



From: Webmaster <Webmaster@oeb.ca>
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To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-04

-- Case Number --
EB-2020-0246

-- Name --
Ray Avery

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I have owned a very basic seasonal cabin in Dorset On for 34 years. I am retired now, and have the lowest income I have ever had and in going over this proposal from Hydro One of the impact on my bill , frankly I am floored.

My bill in their estimation will increase by 100 %. To inform anyone that their rent, or grocery bill, or cost of heat, or especially electricity is going to double from one bill, starting with their next seems outrageous to me. Most people have to budget their money, but especially pensioner's and retired people. No one is budgeting for double utility bills.

I also would like to add that the service we receive from hydro one regarding the reliability of the service has not been very good at all. Over the last

10 years of my 34 years of being a customer, the number of power outages that occur has increased 10 fold. What once was once every few years has become

5-10 times a season (half a year). I have bought generators because of this.

Power goes out often. It cannot be counted on. Sometimes it's only a couple of hours, many times it's more than 24. To be told they are going to have to double my bill for that seems unjust. Even without the increase in outages, it still seem very un-fair.

Thank You, Ray Avery