



Electricity Distribution Licence

ED-2016-0360

Alectra Utilities Corporation

Valid Until

December 7, 2036

Original Signed By

Brian Hewson

**Vice President, Consumer Protection & Industry Performance
Ontario Energy Board**

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1 Definitions

In this Licence:

“Accounting Procedures Handbook” means the handbook, approved by the Board which specifies the accounting records, accounting principles and accounting separation standards to be followed by the Licensee;

“Act” means the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, Schedule B;

“Affiliate Relationships Code for Electricity Distributors and Transmitters” means the code, approved by the Board which, among other things, establishes the standards and conditions for the interaction between electricity distributors or transmitters and their respective affiliated companies;

“distribution services” means services related to the distribution of electricity and the services the Board has required distributors to carry out, including the sales of electricity to consumers under section 29 of the Act, for which a charge or rate has been established in the Rate Order;

“Distribution System Code” means the code approved by the Board which, among other things, establishes the obligations of the distributor with respect to the services and terms of service to be offered to customers and retailers and provides minimum, technical operating standards of distribution systems;

“Electricity Act” means the *Electricity Act, 1998*, S.O. 1998, c. 15, Schedule A;

“IESO” means the Independent Electricity System Operator;

“Licensee” means Alectra Utilities Corporation;

“Market Rules” means the rules made under section 32 of the Electricity Act;

“OPA” means the Ontario Power Authority;

“Performance Standards” means the performance targets for the distribution and connection activities of the Licensee as established by the Board in accordance with section 83 of the Act;

“Rate Order” means an Order or Orders of the Board establishing rates the Licensee is permitted to charge;

“regulation” means a regulation made under the Act or the Electricity Act;

“Retail Settlement Code” means the code approved by the Board which, among other things, establishes a distributor’s obligations and responsibilities associated with financial settlement among retailers and consumers and provides for tracking and facilitating consumer transfers among competitive retailers;

“service area” with respect to a distributor, means the area in which the distributor is authorized by its licence to distribute electricity;

“Standard Supply Service Code” means the code approved by the Board which, among other things, establishes the minimum conditions that a distributor must meet in carrying out its obligations to sell electricity under section 29 of the Electricity Act;

“wholesaler” means a person that purchases electricity or ancillary services in the IESO administered markets or directly from a generator or, a person who sells electricity or ancillary services through the IESO-administered markets or directly to another person other than a consumer.

2 Interpretation

- 2.1 In this Licence, words and phrases shall have the meaning ascribed to them in the Act or the Electricity Act. Words or phrases importing the singular shall include the plural and vice versa. Headings are for convenience only and shall not affect the interpretation of the Licence. Any reference to a document or a provision of a document includes an amendment or supplement to, or a replacement of, that document or that provision of that document. In the computation of time under this Licence, where there is a reference to a number of days between two events, they shall be counted by excluding the day on which the first event happens and including the day on which the second event happens and where the time for doing an act expires on a holiday, the act may be done on the next day that is not a holiday.

3 Authorization

- 3.1 The Licensee is authorized, under Part V of the Act and subject to the terms and conditions set out in this Licence:
- a) to own and operate a distribution system in the service area described in Schedule 1 of this Licence;
 - b) to retail electricity for the purposes of fulfilling its obligation under section 29 of the Electricity Act in the manner specified in Schedule 2 of this Licence; and
 - c) to act as a wholesaler for the purposes of fulfilling its obligations under the Retail Settlement Code or under section 29 of the Electricity Act.

4 Obligation to Comply with Legislation, Regulations and Market Rules

- 4.1 The Licensee shall comply with all applicable provisions of the Act and the Electricity Act and regulations under these Acts, except where the Licensee has been exempted from such compliance by regulation.
- 4.2 The Licensee shall comply with all applicable Market Rules.

5 Obligation to Comply with Codes

- 5.1 The Licensee shall at all times comply with the following Codes (collectively the “Codes”) approved by the Board, except where the Licensee has been specifically exempted from such

compliance by the Board. Any exemptions granted to the licensee are set out in Schedule 3 of this Licence. The following Codes apply to this Licence:

- a) the Affiliate Relationships Code for Electricity Distributors and Transmitters;
- b) the Distribution System Code;
- c) the Retail Settlement Code; and
- d) the Standard Supply Service Code.

5.2 The Licensee shall:

- a) make a copy of the Codes available for inspection by members of the public at its head office and regional offices during normal business hours; and
- b) provide a copy of the Codes to any person who requests it. The Licensee may impose a fair and reasonable charge for the cost of providing copies.

6 Obligation to Provide Non-discriminatory Access

- 6.1 The Licensee shall, upon the request of a consumer, generator or retailer, provide such consumer, generator or retailer with access to the Licensee's distribution system and shall convey electricity on behalf of such consumer, generator or retailer in accordance with the terms of this Licence.

7 Obligation to Connect

- 7.1 The Licensee shall connect a building to its distribution system if:

- a) the building lies along any of the lines of the distributor's distribution system; and
- b) the owner, occupant or other person in charge of the building requests the connection in writing.

- 7.2 The Licensee shall make an offer to connect a building to its distribution system if:

- a) the building is within the Licensee's service area as described in Schedule 1; and
- b) the owner, occupant or other person in charge of the building requests the connection in writing.

- 7.3 The terms of such connection or offer to connect shall be fair and reasonable and made in accordance with the Distribution System Code, and the Licensee's Rate Order as approved by the Board.

- 7.4 The Licensee shall not refuse to connect or refuse to make an offer to connect unless it is permitted to do so by the Act or a regulation or any Codes to which the Licensee is obligated to comply with as a condition of this Licence.

8 Obligation to Sell Electricity

- 8.1 The Licensee shall fulfill its obligation under section 29 of the Electricity Act to sell electricity in accordance with the requirements established in the Standard Supply Service Code, the Retail Settlement Code and the Licensee's Rate Order as approved by the Board.

9 Obligation to Maintain System Integrity

- 9.1 The Licensee shall maintain its distribution system in accordance with the standards established in the Distribution System Code and Market Rules, and have regard to any other recognized industry operating or planning standards adopted by the Board.

10 Market Power Mitigation Rebates

- 10.1 The Licensee shall comply with the pass through of Ontario Power Generation rebate conditions set out in Appendix A of this Licence.

11 Distribution Rates

- 11.1 The Licensee shall not charge for connection to the distribution system, the distribution of electricity or the retailing of electricity to meet its obligation under section 29 of the Electricity Act except in accordance with a Rate Order of the Board.

12 Separation of Business Activities

- 12.1 The Licensee shall keep financial records associated with distributing electricity separate from its financial records associated with transmitting electricity or other activities in accordance with the Accounting Procedures Handbook and as otherwise required by the Board.

13 Expansion of Distribution System

- 13.1 The Licensee shall not construct, expand or reinforce an electricity distribution system or make an interconnection except in accordance with the Act and Regulations, the Distribution System Code and applicable provisions of the Market Rules.
- 13.2 In order to ensure and maintain system integrity or reliable and adequate capacity and supply of electricity, the Board may order the Licensee to expand or reinforce its distribution system in accordance with Market Rules and the Distribution System Code, or in such a manner as the Board may determine.

14 Provision of Information to the Board

- 14.1 The Licensee shall maintain records of and provide, in the manner and form determined by the Board, such information as the Board may require from time to time.
- 14.2 Without limiting the generality of paragraph 14.1, the Licensee shall notify the Board of any material change in circumstances that adversely affects or is likely to adversely affect the business, operations or assets of the Licensee as soon as practicable, but in any event no more than twenty (20) days past the date upon which such change occurs.

15 Restrictions on Provision of Information

- 15.1 The Licensee shall not use information regarding a consumer, retailer, wholesaler or generator obtained for one purpose for any other purpose without the written consent of the consumer, retailer, wholesaler or generator.
- 15.2 The Licensee shall not disclose information regarding a consumer, retailer, wholesaler or generator to any other party without the written consent of the consumer, retailer, wholesaler or generator, except where such information is required to be disclosed:
- a) to comply with any legislative or regulatory requirements, including the conditions of this Licence;
 - b) for billing, settlement or market operations purposes;
 - c) for law enforcement purposes; or
 - d) to a debt collection agency for the processing of past due accounts of the consumer, retailer, wholesaler or generator.
- 15.3 The Licensee may disclose information regarding consumers, retailers, wholesalers or generators where the information has been sufficiently aggregated such that their particular information cannot reasonably be identified.
- 15.4 The Licensee shall inform consumers, retailers, wholesalers and generators of the conditions under which their information may be released to a third party without their consent.
- 15.5 If the Licensee discloses information under this section, the Licensee shall ensure that the information provided will not be used for any other purpose except the purpose for which it was disclosed.

