

From: [registrar](#)
To: [REDACTED]
Subject: Additional Letter of Comment - EB-2020-0246
Date: Monday, February 22, 2021 8:00:20 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Monday, February 22, 2021 3:41 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-02-22

-- Case Number --
EB-2020-0246

-- Name --
David Kaufman

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

Dear Sir;

This is an addendum to our previous e-mail comment regarding our cottage at [REDACTED] in Algonquin Highlands Township (Bear Lake). We previously mentioned the unreliable hydro service at the current high rates.

We would like to add that we are near the end of a hydro line "run" (no redundancy) and as a result we are the last to have hydro restored following a disruption, sometimes days. For us this is additional expense in fuel for the generator and/or perished food. In effect this low priority service is the equivalent of already "paying a higher price" for our current service.

Please take that into account.

If you decide to abolish the seasonal rate can we have your promise that we will receive an R2 class level of service please.

Thank you

Dave and Marianne Kaufman

-- Attachment --