

BY E-MAIL

January 22, 2021

Henry Andre  
Director, Pricing and Load Forecasting  
Hydro One Networks Inc.  
7th Floor, South Tower 483 Bay Street  
Toronto, ON M5G 2P5  
[Henry.Andre@HydroOne.com](mailto:Henry.Andre@HydroOne.com)

**LETTER OF DIRECTION**

Dear Mr. Andre:

**Re: Hydro One Networks Inc. (Hydro One Networks)  
Implementing the Ontario Energy Board's Decision to Eliminate the Hydro  
One Networks Inc. Distribution Seasonal Rate Class  
Ontario Energy Board File Number: EB-2020-0246**

The Ontario Energy Board (OEB) has issued a form of individual customer Notice for the referenced proceeding. Please note that you must comply with the directions in paragraphs 1 through 3 below **by March 5, 2021**. If you are unable to comply with the directions within this time frame, you must inform the Registrar immediately at [Registrar@oeb.ca](mailto:Registrar@oeb.ca).

You are directed:

1. To immediately insert the information noted in blue highlight in the enclosed English and French versions of the individual customer Notice (Completed Form of Notice).
2. Once the requirement in paragraph 1 is completed:
  - a. No later than the date the first of the individual customer Notices is served on customers in accordance with paragraph 2(b), to make copies of both the English and French versions of the Completed Form of Notice and Hydro One Networks' October 15, 2020 *Report on Elimination of the Seasonal Class* as filed in OEB File No. EB-2020-0246 (Report) available for public review at Hydro One Networks' head office and its regional offices (if and when its offices are accessible to the public), and in a prominent place on Hydro One Networks' website.

- b. To immediately insert the individualized information set out in the yellow highlighted portions in the Completed Form of Notice and arrange for the service of the individualized English and French versions of the Completed Form of Notice directly on each seasonal customer being reclassified to the R1, R2 or UR rate classes. The Completed Form of Notice must be in the exact form accompanying this letter, with the exception that the highlighted areas must be completed with information that pertains directly to each individual customer.
3. To file with the OEB an affidavit in electronic form proving completion of the matters in paragraphs 1 and 2 above immediately thereafter and setting out the manner by which service was completed.
4. To provide a copy of the Completed Form of Notice, the Report and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

*Original Signed By*

Christine E. Long  
Registrar

Encl.