.33	10.3%	-\$42.92	-15.6%	-\$56.08	-10.2%	\$95.89	0.7%
INTERMEDIATE USER SERVICE CLASSIFICATION - Non-RPP (Other)	kw	1000	\$125.30	8.6%	\$353.50	15.5%	\$102.30	1.4%	\$1,548.99	1.2%
SENTINEL LIGHTING SERVICE CLASSIFICATION - Non-RPP (Other)	kw	1	\$10.72	43.9%	\$7.73	30.5%	\$7.56	26.2%	\$6.14	20.8%
STREET LIGHTING SERVICE CLASSIFICATION - Non-RPP (Other)	kw	111	-\$439.44	-8.9%	-\$1,936.18	-38.3%	-\$1,954.68	-35.9%	-\$2,151.45	-19.6%
RESIDENTIAL SERVICE CLASSIFICATION - Non-RPP (Retailer)	kw	kwh	\$5.22	21.1%	\$5.49	17.8%	\$5.13	12.7%	\$4.20	4.1%

Subtotal A: represents the distributor's fixed and variable charges

Subtotal B: represents Subtotal A plus low voltage charges and deferral and variance rate riders

Subtotal C: represents Subtotal B network connection and transmission charge

Total Bill impacts includes Subtotal C and administrative charges, pass-through charges, commodity and taxes.

8.1.16 - RATE MITIGATION/FOREGONE REVENUES

- 2 The only class which fell outside of the 10% threshold is the Sentinel class. If deemed necessary,
- 3 HPDCL commits to exploring, during settlement, adjustments to revenue/costs ratios and fixed
- 4 to variable.

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- 5 The HPDCL has used the OEB models and followed policy to derive the Bill Impact, such as Cost
- 6 Allocation model with the Board Policy concerning floor and ceiling cost-to-revenue parameters.
- 7 In terms of rate mitigation for the Sentinel Lighting customer class, possible options are:
- 8 a) Increasing the disposition period for the Deferral Variance Account balances (currently the
- 9 proposed disposition period is 1 year); and
- 10 b) Incrementally moving the Cost-to-Revenue ratio to 100% over a number of years, with the
- 11 Test Year (2021) being at 80% so as to comply with the minimum Board floor parameter for this
- 12 rate class.
- 13 The Applicant is willing to work with intervenors and Board Staff in exploring other rate
- 14 mitigation options for the Sentinel customer class and coming to an acceptable solution during
- 15 the course of this Application.
- 16 For the initial application, HPDCL proposes a disposition period of one year for the clearance of
- 17 all of its deferral and variance accounts. The utility expects that this may change throughout the
- 18 application, during settlement or post decision.

1 Table 19 - Table of Disposition Periods

Description	Period
	of
	Rec/Ref
1550, 1551, 1584, 1586,1595	1
1580 and 1588	1
1589 GA	1
Group 2	1
1568 LRAM	1
Fixed Rate Design	1

2 A Rate Harmonization Plans is not required in this case.

APPENDICES

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Appendix A	Existing Tariff Sheet	
Appendix B	Proposed Tariff Sheet	
Appendix C	Bill Impacts	
Appendix D	PDF of RTSR	
Appendix E	Changes to the Conditions of Service	

2021 Cost of Service Exhibit 8 – Rate Design December 11, 2020

Appendix A Existing Tariff Sheet

Schedule A

To Decision and Rate Order

Tariff of Rates and Charges

OEB File No: EB-2019-0040

DATED: April 16, 2020

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

FB-2019-0040

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to accounts for customers residing in single dwelling units that consist of a detached house, semi detached, duplex, triplex or quadruplex house, or individually metered apartment building. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	24.73
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Low Voltage Service Rate	\$/kWh	0.0007
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	0.0006
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	0.0015
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0065
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0059
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly peak demand is less than or expected to be less than 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Capacity Based Recovery (CBR) - Applicable for Class B Customers

Rural or Remote Electricity Rate Protection Charge (RRRP)

Standard Supply Service - Administrative Charge (if applicable)

Service Charge	\$	19.42
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0066
Low Voltage Service Rate	\$/kWh	0.0006
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	0.0006
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	0.0015
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0052
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004

0.0005

0.25

\$/kWh

Effective and Implementation Date May 1, 2020 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

FB-2019-0040

GENERAL SERVICE 50 TO 1.499 KW SERVICE CLASSIFICATION

This classification refers to a non residential account whose monthly average peak is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,500 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	58.19
Distribution Volumetric Rate	\$/kW	1.8310
Low Voltage Service Rate	\$/kW	0.2296
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	0.0006
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.5695
Retail Transmission Rate - Network Service Rate	\$/kW	2.4894
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.1063

Effective and Implementation Date May 1, 2020 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

INTERMEDIATE USER SERVICE CLASSIFICATION

This classification refers to a non residential account whose monthly average peak is equal to or greater than, or is forecast to be equal to or greater than, 1,500 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	236.69
Distribution Volumetric Rate	\$/kW	1.2164
Low Voltage Service Rate	\$/kW	0.2708
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.5499
Retail Transmission Rate - Network Service Rate	\$/kW	2.7843
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.4844

Effective and Implementation Date May 1, 2020 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification is a sub-category of the street lighting load. These customers are billed on a fixed load based on the size of bulb. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge (per connection)	\$	7.95
Distribution Volumetric Rate	\$/kW	8.5001
Low Voltage Service Rate	\$/kW	0.1795
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.4612
Retail Transmission Rate - Network Service Rate	\$/kW	1.8868
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.6473
MONTHLY DATES AND CHARGES Degulatory Component		
MONTHLY RATES AND CHARGES - Regulatory Component		

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to roadway lighting within the town, and private roadway lighting operation, controlled by photo cells. The consumption for these customers is based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge (per connection)	\$	4.84
Distribution Volumetric Rate	\$/kW	2.6811
Low Voltage Service Rate	\$/kW	0.1759
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	0.0006
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.5481
Retail Transmission Rate - Network Service Rate	\$/kW	1.8774
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.6136
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	4.55
ALLOWANCES		
Transformer Allowance for Ownership - per kW of hilling demand/month	\$/k\\\/	(0.45)

Transformer Allowance for Ownership - per kW of billing demand/month	\$/KVV	(0.45)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration		
Arrears certificate	\$	15.00
Easement letter	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Special meter reads	\$	30.00
Non-Payment of Account Late Payment - per month		
(effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	40.00
Reconnection at pole - during regular hours		time and materials
Other		
Temporary service install and remove - overhead - no transformer		time and materials
Temporary service install and remove - underground - no transformer		time and materials
Specific charge for access to the power poles - \$/pole/year		
(with the exception of wireless attachments)	\$	44.50

Effective and Implementation Date May 1, 2020
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0040

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	102.00
Monthly fixed charge, per retailer	\$	40.80
Monthly variable charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code		
directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction		
(EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.08
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the)	
Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.04

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0414
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0310

2021 Cost of Service Exhibit 8 – Rate Design December 11, 2020

Appendix B Proposed Tariff Sheet

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Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2020-0027

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to accounts for customers residing in single dwelling units that consist of a detached house, semi detached, duplex, triplex or quadruplex house, or individually metered apartment building. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	28.93
Rate Rider for Dispostion of Deferral/Variance Accounts LRAM - effective until April 30. 2022	\$	1.47
Rate Rider for Dispostion of Group 2 Deferral/Variance Accounts - effective until April 30. 2022	\$	(88.0)
Rate Rider for Disposition of Capacity Based Recovery Account Applicable only for Class B Customers -		
effective until April 30. 2022	\$	0.01
Rate Rider for Disposition of Deferral/Variance Accounts - effective until April 30. 2022	\$	0.42
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Low Voltage Service Rate	\$/kWh	0.0018
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0056
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2020-0027

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly peak demand is less than or expected to be less than 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	22.32
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0076
Low Voltage Service Rate	\$/kWh	0.0016
Rate Rider for Disposition of Deferral/Variance Accounts - effective until April 30. 2022	\$/kWh	0.0005
Rate Rider for Disposition of Capacity Based Recovery Account Applicable only for Class B Customers -		
effective until April 30. 2022	\$/kWh	0.0000
Rate Rider for Dispostion of Group 2 Deferral/Variance Accounts - effective until April 30. 2022	\$/kWh	(0.0006)
Rate Rider for Dispostion of Deferral/Variance Accounts LRAM - effective until April 30. 2022	\$/kWh	0.0014
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0058
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050
MONTHLY DATES AND CHARCES Descriptions Component		
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2020-0027

GENERAL SERVICE 50 TO 1,499 KW SERVICE CLASSIFICATION

This classification refers to a non residential account whose monthly average peak is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,500 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	60.95
Distribution Volumetric Rate	\$/kW	2.0739
Low Voltage Service Rate	\$/kW	0.6115
Rate Rider for Disposition of Deferral/Variance Accounts - effective until April 30. 2022	\$/kW	0.1763
Rate Rider for Disposition of Capacity Based Recovery Account Applicable only for Class B Customers -		
effective until April 30. 2022	\$/kW	0.0023
Rate Rider for Dispostion of Group 2 Deferral/Variance Accounts - effective until April 30. 2022	\$/kW	(0.0612)
Rate Rider for Dispostion of Deferral/Variance Accounts LRAM - effective until April 30. 2022	\$/kW	0.0659

Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

FR-2020-0027

		LD-2020-0021
Retail Transmission Rate - Network Service Rate	\$/kW	2.3665
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.0099
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2020-0027

INTERMEDIATE USER SERVICE CLASSIFICATION

This classification refers to a non residential account whose monthly average peak is equal to or greater than, or is forecast to be equal to or greater than, 1,500 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	236.69
Distribution Volumetric Rate	\$/kW	1.3417
Low Voltage Service Rate	\$/kW	0.7213
Rate Rider for Disposition of Deferral/Variance Accounts - effective until April 30. 2022	\$/kW	0.1706
Rate Rider for Disposition of Capacity Based Recovery Account Applicable only for Class B Customers -		
effective until April 30. 2022	\$/kW	0.0022
Rate Rider for Dispostion of Group 2 Deferral/Variance Accounts - effective until April 30. 2022	\$/kW	(0.0286)
Rate Rider for Dispostion of Deferral/Variance Accounts LRAM - effective until April 30. 2022	\$/kW	0.1834

Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2020-0027

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Retail Transmission Rate - Network Service Rate	\$/kW	2.6468
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.3707
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2020-0027

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification is a sub-category of the street lighting load. These customers are billed on a fixed load based on the size of bulb. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge (per connection)	\$	11.44
Distribution Volumetric Rate	\$/kW	12.2368
Low Voltage Service Rate	\$/kW	0.4783
Rate Rider for Disposition of Deferral/Variance Accounts - effective until April 30. 2022	\$/kW	0.1767
Rate Rider for Disposition of Capacity Based Recovery Account Applicable only for Class B Customers -		
effective until April 30. 2022	\$/kW	0.0023
Rate Rider for Dispostion of Group 2 Deferral/Variance Accounts - effective until April 30. 2022	\$/kW	(2.3530)
Rate Rider for Dispostion of Deferral/Variance Accounts LRAM - effective until April 30. 2022	\$/kW	(0.7404)
Retail Transmission Rate - Network Service Rate	\$/kW	1.7938
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.5720
MONTHLY DATES AND SHADSES. Demiletem Commonent		
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2020-0027

