



From: Webmaster <Webmaster@oeb.ca>
Sent: Thursday, March 4, 2021 2:22 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-04

-- Case Number --
EB-2020-0246

-- Name --
Jane Nairn

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

As an account holder of a "seasonal" property, I find the proposed rate change unconscionable. Not only that, but this proposal is just plain unfair to the small user.

- 1) The rate change is based on monthly use and the account holder's use is calculated as monthly. Actually Hydro use is 8 months or less according to classification as seasonal. This distorts the picture as some months have 0 usage.
- 2) The little guy who has struggled to conserve energy, reduce usage and follow the utility's constant promotions and incentives to lower energy consumption is hit hardest. He has purchased energy efficient appliances, uses low energy light bulbs and even added extra insulation to support conservation and be a low user. With what result? He is going to be penalized by over 100% increase in his bill. Is this a just reward for conservation?
- 3) The household that uses the least is charged the biggest increase.
UNFAIR!
- 4) On Hydro One's website, it proclaims "Connected for Life. That's our promise to you." Unfortunately, this rate proposal will fracture that promise to the consumer. With less than a ten year payback, satisfactory off-grid service can be implemented. Unless a reasonable Hydro cost can be assured, this will become a serious consideration.

With this proposal Hydro One is going to lose a significant number of low consumption customers. Is this the purpose of EB-2020-0246?

Why cannot infrastructure costs be averaged out among all consumers?