16 Customer Complaint and Dispute Resolution

- 16.1 The Licensee shall:
- a) have a process for resolving disputes with customers that deals with disputes in a fair, reasonable and timely manner;
 - b) publish information which will make its customers aware of and help them to use its dispute resolution process;
 - c) make a copy of the dispute resolution process available for inspection by members of the public at each of the Licensee's premises during normal business hours;
 - d) give or send free of charge a copy of the process to any person who reasonably requests it; and
 - e) subscribe to and refer unresolved complaints to an independent third party complaints resolution service provider selected by the Board. This condition will become effective on a date to be determined by the Board. The Board will provide reasonable notice to the Licensee of the date this condition becomes effective.

17 Term of Licence

- 17.1 This Licence shall take effect on March 1, 2017 and expire on December 7, 2036. The term of this Licence may be extended by the Board.

18 Fees and Assessments

- 18.1 The Licensee shall pay all fees charged and amounts assessed by the Board.

19 Communication

- 19.1 The Licensee shall designate a person that will act as a primary contact with the Board on matters related to this Licence. The Licensee shall notify the Board promptly should the contact details change.
- 19.2 All official communication relating to this Licence shall be in writing.
- 19.3 All written communication is to be regarded as having been given by the sender and received by the addressee:
- a) when delivered in person to the addressee by hand, by registered mail or by courier;
 - b) ten (10) business days after the date of posting if the communication is sent by regular mail; and
 - c) when received by facsimile transmission by the addressee, according to the sender's transmission report.

20 Copies of the Licence

- 20.1 The Licensee shall:
- a) make a copy of this Licence available for inspection by members of the public at its head office and regional offices during normal business hours; and
 - b) provide a copy of this Licence to any person who requests it. The Licensee may impose a fair and reasonable charge for the cost of providing copies.

21 Conservation and Demand Management

[Intentionally left blank]

22 Pole Attachments

- 22.1 The Licensee shall provide access to its distribution poles to all Canadian carriers, as defined by the Telecommunications Act, and to all cable companies that operate in the Province of Ontario. For each attachment, with the exception of wireless attachments, the Licensee shall charge the rate approved by the Board and included in the Licensee's tariff.
- 22.2 The Licensee shall:

- a) annually report the net revenue, and the calculations used to determine that net revenue, earned from allowing wireless attachments to its poles. Net revenues will be accumulated in a deferral account approved by the Board;
- b) credit that net revenue against its revenue requirement subject to Board approval in rate proceedings; and
- c) provide access for wireless attachments to its poles on commercial terms normally found in a competitive market.

23 Administration of COVID-19 Energy Support Program

23.1 For the purposes of paragraphs 23.1 to 23.8:

“Application Form” means the form of application for CEAP approved by the Board, including the use of that form by telephone

“CEAP” means the COVID-19 Energy Assistance Program as described in the Board’s Decision and Order dated June 16, 2020

“CEAP-eligible account” means an account in the Licensee’s residential class that meets all of the following criteria:

- (a) the account was in good standing (i.e. all amounts on account of electricity charges that were payable were fully paid) on March 17, 2020, and the account was not enrolled in an arrears payment for amounts owing prior to March 17, 2020
- (b) complete payment on account of electricity charges has not been made on at least two electricity bills issued since March 17, 2020, and the account has an Overdue Balance on the date of receipt of the Application Form for the account including where the account is enrolled in an arrears payment agreement for amounts incurred following March 17, 2020,
- (c) the account has not received funding under the Low-income Energy Assistance Program or the Ontario Electricity Support Program in 2020; and
- (d) the account holder has provided a complete Application Form and has declared, through the Application Form, that they or their spouse or common-law partner that resides in the same residence:
 - are unemployed on the date that they provide their completed Application Form to the Licensee
 - have received Employment Insurance or the Canada Emergency Response Benefit since March 17, 2020

“Overdue Balance” means the amount by which the account holder’s balance is past due in respect of Electricity Charges at the time the Application Form is received by the Licensee. Amounts that may be on the bill but are not yet past due are not part of the Overdue Balance.

“electricity charges” means:

- (a) charges that appear under the sub-headings “Electricity”, “Delivery”, and “Regulatory Charges” as described in Ontario Regulation 275/04 (Information on Invoices to Certain Classes of Consumers of Electricity) made under the Act, and all applicable taxes on those charges;
- (b) where applicable, charges prescribed by regulations under section 25.33 of the Electricity Act and all applicable taxes on those charges
- (c) Board-approved specific service charges, including late payment charges, and such other charges and applicable taxes associated with the consumption of electricity as may be required by law to be included on the bill issued to the customer or as may be designated by the Board for the purposes of this definition, but not including security deposits, amounts owed by a customer pursuant to a billing adjustment, or amounts under an arrears payment agreement entered into prior to March 17, 2020; and
- (d) any financial assistance provided for under the *Ontario Rebate for Electricity Consumers Act, 2016*

23.2 The Licensee shall start to accept Application Forms as of July 13, 2020.

23.3 The Licensee shall:

- (a) Make copies of the Application Form available on its web site and to any customer on request.
- (b) Process all complete Application Forms in the order in which they are received.
- (c) Accept Application Forms by e-mail or mail, and may also allow the Application Form to be completed online or by telephone, provided that where Application Forms are completed by telephone the call must be recorded and must document confirmation of all information requested on the Application Form, including consent and the applicant's declaration of eligibility.
- (d) Process each complete Application Form within 10 business days of receipt.

23.4 The Licensee shall provide a credit to a CEAP-eligible account in an amount equal to half of the Overdue Balance for the account:

- (a) to a maximum of \$230, where the Application Form declares that the account is for a residence that mainly uses electric heating or in which an eligible medical device is used
- (b) to a maximum of or \$115, in all other cases.

23.5 The credit must be applied on the next bill issued to the CEAP-eligible account after the processing of the Application Form for the account as set out in paragraph 12.3(d), where feasible, and in any event no later than on the following bill.

23.6 Despite paragraph 23.4:

- (a) The Licensee is not required to provide a credit to a CEAP-eligible account if the total amount of CEAP funding available to the Licensee as specified by the Board has been expended; and
 - (b) The Licensee shall not provide a credit to a CEAP-eligible account more than once.
- 23.7 Reimbursement for credits provided by the Licensee to CEAP-eligible accounts, up to the total referred to in paragraph 23.5(a), are recoverable from the Independent Electricity System Operator. The Licensee shall provide information in such form and manner, and within such time, as the IESO may reasonably require, in respect of requests for reimbursement. The Licensee shall not seek reimbursement from the Independent Electricity System Operator for any amount above the total referred to in paragraph 23.5(a) or on account of any costs relating to the administration of CEAP.
- 23.8 The Licensee shall keep the following records for two years, and make them available to the Board upon request:
- (a) Copies of all Application Forms received, including recordings of calls where the Application Form is provided by telephone, and copies of any communications with customers about CEAP.
 - (b) A record of all Application Forms that were accepted as complete and a credit was provided to CEAP-eligible accounts, and a record of all Application Forms that were denied
 - (c) A record of the credit provided to each CEAP-eligible account, as well as the total amount of credits provided to all CEAP-eligible accounts.
- 23.9 The Licensee shall report to the Board, as soon as practicable, the date on which the total amount of CEAP funding referred to in paragraph 23.5(a) has been expended.
- 23.10 Paragraphs 23.1 to 23.8 govern over any provisions of the Distribution System Code or the Standard Supply Service Code in the event of any inconsistency.

24 Administration of COVID-19 Energy Support Program – Small Business

24.1 For the purposes of paragraphs 24.1 to 24.8:

“Application Form” means the form of application for CEAP-SB approved by the Board, including the use of that form by telephone

“CEAP-SB” means the COVID-19 Energy Assistance Program – Small Business as described in the Board’s Decision and Order dated August 7, 2020

“CEAP-SB eligible account” means an account for premises in the Licensee’s GS<50 class (for electricity distributors) / relevant commercial class and whose annual usage is less than 150,000 kWh (for USMPs) that meets all of the following criteria:

- a) the account holder has a registered business number or charitable registration number for the business or registered charity operating out of the premises,

- b) the account was in good standing (i.e. all amounts on account of electricity charges that were payable were fully paid) on March 17, 2020, and the account was not enrolled in an arrears payment agreement for amounts owing prior to March 17, 2020,
- c) complete payment on account of electricity charges has not been made on at least two electricity bills issued since March 17, 2020, and the account has an Overdue Balance on the date of receipt of the Application Form for the account including where the account is enrolled in an arrears payment agreement for amounts incurred following March 17, 2020,
- d) the account holder has confirmed in the Application Form that it is not applying for a CEAP-SB credit for another location or electricity account anywhere in the Province of Ontario for the same small business or registered charity,
- e) the account holder has provided a complete Application Form and has declared, through the Application Form, that their small business or registered charity's premises was required to close to the public for regular operations for at least 15 days as a result of a government order or inability to comply with public health recommendations.

