



January 19, 2021

Tyler Kasubeck  
Rates and Regulatory Affairs Officer  
598 Second Avenue  
Espanola ON P5E 1C4  
[tyler.kasubeck@ssmpuc.com](mailto:tyler.kasubeck@ssmpuc.com)

### **LETTER OF DIRECTION**

Dear Mr. Kasubeck:

**Re: Espanola Regional Hydro Distribution Corporation (Espanola Regional Hydro) 2021 Cost of Service Application for Ontario Energy Board File Number: EB-2020-0020**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Espanola Regional Hydro's application for 2021 Cost of Service (Notice). The English and French versions of the Notice will be published by the OEB, in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 through 3 below **prior to January 28, 2021**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at [registrar@oeb.ca](mailto:registrar@oeb.ca).

You are directed:

1. No later than the date the Notice is posted on Espanola Regional Hydro's website in accordance with paragraph 2, to:
  - a) arrange for the service of each of the enclosed English and French versions of the Notice, in the exact form accompanying this letter and the application and the evidence, directly on School Energy Coalition and on all intervenors of record in Espanola Regional Hydro's previous cost of service proceeding, EB-2011-0319, namely: Vulnerable Energy Consumers Coalition.
  - b) arrange for the service of the enclosed English and French versions of the Notice, in the exact form accompanying this letter by email on any customers for which Espanola Regional Hydro has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email messages:
    - i. "Espanola Regional Hydro Distribution Corporation has applied to the Ontario Energy Board to increase our electricity distribution rates. Please

review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing." The email must attach a copy of the English version of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the English Notice posted on Espanola Regional Hydro's website.

- ii. « Espanola Regional Hydro Distribution Corporation avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin d'augmenter nos tarifs de distribution de l'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal. » The email must attach a copy of the French version of the Notice and the words « l'avis d'audience » within the email message are required to provide a live link to the French Notice posted on Espanola Regional Hydro's website.
2. If Espanola Regional Hydro has a twitter account, once both the English and French versions of the Notice are posted on Espanola Regional Hydro's website in accordance with paragraph 2, to tweet the following messages:
    - a. "We have applied to the @OntEnergyBoard to increase our electricity distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the English Notice posted on Espanola Regional Hydro's website.
    - b. « Nous avons déposé une requête auprès de @OntEnergyBoard afin d'augmenter nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. » The tweet is required to provide a live link to the French Notice posted on Espanola Regional Hydro's website.
  3. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
  4. To provide a copy of the Notice, the application and the evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

*Original signed by*

Christine E. Long  
Registrar

Encl.

cc: John A.D. Vellone, Borden Ladner Gervais LLP