



February 17, 2021

Margaret Nanninga  
Vice-President Finance and CFO  
Kitchener-Wilmot Hydro Inc.  
301 Victoria Street South  
P.O. Box 9010  
Kitchener, ON N2G 4L2  
[mnanninga@kwhydro.ca](mailto:mnanninga@kwhydro.ca)

**LETTER OF DIRECTION**

Dear Ms. Nanninga:

**Re: Kitchener Wilmot Hydro Inc. (Kitchener Wilmot Hydro)  
Application for changes to Retail Transmission Service Rate  
Ontario Energy Board File Number: EB-2021-0074**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Kitchener Wilmot Hydro's application for changes to its Retail Transmission Service Rates (Notice). Please note that you must complete the steps in paragraphs 1 and 2 by **February 23, 2021**. If you are not able to complete the steps by the noted date, you must inform the Registrar immediately at [registrar@oeb.ca](mailto:registrar@oeb.ca).

You are directed:

1. To immediately post the Notice, the application and the evidence, and any amendments thereto, in a prominent place on Kitchener Wilmot Hydro's website.
2. To arrange for the service of the enclosed Notice, the application and the evidence, directly on all intervenors in Kitchener Wilmot Hydro's previous rate application **EB-2019-0049**, namely, Energy Probe Research Foundation, School Energy Coalition and the Vulnerable Energy Consumers Coalition.
3. To file with the OEB and affidavit proving completion of the matters in paragraphs 1 and 2 above immediately thereafter.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

*Original Signed By*

Christine E. Long  
Registrar

Encl.