Note that the Licensee is only required to verify the information in items (b), (c), and (e) above.

"electricity charges" means:

- a) charges that appear under the sub-headings "Electricity", "Delivery", and "Regulatory Charges" as described in Ontario Regulation 275/04 (Information on Invoices to Certain Classes of Consumers of Electricity) made under the Act, and all applicable taxes on those charges;
- b) where applicable, charges prescribed by regulations under section 25.33 of the Electricity Act and all applicable taxes on those charges
- c) Board-approved specific service charges, including late payment charges, and such other charges and applicable taxes associated with the consumption of electricity as may be required by law to be included on the bill issued to the customer or as may be designated by the Board for the purposes of this definition, but not including security deposits, amounts owed by a customer pursuant to a billing adjustment, or amounts under a payment agreement entered into prior to March 17, 2020; and
- d) any financial assistance provided for under the *Ontario Rebate for Electricity Consumers Act, 2016*; and

"Overdue Balance" means the amount by which the account holder's balance is past due in respect of Electricity Charges at the time the Application Form is received by the Licensee. Amounts that may be on the bill but are not yet past due are not part of the Overdue Balance.

24.2 The Licensee shall start to accept Application Forms as of August 31, 2020.

24.3 The Licensee shall:

- a) Make copies of the Application Form available on its web site and to any customer on request.

- b) Process all complete Application Forms in the order in which they are received.
 - c) Accept Application Forms by e-mail or mail, and may also allow the Application Form to be completed online or by telephone, provided that where Application Forms are completed by telephone the call must be recorded and must document confirmation of all information requested on the Application Form, including consent and the applicant's declaration of eligibility.
 - d) Process each complete Application Form within 10 business days of receipt.
- 24.4 The Licensee shall provide a credit to a CEAP-SB eligible account up to the amount of the Overdue Balance for the account:
- a) to a maximum of \$850, where the Application Form declares that the account is for small business or registered charity premises that primarily uses electricity for heating; or
 - b) to a maximum of or \$425, in all other cases.
- The credit must be applied on the next bill issued to the CEAP-SB eligible account after the processing of the Application Form for the account as set out in paragraph 24.3(d), where feasible, and in any event no later than on the following bill.
- 24.5 Despite paragraph 24.4:
- a) The Licensee is not required to provide a credit to a CEAP-SB eligible account if the total amount of CEAP-SB funding available to the Licensee as specified by the Board has been expended; and
 - b) The Licensee shall not provide a credit to a CEAP-SB eligible account more than once.
- 24.6 Reimbursement for credits provided by the Licensee to CEAP-SB eligible accounts, up to the total referred to in paragraph 24.5(a), are recoverable from the Independent Electricity System Operator. The Licensee shall provide information in such form and manner, and within such time, as the IESO may reasonably require, in respect of requests for reimbursement. The Licensee shall not seek reimbursement from the Independent Electricity System Operator for any amount above the total referred to in paragraph 24.5(a) or on account of any costs relating to the administration of CEAP-SB.
- 24.7 The Licensee shall keep the following records for two years, and make them available to the Board upon request:
- a) Copies of all Application Forms received, including recordings of calls where the Application Form is provided by telephone, and copies of any communications with customers about CEAP-SB.
 - b) A record of all Application Forms that were accepted as complete and a credit was provided to CEAP-SB eligible accounts, and a record of all Application Forms that were denied.

- c) A record of the credit provided to each CEAP-SB eligible account, as well as the total amount of credits provided to all CEAP-SB eligible accounts.
- 24.8 The Licensee shall report to the Board, as soon as practicable, the date on which the total amount of CEAP-SB funding referred to in paragraph 24.5(a) has been expended.
- 24.9 Paragraphs 24.1 to 24.8 govern over any provisions of the Distribution System Code or the Standard Supply Service Code in the event of any inconsistency.

SCHEDULE 1 DEFINITION OF DISTRIBUTION SERVICE AREA

This Schedule specifies the area in which the Licensee is authorized to distribute and sell electricity in accordance with paragraph 8.1 of this Licence.

The Licensee's service area is comprised of the distribution service areas of the former Enersource Hydro Mississauga Inc. (ED-2003-0017); Horizon Utilities Corporation (ED-2006-0031); Hydro One Brampton Networks Inc. (ED-2003-0038); and PowerStream Inc. (ED-2004-0420) as they existed at the date of the completion of their consolidation, as approved by the OEB in its Decision and Order in OEB File No. EB-2016-0025; and the service area of the former Guelph Hydro Electric Systems Inc. (ED-2002-0565) as it existed at the date of the completion of amalgamation, as approved by the OEB in its Decision and Order in OEB File No. EB-2018-0014. The service areas of these predecessor distributors are referred to as Rate Zones for the purposes of this Licence and for the purposes of the Rate Orders assigned to LDC Co as part of the OEB's Decision and Order in EB-2016-0025; and as assigned to Alectra Utilities Corporation as part of the OEB's Decision and Order in EB-2018-0014.

The Brampton Rate Zone:

1. The City of Brampton as at December 31, 1990 excluding:
 - The property with the municipal address of 7751 Winston Churchill Blvd;
 - Lands located 45m south of the center-line of Castlemore Rd and 37.5m west of the center-line of Highway 50;
 - Lands located 50m west of the centre-line of Mavis Road and 128m north of the City of Mississauga Boundary; and
 - Lands located 70m west of the centre-line of Mavis Road and 75m north of the City of Mississauga Boundary.
 - Properties located at the following physical addresses:
 - i. 419 Mayfield Road
 - ii. 709 Mayfield Road
 - iii. 767 Mayfield Road
 - iv. 781 Mayfield Road
 - v. 6539 Mayfield Road
 - vi. 6573 Mayfield Road
 - vii. 6607 Mayfield Road
2. Lots 1-78 inclusive and Parts 1-8 inclusive on the City of Brampton Draft Plan No. 21T-99002C.
3. Including properties located at the following physical addresses in the Town of Caledon, as at December 31, 1973:
 - i. 5232 Mayfield Road
 - ii. 4848 Mayfield Road

The Enersource Rate Zone:

1. The City of Mississauga as of December 31, 1990, excluding:
 - the lands located on Winston Churchill Blvd, between Hwy 401 and Meadowpine Blvd with the civic address number 7575; and
 - the triangular piece of lands located between Dundas Street West to Ninth Line to Highway 403, generally between (250 metres north of) Burnhamthorpe Road to the north and Dundas Street West to the south.
2. The following lands located within the City of Brampton:
 - lands located 50m west of the centre-line of Mavis Road and 128m north of the City of Mississauga Boundary;
 - lands located 70m west of the centre-line of Mavis Road and 75m north of the City of Mississauga Boundary.
 - 4087 Eglinton Avenue West.
 - The lands located on the west side of Ninth Line beginning with municipal address 4496 up to and including municipal address 6432.
3. The following lands located within the City of Mississauga:
 - 7420 Ninth Line.

The Horizon Rate Zone:

1. The former Police Village of Ancaster in the former Town of Ancaster as of December 31, 1973, now in the City of Hamilton and described as:
 - NW corner of Concession 1, Lot 42 and Old Railway Line
 - Directly NNE to middle of Concession I, Lot 46
 - North to Dundas boundary, along boundary NE to Hamilton boundary, along Dundas/Hamilton boundary
 - SW across Filman Road to include 1245 Filman, travel SW parallel with Hwy 2 to the escarpment
 - S along escarpment (include Ancaster heights survey)
 - S to W border of Concession II, Lot 49 to Railway Right of Way (behind Mohawk Road)
 - SW to Cayuga Drive, W to Railway Right of Way

- West along Right of Way to far west boundary of Concession III, Lot 47
 - South between Lot 46 and 47 to include 38 Chancery Drive West
 - West, parallel with Golf Links Road to back lot of 23 Cameron Drive in Concession III, Lot 44
 - Follow back of Cameron Drive back lot to 35 Cameron, go south parallel to end of 209 Rosemary Drive, East to the back of 206 Rosemary Drive
 - North along back lots to 104 Rosemary, East to back lot of 103 Rosemary
 - North along back lots of St. Margarets Road to Hwy 2
 - Direct line SW, crossing over Fiddlers Green to middle of Concession III, Lot 41 North back lot of Rembrandt Court to Jerseyville Road W
 - SW along Jersey ville through back lots of Blair, Terrence Park and Oakhill to back lot lien of 211/220 Colleen Crescent
 - SW along Jersey ville through back lots of Blair, Terrence Park and Oakhill to back lot lien of 211/220 Colleen Crescent
 - NE to division of back lot along border of Concession III, Lots 41 & 42
 - SW along border to lot line of 145 Terrence Park, across Terrence Park to include back lots of 51 and 55
 - SE over Terrence Park between houses 94 and 90
 - N along the rear lots of Terrence Park and McGregor Crescent
 - NE between houses 69 & 65 McGregor, across McGregor between houses 74 and 62
 - Continue rear lots East between houses 54 and 50 McGregor
 - North in direct line to Sulphur Springs Road
 - West 100 metres, directly NW to Concession II, Lot 42 to Old Railway Line
2. The former Town of Dundas as of December 31, 1980, now in the City of Hamilton except for the following municipal address:
- 2000 Valley Inn Road, Hamilton, ON (PIN # 17130-0016)
3. The former Police Village of Lynden in the former Town of Ancaster as of December 31, 1973, now in the City of Hamilton.
4. The former Village of Waterdown in the former Township of Flamborough as of December 31, 1980, now in the City of Hamilton except for the following municipal addresses:

- 694 Parkside Drive, Flamborough, ON (PIN # 17515-0050)
 - 702 Parkside Drive, Flamborough, ON (PIN # 17515-0052)
 - 1910 King Road, Flamborough, ON (PIN # 17501-0150)
5. The expansion area as set out in By-law No. 96-17-H in the former Township of Flamborough as of December 31, 1980, now in the City of Hamilton and defined as:
- East Boundary: Concession 3 East – Centreline of Kerns Road extending north along east boundary of 60' Interprovincial Pipeline easement continuing north along boundary line between Town of Flamborough and City of Burlington.
 - North Boundary: Concession 5 East – Centreline of the 50' wide Sun Canadian Pipeline Company easement – extending across Hwy. No. 6, along boundary line between properties 25.50.200.430.56400 and 25.30.200.430.56800/25.30.200.430.56600.
 - West Boundary: Boundary line between Lots 19 and 20 on Concession 1, Concession 2, Concession 3, and Concession 4 proceeding northerly to north boundary as described above.
 - South Boundary: Flamborough/Burlington/Dundas boundaries where the electrical distribution systems of Ontario Hydro and Burlington Hydro are already separated.
 - Includes to the East: The boundaries of the Town of Lynden as defined in 1. above.
6. The City of Hamilton as of December 31, 2000,
- Excluding the customer located at the following physical address:
 - i. 348 Mountain Brow Road, Hamilton, ON (PIN # 17072-0012)
7. The former City of Stoney Creek as of December 31, 2000, now in the City of Hamilton, including the customers located at the following physical addresses:
- 8886 Young Street, Smithville
 - 9540 Young Street, Smithville
 - 9652 Young Street, Smithville
 - 3075 South Grimsby Road 18, Smithville
8. Plan 62 R-15706, Part of Lot 3, Block 1, Concession 1, former Geographic Township of Binbrook, in the former Township of Glanbrook, now in the City of Hamilton, comprising Part 1 to Part 11 inclusive.
9. Land located “in the former Township of Binbrook, in the former Township of Glanbrook, as of December 31, 1973, now in the City of Hamilton and described as Block 1, Block 2 and Street ‘A’ part of a plan of “The Brooks of Rymal/20 Phase 1”, being a subdivision of Part of Lots 1 and 2 - Block 4, Concession 1”.
10. The former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the City of Hamilton and described as Part of Township Lots Six (6) and Seven (7), Block Five (5) in the First Concession of the Geographic Township of Binbrook and known as Summit Park Phase 1 on Plan 62M. These lands are bounded to the north by Rymal Road east, to the

east by Fletcher Road, to the west by Dakota Boulevard and to the south by a Hydro One Networks Inc. high voltage transmission line right of way.

11. The former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the City of Hamilton and described as Part of Township Lots Six (6) and Seven (7), Block Five (5) in the First Concession of the Geographic Township of Binbrook and known as Summit Park Phase 2, on Plan 62M.
12. The City of St. Catharines as at December 31, 1990,
 - a. including the customers located at the following physical addresses:
 - 1969 North Service Road, Jordan Station
 - 2060 South Service Road, Jordan Station
 - 2084 South Service Road, Jordan Station
 - 2010 South Service Road, Jordan Station
 - 1837 Pelham Road, Jordan
 - b. excluding the customer located at the following physical address:
 - 3705 Ninth Street, St. Catharines
13. The former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the City of Hamilton and described as Part of Township Lot Seven (7), Block Five (5) in the First Concession of the Geographic Township of Binbrook and known as Summit Park Phase 3, on Plan 62M.
14. The former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the City of Hamilton and described as Part of Township Lot Seven (7), Block Five (5) in the First Concession of the Geographic Township of Binbrook and known as Summit Park Phase 4, on Plan 62M.
15. The former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the City of Hamilton and described as Part of Township Lot Six (6), Block Five (5) in the First Concession of the Geographic Township of Binbrook and known as The Gardens at Summit Park on Plan 62M.
16. The former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the City of Hamilton and described as Part of Township Lot Five (5), Block Four (4) in the First Concession of the Geographic Township of Binbrook and known as Summit Park Phase Six.
17. Lands located in the former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the City of Hamilton and described as Part of Township Lot Five (5), Block Five (5) in the First Concession of the Geographic Township of Binbrook, Block 139 and known as The Summit Park Phase 5 on the registered Plan 62M except for the following address (which is excluded):
 - 31 Trinity Church Road in the City of Hamilton.

18. Lands located in the former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the City of Hamilton and described as Part of Township Lot Two (2), Blocks Three (3), Four (4), Five (5), Nine (9), Ten (10) and Eleven (11).
19. The former Township of Binbrook in the former Township of Glanbrook as of December 31, 1973, now in the city of Hamilton and described as Part of Township Lots Four (4) and Five (5), Block Four (4) of the First Concession of the Geographic Township of Binbrook, City of Hamilton and known as Summit Park Phase Seven.
20. The following properties on Rymal Road East in the City of Hamilton – 2062, 2064, 2066, 2068, 2070, 2070B, 2080.
21. Lands described by Plans 62M-1154, Blocks 1 and 2, 62R-18589 Parts 8 and 9, and 62R-18707 Parts 1, 2, 3 and 4.
22. Part of Lots Four (4) and Five (5), Block Four (4) of Concession 1 of the Geographic Township of Binbrook, City of Hamilton and known as Summit Park Phase Eight.
23. Land designated as Lot One (1); Lot Two (2) Part of Plan 62R-16733, which includes blocks 166,165,164,163,162,161, 160, 151,152,153; Lot Two (2) Block 162, and part 12 of plan 62R-16733, Part 1 and Part 2 of 62R-19862; Lot Three (3) Block 162 of Concession 1 of the Geographic Township of Binbrook, City of Hamilton and known as Summit Park Phase Ten.
24. 2100 Rymal Road East, Hannon, Ontario in the City of Hamilton and designated as Lot 3, Block 3, Concession 1, Binbrook, Ontario
25. Customers in the Town of Niagara-on-the-Lake located on the East side of Read Road from Lake Ontario in the North to Seaway Haulage Road in the South and the East side of Seaway Haulage Road from Read Road in the North to 1269 Seaway Haulage Road in the South. This includes the following addresses:
 - On Read Road - 18, 35, 91, 97, 105, 107, 111, 119, 123, 149, 157, 225, 229, 257, 287, 301, 315, 321, 327, 377, 383, 387, 393, 399, 411, 423, 427, 435, 447, 455, 521, 525, 621, 639, 699, 709 and 719.
 - On Seaway Haulage – 1269, 1281 and 1289.
26. Customers located in the following physical addresses:
 - THE MINISTRY OF TRANSPORTATION SERVICE, SOUTH SIDE OF ST DAVIDS RD, JUST WEST OF HIGHWAY 58, THOROLD
 - 2717 DECEW RD., THOROLD
 - 2721 DECEW RD., THOROLD
 - 2703 DECEW RD., THOROLD
 - 1238 GOVERNORS RD., ANCASTER
 - 938 GOVERNORS RD., ANCASTER
 - 962 GOVERNORS RD., ANCASTER
 - 1109 SULPHUR SPRINGS RD., ANCASTER
 - 1127 SULPHUR SPRINGS RD., ANCASTER
 - 1134 SULPHUR SPRINGS RD., ANCASTER
 - 179 HENDERSHOT RD., BINBROOK