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to roadway lighting within the town, and private roadway lighting operation, controlled by photo cells. The consumption for these customers is based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Disposition of Deferral/Variance Accounts - effective until April 30. 2022	\$ \$/kW \$/kW \$/kW	4.41 2.4450 0.4685 0.1622	
Rate Rider for Disposition of Capacity Based Recovery Account Applicable only for Class B Customers - effective until April 30. 2022 Rate Rider for Disposition of Group 2 Deferral/Variance Accounts - effective until April 30. 2022 Rate Rider for Disposition of Deferral/Variance Accounts LRAM - effective until April 30. 2022	\$/kW \$/kW \$/kW	0.0021 (1.2562) (11.9422)	
Retail Transmission Rate - Network Service Rate	\$/kW	1.7847	
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.5397	
MONTHLY RATES AND CHARGES - Regulatory Component			
Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers Rural or Remote Electricity Rate Protection Charge (RRRP) Standard Supply Service - Administrative Charge (if applicable)	\$/kWh \$/kWh \$/kWh \$	0.0030 0.0004 0.0005 0.25	

Effective and Implementation Date May 1, 2021

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the utility's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	1.55
Service Charge	

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.45)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration

Arrears certificate	\$ 15.00
Easement letter	\$ 15.00
Credit reference/credit check (plus credit agency costs)	\$ 15.00
Returned cheque (plus bank charges)	\$ 15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$ 30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$ 30.00
Special meter reads	\$ 30.00

Effective and Implementation Date May 1, 2021

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Non-Payment of Account		
Late Payment - per month		
(effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	40.00
Reconnection at pole - during regular hours		time and materials
Other		
Temporary service install and remove - overhead - no transformer		time and materials
Temporary service install and remove - underground - no transformer		time and materials
Specific charge for access to the power poles - \$/pole/year		
(with the exception of wireless attachments)	\$	44.50

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

	\$	104.04
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer		
Monthly fixed charge, per retailer	\$	41.62
Monthly variable charge, per customer, per retailer	\$/cust.	1.04
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.62
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.62)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.52
Processing fee, per request, applied to the requesting party	\$	1.04
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.16
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February	,	
14, 2019)	\$	2.08

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW

1.0414

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Effective and Implementation Date May 1, 2021
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Total Loss Factor - Primary Metered Customer < 5,000 kW

EB-2020-0027

1.031

2021 Cost of Service Exhibit 8 – Rate Design December 11, 2020

Appendix C Bill Impacts

2

1



Tariff Schedule and Bill Impacts Model (2021 Cost of Service Filers)

The bill comparisons below must be provided for typical customers and consumption levels. Bill impacts must be provided for residential customers consuming 750 kWh per month and general service customers consuming 2,000 kWh per month and having a monthly demand of less than 50 kW. Include bill comparisons for Non-RPP (retailer) as well. To assess the combined effects of the shift to fixed rates and other bill impacts associated with changes in the cost of distribution service, applicants are to include a total bill impact for a residential customer at the distributor's 10th consumption percentile (In other words, 10% of a distributor's residential customers consume at or less than this level of consumption on a monthly basis). Refer to section 3.2.3 of the Chapter 3 Filling Requirements For Electricity Distribution Rate Applications.

For certain classes where one or more customers have unique consumption and demand patterns and which may be significantly impacted by the proposed rate changes, the distributor must show a typical comparison, and provide an explanation.

Note

- 1. For those classes that are not eligible for the RPP price, the weighted average price including Class B GA through end of May 2017 of \$0.1101/kWh (IESO's Monthly Market Report for May 2017, page 22) has been used to represent the cost of power. For those classes on a retailer contract, applicants should enter the contract price (plus GA) for a more accurate estimate. Changes to the cost of power can be made directly on the bill impact table for the specific class.
- 2. Please enter the applicable billing determinant (e.g. number of connections or devices) to be applied to the monthly service charge for unmetered rate classes in column N. If the monthly service charge is applied on a per customer basis, enter the number "1". Distributors should provide the number of connections or devices reflective of a typical customer in each class.

Note that cells with the highlighted color shown to the left indicate quantities that are loss adjusted.

Table 1

RATE CLASSES / CATEGORIES (eg: Residential TOU, Residential Retailer)	Units	RPP? Non-RPP Retailer? Non-RPP Other?	Current Loss Factor (eg: 1.0351)	Proposed Loss Factor	Consumption (kWh)	Demand kW (if applicable)	RTSR Demand or Demand-Interval?	Billing Determinant Applied to Fixed Charge for Unmetered Classes (e.g. # of devices/connections).
RESIDENTIAL SERVICE CLASSIFICATION	kwh	RPP	1.0414	1.0538	750		CONSUMPTION	
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kwh	RPP	1.0414	1.0538	2,000		CONSUMPTION	
GENERAL SERVICE 50 TO 1,499 KW SERVICE CLASSIFICATION	kw	Non-RPP (Other)	1.0414	1.0538	100,000	60	DEMAND	
INTERMEDIATE USER SERVICE CLASSIFICATION	kw	Non-RPP (Other)	1.0414	1.0538	900,000	1,000	DEMAND	
SENTINEL LIGHTING SERVICE CLASSIFICATION	kw	Non-RPP (Other)	1.0414	1.0538	63	1	DEMAND	2
STREET LIGHTING SERVICE CLASSIFICATION	kw	Non-RPP (Other)	1.0414	1.0538	36,000	111	DEMAND	961
RESIDENTIAL SERVICE CLASSIFICATION	kwh	Non-RPP (Retailer)	1.0414	1.0538	750		CONSUMPTION	
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								
Add additional scenarios if required								

Table 2

DATE OF VOCES / CATECODIES				Sul	b-Total			Total	
RATE CLASSES / CATEGORIES	Units	Α			В		С	Total B	II
(eg: Residential TOU, Residential Retailer)		\$	%	\$	%	\$	%	\$	%
RESIDENTIAL SERVICE CLASSIFICATION - RPP	kwh	\$5.22	21.1%	\$6.10	19.7%	\$5.74	14.1%	\$4.69	4.1%
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION - RPP	kwh	\$4.90	15.0%	\$9.65	20.1%	\$8.88	12.4%	\$7.29	2.7%
GENERAL SERVICE 50 TO 1,499 KW SERVICE CLASSIFICATION - Non-RPP (Other)	kw	\$17.33	10.3%	-\$42.92	-15.6%	-\$56.08	-10.2%	\$95.89	0.7%
INTERMEDIATE USER SERVICE CLASSIFICATION - Non-RPP (Other)	kw	\$125.30	8.6%	\$353.50	15.5%	\$102.30	1.4%	\$1,548.99	1.2%
SENTINEL LIGHTING SERVICE CLASSIFICATION - Non-RPP (Other)	kw	\$10.72	43.9%	\$7.73	30.5%	\$7.56	26.2%	\$6.14	20.8%
STREET LIGHTING SERVICE CLASSIFICATION - Non-RPP (Other)	kw	-\$439.44	-8.9%	-\$1,936.18	-38.3%	-\$1,954.68	-35.9%	-\$2,151.45	-19.6%
RESIDENTIAL SERVICE CLASSIFICATION - Non-RPP (Retailer)	kwh	\$5.22	21.1%	\$5.49	17.8%	\$5.13	12.7%	\$4.20	4.1%
		·							
									+
	1								+
	1								+
	1								+

Customer Class: RESIDENTIAL SERVICE CLASSIFICATION RPP / Non-RPP: RPP

| RPF / Non-RPF . | RPF | | RP

	Current OEB-Approved				Proposed						Impact			
	Rate		Volume		Charge		Rate	Volume		Charge				
	(\$)				(\$)		(\$)			(\$)	\$	Change	% Change	
Monthly Service Charge	\$	24.73		\$	24.73	\$	28.93		\$	28.93	\$	4.20	16.98%	
Distribution Volumetric Rate	\$	-	750	\$	-	\$	-	750	\$	-	\$	-		
Fixed Rate Riders	\$	-	1	\$	-	\$	1.02	1	\$	1.02	\$	1.02		
Volumetric Rate Riders	\$	-	750		-	\$	-	750		-	\$	-		
Sub-Total A (excluding pass through)				\$	24.73				\$	29.95	\$	5.22	21.11%	
Line Losses on Cost of Power	\$	0.1276	31	\$	3.96	\$	0.1276	40	\$	5.14	\$	1.18	29.86%	
Total Deferral/Variance Account Rate	•	0.0015	750	\$	1.13	\$	_	750	\$	_	\$	(1.13)	-100.00%	
Riders	*	0.0013	730	Ψ	1.15	۳	-	730	Ψ	_	Ψ	(1.13)	-100.0070	
CBR Class B Rate Riders	\$	-		\$	-	\$	-	750	\$	-	\$	-		
GA Rate Riders	\$	-		\$	-	\$	-	750	\$	-	\$	-		
Low Voltage Service Charge	\$	0.0007	750	\$	0.53	\$	0.0018	750	\$	1.35	\$	0.83	157.14%	
Smart Meter Entity Charge (if applicable)		0.57	1	\$	0.57	\$	0.57	4	\$	0.57	\$	_	0.00%	
	*	0.57	'	φ	0.37	Ψ.	0.57		φ	0.57	Ψ	-	0.00 /8	
Additional Fixed Rate Riders	\$	-		\$	-	\$	-	1	\$	-	\$	-		
Additional Volumetric Rate Riders			750	\$	-	\$	-	750	\$	-	\$	-		
Sub-Total B - Distribution (includes Sub-				\$	30.91				\$	37.01	\$	6.10	19.74%	
Total A)				*					9		Ψ		1	
RTSR - Network	\$	0.0065	781	\$	5.08	\$	0.0062	790	\$	4.90	\$	(0.18)	-3.48%	
RTSR - Connection and/or Line and	\$	0.0059	781	\$	4.61	\$	0.0056	790	\$	4.43	\$	(0.18)	-3.96%	
Transformation Connection	*	0.0033	701	Ψ	4.01	Ψ	0.0030	730	•	4.43	Ψ	(0.10)	-5.50 /0	
Sub-Total C - Delivery (including Sub-				\$	40.60				\$	46.34	s	5.74	14.15%	
Total B)				Ψ	40.00				9	40.34	P	5.74	14.15/0	
Wholesale Market Service Charge	\$	0.0034	781	\$	2.66	\$	0.0034	790	\$	2.69	\$	0.03	1.19%	
(WMSC)]*	0.0034	701	φ	2.00	Ψ.	0.0034	750	φ	2.03	Ψ	0.03	1.1970	
Rural and Remote Rate Protection		0.0005	781	\$	0.39	\$	0.0005	790	\$	0.40	\$	0.00	1.19%	
(RRRP)]*	0.0003	701	φ	0.39	Ψ.	0.0003	750	φ	0.40	Ψ	0.00		
Standard Supply Service Charge	\$	0.25	1	\$	0.25	\$	0.25	1	\$	0.25	\$	-	0.00%	
TOU - Off Peak		0.1010	488	\$	49.24	\$	0.1010	488	\$	49.24	\$	-	0.00%	
TOU - Mid Peak		0.1440	128	\$	18.36	\$	0.1440	128	\$	18.36	\$	-	0.00%	
TOU - On Peak	\$	0.2080	135	\$	28.08	\$	0.2080	135	\$	28.08	\$	-	0.00%	
Total Bill on TOU (before Taxes)				\$	139.57				\$	145.35	\$	5.78	4.14%	
HST		13%		\$	18.14		13%		\$	18.90	\$	0.75	4.14%	
Ontario Electricity Rebate		31.8%		\$	(44.38)		31.8%		\$	(46.22)	\$	(1.84)		
Total Bill on TOU				\$	113.33				\$	118.02	\$	4.69	4.14%	

