

From: [registrar](#)
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Monday, February 22, 2021 10:21:30 AM

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>
Sent: Thursday, February 18, 2021 4:09 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-02-18

-- Case Number --
EB-2020-0246

-- Name --
David and Darlow Balsillie

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

We are the owners of a seasonal residence at [REDACTED]. This property is water access only, therefore, we are only present from May to October. Our previous Hydro One bills will confirm this usage pattern. The letter which we recently received from Hydro One, indicates that we will be moved from Seasonal Class to Residential Low Density (R2) Class and our average monthly usage rate for the past 12 months (2020) was shown to be 199.90kWh. While this average usage rate is correct, the actual usage rate for 6 months of the year is 0 kWh, making our average rate for the remaining 6 months ~400kWh per month. Also, there are a number of variables that determine our annual usage rate (weather, health, visitors, etc.). 2020 was an unusually low usage summer due to the Covid-19 pandemic.

The usage rates for the previous three summers are: 2019: ~425kWh; 2018:

~600kWh; & 2017: ~660kWh per month for the 6 months from May to October. Thus our rates could be considerably higher than those projected by Hydro One. The question is: How will these new rates be applied?? Average 12 month usage; Average 6 month usage; or real-time daily usage. If the latter is the method to be used, then our power costs will be double their current level. This is outrageous!!! Through an administrative decision, we will be charged twice the current amount.

Also, there is no mention in the letter about "Delivery" and "Regulatory"

costs. Will these be increased, as well?? Also, with every increase in costs, there is a subsequent increase in the HST!! This additional cost is not added into the projected bill!

The information that has been sent to us as consumers is: not accurate; misleading; and lacking in the disclosure of the total future cost of power.

From this information, the consumer cannot possibly determine what the future costs will be and when this will occur. The only certainty appears to be that the rates are going to rise (dramatically)

Regards.....David and Darlow Balsillie.