- 183 HENDERSHOT RD., BINBROOK
- 157 HENDERSHOTT RD., BINBROOK
- 17 HENDERSHOTT RD., BINBROOK
- 177 HENDERSHOTT RD., BINBROOK
- 185 HENDERSHOTT RD., BINBROOK
- 33 HENDERSHOTT RD., BINBROOK
- 45 HENDERSHOTT RD., BINBROOK
- 53 HENDERSHOTT RD., BINBROOK
- 80 HENDERSHOTT RD., BINBROOK
- 183 HENDERSHOTT RD., BINBROOK
- 177 HENDERSHOTT RD., BINBROOK
- 185 HENDERSHOTT RD., BINBROOK
- 70 REGIONAL RD. 20, BINBROOK
- 80 REGIONAL RD. 20, BINBROOK
- 100 REGIONAL RD. 20, BINBROOK
- 120 REGIONAL RD. 20, BINBROOK
- 140 REGIONAL RD. 20, BINBROOK
- 156 REGIONAL RD. 20, BINBROOK
- 166 REGIONAL RD. 20, BINBROOK
- 190 REGIONAL RD. 20, BINBROOK
- 210 REGIONAL RD. 20, BINBROOK
- 220 REGIONAL RD. 20, BINBROOK
- 230 HWY 20, BINBROOK
- 240 HWY 20, BINBROOK
- 250 HWY 20, BINBROOK
- 200 HWY 20 E., BINBROOK
- 21 MUNRO ST., THOROLD
- 1294 PELHAM RD., THOROLD
- 1400 PELHAM RD., PELHAM
- 1420 PELHAM RD., PELHAM
- 44 ROSEMARY LANE, ANCASTER
- 50 ROSEMARY LANE, ANCASTER
- 56 ROSEMARY LANE, ANCASTER
- 62 ROSEMARY LANE, ANCASTER
- 67 ROSEMARY LANE, ANCASTER
- 68 ROSEMARY LANE, ANCASTER
- 73 ROSEMARY LANE, ANCASTER
- 74 ROSEMARY LANE, ANCASTER
- 79 ROSEMARY LANE, ANCASTER
- 80 ROSEMARY LANE, ANCASTER
- 85 ROSEMARY LANE, ANCASTER
- 86 ROSEMARY LANE, ANCASTER
- 91 ROSEMARY LANE, ANCASTER
- 92 ROSEMARY LANE, ANCASTER
- 97 ROSEMARY LANE, ANCASTER
- 98 ROSEMARY LANE, ANCASTER
- 3072 SCOUT CAMP RD., THOROLD
- 1 TUPPER DR., THOROLD
- 2 TUPPER DR., THOROLD

- 201 ST. DAVIDS RD. W., THOROLD
- 203 ST. DAVIDS RD. W., THOROLD
- 205 ST. DAVIDS RD. W., THOROLD
- 215 ST. DAVIDS RD. W., THOROLD
- 221 ST. DAVIDS RD. W., THOROLD
- 235 ST. DAVIDS RD. W., THOROLD
- 241 ST. DAVIDS RD. W., THOROLD
- 245 ST. DAVIDS ST. W., THOROLD
- 247 ST. DAVIDS ST. W., THOROLD
- 255 ST. DAVIDS RD. W., THOROLD
- 257 ST. DAVIDS RD. W., THOROLD
- CABLE SERVICE AT THE INTERSECTION OF ST. DAVIDS RD., AND TUPPER DR., THOROLD
- MUNICIPAL SERVICE AT NORTH SIDE OF TOWNLINE RD. W., IMMEDIATELY EAST OF JOHN ST., THOROLD
- 57 TOWNLINE RD. W., THOROLD
- 63 TOWNLINE RD. W., THOROLD
- 61 TOWNLINE RD. W., THOROLD
- MUNICIPAL SERVICE WEST SIDE OF JOHN ST, IMMEDIATELY SOUTH OF TOWNLINE RD. W., THOROLD
- 16 WILSON ST. E., ANCASTER
- 20 WILSON ST. E., ANCASTER
- 26 WILSON ST. E., ANCASTER
- 32 WILSON ST. E., ANCASTER
- 38 WILSON ST. E., ANCASTER
- 57 MCGREGOR CRES, ANCASTER
- 58 MCGREGOR CRES, ANCASTER
- 61 MCGREGOR CRES, ANCASTER
- 62 MCGREGOR CRES, ANCASTER
- 65 MCGREGOR CRES, ANCASTER
- 256 REGIONAL RD. 20, BINBROOK
- 260 REGIONAL RD. 20, BINBROOK
- 280 REGIONAL RD. 20, HANNON
- 340 HWY 20, BINBROOK
- 360 REGIONAL RD. 20, BINBROOK
- 370 REGIONAL RD. 20, BINBROOK
- 380 REGIONAL RD. 20, BINBROOK
- 400 HWY 20, BINBROOK
- 410 HWY 20, BINBROOK
- 420 HWY 20 E., BINBROOK
- 440 HWY 20 E., BINBROOK
- 460 REGIONAL RD. 20, BINBROOK
- 550 REGIONAL RD. 20, BINBROOK
- LOT: 2 BL1, CONCESSION 1, PIN # 173790233, BINBROOK

27. Excluding the customers located at the following physical addresses:

- 274 FOXRIDGE DRIVE, ANCASTER
- 280 FOXRIDGE DRIVE, ANCASTER

- 11 SHEPHERD GREEN, ANCASTER
- 7 SHEPHERD GREEN, ANCASTER
- 39 DEERVIEW AVENUE, ANCASTER
- 33 DEERVIEW AVENUE, ANCASTER
- 32 DEERVIEW AVENUE, ANCASTER
- 28 DEERVIEW AVENUE, ANCASTER
- 24 DEERVIEW AVENUE, ANCASTER
- 21 DEERVIEW AVENUE, ANCASTER
- 27 DEERVIEW AVENUE, ANCASTER
- 15 DEERVIEW AVENUE, ANCASTER
- 15 SHEPHERD GREEN, ANCASTER
- 19 SHEPHERD GREEN, ANCASTER
- 23 SHEPHERD GREEN, ANCASTER
- 27 SHEPHERD GREEN, ANCASTER
- 14 DEERVIEW AVENUE, ANCASTER
- 8 DEERVIEW AVENUE, ANCASTER
- 6 DEERVIEW AVENUE, ANCASTER
- 9 DEERVIEW AVENUE, ANCASTER
- 3 DEERVIEW AVENUE, ANCASTER
- 306 LLOYMINN AVENUE, ANCASTER
- 55 TEMPLER DRIVE, ANCASTER
- 51 TEMPLER DRIVE, ANCASTER
- 47 TEMPLER DRIVE, ANCASTER
- 302 LLOYMINN AVENUE, ANCASTER
- 10 CRADOCK COURT, ANCASTER
- 14 CRADOCK COURT, ANCASTER
- 36 TEMPLER DRIVE, ANCASTER
- 35 TEMPLER DRIVE, ANCASTER
- 39 TEMPLER DRIVE, ANCASTER
- 29 TEMPLER DRIVE, ANCASTER
- 23 TEMPLER DRIVE, ANCASTER
- 26 TEMPLER DRIVE, ANCASTER
- 32 TEMPLER DRIVE, ANCASTER
- 15 CRADOCK COURT, ANCASTER
- 18 TEMPLER DRIVE, ANCASTER
- 22 TEMPLER DRIVE, ANCASTER
- 12 TEMPLER DRIVE, ANCASTER
- 6 TEMPLER DRIVE, ANCASTER
- 19 TEMPLER DRIVE, ANCASTER
- 15 TEMPLER DRIVE, ANCASTER
- 43 TEMPLER DRIVE, ANCASTER
- 319 LLOYMINN AVENUE, ANCASTER
- 314 LLOYMINN AVENUE, ANCASTER
- 310 LLOYMINN AVENUE, ANCASTER
- 2 TEMPLER DRIVE, ANCASTER
- 11 TEMPLER DRIVE, ANCASTER
- 7 TEMPLER DRIVE, ANCASTER
- 325 LLOYMINN AVENUE, ANCASTER
- 329 LLOYMINN AVENUE, ANCASTER

- 318 LLOYMINN AVENUE, ANCASTER
- 322 LLOYMINN AVENUE, ANCASTER
- 326 LLOYMINN AVENUE, ANCASTER
- 330 LLOYMINN AVENUE, ANCASTER
- 214 LOVERS LANE, ANCASTER
- 336 LLOYMINN AVENUE, ANCASTER
- 11 CRADOCK COURT, ANCASTER
- 62 TEMPLER DRIVE, ANCASTER
- 58 TEMPLER DRIVE, ANCASTER
- 54 TERRENCE PARK DRIVE, ANCASTER
- 50 TERRENCE PARK DRIVE, ANCASTER
- 55 TERRENCE PARK DRIVE, ANCASTER
- 47 TERRENCE PARK DRIVE, ANCASTER
- 51 TERRENCE PARK DRIVE, ANCASTER
- 42 TERRENCE PARK DRIVE, ANCASTER
- 46 TERRENCE PARK DRIVE, ANCASTER
- 38 TERRENCE PARK DRIVE, ANCASTER
- 40 TEMPLER DRIVE, ANCASTER
- 67 TEMPLER DRIVE, ANCASTER
- 70 TEMPLER DRIVE, ANCASTER
- 66 TEMPLER DRIVE, ANCASTER
- 71 TEMPLER DRIVE, ANCASTER
- 63 TEMPLER DRIVE, ANCASTER
- 59 TEMPLER DRIVE, ANCASTER
- 301 LLOYMINN AVENUE, ANCASTER
- 305 LLOYMINN AVENUE, ANCASTER
- 2001 BINKLEY RAOD, DUNDAS
- 1081 BINKLEY RAOD, DUNDAS
- 1091 BINKLEY RAOD, DUNDAS
- CN RAIL PEDESTAL, BINKLEY RAOD, DUNDAS
- 1323 GOVERNOR'S ROAD, DUNDAS
- 2835 OILLE STREET, ST. CATHERINES
- 2861 OILLE STREET, ST. CATHERINES

The PowerStream Rate Zone:

1. The Town of Markham as of January 1, 1979, excluding the following municipal addresses:
 - 7917 Major Mackenzie Drive East, Markham;
 - 9992, 11410, 11584 and 11290 York Durham Line, Markham;
 - 11350 Town Line, Markham; and
 - Streetlight at Major Mackenzie Drive East and York Durham Line
2. The service area is co-terminus with the City of Vaughan municipal boundary pursuant to the Regional Municipality of York Act, R.S.O. 1990, R.18, with the exception of an area two lots north of King-Vaughan Rd. abutting 7th Concession of the Town of King, as detailed in the parcel lot descriptions noted in Appendix B.