Customer Class: GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION RPP / Non-RPP: RPP

2,000 kWh - kW 1.0414 1.0538 Consumption Demand

Current Loss Factor Proposed/Approved Loss Factor

		Current OF	B-Approve	d				Proposed	ı			pact	
	Rate		Volume		Charge		Rate	Volume		Charge			
	(\$)				(\$)		(\$)			(\$)	\$	Change	% Change
Monthly Service Charge	\$	19.42	1	\$	19.42	\$	22.32	1	\$	22.32	\$	2.90	14.93%
Distribution Volumetric Rate	\$	0.0066	2000	\$	13.20	\$	0.0076	2000	\$	15.20	\$	2.00	15.15%
Fixed Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-	
Volumetric Rate Riders	\$	-	2000	\$	-	\$	-	2000	\$	-	\$	-	
Sub-Total A (excluding pass through)				\$	32.62				\$	37.52		4.90	15.02%
Line Losses on Cost of Power	\$	0.1276	83	\$	10.56	\$	0.1276	108	\$	13.72	\$	3.15	29.86%
Total Deferral/Variance Account Rate	s	0.0015	2,000	\$	3.00	\$	0.0013	2,000	•	2.60	\$	(0.40)	-13.33%
Riders	Ψ	0.0013	2,000	۱ ۳	3.00	۳.	0.0013	2,000	Ψ	2.00	Ψ	(0.40)	-10.0070
CBR Class B Rate Riders	\$	-	2,000	\$	-	\$	-	2,000	\$	-	\$	-	
GA Rate Riders	\$	-	2,000	\$	-	\$	-	2,000	\$	-	\$	-	
Low Voltage Service Charge	\$	0.0006	2,000	\$	1.20	\$	0.0016	2,000	\$	3.20	\$	2.00	166.67%
Smart Meter Entity Charge (if applicable)	e	0.57	1	\$	0.57	\$	0.57	4	s	0.57	\$	_	0.00%
	Ψ	0.57	'	۱ ۳	0.57	۳.	0.57		Ψ	0.57	Ψ	-	0.0070
Additional Fixed Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-	
Additional Volumetric Rate Riders			2,000	\$	-	\$	-	2,000	\$	-	\$	-	
Sub-Total B - Distribution (includes Sub-				\$	47.95				s	57.61	\$	9.65	20.13%
Total A)				,					Ψ		*		
RTSR - Network	\$	0.0061	2,083	\$	12.71	\$	0.0058	2,108	\$	12.22	\$	(0.48)	-3.79%
RTSR - Connection and/or Line and	s	0.0052	2,083	\$	10.83	\$	0.0050	2,108	\$	10.54	\$	(0.29)	-2.70%
Transformation Connection	<u> </u>	0.0002	2,000	Ψ	10.00	Ψ.	0.0000	2,100	۳	10.04	Ψ	(0.20)	2.1070
Sub-Total C - Delivery (including Sub-				\$	71.49				\$	80.37	\$	8.88	12.42%
Total B)				<u> </u>	71.40				۳	00.01	۳	0.00	12.42/0
Wholesale Market Service Charge	s	0.0034	2,083	\$	7.08	\$	0.0034	2,108	\$	7.17	\$	0.08	1.19%
(WMSC)	*	0.000	2,000	Ť	7.00	*	0.000	2,.00	*		*	0.00	1.1070
Rural and Remote Rate Protection	\$	0.0005	2,083	\$	1.04	\$	0.0005	2.108	\$	1.05	\$	0.01	1.19%
(RRRP)	*		2,000	i .		l '		2,.00				0.01	-
Standard Supply Service Charge	\$	0.25	1	\$	0.25	\$	0.25	1	\$	0.25		-	0.00%
TOU - Off Peak	\$	0.1010	1,300	\$	131.30	\$	0.1010	1,300	\$	131.30		-	0.00%
TOU - Mid Peak	\$	0.1440	340	\$	48.96	\$	0.1440	340	\$	48.96		-	0.00%
TOU - On Peak	\$	0.2080	360	\$	74.88	\$	0.2080	360	\$	74.88	\$	-	0.00%
Total Bill on TOU (before Taxes)				\$	335.00				\$	343.98		8.98	2.68%
HST		13%		\$	43.55		13%		\$	44.72		1.17	2.68%
Ontario Electricity Rebate		31.8%		\$	(106.53)		31.8%		\$	(109.38)		(2.85)	
Total Bill on TOU				\$	272.02				\$	279.31	\$	7.29	2.68%

		Current Ol	EB-Approved	d				Proposed				lm	pact
	Rate		Volume		Charge		Rate	Volume		Charge			
	(\$)				(\$)	_	(\$)		_	(\$)		Change	% Change
Monthly Service Charge	\$	58.19		\$	58.19	\$	60.95		\$	60.95		2.76	4.74%
Distribution Volumetric Rate	\$	1.8310	60		109.86	\$	2.0739	60		124.43	\$	14.57	13.27%
Fixed Rate Riders	\$	-	1	\$	-	\$	-	. 1	\$	-	\$	-	
Volumetric Rate Riders	\$	-	60			\$	-	60			\$		
Sub-Total A (excluding pass through)				\$	168.05				\$	185.38	\$	17.33	10.31%
Line Losses on Cost of Power	\$	-	-	\$	-	\$	-		\$	-	\$	-	
Total Deferral/Variance Account Rate	s	0.5695	60	\$	34.17	\$	0.1810	60	\$	10.86	\$	(23.31)	-68.22%
Riders	<u>*</u>			l '	*	L.					l Ť	(==::-/	***
CBR Class B Rate Riders	 \$	-	60	\$	-	\$	-	60	\$	-	\$	-	
GA Rate Riders	\$	0.0006	100,000	\$	60.00	\$	-	100,000		-	\$	(60.00)	-100.00%
Low Voltage Service Charge	\$	0.2296	60	\$	13.78	\$	0.6115	60	\$	36.69	\$	22.91	166.33%
Smart Meter Entity Charge (if applicable)	s	_	1 1	\$	_	\$	_	1	\$	_	\$	_	
	*			l '		١٣		•			Ι Ψ		
Additional Fixed Rate Riders	\$	-	1	\$	-	\$	-	1	-	-	\$	-	
Additional Volumetric Rate Riders			60	\$	-	\$	0.0023	60	\$	0.14	\$	0.14	
Sub-Total B - Distribution (includes Sub-				s	276.00				s	233.07	\$	(42.92)	-15.55%
Total A)				T					*			` ′	
RTSR - Network	\$	2.4894	60	\$	149.36	\$	2.3665	60	\$	141.99	\$	(7.37)	-4.94%
RTSR - Connection and/or Line and		2.1063	60	\$	126.38	\$	2.0099	60	\$	120.59		(5.78)	A 500/
Transformation Connection	"	2.1003	00	Ψ	120.30	Ψ	2.0033	0	Ψ	120.55	Ψ	(3.70)	-4.58%
Sub-Total C - Delivery (including Sub-				s	551.74				\$	495.66	e	(56.08)	-10.16%
Total B)				3	331.74				φ	493.00	Ψ	(30.00)	-10.10%
Wholesale Market Service Charge	\$	0.0034	104.140	\$	354.08	\$	0.0034	105,376	\$	358.28	\$	4.20	1.19%
(WMSC)	•	0.0034	104,140	Ф	334.06	Þ	0.0034	105,376	Ф	350.20	Φ	4.20	1.1970
Rural and Remote Rate Protection		0.0005	104,140	.	52.07	\$	0.0005	105,376		52.69		0.62	1.19%
(RRRP)) \$	0.0005	104,140	Э	52.07	Þ	0.0005	105,376	Þ	52.69	\$	0.62	1.19%
Standard Supply Service Charge	\$	0.25	1	\$	0.25	\$	0.25	1	\$	0.25	\$	-	0.00%
Average IESO Wholesale Market Price	\$	0.1101	104,140	\$	11,465.81	\$	0.1101	105,376	\$	11,601.94	\$	136.12	1.19%
Total Bill on Average IESO Wholesale Market Price				\$	12,423.95				\$	12,508.81	\$	84.86	0.68%
HST		13%		\$	1,615.11		13%		\$	1,626.15		11.03	0.68%
Ontario Electricity Rebate		31.8%		\$			31.8%		\$	-	ľ		
Total Bill on Average IESO Wholesale Market Price		2370		\$	14,039.06		2 : . 3 / 0		\$	14,134.95	\$	95.89	0.68%
					,				Ť	,	Ť		2.0070

In the manager's summary, discuss the reason

In the manager's summary, discuss the reason

| Customer Class: | INTERMEDIATE | USER SERVICE CLASSIFICATION | RPP / Non-RPP (Other) | 900,000 | kWh | Current Loss Factor | 1.0414 | Proposed/Approved Loss Factor | 1.0538 | |

	Cur	rent OE	B-Approved	ı			Proposed			Im	pact
	Rate		Volume	Charge		Rate	Volume	Charge			
	(\$)			(\$)		(\$)		(\$)	\$	Change	% Change
Monthly Service Charge	\$ 2	36.69	1	\$ 236.6	9 \$	236.69	1	\$ 236.69	\$	-	0.00%
Distribution Volumetric Rate	\$ 1	.2164	1000	\$ 1,216.4	0 \$	1.3417	1000	\$ 1,341.70	\$	125.30	10.30%
Fixed Rate Riders	\$	-	1	\$ -	\$	-	1	\$ -	\$	-	
Volumetric Rate Riders	\$	-	1000		\$	-	1000		\$	-	
Sub-Total A (excluding pass through)				\$ 1,453.0	9			\$ 1,578.39	\$	125.30	8.62%
Line Losses on Cost of Power	\$	-	-	\$ -	\$	-	-	\$ -	\$	-	
Total Deferral/Variance Account Rate	١ .	.5499	1.000	\$ 549.9	00 \$	0.3254	1,000	\$ 325.40	\$	(224.50)	-40.83%
Riders	*	.5499	,	φ 549.5	,	0.3234	1,000	φ 323.40	φ	(224.50)	-40.0370
CBR Class B Rate Riders	\$	-	1,000	\$ -	\$	-	1,000	\$ -	\$	-	
GA Rate Riders	\$	-	900,000	\$ -	\$	-	900,000	\$ -	\$	-	
Low Voltage Service Charge	\$ 0	.2708	1,000	\$ 270.8	80 \$	0.7213	1,000	\$ 721.30	\$	450.50	166.36%
Smart Meter Entity Charge (if applicable)			1	•					\$		
	3	-		a -	P	' -	1	a -	Ф	-	
Additional Fixed Rate Riders	\$	-	1	\$ -	\$	-	1	\$ -	\$	-	
Additional Volumetric Rate Riders			1,000	\$ -	\$	0.0022	1,000	\$ 2.20	\$	2.20	
Sub-Total B - Distribution (includes Sub-				\$ 2,273.	·a			\$ 2,627.29	e	353.50	15.55%
Total A)								\$ 2,021.29	Ψ		
RTSR - Network	\$ 2	.7843	1,000	\$ 2,784.3	30 \$	2.6468	1,000	\$ 2,646.80	\$	(137.50)	-4.94% I
RTSR - Connection and/or Line and	\$ 2	.4844	1,000	\$ 2,484.4	0 s	2.3707	1,000	\$ 2,370.70	æ	(113.70)	-4.58%
Transformation Connection	3 2	.4044	1,000	φ 2,404.4	,U \$	2.3707	1,000	\$ 2,370.70	φ	(113.70)	-4.36 /0 I
Sub-Total C - Delivery (including Sub-				\$ 7,542.4				\$ 7,644.79	e	102.30	1.36%
Total B)				φ 1,542.·	.5			φ 1,044.13	Ψ	102.30	1.30 /0
Wholesale Market Service Charge	\$ 0	.0034	937,260	\$ 3,186.6	8 \$	0.0034	948,387	\$ 3,224.52	4	37.83	1.19%
(WMSC)	1 3	.0034	937,260	φ 3,100.0	00 3	0.0034	940,307	\$ 3,224.52	Ф	31.03	1.1970
Rural and Remote Rate Protection		.0005	937,260	\$ 468.6	iз s	0.0005	948,387	\$ 474.19		5.56	1.19%
(RRRP)	\$.0005	937,260	\$ 408.6	3 \$	0.0005	948,387	\$ 4/4.19	Ф	5.56	1.19%
Standard Supply Service Charge	\$	0.25	1	\$ 0.2	25 \$	0.25	1	\$ 0.25	\$	-	0.00%
Average IESO Wholesale Market Price	\$ 0	.1101	937,260	\$ 103,192.3	3 \$	0.1101	948,387	\$ 104,417.42	\$	1,225.09	1.19%
Total Bill on Average IESO Wholesale Market Price				\$ 114,390.3	8			\$ 115,761.17	\$	1,370.79	1.20%
HST		13%		\$ 14,870.7	'5	13%		\$ 15,048.95	\$	178.20	1.20%
Ontario Electricity Rebate		31.8%		\$ -		31.8%		\$ -	l .		
Total Bill on Average IESO Wholesale Market Price				\$ 129,261.	3	. , , , ,		\$ 130,810.12	\$	1,548.99	1.20%
				,						, , , ,	

