

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF KITCHENER-WILMOT HYDRO INC.

Kitchener Wilmot Hydro Inc. has applied to change its electricity retail transmission service rates.

Learn more. Have your say.

Kitchener-Wilmot Hydro Inc. has applied to the Ontario Energy Board to change its electricity retail transmission network and line connection rates, which are part of the Delivery charge. Distributors, such as Kitchener-Wilmot Hydro Inc., use these rates in calculating the charges collected from end-use customers associated with the distributor's payments to the IESO for network service charges.

If the application is approved as filed, a typical residential customer and a typical general service (with demand less than 50 kW) customer of Kitchener Wilmot Hydro Inc. would see an increase of approximately \$1.16 per month and \$2.69 per month, respectively. Other customers may also be affected.

Kitchener-Wilmot Hydro Inc. submits that an adjustment to the 2021 rates is required because the 2019 volumes used to set those rates did not include amounts associated with a meter point at one of its transformer stations.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Kitchener-Wilmot Hydro Inc.'s application. We will also hear questions and arguments from individuals and groups that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate change will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Kitchener-Wilmot Hydro Inc.'s application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Kitchener-Wilmot Hydro Inc.'s application and make arguments on whether the OEB should approve Kitchener-Wilmot Hydro Inc.'s request. Apply by **March 5, 2021** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

LEARN MORE

Retail transmission charges are paid by your utility to cover the costs of transmitters to operate and maintain the high-voltage transmission system that carries electricity from generating stations to your utility. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2021-0074**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number **EB-2021-0074** on the OEB website: www.oeb.ca/participate. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Kitchener-Wilmot Hydro Inc. has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **March 5, 2021**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be placed on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.



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