3. The Town of Richmond Hill as of January 1, 1979, with the exception of the boundary along Bathurst St, two lots north of King-Vaughan Rd. to Bloomington Rd., noted in Appendix B.
4. The Town of Aurora as of January 1, 1979, with the exception of the boundary along Bathurst St, seven lots north of Bloomington Rd. to two lots north of St. John's Sideroad, noted in Appendix B.
5. Lands located 45m south of the center-line of Castlemore Rd and 37.5m west of the center-line of Highway 50 in the City of Brampton.
6. City of Barrie Service Area:

Within the municipal boundary of the City of Barrie as detailed firstly in Schedules A and B to the Barrie-Innisfil Annexation Act, 1981, secondly in the Schedule to the Barrie-Vespra Annexation Act, 1984 and thirdly as shown on Reference Map Document Number 4884 included on page 4 of "Schedule 1 Definition of Distribution Service Area" dated March 10, 2004, filed as supplementary material with the Board.
7. Community of Bradford West Gwillimbury Service Area:

Within the Community of Bradford-West Gwillimbury as detailed firstly as the "Expansion Service Area" in Schedule 'B' and 'C' to the Corporation of the Town of Bradford-West Gwillimbury By-law 95-048 dated September 11, 1995, and shown in attached Reference Map, Document Number 4993, and further described in attached Map 1. The boundary is defined by Crooked Creek between Middletown Road (10th Sideroad) to the West and the concession line between lot 12 and lot 13 to the East, south of Holland Street West and north of 6th Line in the Town of Bradford-West Gwillimbury.
8. Community of Thornton Service Area:

Within the Community of Thornton as detailed firstly in the Thornton Settlement Area in accordance with Schedule "A" of the Official Plan of the Township of Essa as approved by the County of Simcoe, April 22, 2003 and secondly as shown on Reference Map Document Number 5009 included on page 6 of "Schedule 1 Definition of Distribution Service Area" dated March 10, 2004, filed as supplementary material with the Board, excluding the following municipal addresses:
 - #'s 6, 8, 10, 12, 19, 21, 23, 25, 27, 28, 29, 30, 31, 32, 33, 34 and 35 Earl's Court;
 - # 4520 Robert Street (or County Road 21 Pt.16 Concession11);
 - all residential lots fronting onto Jamieson Court from Thornton Ave to the cul-de-sac dead end;
 - #'s 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, and 232 Thornton Avenue;
 - all residential lots fronting onto Lennox Court from Spence Avenue to the cul-de-sac dead end;
 - all residential lots fronting onto Spencer Avenue except # 221 Spencer Avenue from Thornton Avenue to North Ridge Road;

- all residential lots fronting onto North Ridge Road except #'s 204 and 205 from Camilla Crescent to Spencer Avenue.

9. Community of Alliston Service Area:

Within the Community of Alliston as detailed firstly as the "Alliston Urban Area Expansion" in Schedule 'A' to the Corporation of the Town of the Amalgamated Municipalities of Alliston, Beeton, Tecumseth & Tottenham By-law 91-169 dated October 15, 1991 (entitled "H.E.C. Service Area Expansion By-Law") and secondly as shown on Reference Map Document Number 5720 included on page 7 of "Schedule 1 Definition of Distribution Service Area" dated March 10, 2004, filed as supplementary material with the Board, excluding the consumer located at 4700 Tottenham Road. 2011 – to include lands as described in Proposed Draft Plan of Subdivision of Belterra Estates, to include Part of Lots 12 & 13, Concession 14 and Parts of Lots 12 & 13, Concession 15, file number NT-T03002 under the Corporate Township of Tecumseh. In effect it will include lands east of the current border to include the new subdivision by Cable Bridge Enterprises Inc. (Belterra Estates).

10. Community of Beeton Service Area:

Within the Community of Beeton as detailed firstly as the "Beeton Urban Area Expansion" in Schedule 'A' to the Corporation of the Town of the Amalgamated Municipalities of Alliston, Beeton, Tecumseth & Tottenham By-law 91-169 dated October 15, 1991 (entitled "H.E.C. Service Area Expansion By-Law") and secondly as shown on Reference Map Document Number 4982 included on page 8 of "Schedule 1 Definition of Distribution Service Area" dated March 10, 2004, filed as supplementary material with the Board.

11. Community of Tottenham Service Area:

Within the Community of Tottenham as detailed firstly as the "Tottenham Urban Area Expansion" in Schedule 'A' to the Corporation of the Town of the Amalgamated Municipalities of Alliston, Beeton, Tecumseth & Tottenham By-law 91-169 dated October 15, 1991 (entitled "H.E.C. Service Area Expansion By-Law") and secondly as shown on Reference Map Document Number 5013 included on page 9 of "Schedule 1 Definition of Distribution Service Area" dated March 10, 2004, filed as supplementary material with the Board. It is noted that the "Beeton Creek" referenced in this schedule is technically a tributary to the actual Beeton Creek. The location of this tributary creek is shown on the Reference Map and it is to the east of the former Village of Tottenham.

12. Community of Penetanguishene Service Area:

Within the Community of Penetanguishene as detailed firstly as the "Boundary Expansion Agreement" or "Annexation Transfer Agreement" dated December 31, 1998 between the former Ontario Hydro and the Penetanguishene Hydro-Electric Commission and secondly as shown on Reference Map Document Number 5001 included on page 10 of "Schedule 1 Definition of Distribution Service Area" dated March 10, 2004, filed as supplementary material with the Board.

13. Including properties located at the following addresses:

- 307 MILLER DR., VESPRA
- 308 MILLER DR., VESPRA

- 310 MILLER DR., VESPRA
- 313 MILLER DR., VESPRA
- 320 MILLER DR, VESPRA
- 320 MILLER DR., VESPRA
- 321 MILLER DR., VESPRA
- 310-1 MILLER DR., VESPRA
- 1756 ADJALA-TECUMSETH TOWNLINE, ADJALA
- 1990 ADJALA-TECUMSETH TOWNLINE, ADJALA
- 2050 ADJALA-TECUMSETH TOWNLINE, ADJALA
- 2072 ADJALA-TECUMSETH TOWNLINE, ADJALA
- 2084 ADJALA-TECUMSETH TOWNLINE, ADJALA
- 2092 ADJALA-TECUMSETH TOWNLINE, ADJALA
- 7934 COUNTY RD. 27, ESSA
- 8116 COUNTY RD. 27, ESSA
- 8178 COUNTY RD. 27, ESSA
- 8258 COUNTY RD. 27, ESSA
- 8276 COUNTY RD. 27, ESSA
- 8292 COUNTY RD. 27, ESSA
- 8358 COUNTY RD. 27, ESSA
- 8396 COUNTY RD. 27, ESSA
- 8442 COUNTY RD. 27, ESSA
- 8450 COUNTY RD. 27, ESSA
- 8456 COUNTY RD. 27, ESSA
- 8464 COUNTY RD. 27, ESSA
- 8472 COUNTY RD. 27, ESSA
- 8480 COUNTY RD. 27, ESSA
- 8500 COUNTY RD. 27, ESSA
- 8600 COUNTY RD. 27, ESSA
- 6028 HWY 89, ESSA
- 6036 HWY 89, ESSA
- 6044 HWY 89, ESSA
- 5856A HWY 89, ESSA
- 6258 HWY 89, ESSA
- 6262 HWY 89, ESSA
- 6264 HWY 89, ESSA
- 6268 HWY 89, ESSA
- 6274 HWY 89, ESSA
- 6278 HWY 89, ESSA
- 6282 HWY 89, ESSA
- 6286 HWY 89, ESSA
- 6294 HWY 89, ESSA
- 6298 HWY 89, ESSA
- 6286A HWY 89, ESSA
- 6324 HWY 89, ESSA
- 6430 HWY 89, ESSA
- 6436 HWY 89, ESSA
- 6448 HWY 89, ESSA
- 514 VICTORIA ST. E., ESSA
- 538 VICTORIA ST. E., ESSA