In the manager's summary, discuss the reason

In the manager's summary, discuss the reason

| Customer Class: | SENTINEL LIGHTING SERVICE CLASSIFICATION | Non-RPP (Other) | Consumption | Current Loss Factor | 1.0414 |
| Proposed/Approved Loss Factor | 1.0538 | Proposed | Propose

		Current Ol	EB-Approve	d				Proposed				lm	pact]
	Rate		Volume		Charge		Rate	Volume		Charge				1
	(\$)				(\$)		(\$)			(\$)		\$ Change	% Change	┙
Monthly Service Charge	\$	7.95	2	\$	15.90	\$	11.44	2	\$	22.88	\$	6.98	43.90%	
Distribution Volumetric Rate	\$	8.5001	1	\$	8.50	\$	12.2368	1	\$	12.24	\$	3.74	43.96%	ه
Fixed Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-		
Volumetric Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-		
Sub-Total A (excluding pass through)				\$	24.40				\$	35.12		10.72	43.92%	
Line Losses on Cost of Power	\$	0.1101	3	\$	0.29	\$	0.1101	3	\$	0.37	\$	0.09	29.86%	اد
Total Deferral/Variance Account Rate	\$	0.4612	1	\$	0.46	\$	(2.9167)	1	\$	(2.92)	\$	(3.38)	-732.42%	اۃ
Riders	*	0.4012		۱ ۳	0.40	Ψ.	(2.3107)		Ψ	(2.32)	1	(5.56)	-7 32.42 /	1
CBR Class B Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-		
GA Rate Riders	\$	-	63	\$	-	\$	-	63	\$	-	\$	-		
Low Voltage Service Charge	\$	0.1795	1	\$	0.18	\$	0.4783	1	\$	0.48	\$	0.30	166.46%	٥
Smart Meter Entity Charge (if applicable)			4			\$		4	e		\$			
	*	-	'	۱۳	-	۳	-		*	-	Ψ	- 1		
Additional Fixed Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-		
Additional Volumetric Rate Riders			1	\$	-	\$	0.0023	1	\$	0.00	\$	0.00		
Sub-Total B - Distribution (includes Sub-				\$	25.33				\$	33.05		7.73	30.50%	Л
Total A)				Ψ.										
RTSR - Network	\$	1.8868	1	\$	1.89	\$	1.7938	1	\$	1.79	\$	(0.09)	-4.93%	ln
RTSR - Connection and/or Line and	\$	1.6473	1	\$	1.65	\$	1.5720	1	\$	1.57	\$	(80.0)	-4.57%	اء
Transformation Connection	1	1.0473		φ	1.03	Ψ	1.5720		ų.	1.57	φ	(0.06)	-4.37 /	_ In
Sub-Total C - Delivery (including Sub-				\$	28.86				\$	36.42	\$	7.56	26.18%	
Total B)					20.00				Ψ	30.42	۳	7.50	20.107	1
Wholesale Market Service Charge	\$	0.0034	66	\$	0.22	\$	0.0034	66	s	0.23	\$	0.00	1.19%	اء
(WMSC)	*	0.0034	00	Ψ	0.22	۳	0.0034	00	ų.	0.23	Ψ	0.00	1.1970	'
Rural and Remote Rate Protection	\$	0.0005	66	\$	0.03	\$	0.0005	66	\$	0.03	\$	0.00	1.19%	,
(RRRP)	•	0.0005	00	Þ	0.03	₽	0.0005	00	Þ	0.03	ĮΨ	0.00	1.1970	'
Standard Supply Service Charge	\$	0.25	1	\$	0.25	\$	0.25	1	\$	0.25	\$	-	0.00%	
Average IESO Wholesale Market Price	\$	0.1101	63	\$	6.94	\$	0.1101	63	\$	6.94	\$	-	0.00%	اد
														1
Total Bill on Average IESO Wholesale Market Price				\$	36.30				\$	43.86	\$	7.56	20.83%	٦,
HST		13%		\$	4.72		13%		\$	5.70	\$	0.98	20.83%	5
Ontario Electricity Rebate		31.8%	1	\$	(11.54)	1	31.8%		\$	(13.95)	1			1
Total Bill on Average IESO Wholesale Market Price				\$	29.48				\$	35.62	\$	6.14	20.83%	
				Ť							Ť			1
														-

the manager's summary, discuss the reason

the manager's summary, discuss the reason

| Customer Class: | STREET LIGHTING SERVICE CLASSIFICATION | RPP / Non-RPP (Other) | 36,000 | kWh | Current Loss Factor | 1.0414 | Proposed/Approved Loss Factor | 1.0538 | Customer Class | Cust

		Current Ol	EB-Approved	d				Proposed				lm	pact	
	Rate		Volume		Charge		Rate	Volume		Charge				1
	(\$)				(\$)		(\$)			(\$)		\$ Change	% Change	_
Monthly Service Charge	\$	4.84	961		4,651.24	\$	4.41	961		4,238.01	\$	(413.23)	-8.88%	
Distribution Volumetric Rate	\$	2.6811	111		297.60	\$	2.4450	111	\$	271.40	\$	(26.21)	-8.81%	6
Fixed Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-		
Volumetric Rate Riders	\$	-	111		-	\$	-	111	\$	-	\$	-		
Sub-Total A (excluding pass through)				\$	4,948.84				\$	4,509.41	\$	(439.44)	-8.88%	6
Line Losses on Cost of Power	\$	-	-	\$	-	\$	-	-	\$	-	\$	-		
Total Deferral/Variance Account Rate	e	0.5481	111	\$	60.84	\$	(13.0362)	111	\$	(1,447.02)	•	(1,507.86)	-2478.43%	<u>"</u>
Riders	Ψ	0.5401		Ι Ψ	00.04	Ψ	(13.0302)		Ψ	(1,447.02)	Ψ	(1,507.00)	-2470.437	١,
CBR Class B Rate Riders	\$	-	111	\$	-	\$	-	111	\$	-	\$	-		
GA Rate Riders	\$	0.0006	36,000	\$	21.60	\$	-	36,000	\$	-	\$	(21.60)	-100.00%	
Low Voltage Service Charge	\$	0.1759	111	\$	19.52	\$	0.4685	111	\$	52.00	\$	32.48	166.34%	6
Smart Meter Entity Charge (if applicable)				\$				1	s					
,	3	-	'	1 4	-	P	-	1	Ф	-	Ф	- 1		
Additional Fixed Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-		
Additional Volumetric Rate Riders			111	\$	-	\$	0.0021	111	\$	0.23	\$	0.23		
Sub-Total B - Distribution (includes Sub-					5.050.04					0.444.00		(4.000.40)	20.220	,
Total A)				\$	5,050.81				\$	3,114.62	\$	(1,936.18)	-38.33%	0
RTSR - Network	\$	1.8774	111	\$	208.39	\$	1.7847	111	\$	198.10	\$	(10.29)	-4.94%	/6 li
RTSR - Connection and/or Line and		1.6136	111	\$	179.11	\$	1.5397	111	\$	170.91	\$	(0.20)	4 500	,
Transformation Connection	3	1.0130	1111	Ф	179.11	P	1.5397	111	Þ	170.91	Ф	(8.20)	-4.58%	° ı
Sub-Total C - Delivery (including Sub-				\$	5,438.31				\$	3,483.63	\$	(1,954.68)	-35.94%	- 1
Total B)				1 3	5,436.31				Þ	3,403.03	Þ	(1,954.66)	-35.947	٥
Wholesale Market Service Charge	s	0.0034	37,490	\$	127.47	\$	0.0034	37,935		128.98	\$	1.51	1.19%	.7
(WMSC)	a	0.0034	37,490	Ф	127.47	Þ	0.0034	37,935	Þ	128.98	Ф	1.51	1.199	0
Rural and Remote Rate Protection	_		07.400		40.75				_	40.07		0.00	4 400	., [
(RRRP)	\$	0.0005	37,490	\$	18.75	\$	0.0005	37,935	\$	18.97	\$	0.22	1.19%	٥
Standard Supply Service Charge	\$	0.25	1	\$	0.25	\$	0.25	1	\$	0.25	\$	-	0.00%	6
Average IESO Wholesale Market Price	\$	0.1101	37,490	\$	4,127.69	\$	0.1101	37,935	\$	4,176.70	\$	49.00	1.19%	/ ₆
					,			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		, ,,,,,				
Total Bill on Average IESO Wholesale Market Price				\$	9,712.46				\$	7.808.53	\$	(1,903.94)	-19.60%	7
HST		13%		\$	1,262.62		13%		\$	1,015.11	\$	(247.51)	-19.60%	
Ontario Electricity Rebate		31.8%		\$	-,		31.8%		\$	-,5	*	(=31)		
Total Bill on Average IESO Wholesale Market Price		31.070		\$	10.975.08		31.070		\$	8.823.64	\$	(2,151.45)	-19.60%	6
Total Dill of French and Table 1 The				Ť	.5,570.00				Ť	3,020.04	Ť	(=,.51.40)	10.007	Ĭ

In the manager's summary, discuss the reason

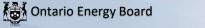
In the manager's summary, discuss the reason