- 560 VICTORIA ST. E., ESSA
- 562 VICTORIA ST. E., ESSA
- 568 VICTORIA ST. E., ESSA
- 574 VICTORIA ST. E., ESSA
- 580 VICTORIA ST. E., ESSA
- 586 VICTORIA ST. E., ESSA
- 590 VICTORIA ST. E., ESSA
- 596 VICTORIA ST. E., ESSA
- 598 VICTORIA ST. E., ESSA
- 600 VICTORIA ST. E., ESSA
- 606 VICTORIA ST. E., ESSA
- 612 VICTORIA ST. E., ESSA
- 624 VICTORIA ST. E., ESSA
- 636 VICTORIA ST. E., ESSA
- 648 VICTORIA ST. E., ESSA
- LOT S1 CONCESSION 3, ESSA

14. Excluding properties located at the following addresses:

- 2117 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2125 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2131 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2135 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2139 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2143 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2149 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2157 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2161 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2165 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2169 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2173 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2177 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2181 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2185 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2189 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- 2193 ADJALA TECUMSETH TOWNLIN, TOTTENHAM
- LOT 6W CONCESSION 9, BEETON
- 7311 KIRBY RD., VAUGHAN

15. Customer on LT 8, CON 8 ADJALA, PT LT 7, CON 8 ADJALA, PART 1, 51R2502;
ADJALA/TOSORONTIO, with the civic address: 1854 Adjala Tecumseth Townline, Adjala.

The Guelph Hydro Rate Zone:

1. The City of Guelph as at April 1, 1993.
2. The Police Village of Rockwood as of May 30, 1903, now part of the Township of Guelph/Eramosa.
3. Customers located in the following areas of the Township of Puslinch:

Lot 15, Concession 5
Lot 16 Concession 7
Lot 16 Concession 8
Lots 2, 3, 4, 5 and 6 Concession 9
Lots 14 and 15 Concession 9

4. Customers located in the following areas of the Township of Guelph/Eramosa:

Lot 6 Concession 1, Township of Guelph
Lot 6 Concession 4, Township of Eramosa
Lot 4 Concession 5, Township of Eramosa
Lot 1 Concession 1, Township of Guelph
Lots 1 to 5 Concession 5, Township of Guelph
Lot 3 Concession 4, Township of Eramosa
5. Except customer on Lot 3 Concession 5 of the Township of Guelph, with the following civic address: 675 Speedvale Ave.
6. The Pump House on Part Lot 15, Concession 9 in the Township of Puslinch with the civic address: 2194 Victoria Road S., Guelph, ON N1L 1N9.
7. Rockwood Public School on Part of the Southwest half of Lot 3, Concession 4 in the Township of Eramosa.
8. Customer on PT LT 12 CON 1, Division B, Geographic Township of Guelph/Eramosa Designated as PT 1 ON PL 61R20194 with the civic address: 5410 Wellington Road, Township of Guelph/Eramosa.

SCHEDULE 2 PROVISION OF STANDARD SUPPLY SERVICE

This Schedule specifies the manner in which the Licensee is authorized to retail electricity for the purposes of fulfilling its obligation under section 29 of the Electricity Act.

1. The Licensee is authorized to retail electricity directly to consumers within its service area in accordance with paragraph 8.1 of this Licence, any applicable exemptions to this Licence, and at the rates set out in the Rate Orders.

SCHEDULE 3 LIST OF CODE EXEMPTIONS

This Schedule specifies any specific Code requirements from which the Licensee has been exempted.

With respect to the Enersource Rate Zone:

1. The Licensee is exempt from the requirement of section 2.6.1A of the Distribution System Code to issue a bill to each non-seasonal residential customer and each General Service <50kW customer in the Enersource Rate Zone on a monthly basis. This monthly billing exemption expires on December 31, 2018.

With respect to the Horizon Rate Zone:

1. The Licensee is exempt from the requirement of section 2.6.1A of the Distribution System Code to issue a bill to each non-seasonal residential customer and each General Service <50kW customer in the Horizon Utilities Rate Zone on a monthly basis. This monthly billing exemption expires on June 30, 2017.

APPENDIX A MARKET POWER MITIGATION REBATES

1. Definitions and Interpretations

In this Licence

“embedded distributor” means a distributor who is not a market participant and to whom a host distributor distributes electricity;

“embedded generator” means a generator who is not a market participant and whose generation facility is connected to a distribution system of a distributor, but does not include a generator who consumes more electricity than it generates;

“host distributor” means a distributor who is a market participant and who distributes electricity to another distributor who is not a market participant.

In this Licence, a reference to the payment of a rebate amount by the IESO includes interim payments made by the IESO.

2. Information Given to IESO

- a Prior to the payment of a rebate amount by the IESO to a distributor, the distributor shall provide the IESO, in the form specified by the IESO and before the expiry of the period specified by the IESO, with information in respect of the volumes of electricity withdrawn by the distributor from the IESO-controlled grid during the rebate period and distributed by the distributor in the distributor’s service area to:
 - i consumers served by a retailer where a service transaction request as defined in the Retail Settlement Code has been implemented; and
 - ii consumers other than consumers referred to in clause (i) who are not receiving the fixed price under sections 79.4, 79.5 and 79.16 of the *Ontario Energy Board Act, 1998*.
- b Prior to the payment of a rebate amount by the IESO to a distributor which relates to electricity consumed in the service area of an embedded distributor, the embedded distributor shall provide the host distributor, in the form specified by the IESO and before the expiry of the period specified in the Retail Settlement Code, with the volumes of electricity distributed during the rebate period by the embedded distributor’s host distributor to the embedded distributor net of any electricity distributed to the embedded distributor which is attributable to embedded generation and distributed by the embedded distributor in the embedded distributor’s service area to:
 - i consumers served by a retailer where a service transaction request as defined in the Retail Settlement Code has been implemented; and
 - ii consumers other than consumers referred to in clause (i) who are not receiving the fixed price under sections 79.4, 79.5 and 79.16 of the *Ontario Energy Board Act, 1998*.
- c Prior to the payment of a rebate amount by the IESO to a distributor which relates to electricity

consumed in the service area of an embedded distributor, the host distributor shall provide the IESO, in the form specified by the IESO and before the expiry of the period specified by the IESO, with the information provided to the host distributor by the embedded distributor in accordance with section 2.

The IESO may issue instructions or directions providing for any information to be given under this section. The IESO shall rely on the information provided to it by distributors and there shall be no opportunity to correct any such information or provide any additional information and all amounts paid shall be final and binding and not subject to any adjustment.

For the purposes of attributing electricity distributed to an embedded distributor to embedded generation, the volume of electricity distributed by a host distributor to an embedded distributor shall be deemed to consist of electricity withdrawn from the IESO-controlled grid or supplied to the host distributor by an embedded generator in the same proportion as the total volume of electricity withdrawn from the IESO-controlled grid by the distributor in the rebate period bears to the total volume of electricity supplied to the distributor by embedded generators during the rebate period.

3. Pass Through of Rebate

A distributor shall promptly pass through, with the next regular bill or settlement statement after the rebate amount is received, any rebate received from the IESO, together with interest at the Prime Rate, calculated and accrued daily, on such amount from the date of receipt, to:

- a retailers who serve one or more consumers in the distributor's service area where a service transaction request as defined in the Retail Settlement Code has been implemented;
- b consumers who are not receiving the fixed price under sections 79.4, 79.5 and 79.16 of the *Ontario Energy Board Act, 1998* and who are not served by a retailer where a service transaction request as defined in the Retail Settlement Code has been implemented; and
- c embedded distributors to whom the distributor distributes electricity.

The amounts paid out to the recipients listed above shall be based on energy consumed and calculated in accordance with the rules set out in the Retail Settlement Code. These payments may be made by way of set off at the option of the distributor.

If requested in writing by OPGI, the distributor shall ensure that all rebates are identified as coming from OPGI in the following form on or with each applicable bill or settlement statement:

“ONTARIO POWER GENERATION INC. rebate”

Any rebate amount which cannot be distributed as provided above or which is returned by a retailer to the distributor in accordance with its licence shall be promptly returned to the host distributor or IESO as applicable, together with interest at the Prime Rate, calculated and accrued daily, on such amount from the date of receipt.

Nothing shall preclude an agreement whereby a consumer assigns the benefit of a rebate payment to a retailer or another party.

Pending pass-through or return to the IESO of any rebate received, the distributor shall hold the funds received in trust for the beneficiaries thereof in a segregated account.