	Current OEB-Approved					Г		Proposed		Impact			
	Rate		Volume		Charge		Rate	Volume		Charge			
	(\$)				(\$)		(\$)			(\$)	\$ (Change	% Change
Monthly Service Charge	\$	24.73	1	\$	24.73	\$	28.93	1	\$	28.93	\$	4.20	16.98%
Distribution Volumetric Rate	\$	-	750	\$	-	\$	-	750	\$	-	\$	-	
Fixed Rate Riders	\$	-	1	\$	-	\$	1.02	1	\$	1.02	\$	1.02	
Volumetric Rate Riders	\$	-	750	\$	-	\$	-	750	\$	-	\$	-	
Sub-Total A (excluding pass through)				\$	24.73				\$	29.95	\$	5.22	21.11%
Line Losses on Cost of Power	\$ 0	.1101	31	\$	3.42	\$	0.1101	40	\$	4.44	\$	1.02	29.86%
Total Deferral/Variance Account Rate		.0015	750	\$	1.13	\$		750	s		\$	(1.13)	-100.00%
Riders	*	.0015	750	ð	1.13	Þ	-	750	Þ	-	Ф	(1.13)	-100.00%
CBR Class B Rate Riders	\$	-	750	\$	-	\$	-	750	\$	-	\$	-	
GA Rate Riders	\$ 0	.0006	750	\$	0.45	\$	-	750	\$	-	\$	(0.45)	-100.00%
Low Voltage Service Charge	\$ 0	.0007	750	\$	0.53	\$	0.0018	750	\$	1.35	\$	0.83	157.14%
Smart Meter Entity Charge (if applicable)		0.57	4	_	0.57	_	0.57			0.57			0.00%
	\$	0.57	1	\$	0.57	\$	0.57	1	\$	0.57	\$	-	0.00%
Additional Fixed Rate Riders	\$	-	1	\$	-	\$	-	1	\$	-	\$	-	
Additional Volumetric Rate Riders			750	\$	-	\$	-	750	\$	-	\$	-	
Sub-Total B - Distribution (includes Sub-				\$	30.82				s	36.31	\$	5.49	17.82%
Total A)				ð	30.02				Þ	30.31	Þ	5.49	17.02%
RTSR - Network	\$ 0	.0065	781	\$	5.08	\$	0.0062	790	\$	4.90	\$	(0.18)	-3.48%
RTSR - Connection and/or Line and	s 0	.0059	781	\$	4.61	\$	0.0056	790	s	4.43	\$	(0.18)	-3.96%
Transformation Connection	\$.0059	701	P	4.01	Þ	0.0056	790	P	4.43	Ф	(0.16)	-3.90%
Sub-Total C - Delivery (including Sub-				\$	40.50				s	45.64	\$	5.13	12.67%
Total B)				Ÿ	40.50				φ	45.04	Ψ	3.13	12.07 /0
Wholesale Market Service Charge	s 0	.0034	781	\$	2.66	\$	0.0034	790	s	2.69	\$	0.03	1.19%
(WMSC)	*	.0034	701	Ψ	2.00	Ψ.	0.0054	730	Ψ	2.03	Ψ	0.00	1.1370
Rural and Remote Rate Protection	s 0	.0005	781	\$	0.39	\$	0.0005	790	\$	0.40	\$	0.00	1.19%
(RRRP)	*	.0003	701	Ψ	0.55	Ψ	0.0003	730	Ψ	0.40	Ψ	0.00	1.1370
Standard Supply Service Charge													
Non-RPP Retailer Avg. Price	\$ 0	.1101	750	\$	82.58	\$	0.1101	750	\$	82.58	\$	-	0.00%
Total Bill on Non-RPP Avg. Price				\$	126.12				\$	131.29	\$	5.17	4.10%
HST		13%		\$	16.40		13%		\$	17.07	\$	0.67	4.10%
Ontario Electricity Rebate		31.8%		\$	(40.11)		31.8%		\$	(41.75)			
Total Bill on Non-RPP Avg. Price				\$	102.41				\$	106.61	\$	4.20	4.10%

2021 Cost of Service Exhibit 8 – Rate Design December 11, 2020

Appendix D PDF of RTSR

1



v 1.0

2021 RTSR Workform for Electricity Distributors

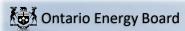
Drop-down lists are shaded blue; Input cells are shaded green.

Utility Name	Hearst Power Distribution Co. Ltd.	
Othicy Name	. Isaast Tone. Bisaasuudi Oo. Eta.	
Assigned EB Number	EB-2020-0028	
Name and Title of Contact	Jessy Richard	
Phone Number		
Email Address		
Last COS Re-based Year	2015	

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While this model has been provided in Excel format and is required to be filed with the applications, the onus remains on the applicant to ensure the accuracy of the data and the results.





1. Info 5. Historical Wholesale

2. Table of Contents 6. Current Wholesale

3. RRR Data 7. Forecast Wholesale

4. UTRs and Sub-Transmission 8. RTSR Rates to Forecast



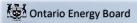
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2021 RTSR Workform for Electricity Distributors

Non-Loss Adjusted Metered kW Applicable Loss Factor Loss Adjusted Billed kWh Unit Rate Rate Class Rate Description



Uniform Transmission Rates	Unit		2019 -June 30)		2019 I - Dec. 31)		2020		2021
Rate Description			Ra	ate			Rate		Rate
Network Service Rate	kW	\$	3.71	\$	3.83	\$	3.92	\$	3.92
Line Connection Service Rate	kW	\$	0.94	\$	0.96	\$	0.97	\$	0.97
Transformation Connection Service Rate	kW	\$	2.25	\$	2.30	\$	2.33	\$	2.33
Hydro One Sub-Transmission Rates	Unit		2019 -June 30)		2019 I - Dec. 31)		2020		2021
Rate Description				ate	,		Rate		Rate
Network Service Rate	kW	\$	3.1942	\$	3.2915	\$	3.3980	\$	3.3980
Line Connection Service Rate	kW	\$	0.7710	\$	0.7877	\$	0.8045	\$	0.8045
Transformation Connection Service Rate	kW	\$	1.7493	\$	1.9755	\$	2.0194	\$	2.0194
Both Line and Transformation Connection Service Rate	kW	\$	2.5203	\$	2.7632	\$	2.8239	\$	2.8239
If needed, add extra host here. (I)	Unit		2019 1-June 30)		2019 1 - Dec. 31)		2020		2021
Rate Description			Ra	ate			Rate		Rate
Network Service Rate	kW								
Line Connection Service Rate	kW								
Transformation Connection Service Rate	kW								
Both Line and Transformation Connection Service Rate	kW	\$			-	\$	-	\$	-
If needed, add extra host here. (II)	Unit		2019 1-June 30)		2019 1 - Dec. 31)		2020		2021
Rate Description		(ouiii	Ra		. 200.0.,		Rate		Rate
Network Service Rate	kW								
Line Connection Service Rate	kW								
Transformation Connection Service Rate	kW								
Both Line and Transformation Connection Service Rate	kW	\$			-	\$	-	\$	-
Law Makana Onikaharan Oniki (Kanadia kila anta			Historic	al 2019		Cur	rent 2020	For	ecast 2021
Low Voltage Switchgear Credit (if applicable, enter as a negative value)	\$								



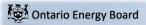
In the green shaded cells, enter billing detail for wholesale transmission for the same reporting period as the billing determinants on Sheet "3. RRR Data". For Hydro One Subtransmission Rates, if you are charged a combined Line and Transformation Connection rate, please ensure that both the Line Connection and Transformation Connection columns are completed. If any of the Hydro One Sub-transmission rates (column E, I and M) are highlighted in red, please double check the billing data entered in "Units Billed" and "Amount" columns. The highlighted rates do not match the Hydro One Sub-transmission rates approved for that time period. If data has been entered correctly, please provide explanation for the discrepancies in rates.

IESO		Network			Line Connection		Transfori	nation Co	onnection	Tota	al Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount		Amount
January	4,141	\$3.7100	15,363	4,872	\$0.9400	4,580	4,872	\$2.2500	10,962	\$	15,542
February	4,396	\$3.7100	16,309	4,803	\$0.9400	4,515	4,803	\$2.2500	10,807	\$	15,322
March	4,304	\$3.7100	15,968	4,788	\$0.9400	4,501	4,788	\$2.2500	10,773	\$	15,274
April	4,040	\$3.7100	14,988	4,491	\$0.9400	4,222	4,491	\$2.2500	10,105	\$	14,326
May	3,958	\$3.7100	14,684	4,362	\$0.9400	4,100	4,362	\$2.2500	9,815	\$	13,915
June	3,851	\$3.7100	14,288	4,113	\$0.9400	3,867	4,142	\$2.2500	9,320	\$	13,187
July	3,434	\$3.8300	13,151	4,102	\$0.9600	3,938	4,073	\$2.3000	9,368	\$	13,306
August	3,276	\$3.8300	12,547	3,854	\$0.9600	3,700	3,854	\$2.3000	8,864	\$	12,564
September	3,814	\$3.8300	14,608	3,986	\$0.9600	3,827	3,986	\$2.3000	9,168	\$	12,994
October	3,809	\$3.8300	14,588	4,065	\$0.9600	3,902	4,065	\$2.3000	9,350	\$	13,252
November	4,450	\$3.8300	17,044	4,535	\$0.9600	4,354	4,535	\$2.3000	10,431	\$	14,784
December	4,280	\$3.8300	16,392	4,784	\$0.9600	4,593	4,784	\$2.3000	11,003	\$	15,596
Total	47,753	\$ 3.77	\$ 179,931	52,755	\$ 0.95	\$ 50,096	52,756	\$ 2.27	\$ 119,965	\$	170,061
Hydro One		Network			Line Connection		Transfor	mation C	onnection		al Connection
Hydro One		Network			Line Connection		Transion	nation C	onnection	Tota	ai Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount		Amount
January	10,899	\$3.1942	\$ 34,814	10,995	\$0.7710	\$ 8,477	10,995	\$1.7493	\$ 19,233	\$	27,710
February	10,245	\$3.1942	\$ 32,725	10,377	\$0.7710	\$ 8,001	10,377	\$1.7493	\$ 18,153	\$	26,153
March	9,387	\$3.1942	\$ 29,984	9,387	\$0.7710	\$ 7,237	9,387	\$1.7493	\$ 16,420	\$	23,658
April	8,095	\$3.1942	\$ 25,856	8,221	\$0.7710	\$ 6,338	8,221		\$ 14,381	\$	20,719
May	7,340	\$3.1942	\$ 23,444	7,392	\$0.7710	\$ 5,699	7,392		\$ 12,930	\$	18,629
June	6,546	\$3.1942	\$ 20,908	6,546	\$0.7710	\$ 5,047	6,546		\$ 11,450	\$	16,497
July	6,754	\$3.2915	\$ 22,229	8,126	\$0.7877	\$ 6,401	8,126	\$1.9755	\$ 16,054	\$	22,455
August	6,383	\$3.2915	\$ 21,011	7,000	\$0.7877	\$ 5,514	7,000	\$1.9755	\$ 13,829	\$	19,343
September	7,361	\$3.2915	\$ 24,230	7,644	\$0.7877	\$ 6,021	7,644		\$ 15,101	\$	21,122
October	7,856	\$3.2915	\$ 25,857	8,013	\$0.7877	\$ 6,312	8,013		\$ 15,830	\$	22,142
November	9,821	\$3.2915	\$ 32,325	9,821	\$0.7877	\$ 7,736	9,821	\$1.9755	\$ 19,401	\$	27,137
December	10,738	\$3.2915	\$ 35,343	10,738	\$0.7877	\$ 8,458	10,738	\$1.9755		\$	29,670
Total	101,423	\$ 3.24	\$ 328,725	104,259	\$ 0.78	\$ 81,241	104,259	\$ 1.86	\$ 193,993	\$	275,234
Add Extra Host Here (I)		Network			Line Connection		Transfori	mation Co	onnection	Tota	al Connection
(if needed)											
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount		Amount
January		\$0.0000			\$0.0000			\$0.0000		\$	-
February		\$0.0000			\$0.0000			\$0.0000		\$	-
March		\$0.0000			\$0.0000			\$0.0000		\$	-
April		\$0.0000			\$0.0000			\$0.0000		\$	-
May		\$0.0000			\$0.0000			\$0.0000		\$	-
June		\$0.0000			\$0.0000			\$0.0000		\$	-
July		\$0.0000			\$0.0000			\$0.0000		\$	-
August		\$0.0000			\$0.0000			\$0.0000		\$	-
September		\$0.0000			\$0.0000			\$0.0000		\$	-
October		\$0.0000			\$0.0000			\$0.0000		\$	-
November		\$0.0000			\$0.0000			\$0.0000		\$	-
December		\$0.0000			\$0.0000			\$0.0000		\$	-
Total		\$ -	\$ -		\$ -	\$ -		\$ -	\$ -	\$	-