APPENDIX B LAND DESCRIPTIONS

No.	Area	Legal Description	No.	Area	Legal Description
1	Vaughan	PT LOT 2, CON 7, PTS 6 & 8, 65R24532; KING ; T/W R216549; S/T EASE OVER PT 6, 65R24532 AS IN A24558A AND RENEWED BY R610943.	17	Richmond Hill	PT LT 5 CON 2 KING PT 22 65R531 ; KING
2	Vaughan	PT E 1/2 LT 2 CON 7 KING; PT LT 3 CON 7 KING AS IN R707971; S/T & T/W B35507B ; S/T A24558A KING	18	Richmond Hill	PT LT 5 CON 2 KING PT 22 65R531 ; KING
3	Vaughan	PT LT 2 CON 6 KING AS IN A55205A EXCEPT PTS 1 & 2 65R18259 ; KING	19	Richmond Hill	PT LT 2 CON 2 KING; PT LT 3 CON 2 KING AS IN B16975B, B19261B & A29730A EXCEPT PTS 4 & 5 65R14738 & PTS 8 & 9 65R531 ; KING
4	Vaughan	PT LT 2 CON 6 KING AS IN A55205A EXCEPT PTS 1 & 2 65R18259 ; KING	20	Richmond Hill	LOT 5, CONCESSION 2, KING
5	Vaughan	PT E 1/2 LT 2 CON 7 KING; PT LT 3 CON 7 KING AS IN R707971; S/T & T/W B35507B ; S/T A24558A KING	21	Richmond Hill	PT LT 3 CON 2 KING PT 2 65R5820 ; KING
6	Vaughan	PT E 1/2 LT 2 CON 7 KING; PT LT 3 CON 7 KING AS IN R707971; S/T & T/W B35507B ; S/T A24558A KING	22	Richmond Hill	PT LT 5 CON 2 KING PT 2 65R599 ; KING
7	Vaughan	PT LT 3 CON 6 KING AS IN R184760 ; KING	23	Richmond Hill	PT LT 5 CON 2 KING PT 2 65R599 ; KING
8	Vaughan	PT LT 3 CON 6 KING AS IN R184760 ; KING	24	Vaughan	LOT 2, CONCESSION 2, KING TWNSHP
9	Richmond Hill	PT LT 5 CON 2 KING PT 2 65R599 ; KING	25	Vaughan	PT LT 5 CON 2 KING PT 2 65R599 ; KING
10	Richmond Hill	PT LT 3 CON 2 KING PT 2 65R5820 ; KING	26	Richmond Hill	PT LT 5 CON 2 KING PT 2 65R599 ; KING
11	Richmond Hill	LOT 7, CONCESSION 2, KING	27	Vaughan	PT LT 5 CON 2 KING PT 2 65R599 ; KING
12	Richmond Hill	PT LT 5 CON 2 KING PT 22 65R531 ; KING	28	Aurora	PT LT 14 CON 2 KING AS IN R180958 EXCEPT PT 13 EXPROP PL R233113 ; KING ; SUBJECT TO EXECUTION 95-05877, IF ENFORCEABLE. ; SUBJECT TO EXECUTION 95-06771, IF ENFORCEABLE. ; SUBJECT TO EXECUTION 96-02878, IF ENFORCEABLE. ;
13	Richmond Hill	PT LT 5 CON 2 KING PT 22 65R531 ; KING	29	Aurora	PT LT 14 CON 2 KING AS IN K125920 EXCEPT PT 11 EXPROP PL R233113 ; KING ; SUBJECT TO EXECUTION 96-06008, IF ENFORCEABLE. ;
14	Richmond Hill	PT LT 5 CON 2 KING PT 2 65R599 ; KING	30	Aurora	PT LT 14 CON 2 KING PT 1 65R2712 ; KING
15	Richmond Hill	PT LT 2 CON 2 KING; PT LT 3 CON 2 KING AS IN B16975B, B19261B & A29730A EXCEPT PTS 4 & 5 65R14738 & PTS 8 & 9 65R531 ; KING	31	Aurora	PT LT 14 CON 2 KING PT 1 65R2712 ; KING
16	Richmond Hill	PT LT 5 CON 2 KING PT 2 65R599 ; KING	32	Aurora	PT LT 15 CON 2 KING PT 2 65R8504 ; KING

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No.	Area	Legal Description	No.	Area	Legal Description
33	Aurora	PT LT 15 CON 2 KING PT 1 65R8504 ; KING	51	Aurora	PT LT 22 CON 2 KING; PT LT 23 CON 2 KING PT 1, 65R6742 ; KING
34	Aurora	PT LT 15 CON 2 KING AS IN B47985B EXCEPT PT 8 EXPROP PL R233113 ; KING	52	Aurora	PT LT 22 CON 2 KING; PT LT 23 CON 2 KING PT 1, 65R6742 ; KING
35	Aurora	PT SE1/4 LT 16 CON 2 KING PTS 2 & 3 65R10629; T/W R439940 ; KING	53	Aurora	PT LT 24 CON 2 KING AS IN R629682 T/W R137178 ; KING
36	Aurora	PT SE1/4 LT 16 CON 2 KING PTS 2 & 3 65R10629; T/W R439940 ; KING	54	Aurora	PT LT 24 CON 2 KING AS IN R629682 T/W R137178 ; KING
37	Aurora	PT NE1/4 LT 16 CON 2 KING PT 2 65R15552 ; KING	55	Aurora	PT LT 24, CON 2, (KING) IN R662420 EXCEPT PTS 1 & 2, PL 65R29165, KING
38	Aurora	PT NE1/4 LT 16 CON 2 KING; PT LT 17 CON 2 KING; PT LT 18 CON 2 KING PTS 1, 3 65R15552 ; KING	56	Aurora	LOT 16, CONCESSION 2, KING
39	Aurora	PT NE1/4 LT 16 CON 2 KING; PT LT 17 CON 2 KING; PT LT 18 CON 2 KING PTS 1, 3 65R15552 ; KING	57	Aurora	PT LT 15 CON 2 KING AS IN R166067 EXCEPT R242869 ; KING
40	Aurora	PT LT 18 CON 2 KING PT 1 65R5395 ; KING	58	Aurora	PT LT 15 CON 2 KING AS IN R400615 ; KING
41	Aurora	PT LT 18 CON 2 KING AS IN R602840 ; KING	59	Aurora	PT SE1/4 LT 16 CON 2 KING PT 1 65R3379; T/W R145038 ; KING
42	Aurora	LOT 18, CONCESION 2, KING TWSHP	60	Aurora	PT LT 14 CON 2 KING AS IN B50839B EXCEPT PTS 10 & 12 EXPROP PL R233113; PT LT 15 CON 2 KING AS IN B27240B EXCEPT PT 2 65R9307; T/W R406638 ; KING
43	Aurora	PT LT 18 CON 2 KING PT 1 65R13476 ; KING	61	Aurora	PT LT 14 CON 2 KING AS IN B50839B EXCEPT PTS 10 & 12 EXPROP PL R233113; PT LT 15 CON 2 KING AS IN B27240B EXCEPT PT 2 65R9307; T/W R406638 ; KING
44	Aurora	PT LT 18 CON 2 KING PT 1 65R13476 ; KING	62	Aurora	PT LT 15 CON 2 KING PTS 2, 3 & 4 65R17617; S/T R660937; T/W R660070. ; KING
45	Aurora	PT LT 18 CON 2 KING PT 1 65R609 EXCEPT PT 8 EXPROP PL R233114 ; KING	63	Aurora	PT LT 15 CON 2 KING PT 5 65R17617; T/W R660938 ; KING
46	Aurora	LOT 19, KING TWSHP	64	Aurora	NE1/4 LT 16 CON 2 KING PTS 1,2 65R3343; SE1/4 LT 16 CON 2 KING PTS 3,4 65R3343 ; KING
47	Aurora	LOT 19, KING TWSHP	65	Aurora	PT LT 13 CON 2 KING AS IN R306307 S/T INTEREST IN K122671, S/T DEBTS IN R306307 ; KING
48	Aurora	PT LT 20 CON 2 KING PT 1 65R1245 EXCEPT PT 11, EXPROP PL R233114 ; KING	66	Aurora	PT SE1/4 LT 16 CON 2 KING PT 1, 65R20034; KING
49	Aurora	PT LT 21 CON 2 KING; PT LT 22 CON 2 KING AS IN B2661B EXCEPT PT 4 B33711B; DESCRIPTION MAY NOT BE ACCEPTABLE IN THE FUTURE AS IN B2661B ; KING	67	Aurora	PT SE1/4 LT 16 CON 2 KING PT 3, 65R20034; T/W R720871 ; KING ; SUBJECT TO EXECUTION 96-00974, IF ENFORCEABLE
50	Aurora	PT LT 22 CON 2 KING; PT LT 23 CON 2 KING PT 1, 65R6742 ; KING	68	Aurora	LOT 21, CONCESSION 2, KING TWNSHP