In the green shaded cells, enter billing detail for wholesale transmission for the same reporting period as the billing determinants on Sheet "3. RRR Data". For Hydro One Subtransmission Rates, if you are charged a combined Line and Transformation Connection rate, please ensure that both the Line Connection and Transformation Connection nade are completed. If any of the Hydro One Sub-transmission rates (column E, I and M) are highlighted in red, please double check the billing data entered in "Units Billed" and "Amount" columns. The highlighted rates do not match the Hydro One Sub-transmission rates approved for that time period. If data has been entered correctly, please provide explanation for the

xtra Host Here (II) (if needed)		Network			L	ine Connection	n		Transform	nation Co	onnec	tion	Tota	al Connection
Month	Units Billed	Rate	Aı	mount	Units Billed	Rate	A	mount	Units Billed	Rate	Am	nount		Amount
January		\$0.0000				\$0.0000				\$0.0000			\$	-
February		\$0.0000				\$0.0000				\$0.0000			\$	-
March		\$0.0000				\$0.0000				\$0.0000			\$	-
April		\$0.0000				\$0.0000				\$0.0000			\$	-
May		\$0.0000				\$0.0000				\$0.0000			\$	-
June		\$0.0000				\$0.0000				\$0.0000			\$	-
July		\$0.0000				\$0.0000				\$0.0000			\$	
August		\$0.0000				\$0.0000				\$0.0000			\$	
September		\$0.0000				\$0.0000				\$0.0000			\$	-
October		\$0.0000				\$0.0000				\$0.0000			\$	-
November		\$0.0000				\$0.0000				\$0.0000			\$	-
December		\$0.0000				\$0.0000				\$0.0000			\$	-
Total		\$ -	\$	-	- \$	-	\$	-		\$ -	\$	-	\$	-
Total Total		Network	\$	-		ine Connection		-	Transform			tion		al Connectio
	- Units Billed			mount			n	amount	Transform Units Billed		onnec	etion		al Connection
Total		Network		mount 50,177	L	ine Connection	n	.mount		nation Co	onnec Am			
Total Month	Units Billed	Network Rate	Aı		L Units Billed	ine Connection	n A		Units Billed	nation Co	Am	nount	Tota	Amount
Total Month January	Units Billed	Network Rate \$3.3362	A1	50,177	Units Billed	Rate	n A	13,056	Units Billed	Rate \$1.9030	Am \$ \$	nount 30,195	Tota	Amount 43,2 41,4
Total Month January February	Units Billed 15,040 14,641	Network Rate \$3.3362 \$3.3491	A1 \$ \$ \$	50,177 49,034	Units Billed 15,867 15,180	Rate \$0.8229 \$0.8245	n A	13,056 12,516	Units Billed 15,867 15,180	Rate \$1.9030 \$1.9077	Am \$ \$ \$	30,195 28,959	Total	Amount 43,2 41,4 38,9
Total Month January February March	Units Billed 15,040 14,641 13,691	Rate \$3.3362 \$3.3491 \$3.3564	A1 \$ \$ \$ \$ \$	50,177 49,034 45,951	Units Billed 15,867 15,180 14,175	Rate \$0.8229 \$0.8245 \$0.8281	A \$ \$ \$ \$	13,056 12,516 11,738	Units Billed 15,867 15,180 14,175	Rate \$1.9030 \$1.9077 \$1.9184	Am \$	30,195 28,959 27,193	**************************************	Amount 43,2 41,4 38,9 35,0
Month January February March April	Units Billed 15,040 14,641 13,691 12,135	Rate \$3.3362 \$3.3491 \$3.3564 \$3.3659	A1 \$ \$ \$ \$ \$ \$ \$ \$ \$	50,177 49,034 45,951 40,845	Units Billed 15,867 15,180 14,175 12,712	Rate \$0.8229 \$0.8245 \$0.8281 \$0.8307	n A	13,056 12,516 11,738 10,560	Units Billed 15,867 15,180 14,175 12,712	Rate \$1.9030 \$1.9077 \$1.9184 \$1.9262	Am \$ \$ \$ \$	30,195 28,959 27,193 24,485	**************************************	Amount 43,2 41,4 38,9 35,0 32,5
Total Month January February March April May	Units Billed 15,040 14,641 13,691 12,135 11,298	Rate \$3.3362 \$3.3491 \$3.3564 \$3.3659 \$3.3749	A1 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50,177 49,034 45,951 40,845 38,128	Units Billed 15,867 15,180 14,175 12,712 11,754	Rate \$0.8229 \$0.8245 \$0.8281 \$0.8307 \$0.8337	n A	13,056 12,516 11,738 10,560 9,799	Units Billed 15,867 15,180 14,175 12,712 11,754	Rate \$1.9030 \$1.9077 \$1.9184 \$1.9262 \$1.9351	Am \$ \$ \$ \$	30,195 28,959 27,193 24,485 22,745	**************************************	Amount 43,2 41,4 38,9 35,0 32,5 29,6
Month January February March April May June	Units Billed 15,040 14,641 13,691 12,135 11,298 10,397	Rate \$3.3362 \$3.3491 \$3.3564 \$3.3669 \$3.3749 \$3.3853	A1 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50,177 49,034 45,951 40,845 38,128 35,196	Units Billed 15,867 15,180 14,175 12,712 11,754 10,659	Rate \$0.8229 \$0.8245 \$0.8281 \$0.8307 \$0.8337 \$0.8362	A S S S S S S S S S S S S S S S S S S S	13,056 12,516 11,738 10,560 9,799 8,913	Units Billed 15,867 15,180 14,175 12,712 11,754 10,688	Rate \$1.9030 \$1.9077 \$1.9184 \$1.9262 \$1.9351 \$1.9434	Am \$ \$ \$ \$ \$ \$ \$	30,195 28,959 27,193 24,485 22,745 20,770	* * * * * * * * * * * * * * * * * * *	Amount 43,2 41,4 38,9 35,0 32,5 29,6 35,7
Total Month January February March April May June July	Units Billed 15,040 14,641 13,691 12,135 11,298 10,397 10,187	Rate \$3.3362 \$3.3491 \$3.3564 \$3.3659 \$3.3749 \$3.3853 \$3.4730	**************************************	50,177 49,034 45,951 40,845 38,128 35,196 35,380	Units Billed 15,867 15,180 14,175 12,712 11,754 10,659 12,228	Rate \$0.8229 \$0.8245 \$0.8281 \$0.8307 \$0.8337 \$0.8362 \$0.8455	A S S S S S S S S S S S S S S S S S S S	13,056 12,516 11,738 10,560 9,799 8,913 10,339	Units Billed 15,867 15,180 14,175 12,712 11,754 10,688 12,200	Rate \$1.9030 \$1.9077 \$1.9184 \$1.9262 \$1.9351 \$1.9434 \$2.0838	Am \$ \$ \$ \$ \$ \$ \$	30,195 28,959 27,193 24,485 22,745 20,770 25,422	* * * * * * * * * * * * * * * * * * *	Amount 43,2 41,4 38,9 35,0 32,5 29,6 35,7 31,9
Month January February March April May June July August	Units Billed 15,040 14,641 13,691 12,135 11,298 10,397 10,187 9,659	Rate \$3.3362 \$3.3491 \$3.3564 \$3.3659 \$3.3749 \$3.3853 \$3.4730 \$3.4741	A1	50,177 49,034 45,951 40,845 38,128 35,196 35,380 33,558	Units Billed 15,867 15,180 14,175 12,712 11,754 10,659 12,228 10,854	Rate \$0.8229 \$0.8245 \$0.8281 \$0.8307 \$0.8337 \$0.8337 \$0.8489	n	13,056 12,516 11,738 10,560 9,799 8,913 10,339 9,214	Units Billed 15,867 15,180 14,175 12,712 11,754 10,688 12,200 10,854	Rate \$1.9030 \$1.9077 \$1.9184 \$1.9262 \$1.9351 \$1.9434 \$2.0838 \$2.0907	**************************************	30,195 28,959 27,193 24,485 22,745 20,770 25,422 22,693	* * * * * * * * * * * * * * * * * * *	Amount 43,2 41,4 38,5 35,0 32,6 32,6 35,7 31,9 34,1
Month January February March April May June July August September	Units Billed 15,040 14,641 13,691 12,135 11,298 10,397 10,187 9,659 11,175	Rate \$3.3362 \$3.3491 \$3.3564 \$3.3669 \$3.3749 \$3.3853 \$3.4730 \$3.4730 \$3.4741 \$3.4753	A1 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50,177 49,034 45,951 40,845 38,128 35,196 35,380 33,558 38,837	Units Billed 15,867 15,180 14,175 12,712 11,754 10,659 12,228 10,854 11,630	\$0.8229 \$0.8245 \$0.8245 \$0.8281 \$0.8307 \$0.8337 \$0.8362 \$0.8455 \$0.8468	n	13,056 12,516 11,738 10,560 9,799 8,913 10,339 9,214 9,848	Units Billed 15,867 15,180 14,175 12,712 11,754 10,688 12,200 10,854 11,630	Rate \$1.9030 \$1.9077 \$1.9184 \$1.9262 \$1.9351 \$1.9434 \$2.0838 \$2.0907 \$2.0867	An * * * * * * * * * * * * * * * * * * *	30,195 28,959 27,193 24,485 22,745 20,770 25,422 22,693 24,269	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Amount 43,2 41,4 38,5 35,0 32,5 29,6 35,7 31,9 34,1 35,3
Month January February March April May June July August September October	Units Billed 15,040 14,641 13,691 12,135 11,298 10,397 10,187 9,659 11,175 11,665	Rate \$3.3362 \$3.3491 \$3.3564 \$3.3659 \$3.3749 \$3.3853 \$3.4730 \$3.4741 \$3.4753 \$3.4673	A1	50,177 49,034 45,951 40,845 38,128 35,196 35,380 33,558 38,837 40,445	15,867 15,180 14,175 12,712 11,754 10,659 12,228 10,854 11,630 12,078	Rate \$0.8229 \$0.8245 \$0.8281 \$0.8307 \$0.8307 \$0.8362 \$0.8465 \$0.8489 \$0.8457	n A S S S S S S S S S S S S S S S S S S	13,056 12,516 11,738 10,560 9,799 8,913 10,339 9,214 9,848 10,214	15,867 15,180 14,175 12,712 11,754 10,688 12,200 10,854 11,630 12,078	Rate \$1.9030 \$1.9077 \$1.9184 \$1.9262 \$1.9351 \$1.9434 \$2.0838 \$2.0907 \$2.0867 \$2.0847	Am \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	30,195 28,959 27,193 24,485 22,745 20,770 25,422 22,693 24,269 25,180	* * * * * * * * * * * * * * * * * * *	Amount



The purpose of this sheet is to calculate the expected billing when current 2020 Uniform Transmission Rates and Hydro One Subtransmission Rates are applied against historical 2019 transmission units.

IESO		Netwo	rk		Line	e Connect	tion	Transfor	mation C	onnection	Tot	al Connection
Month	Units Billed	Rate		Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount		Amount
January	4,141	\$ 3.9	9200 \$	16,233	4,872	\$ 0.9700	\$ 4,726	4,872	\$ 2.3300	\$ 11,352	\$	16,078
February	4,396	\$ 3.9	9200 \$	17,232	4,803	\$ 0.9700	\$ 4,659	4,803	\$ 2.3300	\$ 11,191	\$	15,850
March	4,304	\$ 3.5	9200 \$	16,872	4,788	\$ 0.9700	\$ 4,644	4,788	\$ 2.3300	\$ 11,156	\$	15,800
April	4,040	\$ 3.5	9200 \$	15,837	4,491	\$ 0.9700	\$ 4,356	4,491	\$ 2.3300	\$ 10,464	\$	14,820
May	3,958		9200 \$	15,515		\$ 0.9700	\$ 4,231		\$ 2.3300	\$ 10,163	\$	14,395
June	3,851		9200 \$	15,097	4,113	\$ 0.9700	\$ 3,990	4,142	\$ 2.3300	\$ 9,652	\$	13,642
July	3,434		9200 \$	13,460			\$ 3,979		\$ 2.3300	\$ 9,491	\$	13,469
August	3,276		9200 \$	12,842		\$ 0.9700	\$ 3,738		\$ 2.3300	\$ 8,980	\$	12,718
September	3,814		9200 \$	14,951		\$ 0.9700	\$ 3,866	3,986	\$ 2.3300	\$ 9,287	\$	13,154
October	3,809		9200 \$	14,931		\$ 0.9700	\$ 3,943	4,065	\$ 2.3300	\$ 9,471	\$	13,415
November	4,450		9200 \$	17,444		\$ 0.9700	\$ 4,399		\$ 2.3300	\$ 10,567	\$	14,966
December	4,280		9200 \$	16,778		\$ 0.9700			\$ 2.3300		\$	15,787
Total	47,753	\$	3.92 \$	187,191	52,755	\$ 0.97	\$ 51,172	52,756	\$ 2.33	\$ 122,920	\$	174,093
Hydro One		Netwo	rk		Lin	e Connect	tion	Transfor	mation C	onnection	Tot	al Connection
Month	Units Billed	Rate		Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount		Amount
January	10,899	\$ 3.	3980 \$	37,035	10,995	\$ 0.8045	\$ 8,845	10,995	\$ 2.0194	\$ 22,202	\$	31,047
February	10,245	\$ 3.	3980 \$	34,813	10,377	\$ 0.8045	\$ 8,348	10,377	\$ 2.0194	\$ 20,955	\$	29,304
March	9,387	\$ 3.	3980 \$	31,897	9,387	\$ 0.8045	\$ 7,552	9,387	\$ 2.0194	\$ 18,956	\$	26,508
April	8,095	\$ 3.5	3980 \$	27,506	8,221	\$ 0.8045	\$ 6,614	8,221	\$ 2.0194	\$ 16,601	\$	23,215
May	7,340	\$ 3.5	3980 \$	24,940	7,392	\$ 0.8045	\$ 5,947	7,392	\$ 2.0194	\$ 14,927	\$	20,873
June	6,546	\$ 3.	3980 \$	22,242	6,546	\$ 0.8045	\$ 5,266	6,546	\$ 2.0194	\$ 13,218	\$	18,484
July	6,754	\$ 3.	3980 \$	22,949	8,126	\$ 0.8045	\$ 6,538	8,126	\$ 2.0194	\$ 16,411	\$	22,948
August	6,383	\$ 3.5	3980 \$	21,691	7,000	\$ 0.8045	\$ 5,632	7,000	\$ 2.0194	\$ 14,136	\$	19,768
September	7,361	\$ 3.5	3980 \$	25,014	7,644	\$ 0.8045	\$ 6,150	7,644	\$ 2.0194	\$ 15,437	\$	21,586
October	7,856	\$ 3.3	3980 \$	26,693	8,013	\$ 0.8045	\$ 6,447	8,013	\$ 2.0194	\$ 16,182	\$	22,628
November	9,821	\$ 3.3	3980 \$	33,371	9,821	\$ 0.8045	\$ 7,901	9,821	\$ 2.0194	\$ 19,832	\$	27,733
December	10,738	\$ 3.	3980 \$	36,486	10,738	\$ 0.8045	\$ 8,638	10,738	\$ 2.0194	\$ 21,684	\$	30,322
Total	101,423	\$	3.40 \$	344,636	104,259	\$ 0.80	\$ 83,876	104,259	\$ 2.02	\$ 210,540	\$	294,416
Add Extra Host Here (I)		Netwo	rk		Lin	e Connect	tion	Transfor	mation C	onnection	Tot	al Connection
Add Extra Host Here (I) Month	Units Billed	Netwo Rate		Amount	Line Units Billed	e Connect	Amount	Transfor Units Billed	mation C Rate	Amount	Tot	Amount
Month	Units Billed	Rate		Amount								
Month January	Units Billed		- \$	Amount -		Rate	Amount		Rate	Amount	\$	
Month January February	Units Billed	Rate		Amount		Rate	Amount		Rate	Amount		
Month January February March	Units Billed	Rate	- \$ - \$	Amount		Rate \$ - \$ -	Amount \$ - \$ -		Rate \$ - \$ -	Amount \$ - \$ -	\$ \$ \$	
Month January February	Units Billed	Rate	- \$ - \$ - \$	Amount		Rate \$ - \$ - \$ -	**************************************		Rate \$ - \$ - \$ -	Amount \$ - \$ - \$ -	\$ \$	
Month January February March April	Units Billed	Rate \$ \$ \$	- \$ - \$ - \$	Amount		Rate \$ - \$ - \$ - \$ -	**************************************		Rate \$ - \$ - \$ - \$ -	Amount \$ - \$ - \$ - \$ -	\$ \$ \$	
Month January February March April May June	Units Billed	Rate \$ \$ \$ \$ \$ \$	- \$ - \$ - \$ - \$	Amount		Rate \$ - \$ - \$ - \$ - \$ - \$ -	Amount \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -		Rate \$ - \$ - \$ - \$ - \$ - \$ -	Amount \$ - \$ - \$ - \$ - \$ - \$ - \$ -	\$ \$ \$ \$ \$ \$	
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The purpose of this sheet is to calculate the expected billing when current 2020 Uniform Transmission Rates and Hydro One Subtransmission Rates are applied against historical 2019 transmission units.

Total	- \$	-	\$	-		\$ -	\$	-		\$ -	\$	-	\$	
Total		Network			Lin	e Conne	ction		Transfor	mation C	onne	ection	Total	I Connection
Month	Units Billed	Rate	A	Amount	Units Billed	Rate	A	Amount	Units Billed	Rate	A	Amount	1	Amount
January	15,040	\$3.54	\$	53,267	15,867	\$0.86	\$	13,571	15,867	\$2.11	\$	33,554	\$	47,125
February	14,641	\$3.55	\$	52,045	15,180	\$0.86	\$	13,007	15,180	\$2.12	\$	32,146	\$	45,154
March	13,691	\$3.56	\$	48,768	14,175	\$0.86	\$	12,196	14,175	\$2.12	\$	30,112	\$	42,308
April	12,135	\$3.57	\$	43,343	12,712	\$0.86	\$	10,970	12,712	\$2.13	\$	27,065	\$	38,035
May	11,298	\$3.58	\$	40,455	11,754	\$0.87	\$	10,178	11,754	\$2.13	\$	25,090	\$	35,268
June	10,397	\$3.59	\$	37,339	10,659	\$0.87	\$	9,256	10,688	\$2.14	\$	22,870	\$	32,126
July	10,187	\$3.57	\$	36,408	12,228	\$0.86	\$	10,516	12,200	\$2.12	\$	25,901	\$	36,418
August	9,659	\$3.58	\$	34,533	10,854	\$0.86	\$	9,370	10,854	\$2.13	\$	23,116	\$	32,486
September	11,175	\$3.58	\$	39,964	11,630	\$0.86	\$	10,016	11,630	\$2.13	\$	24,724	\$	34,740
October	11,665	\$3.57	\$	41,625	12,078	\$0.86	\$	10,390	12,078	\$2.12	\$	25,653	\$	36,043
November	14,271	\$3.56	\$	50,815	14,356	\$0.86	\$	12,300	14,356	\$2.12	\$	30,399	\$	42,698
December	15,018	\$3.55	\$	53,264	15,522	\$0.86	\$	13,279	15,522	\$2.12	\$	32,830	\$	46,109
Total	149,176 \$	3.5	7 \$	531,827	157,014	\$ 0.86	\$	135,048	157,014	\$ 2.12	\$	333,460	\$	468,509



The purpose of this sheet is to calculate the expected billing when forecasted 2021 Uniform Transmission Rates and Hydro One Subtransmission Rates are applied against historical 2019 transmission units.

IESO		Network		Line	e Connect	tion	Transfor	mation Co	onnection	Tot	tal Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount		Amount
January	4,141	\$ 3.9200			\$ 0.9700			\$ 2.3300		\$	16,078
February	4,396	\$ 3.9200	\$ 17,232	4,803	\$ 0.9700	\$ 4,659	4,803	\$ 2.3300	\$ 11,191	\$	15,850
March	4,304	\$ 3.9200	\$ 16,872	4,788	\$ 0.9700	\$ 4,644	4,788	\$ 2.3300	\$ 11,156	\$	15,800
April	4,040	\$ 3.9200	\$ 15,837	4,491	\$ 0.9700	\$ 4,356	4,491	\$ 2.3300	\$ 10,464	\$	14,820
May	3,958	\$ 3.9200	\$ 15,515	4,362	\$ 0.9700	\$ 4,231	4,362	\$ 2.3300	\$ 10,163	\$	14,395
June	3,851	\$ 3.9200	\$ 15,097	4,113	\$ 0.9700	\$ 3,990	4,142	\$ 2.3300	\$ 9,652	\$	13,642
July		\$ 3.9200	\$ 13,460		\$ 0.9700			\$ 2.3300	\$ 9,491	\$	13,469
August			\$ 12,842			\$ 3,738		\$ 2.3300	\$ 8,980	\$	12,718
September			\$ 14,951		\$ 0.9700			\$ 2.3300	\$ 9,287	\$	13,154
October		\$ 3.9200	\$ 14,931		\$ 0.9700				\$ 9,471	\$	13,415
November	4,450	\$ 3.9200	\$ 17,444			\$ 4,399		\$ 2.3300	\$ 10,567	\$	14,966
December		\$ 3.9200			\$ 0.9700			\$ 2.3300		\$	15,787
Total											
	47,753		\$ 187,191	52,755		\$ 51,172	52,756	\$ 2.33	\$ 122,920	\$	174,093
Hydro One		Network		Line	e Connec	tion	Transfor	mation Co	onnection	Tot	tal Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount		Amount
January	10,899	\$ 3.3980	\$ 37,035	10,995	\$ 0.8045	\$ 8,845	10,995	\$ 2.0194	\$ 22,202	\$	31,047
February	10,245	\$ 3.3980	\$ 34,813	10,377	\$ 0.8045	\$ 8,348	10,377	\$ 2.0194	\$ 20,955	\$	29,304
March	9,387	\$ 3.3980	\$ 31,897	9,387	\$ 0.8045	\$ 7,552	9,387	\$ 2.0194	\$ 18,956	\$	26,508
April			\$ 27,506		\$ 0.8045			\$ 2.0194		\$	23,215
May			\$ 24,940		\$ 0.8045			\$ 2.0194		\$	20,873
June		\$ 3.3980	\$ 22,242		\$ 0.8045			\$ 2.0194		\$	18,484
July		\$ 3.3980	\$ 22,949			\$ 6,538		\$ 2.0194	\$ 16,411	\$	22,948
			\$ 21,691		\$ 0.8045			\$ 2.0194		\$	
August		\$ 3.3980									19,768
September October	7,361		\$ 25,014		\$ 0.8045			\$ 2.0194		\$	21,586
	7,856	\$ 3.3980	\$ 26,693			\$ 6,447		\$ 2.0194	\$ 16,182	\$	22,628
November	9,821	\$ 3.3980	\$ 33,371		\$ 0.8045			\$ 2.0194		\$	27,733
December	10,738	\$ 3.3980	\$ 36,486	10,738	\$ 0.8045	\$ 8,638	10,738	\$ 2.0194	\$ 21,684	\$	30,322
Total	101,423	\$ 3.40	\$ 344,636	104,259	\$ 0.80	\$ 83,876	104,259	\$ 2.02	\$ 210,540	\$	294,416
Extra Host Here (I)		Network		Line	e Connec	tion	Transfor	nation Co	onnection	Tot	tal Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount		Amount
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February March April	- - -	\$ -	\$ -	- -	*	•	-	\$ - \$ -	\$ - \$ -	\$	-
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The purpose of this sheet is to calculate the expected billing when forecasted 2021 Uniform Transmission Rates and Hydro One Subtransmission Rates are applied against historical 2019 transmission units.

Total		\$	- \$			\$	-	\$ -		\$	-	\$ -	\$	
Total		Ne	twork		Lin	e C	onnect	ion	Transfor	mat	ion Co	nnection	Tota	al Connection
Month	Units Billed	I	Rate	Amount	Units Billed]	Rate	Amount	Units Billed	I	Rate	Amount		Amount
January	15,040	\$	3.54	53,267	15,867	\$	0.86	13,571	15,867	\$	2.11	33,554	\$	47,125
February	14,641	\$	3.55	52,045	15,180	\$	0.86	13,007	15,180	\$	2.12	32,146	\$	45,154
March	13,691	\$	3.56	48,768	14,175	\$	0.86	12,196	14,175	\$	2.12	30,112	\$	42,308
April	12,135	\$	3.57	43,343	12,712	\$	0.86	10,970	12,712	\$	2.13	27,065	\$	38,035
May	11,298	\$	3.58	40,455	11,754	\$	0.87	10,178	11,754	\$	2.13	25,090	\$	35,268
June	10,397	\$	3.59	37,339	10,659	\$	0.87	9,256	10,688	\$	2.14	22,870	\$	32,126
July	10,187	\$	3.57	36,408	12,228	\$	0.86	10,516	12,200	\$	2.12	25,901	\$	36,418
August	9,659	\$	3.58	34,533	10,854	\$	0.86	9,370	10,854	\$	2.13	23,116	\$	32,486
September	11,175	\$	3.58	39,964	11,630	\$	0.86	10,016	11,630	\$	2.13	24,724	\$	34,740
October	11,665	\$	3.57	41,625	12,078	\$	0.86	10,390	12,078	\$	2.12	25,653	\$	36,043
November	14,271	\$	3.56	50,815	14,356	\$	0.86	12,300	14,356	\$	2.12	30,399	\$	42,698
December	15,018	\$	3.55	53,264	15,522	\$	0.86	13,279	15,522	\$	2.12	32,830	\$	46,109
Total	149,176	\$	3.57 \$	531,827	157,014	\$	0.86	\$ 135,048	157,014	\$	2.12	\$ 333,460	\$	468,509



The purpose of this sheet is to re-align the current RTS Network Rates to recover current wholesale network costs.

Rate Class	Rate Description	Unit	Current RTSR- Network	Loss Adjusted Billed kWh	Billed kW	Billed Amount	Billed Amount %	Current Wholesale Billing	Adjusted RTSR Network
RESIDENTIAL SERVICE CLASSIFICATION GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION GENERAL SERVICE 50 TO 1,499 KW SERVICE CLASSIFICATION INTERMEDIATE USER SERVICE CLASSIFICATION SENTINEL LIGHTING SERVICE CLASSIFICATION STREET LIGHTING SERVICE CLASSIFICATION	Retail Transmission Rate - Network Service Rate	\$/kWh \$/kWh \$/kW \$/kW \$/kW	0.0065 0.0061 2.4894 2.7843 1.8868 1.8774	23,105,405 11,136,753 25,269,269 20,976,173 9,843 467,401	0 0 67,244 61,532 34 1,359	150,185 67,934 167,397 171,324 63 2,551	26.8% 12.1% 29.9% 30.6% 0.0% 0.5%	142,769 64,579 159,131 162,863 60 2,425	0.0062 0.0058 2.3665 2.6468 1.7937 1.7847
The purpose of this table is to re-align the current RTS	Connection Rates to recover current wholesale connection costs.								
Rate Class	Rate Description	Unit	Current RTSR- Connection	Loss Adjusted Billed kWh	Billed kW	Billed Amount	Billed Amount %	Current Wholesale Billing	Adjusted RTSR- Connection
RESIDENTIAL SERVICE CLASSIFICATION GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION GENERAL SERVICE 50 TO 1,499 KW SERVICE CLASSIFICATION INTERMEDIATE USER SERVICE CLASSIFICATION SENTINEL LIGHTING SERVICE CLASSIFICATION STREET LIGHTING SERVICE CLASSIFICATION	Retail Transmission Rate - Line and Transformation Connection Service Rate Retail Transmission Rate - Line and Transformation Connection Service Rate Retail Transmission Rate - Line and Transformation Connection Service Rate Retail Transmission Rate - Line and Transformation Connection Service Rate Retail Transmission Rate - Line and Transformation Connection Service Rate Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh \$/kWh \$/kW \$/kW \$/kW	0.0059 0.0052 2.1063 2.4844 1.6473 1.6136	23,105,405 11,136,753 25,269,269 20,978,173 9,843 467,401	0 0 67,244 61,532 34 1,359	136,322 57,911 141,636 152,870 55 2,192	27.8% 11.8% 28.8% 31.1% 0.0% 0.4%	130,081 55,260 135,152 145,871 53 2,092	0.0056 0.0050 2.0099 2.3707 1.5719 1.5397
The purpose of this table is to update the re-aligned RT	S Network Rates to recover future wholesale network costs.								
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Rate Class	Rate Description	Unit	Adjusted RTSR- Network	Loss Adjusted Billed kWh	Billed kW	Billed Amount	Billed Amount %	Forecast Wholesale Billing	Proposed RTSR- Network
Rate Class RESIDENTIAL SERVICE CLASSIFICATION GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION GENERAL SERVICE 50 TO 1.499 KW SERVICE CLASSIFICATION INTERMEDIATE USER SERVICE CLASSIFICATION SENTINEL LIGHTING SERVICE CLASSIFICATION STREET LIGHTING SERVICE CLASSIFICATION	Rate Description Retail Transmission Rate - Network Service Rate	S/kWh S/kWh S/kW S/kW S/kW			0 0 67,244 61,532 34 1,359	142,769 64,579 159,131 162,863 60 2,425	Amount		
RESIDENTIAL SERVICE CLASSIFICATION GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION GENERAL SERVICE 50 TO 1,499 KW SERVICE CLASSIFICATION INTERMEDIATE USER SERVICE CLASSIFICATION SENTINEL LIGHTING SERVICE CLASSIFICATION STREET LIGHTING SERVICE CLASSIFICATION	Rate Description Retail Transmission Rate - Network Service Rate	\$/kWh \$/kWh \$/kW \$/kW	0.0062 0.0058 2.3665 2.6468 1.7937 1.7847	23,105,405 11,136,753 25,269,269 20,978,173 9,843	0 0 67,244 61,532 34	142,769 64,579 159,131 162,863 60	Amount % 26.8% 12.1% 29.9% 30.6% 0.0% 0.5%	142,769 64,579 159,131 162,863 60	0.0062 0.0058 2.3665 2.6468 1.7938 1.7847
RESIDENTIAL SERVICE CLASSIFICATION GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION GENERAL SERVICE 50 TO 1,499 KW SERVICE CLASSIFICATION INTERMEDIATE USER SERVICE CLASSIFICATION SENTINEL LIGHTING SERVICE CLASSIFICATION STREET LIGHTING SERVICE CLASSIFICATION	Rate Description Retail Transmission Rate - Network Service Rate	\$/kWh \$/kWh \$/kW \$/kW	0.0062 0.0058 2.3665 2.6468 1.7937	23,105,405 11,136,753 25,269,269 20,978,173 9,843	0 0 67,244 61,532 34	142,769 64,579 159,131 162,863 60	26.8% 12.1% 29.9% 30.6% 0.0%	142,769 64,579 159,131 162,863 60	0.0062 0.0058 2.3665 2.6468 1.7938

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2021 Cost of Service Exhibit 8 – Rate Design December 11, 2020

Appendix E Changes to Conditions of Service

Identification of changes from previous Cost of Service (May 7, 2003) to updated version (revised July 2016)

Changes include:

- <u>Meter location:</u> Added wording to say that customer must consult with Hearst Power prior to deciding meter location
- <u>Demarcation points:</u> Demarcation point is the physical location at which Hearst Power's responsibility of distribution equipment including connection assets ends at the Customer.

The previous Conditions of Service stated: "In all cases the final demarcation point will be the decision of Hearst Power". This statement was too vague and caused confusion on some site for our crew.

The revised version states <u>exactly</u> where demarcation point is depending on what type of connection. If a different demarcation point exists, Hearst Power must have an easement on file.

• Connection cost for new service: The previous version stated Hearst Power provide free of charge the installation and supply of 30 m of overhead service wire for a new service connection. The revised version states that Hearst Power provide free of charge the installation and supply of 30 m of overhead service wire for a new service OR the same dollar value as a credit for underground services.

Also, it now states that the customer can obtain alternate bid for service installation on his property which must be inspected and approved by Hearst Power. Hearst Power remains the only one responsible for the connection to the distribution system.

• Security deposits:

Previous deposit policy identified the deposits as:

The maximum amount of a security deposit is to be calculated based on one (1) month estimated billing, as per average of customer's billing amount (over the most recent 12 consecutive months within the past 2 years) or

a minimum of \$100.00 for Residential non-electric, a minimum of \$200.00 for Residential all-electric and a minimum of \$300.00 for general service customers (whichever is the greatest).

The revised policy identifies different deposits by classifications but the major change is: A residential Customer's security deposit amount is calculated according to **the average bill** of that account over the most recent consecutive 12- month span within the past two (2) years multiplied **by a billing factor of 2**; or a minimum of \$100.00 for Residential accounts with non-electrical heating and \$300.00 for Residential account with all electrical heating.

- <u>Customer account refunds</u>: Balance of less than 5\$ will no longer be returned
- <u>Arrears certificate</u>: Other LDC charges 15\$ for producing an arrear certificate, therefore the new Conditions of Services states we will charges 15\$
- Ontario Electricity Support Program: A new section was added for this new program
- <u>Sentinel Lights</u>: Hearst Power no longer accepts new unmetered sentinel lights